STATE OF IDAHO DIVISION OF PURCHASING CONTRACT RENEWAL.

Effective Date: JULY 1, 2019.

Contract Change Order Number SBPO15201079-03.

STATEWIDE IT CONTRACTED SERVICES.

THIS CONTRACT RENEWAL between ACRO SERVICE CORP as "Contractor", and the STATE OF IDAHO as "State", including any files attached, CONSTITUTES THE STATE OF IDAHO ACCEPTANCE OF YOUR SIGNED BID, WHICH SUBMISSION IS INCORPORATED HEREIN BY REFERENCE AS THOUGH SET FORTH IN FULL, and Contractor renewal FULLY BURDENED MAXIMUM HOURS SERVICED RATES. THIS CONTRACT RENEWAL is made part of that certain STATE OF IDAHO contract number SBPO15201079-02 dated JUNE 22, 2018.

This Statewide Blanket Purchase Order (SBPO) is for services as needed for the benefit of STATE OF IDAHO AGENCIES, INSTITUTIONS, AND DEPARTMENTS: AND, ELIGIBLE POLITICAL SUBDIVISIONS OR PUBLIC AGENCIES AS DEFINED BY IDAHO CODE § 67-227, OR OTHER AUTHORIZED ENTITIES. The amount listed is an estimate and not guaranteed. The ordering agency will issue a PROJECT SERVICE ORDER (PSO) against this SBPO for services covered under the contract, and in accordance with the instructions listed for IT Contracted Services use on the State Division of Purchasing website. PSOs issued shall be subject to the terms of the contract.

IN THE EVENT OF ANY INCONSISTENCY, unless otherwise provided herein, such inconsistency shall be resolved by giving precedence in the following order:

1. This Contract Purchase Order document.
2. The State of Idaho's original solicitation document.
3. The Contractor's signed bid, quotation or offer.

CONTRACTOR'S PRIMARY CONTACT

- Diego Garcia
  Business Development Manager
- ACRO Service Corporation
- 39209 W. Six Mile Road, Ste. 250
- Livonia, MI 48152
- 505-480-4869 (Fax)
- dgarcia@acrccorp.com

STATE DIVISION OF PURCHASING CONTRACT MANAGEMENT & ADMINISTRATION

- Jory Lindstrom, CPPO, CPPB
  State IT Purchasing Officer
- 304 N 8th Street, Rm 403
- P.O. Box 83720
- Boise, ID 83720-0075
- 208-332-1609
- gregory.lindstrom@adm.idaho.gov

Items
Item Description

One-Year Contract Renewal for Statewide Information Technology Contracted Services for Service Categories 1 & 3.

- ESTIMATED CONTRACT VALUE TO DATE: $2,562,560.00
- ESTIMATED VALUE OF THIS AMENDMENT: $650,000.00
- ESTIMATED CONTRACT VALUE: $3,212,560.00

Delivery Date: July 01, 2019
Shipping Method: Delivery
Shipping Instructions: Destination
Special Instructions:

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<tr>
<th>Supplier Part Number</th>
<th>Quantity</th>
<th>Back Order</th>
<th>Unit</th>
<th>Unit Price</th>
<th>Total</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>1.00</td>
<td>0</td>
<td>ANN</td>
<td>$650,000.00</td>
<td>$650,000.00</td>
</tr>
</tbody>
</table>

Note: If there is a ◆ next to an item’s unit price, that indicates that the price has been discounted.

Sub-Total (USD) $650,000.00
Estimated Tax (USD) $0.00
TOTAL: (USD) $650,000.00

Signature:

Signed By: Joe Lindstrom, CPP, CPPB
STATE OF IDAHO DIVISION OF PURCHASING CONTRACT RENEWAL.

Effective Date: JULY 1, 2018.

Contract Change Order Number SBPO15201079-02.

STATEWIDE IT CONTRACTED SERVICES.

This CONTRACT RENEWAL between ACRO SERVICE CORP as "Contractor", and the STATE OF IDAHO as "State", including any files attached, CONSTITUTES THE STATE OF IDAHO ACCEPTANCE OF YOUR SIGNED BID, WHICH SUBMISSION IS INCORPORATED HEREIN BY REFERENCE AS THOUGH SET FORTH IN FULL, and Contractor renewal FULLY BURDENED MAXIMUM HOURLY SERVICE RATES. THIS CONTRACT RENEWAL is made part of that certain STATE OF IDAHO contract number SBPO15201079-01 dated AUGUST 14, 2015.

This Statewide Blanket Purchase Order (SBPO) is for services as needed for the benefit of STATE OF IDAHO AGENCIES, INSTITUTIONS, AND DEPARTMENTS; AND, ELIGIBLE POLITICAL SUBDIVISIONS OR PUBLIC AGENCIES AS DEFINED BY IDAHO CODE § 67-2327, OR OTHER AUTHORIZED ENTITIES. The amount listed is an estimate and not guaranteed. The ordering agency will issue a PROJECT SERVICE ORDER (PSO) against this SBPO for services covered under the contract, and in accordance with the instructions listed for IT Contracted Services use on the State Division of Purchasing website. PSOs issued shall be subject to the terms of the contract.

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3. The Contractor's signed bid, quotation or offer.

CONTRACTOR'S PRIMARY CONTACT

* Diego Garcia
Hi

Ore.Year Contract Renewal for Statewide Categories 1 & 3.

ESTIMATED CONTRACT VALUE TO DATE: ...... $1,912,560.00
ESTIMATED VALUE OF THIS AMENDMENT: ...... $650,000.00
ESTIMATED CONTRACT VALUE: .................. $2,562,560.00

Delivery Date: August 15, 2015
Shipping Method: Delivery
Shipping Instructions: Destination

Note: If there is a □ next to an item's unit price, that indicates that the price has been discounted.

Signature: G. Lindstrom, CPPO

Signed By: G. Lindstrom, CPPO
# IDAHO

State of Idaho

**CHANGE ORDER - 01**

**PLEASE DO NOT DUPLICATE THIS ORDER.**

<table>
<thead>
<tr>
<th>Change Order Summary</th>
<th>Supplier</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Purchase Order Number:</strong> SBPO15201079</td>
<td><strong>RV Rao</strong> ACRO SERVICE CORP. 39209 W. Six Mile Road Suite # 250 Livonia, MI 48152 <strong>Phone:</strong> 734-591-1100-</td>
</tr>
<tr>
<td><strong>Account Number:</strong> AC-1</td>
<td><strong>Fax:</strong> 734-591-1217</td>
</tr>
<tr>
<td><strong>Revision Number:</strong> 01</td>
<td><strong>Email:</strong> <a href="mailto:acrogov@acrocorp.com">acrogov@acrocorp.com</a></td>
</tr>
<tr>
<td><strong>Change Order Date:</strong> August 14, 2015</td>
<td><strong>Buyer Contact</strong> Gregory Lindstrom <strong>Tel:</strong> 208-332-1609 <a href="mailto:gregory.lindstrom@adm.idaho.gov">gregory.lindstrom@adm.idaho.gov</a></td>
</tr>
<tr>
<td><strong>Service Start Date:</strong> July 1, 2015</td>
<td></td>
</tr>
<tr>
<td><strong>Service End Date:</strong> June 30, 2018</td>
<td></td>
</tr>
<tr>
<td><strong>Payment Method:</strong> Invoice</td>
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<tr>
<td><strong>Payment Terms:</strong> Vendor Specified</td>
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<td><strong>Currency:</strong> USD</td>
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<tr>
<td><strong>FOB Instruction:</strong> Destination</td>
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<tr>
<td><strong>Attachment(s):</strong> ChangeLog.htm :Purchase Order Change</td>
<td></td>
</tr>
</tbody>
</table>

## Contract Number:

### Bill To Address

<table>
<thead>
<tr>
<th>DOP - Prog Mgr</th>
<th>Dept of Administration</th>
<th>Division of Purchasing</th>
<th>650 West State St Rm B-15</th>
<th>PO Box 83720</th>
<th>Boise, Idaho 83720</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Phone:</strong> 208-332-1600</td>
<td><strong>Fax:</strong> 208-327-7320</td>
<td><strong>Email:</strong> <a href="mailto:purchasing@adm.idaho.gov">purchasing@adm.idaho.gov</a></td>
<td><strong>Mail Stop:</strong> DOP Program Manager</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Ship To Address

<table>
<thead>
<tr>
<th>DOP - Prog Mgr</th>
<th>Dept of Administration</th>
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<th>650 West State St Rm B-15</th>
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<td><strong>Mail Stop:</strong> DOP Program Manager</td>
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## Instructions

SBPO15201079-01 Contract for STATEWIDE IT CONTRACTED SERVICES, as needed for the benefit of STATE OF IDAHO AGENCIES, INSTITUTIONS, AND DEPARTMENTS; AND, ELIGIBLE POLITICAL SUBDIVISIONS OR PUBLIC AGENCIES AS DEFINED BY IDAHO CODE § 67-2327, OR OTHER AUTHORIZED ENTITIES. This contract is a STATEWIDE BLANKET PURCHASE ORDER (SBPO), and the amount listed is an estimate and not guaranteed. Additionally, no orders are guaranteed for this SBPO. Entities requiring IT services will issue a Project Service Order (PSO) to all Contractors contracted to provide a required IT service, and fairly evaluate all responses. The order entity will then award the PSO to the lowest, responsible responder meeting the requirements of the PSO.

**IN THE EVENT OF ANY INCONSISTENCY,** unless otherwise provided herein, such inconsistency shall be resolved by giving precedence in the following order:

1. This Contract Purchase Order document.
2. The State of Idaho’s original solicitation document.
3. The Contractor’s signed bid, quotation or offer.

STATE DIVISION OF PURCHASING CONTRACT MANAGEMENT & ADMINISTRATION

Gregory Lindström, CPPO, CPPB
State IT Purchasing Officer
650 W. State St – Rm B15
Boise, ID 83720-0075
208-332-1609
gregory.lindstrom@adm.idaho.gov

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<tbody>
<tr>
<td></td>
<td>Quantity</td>
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<tr>
<td></td>
<td>3</td>
</tr>
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</table>

**Item Description**

#1

SBPO15201079-01. Contract is amended to strike from the Contract, § 5 ADMINISTRATION FEE of the State of Idaho Standard Terms and Conditions per the attached signed Amendment 01 between the parties.

- ESTIMATED CONTRACT VALUE TO DATE: $3,000,000.00
- ESTIMATED VALUE OF THIS AMENDMENT: $0
- ESTIMATED CONTRACT VALUE: $3,000,000.00

Statewide Information Technology Contracted Services for the following IT Service Categories.

- IT Service Category 1
- IT Service Category 3

**Delivery Date:** August 15, 2015

**Shipping Method:** Delivery

**Shipping Instructions:** Destination

**Special Instructions:**

- Sub-Total (USD): $3,000,000.00
- Estimated Tax (USD): $0.00
- TOTAL: (USD): $3,000,000.00

Note: If there is a ✹ next to an item’s unit price, that indicates that the price has been discounted.

[Signed] G. Lindström
First Amendment to
Statewide Information Technology Contracted Services
SBPO15201079

Parties: The State of Idaho Division of Purchasing and ACRO Service Corp

“DoP”

“Contractor”

Recitals

A. DoP issued an Invitation to Bid for Information Technology Contracted Services as ITB15000297 ("ITB"), effective December 02, 2014.

B. DoP selected through an evaluated process and awarded an Agreement to ACRO Service Corp under the above ITB which resulted in SBPO15201079 ("Agreement" or "Contract").

C. The parties desire to amend SBPO15201079 as set forth in this First Amendment.

Agreement

Based on the above recitals, and good and valuable consideration, the receipt of which is hereby acknowledged, the Agreement is amended as follows.

1. Agreement Remains in Effect Except as Modified Herein

The Agreement remains in full force and effect in accordance with its terms set forth except as specifically modified in this First Amendment. All of the terms herein will have the same meaning as contained in the Agreement, except as specifically defined otherwise in this First Amendment.

2. Administrative Fee

§ 5. ADMINISTRATIVE FEE of the State of Idaho Standard Contract Terms and Conditions, requires State Contractors to collect from using State Agencies, a 1.25% Administrative Fee on the cost for services rendered.

The following clause is hereby added to the Agreement, Appendix A, SPECIAL TERMS AND CONDITIONS.

32. ADMINISTRATIVE FEE

§ 5 ADMINISTRATIVE FEE of the State of Idaho Standard General Terms and Conditions is stricken as a requirement of the Contract. The Administrative Fee requirement shall not apply to the Contract or any Project Service Order under the contract.

- signature page follows -
NOW THEREFORE, the Parties have entered into this First Amendment as of the date signed by
the State of Idaho, Department of Administration; Division of Purchasing.

ACRO Service Corp

(State of Idaho Department of Administration
State Division of Purchasing)

(signed)

Douglas Cloutier
(printed name)

Director of Sales Operations
(title)

8-13-15
(Date)

8/13/15
(Date)

Gregory Lindström, Purchasing Officer
850 W. State - B15 (physical location zip code 83702)
Boise, ID 83720-0075
IDAH O

State of Idaho

State Wide Blanket Purchase Order

<table>
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<td>AC-1</td>
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<td>Purchase Order Date:</td>
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<td>Service Start Date:</td>
<td>July 1, 2015</td>
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<tr>
<td>Service End Date:</td>
<td>June 30, 2018</td>
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PO Box 83720  
Boise, Idaho 83720  
Phone: 208-332-1600  
Fax: 208-327-7320  
Email: purchasing@adm.idaho.gov  
Mall Stop: DOP Program Manager

**Ship To Address**

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Division of Purchasing  
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Boise, Idaho 83720  
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Mall Stop: DOP Program Manager

**Instructions**

Contract for STATEWIDE IT CONTRACTED SERVICES, as needed for the benefit of STATE OF IDAHO AGENCIES, INSTITUTIONS, AND DEPARTMENTS; AND, ELIGIBLE POLITICAL SUBDIVISIONS OR PUBLIC AGENCIES AS DEFINED BY IDAHO CODE § 67-2327, OR OTHER AUTHORIZED ENTITIES. This contract is a STATEWIDE BLANKET PURCHASE ORDER (SBPO), and the amount listed is an estimate and not guaranteed. Additionally, no orders are guaranteed for this SBPO. Entities requiring IT services will issue a Project Service Order (PSO) to all Contractors contracted to provide a required IT service, and fairly evaluate all responses. The order entity will then award the PSO to the lowest, responsible responder meeting the requirements of the PSO.

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STATE DIVISION OF PURCHASING CONTRACT MANAGEMENT & ADMINISTRATION
Gregory Lindström, CPPO, CPPB

https://webprocure.perfect.com/WebDriver?ACT=RptPOSupAct&EID=35&SID=80b8eb... 6/12/2015
State IT Purchasing Officer  
650 W. State St - Rm B15  
Boise, ID 83720-0075  
208-332-1609  
gregory.lindstrom@adm.idaho.gov

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<th>Unit</th>
<th>Unit Price</th>
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<td>0</td>
<td>ANN</td>
<td>$1,000,000.00</td>
<td>$3,000,000.00</td>
</tr>
</tbody>
</table>

**Item Description**

#1  
Statewide Information Technology Contracted Services for the following IT Service Categories.  
IT Service Category 1  
IT Service Category 3  

**Delivery Date:** July 1, 2015  
**Shipping Method:** Delivery  
**Shipping Instructions:** Destination  
**Ship FOB:**  
**Attachment(s):**

**Special Instructions:**

<table>
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<th>Sub-Total (USD)</th>
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<tr>
<td>Estimated Tax (USD)</td>
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<td>TOTAL: (USD)</td>
<td>$3,000,000.00</td>
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Signatures:  
Signed By: Gregory Lindstrom

https://webprocure.perfect.com/WebDriver?ACT=RptPOSsuppAct&EID=35&SID=80b8eb... 6/12/2015