

**IDAHO**

State of Idaho

**CHANGE ORDER - 03**  
**PLEASE DO NOT DUPLICATE THIS ORDER.**

**Change Order Summary**

**Purchase Order Number:** SBPO15201079  
**Account Number:** AC-1  
**Revision Number:** 03  
**Change Order Date:** June 21, 2019  
**Service Start Date:** July 1, 2019  
**Service End Date:** June 30, 2020  
**Payment Method:** Invoice  
**Payment Terms:** Vendor Specified  
**Currency:** USD  
**FOB Instruction:** Destination  
**Attachment(s):** [ChangeLog.htm](#) :Purchase Order Change

**Supplier**

RV Rao  
 ACRO SERVICE CORP.  
 39209 W. Six Mile Road  
 Suite # 250  
 Livonia, MI 48152  
 Phone: 734-591-1100-  
 Fax: 734-591-1217  
 Email: acrogov@acrocorp.com

**Buyer Contact**

Jory Lindstrom  
 Tel:208-332-1609  
 gregory.lindstrom@adm.idaho.gov

**Contract Number:**

**Bill To Address**

DOP - Prog Mgr  
 Dept of Administration  
 Division of Purchasing  
 304 N 8th Street Rm 403  
 PO Box 83720  
 Boise, Idaho 83720  
**Phone:** 208-332-1600  
**Fax:** 208-327-7320  
**Email:** purchasing@adm.idaho.gov  
**Mail Stop:** DOP Program Manager

**Ship To Address**

DOP - Prog Mgr  
 Dept of Administration  
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 304 N 8th Street Rm 403  
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**Mail Stop:** DOP Program Manager

**Instructions**

**STATE OF IDAHO DIVISION OF PURCHASING CONTRACT RENEWAL.**

**Effective Date:** JULY 1, 2019.

**Contract Change Order Number** SBPO15201079-03.

**STATEWIDE IT CONTRACTED SERVICES.**

**THIS CONTRACT RENEWAL** between ACRO SERVICE CORP as "Contractor", and the STATE OF IDAHO as "State", including any files attached, CONSTITUTES THE STATE OF IDAHO ACCEPTANCE OF YOUR SIGNED BID, WHICH SUBMISSION IS INCORPORATED HEREIN BY REFERENCE AS THOUGH SET FORTH IN FULL, and Contractor renewal FULLY BURDENED MAXIMUM HOURLY SERVICE RATES. **THIS CONTRACT RENEWAL is made part of that certain STATE OF IDAHO contract number SBPO15201079-02 dated JUNE 22, 2018.**

This Statewide Blanket Purchase Order (SBPO) is for services as needed for the benefit of STATE OF IDAHO AGENCIES, INSTITUTIONS, AND DEPARTMENTS; AND, ELIGIBLE POLITICAL SUBDIVISIONS OR PUBLIC AGENCIES AS DEFINED BY IDAHO CODE § 67-2327, OR OTHER AUTHORIZED ENTITIES. The amount listed is an estimate and not guaranteed. The ordering agency will issue a PROJECT SERVICE ORDER (PSO) against this SBPO for services covered under the contract, and in accordance with the instructions listed for IT Contracted Services use on the State Division of Purchasing website. PSOs issued shall be subject to the terms of the contract.

IN THE EVENT OF ANY INCONSISTENCY, unless otherwise provided herein, such inconsistency shall be resolved by giving precedence in the following order:

1. This Contract Purchase Order document.
2. The State of Idaho's original solicitation document.
3. The Contractor's signed bid, quotation or offer.

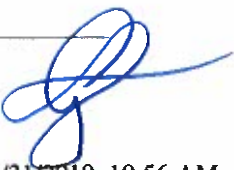
**CONTRACTOR'S PRIMARY CONTACT**

- Diego Garcia
- Business Development Manager
- ACRO Service Corporation
- 39209 W. Six Mile Road, Ste. 250
- Livonia, MI 48152
- 505-480-4869 (Office)
- 505.480.4869 (fax)
- dgarcia@acrocorp.com

**STATE DIVISION OF PURCHASING CONTRACT MANAGEMENT & ADMINISTRATION**


- Jory Lindström, CPPO, CPPB
- State IT Purchasing Officer
- 304 N 8th Street, Rm 403
- P.O. Box 83720
- Boise, ID 83720-0075
- 208-332-1609
- [gregory.lindstrom@adm.idaho.gov](mailto:gregory.lindstrom@adm.idaho.gov)

Items

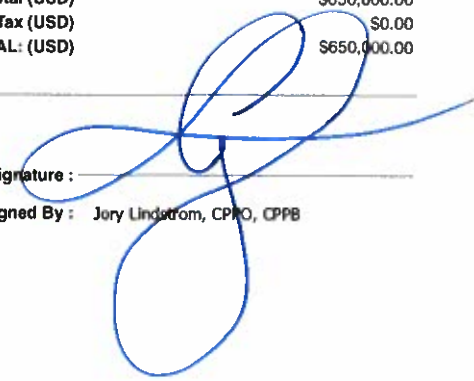


Supplier Part Number	Quantity	Back Order	Unit	Unit Price	Total
Item Description	#1	0	ANN	650,000.00	\$650,000.00
One-Year Contract Renewal for Statewide Information Technology Contracted Services for Service Categories 1 & 3. <ul style="list-style-type: none"> <li>ESTIMATED CONTRACT VALUE TO DATE: ..... \$2,562,560.00</li> <li>ESTIMATED VALUE OF THIS AMENDMENT: ..... \$650,000.00</li> <li>ESTIMATED CONTRACT VALUE: ..... \$3,212,560.00</li> </ul>					
Delivery Date:	July 01, 2019				
Shipping Method:	Delivery				
Shipping Instructions:					
Ship FOB:	Destination				
Attachment(s)					
Special Instructions:					

<b>Sub-Total (USD)</b>	\$650,000.00
<b>Estimated Tax (USD)</b>	\$0.00
<b>TOTAL: (USD)</b>	\$650,000.00

Note: If there is a  next to an item's unit price, that indicates that the price has been discounted.

Signature : \_\_\_\_\_  
 Signed By : Jory Lindstrom, CPRO, CPPB



## IDAHO

State of Idaho

**CHANGE ORDER - 02**  
**PLEASE DO NOT DUPLICATE THIS ORDER.****Change Order Summary**

**Purchase Order Number:** SBPO15201079  
**Account Number:** AC-1  
**Revision Number:** 02  
**Change Order Date:** June 22, 2018  
**Service Start Date:** July 1, 2018  
**Service End Date:** June 30, 2019  
**Payment Method:** Invoice  
**Payment Terms:** Vendor Specified  
**Currency:** USD  
**FOB Instruction:** Destination  
**Attachment(s):** [Changelog.htm](#) :Purchase Order Change

**Supplier**

RV Rao  
ACRO SERVICE CORP.  
39209 W. Six Mile Road  
Suite # 250  
Livonia, MI 48152  
**Phone:** 734-591-1100-

**Fax:** 734-591-1217**Email:** acrogov@acrocorp.com**Buyer Contact**

Gregory Lindstrom  
Tel:208-332-1609  
gregory.lindstrom@adm.idaho.gov

**Contract Number:****Bill To Address**

DOP - Prog Mgr  
Dept of Administration  
Division of Purchasing  
304 N 8th Street Rm 403  
PO Box 83720  
Boise, Idaho 83720  
**Phone:** 208-332-1600  
**Fax:** 208-327-7320  
**Email:** purchasing@adm.idaho.gov  
**Mail Stop:** DOP Program Manager

**Ship To Address**

DOP - Prog Mgr  
Dept of Administration  
Division of Purchasing  
304 N 8th Street Rm 403  
PO Box 83720  
Boise, Idaho 83720  
**Phone:** 208-332-1600  
**Fax:** 208-327-7320  
**Email:** purchasing@adm.idaho.gov  
**Mail Stop:** DOP Program Manager

**Instructions****STATE OF IDAHO DIVISION OF PURCHASING CONTRACT RENEWAL.****Effective Date:** JULY 1, 2018.**Contract Change Order Number** SBPO15201079-02.**STATEWIDE IT CONTRACTED SERVICES.**

THIS CONTRACT RENEWAL between ACRO SERVICE CORP as "Contractor", and the STATE OF IDAHO as "State", including any files attached, CONSTITUTES THE STATE OF IDAHO ACCEPTANCE OF YOUR SIGNED BID, WHICH SUBMISSION IS INCORPORATED HEREIN BY REFERENCE AS THOUGH SET FORTH IN FULL, and Contractor renewal FULLY BURDENED MAXIMUM HOURLY SERVICE RATES. THIS CONTRACT RENEWAL is made part of that certain STATE OF IDAHO contract number SBPO15201079-01 dated AUGUST 14, 2015.

This Statewide Blanket Purchase Order (SBPO) is for services as needed for the benefit of STATE OF IDAHO AGENCIES, INSTITUTIONS, AND DEPARTMENTS; AND, ELIGIBLE POLITICAL SUBDIVISIONS OR PUBLIC AGENCIES AS DEFINED BY IDAHO CODE § 67-2327, OR OTHER AUTHORIZED ENTITIES. The amount listed is an estimate and not guaranteed. The ordering agency will issue a PROJECT SERVICE ORDER (PSO) against this SBPO for services covered under the contract, and in accordance with the instructions listed for IT Contracted Services use on the State Division of Purchasing website. PSOs issued shall be subject to the terms of the contract.

IN THE EVENT OF ANY INCONSISTENCY, unless otherwise provided herein, such inconsistency shall be resolved by giving precedence in the following order:

1. This Contract Purchase Order document.
2. The State of Idaho's original solicitation document.
3. The Contractor's signed bid, quotation or offer.

**CONTRACTOR'S PRIMARY CONTACT**

- Diego Garcia



6/27/2018, 12:01 PM

- Business Development Manager
- ACRO Service Corporation
- 39209 W. Six Mile Road, Ste. 250
- Livonia, MI 48152
- 505-480-4869 (Office)
- 505.480.4869 (fax)
- dgarcia@acrocorp.com

**STATE DIVISION OF PURCHASING CONTRACT MANAGEMENT & ADMINISTRATION**

- Gregory Lindström, CPPO, CPPB
- State IT Purchasing Officer
- 304 N 8th Street, Rm 403
- P.O. Box 83720
- Boise, ID 83720-0075
- 208-332-1609
- [gregory.lindstrom@adm.idaho.gov](mailto:gregory.lindstrom@adm.idaho.gov)

Supplier Part Number	Quantity	Items Back Order	Unit	Unit Price	Total
	1.00	0	ANN	650,000.00	\$650,000.00
<b>Item Description</b>	#1				
	One-Year Contract Renewal for Statewide Information Technology Contracted Services for Service Categories 1 & 3.				
	<ul style="list-style-type: none"> <li>• ESTIMATED CONTRACT VALUE TO DATE: ..... \$1,912,560.00</li> <li>• ESTIMATED VALUE OF THIS AMENDMENT: ..... \$650,000.00</li> <li>• ESTIMATED CONTRACT VALUE: ..... \$2,562,560.00</li> </ul>				
<b>Delivery Date:</b>	August 15, 2015				
<b>Shipping Method:</b>	Delivery				
<b>Shipping Instructions:</b>					
<b>Ship FOB:</b>	Destination				
<b>Attachment(s)</b>					
<b>Special Instructions:</b>					

**Sub-Total (USD)** \$650,000.00  
**Estimated Tax (USD)** \$0.00  
**TOTAL: (USD)** \$650,000.00

Note: If there is a 🍷 next to an item's unit price, that indicates that the price has been discounted.

**Signature :**   
**Signed By :** G. Lindström, CPPO

# IDAHO

State of Idaho

## CHANGE ORDER - 01

**PLEASE DO NOT DUPLICATE THIS ORDER.**

### Change Order Summary

**Purchase Order Number:** SBPO15201079

**Account Number:** AC-1

**Revision Number:** 01

**Change Order Date:** August 14, 2015

**Service Start Date:** July 1, 2015

**Service End Date:** June 30, 2018

**Payment Method:** Invoice

**Payment Terms:** Vendor Specified

**Currency:** USD

**FOB Instruction:** Destination

**Attachment(s):** [ChangeLog.htm](#) :Purchase Order Change

### Supplier

RV Rao  
 ACRO SERVICE CORP.  
 39209 W. Six Mile Road  
 Suite # 250  
 Livonia, MI 48152  
**Phone:** 734-591-1100-

**Fax:** 734-591-1217

**Email:** acrogov@acrocorp.com

### Buyer Contact

Gregory Lindstrom  
 Tel:208-332-1609  
 gregory.lindstrom@adm.idaho.gov

### Contract Number:

#### Bill To Address

DOP - Prog Mgr  
 Dept of Administration  
 Division of Purchasing  
 650 West State St Rm B-15  
 PO Box 83720  
 Boise, Idaho 83720  
**Phone:** 208-332-1600  
**Fax:** 208-327-7320  
**Email:** purchasing@adm.idaho.gov  
**Mail Stop:** DOP Program Manager

#### Ship To Address

DOP - Prog Mgr  
 Dept of Administration  
 Division of Purchasing  
 650 West State St Rm B-15  
 PO Box 83720  
 Boise, Idaho 83720  
**Phone:** 208-332-1600  
**Fax:** 208-327-7320  
**Email:** purchasing@adm.idaho.gov  
**Mail Stop:** DOP Program Manager

### Instructions

SBPO15201079-01 Contract for STATEWIDE IT CONTRACTED SERVICES, as needed for the benefit of STATE OF IDAHO AGENCIES, INSTITUTIONS, AND DEPARTMENTS; AND, ELIGIBLE POLITICAL SUBDIVISIONS OR PUBLIC AGENCIES AS DEFINED BY IDAHO CODE § 67-2327, OR OTHER AUTHORIZED ENTITIES. This contract is a STATEWIDE BLANKET PURCHASE ORDER (SBPO), and the amount listed is an estimate and not guaranteed. Additionally, no orders are guaranteed for this SBPO. Entities requiring IT services will issue a Project Service Order (PSO) to all Contractors contracted to provide a required IT service, and fairly evaluate all responses. The order entity will then award the PSO to the lowest, responsible responder meeting the requirements of the PSO.

IN THE EVENT OF ANY INCONSISTENCY, unless otherwise provided herein, such inconsistency shall be resolved by giving precedence in the following order:

1. This Contract Purchase Order document.
2. The State of Idaho's original solicitation document.



3. The Contractor's signed bid, quotation or offer.

STATE DIVISION OF PURCHASING CONTRACT MANAGEMENT & ADMINISTRATION

Gregöry Lindström, CPPO, CPPB


State IT Purchasing Officer

650 W. State St - Rm B15

Boise, ID 83720-0075

208-332-1609

gregory.lindstrom@adm.idaho.gov

Supplier Part Number	Items		Unit	Unit Price	Total
	Quantity	Back Order			
	3	0	ANN	\$1,000,000.00	\$3,000,000.00
<b>Item Description</b>	#1				
	SBPO15201079-01. Contract is amended to strike from the Contract, § 5 ADMINISTRATION FEE of the State of Idaho Standard Terms and Conditions per the attached signed Amendment 01 between the parties.				
	ESTIMATED CONTRACT VALUE TO DATE			\$3,000,000.00	
	ESTIMATED VALUE OF THIS AMENDMENT			\$0	
	ESTIMATED CONTRACT VALUE			\$3,000,000.00	
	Statewide Information Technology Contracted Services for the following IT Service Categories.				
	IT Service Category 1				
	IT Service Category 3				
					
<b>Delivery Date:</b>	August 15, 2015				
<b>Shipping Method:</b>	Delivery				
<b>Shipping Instructions:</b>					
<b>Ship FOB:</b>	Destination				
<b>Attachment(s)</b>					
<b>Special Instructions:</b>					

<b>Sub-Total (USD)</b>	\$3,000,000.00
<b>Estimated Tax (USD)</b>	\$0.00
<b>TOTAL: (USD)</b>	\$3,000,000.00

Note: If there is a  next to an item's unit price, that indicates that the price has been discounted.

**Signature:** 

**Signed By:** Gregöry Lindström

**First Amendment to  
Statewide Information Technology Contracted Services  
SBPO15201079**

<b>Parties:</b> The State of Idaho Division of Purchasing	“DoP”
and	
ACRO Service Corp	“Contractor”

**Recitals**

- A. DoP issued an Invitation to Bid for Information Technology Contracted Services as ITB15000297 (“ITB”), effective December 02, 2014.
- B. DoP selected through an evaluated process and awarded an Agreement to ACRO Service Corp under the above ITB which resulted in SBPO15201079 (“Agreement” or “Contract”).
- C. The parties desire to amend SBPO15201079 as set forth in this First Amendment.

**Agreement**

Based on the above recitals, and good and valuable consideration, the receipt of which is hereby acknowledged, the Agreement is amended as follows.

1. Agreement Remains in Effect Except as Modified Herein

The Agreement remains in full force and effect in accordance with its terms set forth except as specifically modified in this First Amendment. All of the terms herein will have the same meaning as contained in the Agreement, except as specifically defined otherwise in this First Amendment.

2. Administrative Fee

§ 5. ADMINISTRATIVE FEE of the State of Idaho Standard Contract Terms and Conditions, requires State Contractors to collect from using State Agencies, a 1.25% Administrative Fee on the cost for services rendered.

The following clause is hereby added to the Agreement, Appendix A, SPECIAL TERMS AND CONDITIONS.

32. ADMINISTRATIVE FEE

§ 5 ADMINISTRATIVE FEE of the State of Idaho Standard General Terms and Conditions is stricken as a requirement of the Contract. The Administrative Fee requirement shall not apply to the Contract or any Project Service Order under the contract.

- signature page follows -

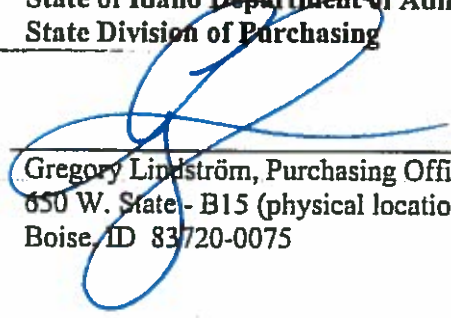
**First Amendment to  
Statewide Information Technology Contracted Services  
SBPO15201079**

NOW THEREFORE, the Parties have entered into this First Amendment as of the date signed by the State of Idaho, Department of Administration; Division of Purchasing.

**ACRO Service Corp**

**State of Idaho Department of Administration  
State Division of Purchasing**

  
\_\_\_\_\_  
(signature)

  
\_\_\_\_\_  
Gregory Lindström, Purchasing Officer  
650 W. State - B15 (physical location zip code 83702)  
Boise, ID 83720-0075

Douglas Cloutier  
(printed name)

Director of Sales Operations  
(title)

8-13-15  
Date

8/13/15  
Date





State of Idaho

**State Wide Blanket Purchase Order**

**Purchase Order Summary**

**Purchase Order Number:** SBPO15201079  
**Account Number:** AC-1  
**Purchase Order Date:** June 12, 2015  
**Service Start Date:** July 1, 2015  
**Service End Date:** June 30, 2018  
**Payment Method:** Invoice  
**Payment Terms:** Vendor Specified  
**Currency:** USD  
**FOB Instruction:** Destination  
**Attachment(s):**

**Supplier**

RV Rao  
 ACRO SERVICE CORP.  
 39209 W. Six Mile Road  
 Suite # 250  
 Livonia, MI 48152  
**Phone:** 734-591-1100-

**Fax:** 734-591-1217

**Email:** acrogov@acrocorp.com

**Buyer Contact**

Gregory Lindstrom  
 Tel: 208-332-1609  
 gregory.lindstrom@adm.idaho.gov

**Contract Number:**

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**Instructions**

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STATE DIVISION OF PURCHASING CONTRACT MANAGEMENT & ADMINISTRATION

Gregory Lindström, CPPO, CPPB

State IT Purchasing Officer  
 650 W. State St - Rm B15  
 Boise, ID 83720-0075  
 208-332-1609  
 gregory.lindstrom@adm.idaho.gov

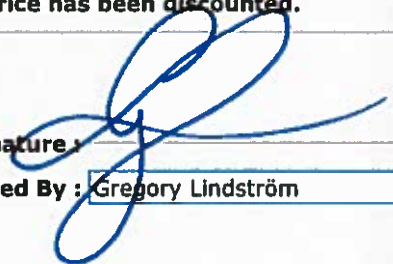
Supplier Part Number	Items				Total
	Quantity	Back Order	Unit	Unit Price	

	3	0	ANN	\$1,000,000.00	\$3,000,000.00
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**Item Description** #1  
 Statewide Information Technology Contracted Services for the following IT Service Categories.  
 IT Service Category 1  
 IT Service Category 3  
  
**Delivery Date:** July 1, 2015  
**Shipping Method:** Delivery  
**Shipping Instructions:**  
**Ship FOB:** Destination  
**Attachment(s)**  
**Special Instructions:**

<b>Sub-Total (USD)</b>	\$3,000,000.00
<b>Estimated Tax (USD)</b>	\$0.00
<b>TOTAL: (USD)</b>	\$3,000,000.00

**Note:** If there is a  next to an item's unit price, that indicates that the price has been discounted.

**Signature:** 

**Signed By:**