STATE OF IDAHO DIVISION OF PURCHASING CONTRACT RENEWAL.

EFFECTIVE DATE: JULY 1, 2019.

Contract Change Order Number SBPO15201072-03.

STATEWIDE IT CONTRACTED SERVICES.

THIS CONTRACT RENEWAL between CRI ADVANTAGE, INC. as "Contractor", and the STATE OF IDAHO as "State", including any files attached, CONSTITUTES THE STATE OF IDAHO ACCEPTANCE OF YOUR SIGNED BID, WHICH SUBMISSION IS INCORPORATED HEREIN BY REFERENCE AS THOUGH SET FORTH IN FULL, and Contractor renewal FULLY BURPUNDY MAXIMUM HOURLY SERVICE RATES - THIS CONTRACT RENEWAL is made part of that certain STATE OF IDAHO contract number SBPO15201072-02 dated JUNE 15, 2018.

This Statewide Blanket Purchase Order (SBPO) is for services as needed for the benefit of STATE OF IDAHO AGENCIES, INSTITUTIONS, AND DEPARTMENTS, AND ELIGIBLE POLITICAL SUBDIVISIONS OR PUBLIC AGENCIES AS DEFINED BY IDAHO CODE § 67-2327, OR OTHER AUTHORIZED ENTITIES. The amount listed is an estimate and not guaranteed. The ordering agency will issue a PROJECT SERVICE ORDER (PSO) against this SBPO for services covered under the contract, and in accordance with the instructions listed for IT Contracted Services use on the State Division of Purchasing website. PSOs issued shall be subject to the terms of this contract.

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1. This Contract Purchase Order document.
2. The State of Idaho's original solicitation document.
3. The Contractor's signed bid, quotation or offer.

CONTRACTOR'S PRIMARY CONTACT
- Monte Brookshier
- CRI Advantage, Inc.
- 6149 N. Meeker Place, Ste. 200
- Boise, ID 83713
- 208-881-5908
- mbrookshier@criadvantage.com

STATE DIVISION OF PURCHASING CONTRACT MANAGEMENT & ADMINISTRATION
- Jory Lindstrom, CPPC, CPPB
- State IT Purchasing Officer
- 850 W. State St. - RM 615
- Boise, ID 83720-0075
- 208-332-1609
- gregory.lindstrom@adm.idaho.gov
<table>
<thead>
<tr>
<th>Item Description</th>
<th>#1</th>
<th>1.00</th>
<th>0</th>
<th>ANN</th>
<th>400,000.00</th>
<th>$400,000.00</th>
</tr>
</thead>
</table>

One-Year Contract Renewal for Statewide Information Technology Contracted Services for Service Categories 1, 2, 3, Web Developer.

- ESTIMATED CONTRACT VALUE TO DATE: $1,528,316.00
- ESTIMATED VALUE OF THIS AMENDMENT: $400,000.00
- ESTIMATED CONTRACT VALUE: $1,928,316.00

Delivery Date: July 01, 2019
Shipping Method: Delivery
Shipping Instructions: Ship FOB: Destination
Attachment(s): Special Instructions:

<table>
<thead>
<tr>
<th>Sub-Total (USD)</th>
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<tr>
<td>Estimated Tax (USD)</td>
<td>$0.00</td>
</tr>
<tr>
<td>TOTAL (USD)</td>
<td>$400,000.00</td>
</tr>
</tbody>
</table>

Note: If there is a * next to an item's unit price, that indicates that the price has been discounted.

Signature: [Signature]
Signed By: [Name]
### Change Order Summary

<table>
<thead>
<tr>
<th>Change Order Summary</th>
<th>Supplier</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Purchase Order Number:</strong> SBPO15201072</td>
<td>Monte Brookshier</td>
</tr>
<tr>
<td><strong>Account Number:</strong> AC-1</td>
<td>CRI ADVANTAGE, Inc.</td>
</tr>
<tr>
<td><strong>Revision Number:</strong> 02</td>
<td>6149 N. Meeker Place, Suite 200</td>
</tr>
<tr>
<td><strong>Change Order Date:</strong> June 15, 2018</td>
<td>Boise, ID 83713</td>
</tr>
<tr>
<td><strong>Service Start Date:</strong> July 1, 2018</td>
<td>Phone: 208-861-5968</td>
</tr>
<tr>
<td><strong>Service End Date:</strong> June 30, 2019</td>
<td>Fax: 208-343-2593</td>
</tr>
<tr>
<td><strong>Payment Method:</strong> Invoice</td>
<td>Email: <a href="mailto:mbrookshier@criadvantage.com">mbrookshier@criadvantage.com</a></td>
</tr>
<tr>
<td><strong>Payment Terms:</strong> Vendor Specified</td>
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<td><strong>Currency:</strong> USD</td>
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<td><strong>FOB Instruction:</strong> Destination</td>
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</tr>
</tbody>
</table>
| **Attachment(s):** ChangeLog.htm; Purchase Order Change |}

### Bill To Address

<table>
<thead>
<tr>
<th>DOP - Prog Mgr</th>
<th>DOP - Prog Mgr</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dept of Administration</td>
<td>Dept of Administration</td>
</tr>
<tr>
<td>Division of Purchasing</td>
<td>Division of Purchasing</td>
</tr>
<tr>
<td>334 N 8th Street Rm 403</td>
<td>304 N 8th Street Rm 403</td>
</tr>
<tr>
<td>PO Box 83720</td>
<td>PO Box 83720</td>
</tr>
<tr>
<td>Boise, Idaho 83720</td>
<td>Boise, Idaho 83720</td>
</tr>
<tr>
<td>Phone: 208-332-1600</td>
<td>Phone: 208-332-1600</td>
</tr>
<tr>
<td>Fax: 208-327-7320</td>
<td>Fax: 208-327-7320</td>
</tr>
<tr>
<td>Email: <a href="mailto:purchasing@adm.idaho.gov">purchasing@adm.idaho.gov</a></td>
<td>Email: <a href="mailto:purchasing@adm.idaho.gov">purchasing@adm.idaho.gov</a></td>
</tr>
<tr>
<td>Mail Stop: DOP Program Manager</td>
<td>Mail Stop: DOP Program Manager</td>
</tr>
</tbody>
</table>

### Instructions

**STATE OF IDAHO DIVISION OF PURCHASING CONTRACT RENEWAL.**

**Effective Date:** JULY 1, 2018.

**Contract Change Order Number:** SBPO15201072-02.

**STATEWIDE IT CONTRACTED SERVICES.**

This CONTRACT RENEWAL between CRI ADVANTAGE, INC. as “Contractor”, and the STATE OF IDAHO as “State”, including any files attached, CONSTITUTES THE STATE OF IDAHO ACCEPTANCE OF YOUR SIGNED BID, WHICH SUBMISSION IS INCORPORATED HEREBY BY REFERENCE AS THOUGH SET FORTH IN FULL, and Contractor renewal FULLY BURDENED MAXIMUM HOURLY SERVICE RATES. THIS CONTRACT RENEWAL is made part of that certain STATE OF IDAHO contract number SBPO15201072-01 dated AUGUST 14, 2015.

This Statewide Blanket Purchase Order (SBPO) is for services as needed for the benefit of STATE OF IDAHO AGENCIES, INSTITUTIONS, AND DEPARTMENTS; AND, ELIGIBLE POLITICAL SUBDIVISIONS OR PUBLIC AGENCIES AS DEFINED BY IDAHO CODE § 67-2327, OR OTHER AUTHORIZED ENTITIES. The amount listed is an estimate and not guaranteed. The ordering agency will issue a PROJECT SERVICE ORDER (PSO) against this SBPO for services covered under the contract, and in accordance with the instructions listed for IT Contracted Services use on the State Division of Purchasing website. PSOs issued shall be subject to the terms of the contract.

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2. The State of Idaho's original solicitation document.
3. The Contractor’s signed bid, quotation or offer.

**CONTRACTOR'S PRIMARY CONTACT**

- Monte Brookshier
- CRI Advantage, Inc.
<table>
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<tr>
<th>Supplier Part Number</th>
<th>Quantity</th>
<th>Back Order</th>
<th>Unit</th>
<th>Unit Price</th>
<th>Total</th>
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<tbody>
<tr>
<td></td>
<td>1.00</td>
<td>0</td>
<td>ANN</td>
<td>400,000.00</td>
<td>$400,000.00</td>
</tr>
</tbody>
</table>

**Item Description**

#1

One-Year Contract Renewal for Statewide Information Technology Contracted Services for Service Categories 1, 2, 3, Web Developer.

- ESTIMATED CONTRACT VALUE TO DATE: $1,128,316.00
- ESTIMATED VALUE OF THIS AMENDMENT: $400,000.00
- ESTIMATED CONTRACT VALUE: $1,528,316.00

**Delivery Date:** August 15, 2015

**Shipping Method:** Delivery

**Shipping Instructions:**

- Ship FOB: Destination

**Special Instructions:**

Sub-Total (USD) $400,000.00

Estimated Tax (USD) $0.00

TOTAL: (USD) $400,000.00

Note: If there is a $ next to an item's unit price, that indicates that the price has been discounted.

Signature: [Signature]

Signed By: G. Lindström, CPPO
State of Idaho

CHANGE ORDER - 01

PLEASE DO NOT DUPLICATE THIS ORDER.

Change Order Summary

Purchase Order Number: SBPO15201072
Account Number: AC-1
Revision Number: 01
Change Order Date: August 14, 2015
Service Start Date: July 1, 2015
Service End Date: June 30, 2018
Payment Method: Invoice
Payment Terms: Vendor Specified
Currency: USD
FOB Instruction: Destination
Attachment(s): ChangeLog.htm : Purchase Order Change

Supplier
Monte Brookshier
CRI ADVANTAGE, Inc.
6149 N. Meeker Place, Suite 200
Boise, ID 83713
Phone: 208-661-5968
Fax: 208-343-2593
Email: mbrookshier@criadvantage.com

Buyer Contact
Gregory Lindstrom
Tel: 208-332-1609
gregory.lindstrom@adm.idaho.gov

Contract Number:

Bill To Address
DOP - Prog Mgr
Dept of Administration
Division of Purchasing
650 West State St Rm B-15
PO Box 83720
Boise, Idaho 83720
Phone: 208-332-1600
Fax: 208-327-7320
Email: purchasing@adm.idaho.gov
Mail Stop: DOP Program Manager

Ship To Address
DOP - Prog Mgr
Dept of Administration
Division of Purchasing
650 West State St Rm B-15
PO Box 83720
Boise, Idaho 83720
Phone: 208-332-1600
Fax: 208-327-7320
Email: purchasing@adm.idaho.gov
Mail Stop: DOP Program Manager

Instructions
SBPO15201072-01 Contract for STATEWIDE IT CONTRACTED SERVICES, as needed for the benefit of STATE OF IDAHO AGENCIES, INSTITUTIONS, AND DEPARTMENTS; AND, ELIGIBLE POLITICAL SUBDIVISIONS OR PUBLIC AGENCIES AS DEFINED BY IDAHO CODE § 67-2327, OR OTHER AUTHORIZED ENTITIES. This contract is a STATEWIDE BLANKET PURCHASE ORDER (SBPO), and the amount listed is an estimate and not guaranteed. Additionally, no orders are guaranteed for this SBPO. Entities requiring IT services will issue a Project Service Order (PSO) to all Contractors contracted to provide a required IT service, and fairly evaluate all responses. The order entity will then award the PSO to the lowest, responsible responder meeting the requirements of the PSO.

IN THE EVENT OF ANY INCONSISTENCY, unless otherwise provided herein, such inconsistency shall be resolved by giving precedence in the following order:

1. This Contract Purchase Order document.
2. The State of Idaho's original solicitation document.
3. The Contractor's signed bid, quotation or offer.

STATE DIVISION OF PURCHASING CONTRACT MANAGEMENT & ADMINISTRATION

Görgö Lindström, CPPO, CPPB
State IT Purchasing Officer
650 W. State St – Rm B15
Boise, ID 83720-0075
208-332-1609
gregory.lindstrom@adm.idaho.gov

<table>
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<th>Unit</th>
<th>Unit Price</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>3</td>
<td>0</td>
<td>ANN</td>
<td>$1,750,000.00</td>
<td>$5,250,000.00</td>
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</table>

Item Description

#1

SBPO15201072-01. Contract is amended to strike from the Contract, § 5 ADMINISTRATION FEE of the State of Idaho Standard Terms and Conditions per the attached signed Amendment 01 between the parties.

ESTIMATED CONTRACT VALUE TO DATE $5,250,000.00
ESTIMATED VALUE OF THIS AMENDMENT $0
ESTIMATED CONTRACT VALUE $5,250,000.00

Statewide Information Technology Contracted Services for the following IT Service Categories:
- IT Service Category 1
- IT Service Category 2
- IT Service Category 3
- Web Developer

Delivery Date: August 15, 2015
Shipping Method: Delivery
Shipping Instructions: Destination
Ship FOB: Destination
Attachment(s): 
Special Instructions:

Sub-Total (USD) $5,250,000.00
Estimated Tax (USD) $0.00
TOTAL: (USD) $5,250,000.00

Note: If there is a  symbol next to an item's unit price, that indicates that the price has been discounted.

Signature:

8/17/2015 3:23 PM
First Amendment to
Statewide Information Technology Contracted Services
SBPO15201072

Parties: The State of Idaho Division of Purchasing

and

CRI Advantage, Inc.

“DoP”

“Contractor”

Recitals

A. DoP issued an Invitation to Bid for Information Technology Contracted Services as ITB15000297 (“ITB”), effective December 02, 2014.

B. DoP selected through an evaluated process and awarded an Agreement to CRI Advantage, Inc., under the above ITB which resulted in SBPO15201072 (“Agreement” or “Contract”).

C. The parties desire to amend SBPO15201072 as set forth in this First Amendment.

Agreement

Based on the above recitals, and good and valuable consideration, the receipt of which is hereby acknowledged, the Agreement is amended as follows.

1. Agreement Remains in Effect Except as Modified Herein

The Agreement remains in full force and effect in accordance with its terms set forth except as specifically modified in this First Amendment. All of the terms herein will have the same meaning as contained in the Agreement, except as specifically defined otherwise in this First Amendment.

2. Administrative Fee

§ 5. ADMINISTRATIVE FEE of the State of Idaho Standard Contract Terms and Conditions, requires State Contractors to collect from using State Agencies, a 1.25% Administrative Fee on the cost for services rendered.

The following clause is hereby added to the Agreement, Appendix A, SPECIAL TERMS AND CONDITIONS.

32. ADMINISTRATIVE FEE

§ 5 ADMINISTRATIVE FEE of the State of Idaho Standard General Terms and Conditions is stricken as a requirement of the Contract. The Administrative Fee requirement shall not apply to the Contract or any Project Service Order under the contract.

- signature page follows -
NOW THEREFORE, the Parties have entered into this First Amendment as of the date signed by the State of Idaho, Department of Administration; Division of Purchasing.

CRI Advantage, Inc.

___

(signature)

Ken Melach

(printed name)
President & COO

(title)
08/12/2015

Date

State of Idaho Department of Administration
State Division of Purchasing

Gregory Lindstrom, Purchasing Officer
650 W. State - B15 (physical location zip code 83702)
Boise, ID 83720-0075

Date

8/13/15
State of Idaho

State Wide Blanket Purchase Order

<table>
<thead>
<tr>
<th>Purchase Order Summary</th>
<th>Supplier</th>
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<tbody>
<tr>
<td><strong>Purchase Order Number:</strong> SBPO15201072</td>
<td>Monte Brookshier</td>
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<tr>
<td><strong>Account Number:</strong> AC-1</td>
<td>CRI ADVANTAGE, Inc.</td>
</tr>
<tr>
<td><strong>Purchase Order Date:</strong> June 12, 2015</td>
<td>6149 N. Meeker Place, Suite 200</td>
</tr>
<tr>
<td><strong>Service Start Date:</strong> July 1, 2015</td>
<td>Boise, ID 83713</td>
</tr>
<tr>
<td><strong>Service End Date:</strong> June 30, 2018</td>
<td>Phone: 208-861-5968</td>
</tr>
<tr>
<td><strong>Payment Method:</strong> Invoice</td>
<td>Fax: 208-343-2593</td>
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<tr>
<td><strong>Payment Terms:</strong> Vendor Specified</td>
<td>Email: <a href="mailto:mbrookshier@criadvantage.com">mbrookshier@criadvantage.com</a></td>
</tr>
<tr>
<td><strong>Currency:</strong> USD</td>
<td></td>
</tr>
<tr>
<td><strong>FOB Instruction:</strong> Destination</td>
<td></td>
</tr>
</tbody>
</table>

**Contract Number:**

**Bill To Address**

DOP - Prog Mgr  
Dept of Administration  
Division of Purchasing  
650 West State St Rm B-15  
PO Box 83720  
Boise, Idaho 83720  
Phone: 208-332-1600  
Fax: 208-327-7320  
Email: purchasing@adm.idaho.gov  
Mail Stop: DOP Program Manager

**Ship To Address**

DOP - Prog Mgr  
Dept of Administration  
Division of Purchasing  
650 West State St Rm B-15  
PO Box 83720  
Boise, Idaho 83720  
Phone: 208-332-1600  
Fax: 208-327-7320  
Email: purchasing@adm.idaho.gov  
Mail Stop: DOP Program Manager

**Instructions**

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STATE DIVISION OF PURCHASING CONTRACT MANAGEMENT & ADMINISTRATION

Gregory Lindström, CPPO, CPPB

https://webprocure.perfect.com/WebDriver?ACT=RotPOSsuppAct&EID=35&SID=80b8eb... 6/12/2015
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<td>ANN</td>
<td>$1,750,000.00</td>
<td>$5,250,000.00</td>
</tr>
</tbody>
</table>

**Item Description**

1

Statewide Information Technology Contracted Services for the following IT Service Categories.

- IT Service Category 1
- IT Service Category 2
- IT Service Category 3

Web Developer

**Delivery Date:**

July 1, 2015

**Shipping Method:**

Delivery

**Shipping Instructions:**

Destination

**Special Instructions:**

Sub-Total (USD) $5,250,000.00

Estimated Tax (USD) $0.00

TOTAL: (USD) $5,250,000.00

**Note:** If there is a  on an item’s unit price, that indicates that the price has been discounted.

**Signature:**

**Signed By:** Gregory Lindström