STATE OF IDAHO DIVISION OF PURCHASING CONTRACT RENEWAL.

Effective Date: JULY 1, 2019.

Contract Change Order Number SBPO15201076-03.

STATEWIDE IT CONTRACTED SERVICES.

This CONTRACT RENEWAL between COOLSOFT, LLC as “Contractor”, and the STATE OF IDAHO as “State”, including any files attached, constitues the STATE OF IDAHO ACCEPTANCE OF YOUR SIGNED BID, WHICH SUBMISSION IS INCORPORATED HEREINAFTER BY REFERENCE AS THOUGH SET FORTH IN FULL, and Contractor’s renewal FULLY BURDENED MAXIMUM -HOURLY SERVICE RATES. THIS CONTRACT RENEWAL is made part of that certain STATE OF IDAHO contract number SBPO15201076-02 dated JUNE 21, 2018.

This Statewide Blanket Purchase Order (SBPO) is for services as needed for the benefit of STATE OF IDAHO AGENCIES, INSTITUTIONS, AND DEPARTMENTS; AND, ELIGIBLE POLITICAL SUBDIVISIONS OR PUBLIC AGENCIES AS DEFINED BY IDAHO CODE § 67-2327, OR OTHER AUTHORIZED ENTITIES. The amount listed is an estimate and not guaranteed. The ordering agency will issue a PROJECT SERVICE ORDER (PSO) against this SBPO for services covered under the contract, and in accordance with the instructions listed for IT Contracted Services on the State Division of Purchasing website. PSOs issued shall be subject to the terms of the contract.

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1. This Contract Purchase Order document.
2. The State of Idaho’s original solicitation document.
3. The Contractor’s signed bids, quotations or offer.

CONTRACTOR’S PRIMARY CONTACT

- Anand Krishnamurthy
- CEO
- Coolsoft, LLC
- 1902 Campus Place, Suite 12
- Louisville, KY 40299
- 502-327-9805 (Office)
- 888.528.8727 (Fax)
- anand@coolsofttech.com

STATE DIVISION OF PURCHASING CONTRACT MANAGEMENT & ADMINISTRATION

- Jory Lindstrom, CPFO, CPPB
- State IT Purchasing Officer
- 304 N 8th Street, Rm 403
- P.O. Box 83720
- Boise, ID 83720-0075
- 208-332-1600
- gregory.lindstrom@adm.idaho.gov
FY2020 Renewal: Renewal of Statewide Information Technology Contracted Services for Service Categories 1, 2, 3, Tech Writer, IT Security Specialist, Web Developer.

- ESTIMATED CONTRACT VALUE TO DATE: $2,950,808.00
- ESTIMATED VALUE OF THIS AMENDMENT: $750,000.00
- ESTIMATED CONTRACT VALUE (TOTAL): $3,700,808.00

<table>
<thead>
<tr>
<th>Item Description</th>
<th>Quantity</th>
<th>Back Order</th>
<th>Unit</th>
<th>Unit Price</th>
<th>Total</th>
</tr>
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<td>1.00</td>
<td>0</td>
<td>ANN</td>
<td>750,000.00</td>
<td>$750,000.00</td>
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</table>

Delivery Date: July 01, 2019
Shipping Method: Delivery
Shipping Instructions: Ship FOB: Destination

Note: If there is an "S" next to an item's unit price, that indicates that the price has been discounted.

Signature: [Signature]
Signed By: [Name]
PPO, CPPB
State of Idaho

CHANGE ORDER - 02
PLEASE DO NOT DUPLICATE THIS ORDER.

Change Order Summary

<table>
<thead>
<tr>
<th>Purchase Order Number:</th>
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<tbody>
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<td>Account Number:</td>
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<td>Revision Number:</td>
<td>02</td>
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<td>June 21, 2018</td>
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<td>Service Start Date:</td>
<td>July 1, 2018</td>
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<td>Service End Date:</td>
<td>June 30, 2019</td>
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<tr>
<td>Payment Method:</td>
<td>Invoice</td>
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<td>Payment Terms:</td>
<td>Vendor Specified</td>
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<tr>
<td>Currency:</td>
<td>USD</td>
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<td>FOB Instruction:</td>
<td>Destination</td>
</tr>
<tr>
<td>Attachment(s):</td>
<td>ChangeLog.htm, Purchase Order Change</td>
</tr>
</tbody>
</table>

Supplier

Anand Krishnamurthy
COOLSOFT LLC
1902 Campus Place, Suite 12.
Louisville, KY 40299
Phone: 502-436-5276
Fax: 888-528-8727
Email: contract@coolsolfttech.com

Buyer Contact

Gregory Lindstrom
Tel: 208-332-1609
gregory.lindstrom@adm.idaho.gov

Bill To Address

DOP - Prog Mgr
Dept of Administration
Division of Purchasing
304 N 8th Street Rm 403
PO Box 83720
Boise, Idaho 83720
Phone: 208-332-1600
Fax: 208-327-7320
Email: purchasing@adm.idaho.gov
Mail Stop: DOP Program Manager

Ship To Address

DOP - Prog Mgr
Dept of Administration
Division of Purchasing
304 N 8th Street Rm 403
PO Box 83720
Boise, Idaho 83720
Phone: 208-332-1600
Fax: 208-327-7320
Email: purchasing@adm.idaho.gov
Mail Stop: DOP Program Manager

Instructions

STATE OF IDAHO DIVISION OF PURCHASING CONTRACT RENEWAL.

Effective Date: JULY 1, 2018.

Contract Change Order Number SBPO15201076-02.

STATEWIDE IT CONTRACTED SERVICES.

THIS CONTRACT RENEWAL between COOLSOFT, LLC. as "Contractor", and the STATE OF IDAHO as "State", including any files attached, CONSTITUTES THE STATE OF IDAHO ACCEPTANCE OF YOUR SIGNED BID, WHICH SUBMISSION IS INCORPORATED HEREIN BY REFERENCE AS THOUGH SET FORTH IN FULL, and Contractor renewal FULLY BURDENED MAXIMUM HOURLY SERVICE RATES. THIS CONTRACT RENEWAL is made part of that certain STATE OF IDAHO contract number SBPO15201076-01 dated AUGUST 14, 2015.

This Statewide Blanket Purchase Order (SBPO) is for services as needed for the benefit of STATE OF IDAHO AGENCIES, INSTITUTIONS, AND DEPARTMENTS; AND, ELIGIBLE POLITICAL SUBDIVISIONS OR PUBLIC AGENCIES AS DEFINED BY IDAHO CODE § 67-2327, OR OTHER AUTHORIZED ENTITIES. The amount listed is an estimate and not guaranteed. The ordering agency will issue a PROJECT SERVICE ORDER (PSO) against this SBPO for services covered under the contract, and in accordance with the instructions listed for IT Contracted Services use on the State Division of Purchasing website. PSOs issued shall be subject to the terms of the contract.

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CONTRACTOR'S PRIMARY CONTACT

- Anand Krishnamurthy
**STATE DIVISION OF PURCHASING CONTRACT MANAGEMENT & ADMINISTRATION**

- Gregory Lindstrøm, CPPO, CPPB
- State IT Purchasing Officer
- 304 N 8th Street, Rm 403
- P.O. Box 83720
- Boise, ID 83720-0075
- 208-332-1609
- gregory.lindstrom@adm.idaho.gov

<table>
<thead>
<tr>
<th>Items</th>
<th>Quantity</th>
<th>Back Order</th>
<th>Unit</th>
<th>Unit Price</th>
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<td>Item Description</td>
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<td>ANN</td>
<td>750,000.00</td>
<td>750,000.00</td>
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</table>

**One-Year Contract Renewal for Statewide Information Technology Contracted Services for Service Categories 1, 2, 3, Tech Writer, IT Security Specialist, Web Developer:**

- ESTIMATED CONTRACT VALUE TO DATE: $2,200,608.00
- ESTIMATED VALUE OF THIS AMENDMENT: $750,000.00
- ESTIMATED CONTRACT VALUE: $2,950,608.00

**Delivery Date:** August 15, 2015

**Shipping Method:** Delivery

**Shipping Instructions:**

**Ship FOB:** Destination

**Attachment(s):**

**Special Instructions:**

Note: If there is a ▼ next to an item's unit price, that indicates that the price has been discounted.

Sub-Total (USD) $750,000.00
Estimated Tax (USD) $0.00
TOTAL: (USD) $750,000.00

Signature: G. Lindstrøm, CPPO
## Change Order Summary

<table>
<thead>
<tr>
<th>Purchase Order Number:</th>
<th>SBPO15201076</th>
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</thead>
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<tr>
<td>Account Number:</td>
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<td>July 1, 2015</td>
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<td>FOB Instruction:</td>
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<tr>
<td>Attachment(s):</td>
<td><a href="#">Changelog.htm</a> : Purchase Order Change</td>
</tr>
</tbody>
</table>

### Supplier

Anand Krishnamurthy  
COOLSOFT LLC  
1902 Campus Place, Suite 12, Louisville, KY 40299  
Phone: 502-327-9805  
Fax:  
Email: contract@coolsofttech.com

### Buyer Contact

Gregory Lindstrom  
Tel: 208-332-1609  
gregory.lindstrom@adm.idaho.gov

---

### Contract Number

**Bill To Address**

| DOP - Prog Mgr  
Dept of Administration  
Division of Purchasing  
650 West State St Rm B-15  
PO Box 83720  
Boise, Idaho 83720  
Phone: 208-332-1600  
Fax: 208-332-7320  
Email: purchasing@adm.idaho.gov  
Mail Stop: DOP Program Manager |

**Ship To Address**

| DOP - Prog Mgr  
Dept of Administration  
Division of Purchasing  
650 West State St Rm B-15  
PO Box 83720  
Boise, Idaho 83720  
Phone: 208-332-1600  
Fax: 208-332-7320  
Email: purchasing@adm.idaho.gov  
Mail Stop: DOP Program Manager |

### Instructions

SBPO15201076-01 Contract for STATEWIDE IT CONTRACTED SERVICES, as needed for the benefit of STATE OF IDAHO AGENCIES, INSTITUTIONS, AND DEPARTMENTS; AND, ELIGIBLE POLITICAL SUBDIVISIONS OR PUBLIC AGENCIES AS DEFINED BY IDAHO CODE § 67-2327, OR OTHER AUTHORIZED ENTITIES. This contract is a STATEWIDE BLANKET PURCHASE ORDER (SBPO), and the amount listed is an estimate and not guaranteed. Additionally, no orders are guaranteed for this SBPO. Entities requiring IT services will issue a Project Service Order (PSO) to all Contractors contracted to provide a required IT service, and fairly evaluate all responses. The order entity will then award the PSO to the lowest, responsible responder meeting the requirements of the PSO.

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STATE DIVISION OF PURCHASING CONTRACT MANAGEMENT & ADMINISTRATION

Gregory Lindstrom, CPPO, CPPB
State IT Purchasing Officer
650 W. State St – Rm B15
Boise, ID 83720-0075
208-332-1609
gregory.lindstrom@adm.idaho.gov

<table>
<thead>
<tr>
<th>Supplier</th>
<th>Quantity</th>
<th>Back Order</th>
<th>Unit</th>
<th>Unit Price</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Part Number</td>
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<td></td>
<td></td>
<td>$2,250,000.00</td>
<td>$6,750,000.00</td>
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Item Description

#1
SBPO15201076-01. Contract is amended to strike from the Contract, § 5 ADMINISTRATION FEE of the State of Idaho Standard Terms and Conditions per the attached signed Amendment 01 between the parties.

<table>
<thead>
<tr>
<th></th>
<th>$6,750,000.00</th>
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<td>TO DATE</td>
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<td>ESTIMATED VALUE OF THIS</td>
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<tr>
<td>ESTIMATED CONTRACT VALUE</td>
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Statewide Information Technology Contracted Services for the following IT Service Categories:

IT Service Category 1
IT Service Category 2
IT Service Category 3
Technical Writer
IT Security Specialist
Web Developer

Delivery Date: August 15, 2015
Shipping Method: Delivery
Shipping Instructions: Destination
Attachment(s)
Special Instructions:

<table>
<thead>
<tr>
<th>Sub-Total (USD)</th>
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<tr>
<td>Estimated Tax (USD)</td>
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<tr>
<td>TOTAL: (USD)</td>
<td>$6,750,000.00</td>
</tr>
</tbody>
</table>

Note: If there is a ⬇️ next to an item's unit price, that indicates that the price has been discounted.
First Amendment to
Statewide Information Technology Contracted Services
SBPO15201076

Parties: The State of Idaho Division of Purchasing and Coolsoft LLC

“DoP” “Contractor”

Recitals
A. DoP issued an Invitation to Bid for Information Technology Contracted Services as ITB15000297 (“ITB”), effective December 02, 2014.
B. DoP selected through an evaluated process and awarded an Agreement to Coolsoft LLC under the above ITB which resulted in SBPO15201076 (“Agreement” or “Contract”).
C. The parties desire to amend SBPO15201076 as set forth in this First Amendment.

Agreement
Based on the above recitals, and good and valuable consideration, the receipt of which is hereby acknowledged, the Agreement is amended as follows.

1. Agreement Remains in Effect Except as Modified Herein
The Agreement remains in full force and effect in accordance with its terms set forth except as specifically modified in this First Amendment. All of the terms herein will have the same meaning as contained in the Agreement, except as specifically defined otherwise in this First Amendment.

2. Administrative Fee
§ 5. ADMINISTRATIVE FEE of the State of Idaho Standard Contract Terms and Conditions, requires State Contractors to collect from using State Agencies, a 1.25% Administrative Fee on the cost for services rendered.

The following clause is hereby added to the Agreement, Appendix A, SPECIAL TERMS AND CONDITIONS.

32. ADMINISTRATIVE FEE
§ 5 ADMINISTRATIVE FEE of the State of Idaho Standard General Terms and Conditions is stricken as a requirement of the Contract. The Administrative Fee requirement shall not apply to the Contract or any Project Service Order under the contract.

- signature page follows -
First Amendment to  
Statewide Information Technology Contracted Services  
SBPO15201076

NOW THEREFORE, the Parties have entered into this First Amendment as of the date signed by the State of Idaho, Department of Administration; Division of Purchasing.

Coolsoft LLC  

(signature)  

(printed name) Roger Natarajan  
(title) Vice President-HR  
08/11/2015  
Date

State of Idaho Department of Administration  
State Division of Purchasing  

Gregory Lindström, Purchasing Officer  
650 W. State - B15 (physical location zip code 83702)  
Boise, ID 83720-0075  

8/3/15  
Date
# State Wide Blanket Purchase Order

<table>
<thead>
<tr>
<th>Purchase Order Summary</th>
<th>Supplier</th>
</tr>
</thead>
<tbody>
<tr>
<td>Purchase Order Number:</td>
<td>Anand Krishnamurthy COOLSOFT LLC 1902 Campus Place, Suite 12, Louisville, KY 40299 Phone: 502-327-9805</td>
</tr>
<tr>
<td>Account Number:</td>
<td>AC-1</td>
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<td>Purchase Order Date:</td>
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<td>Service End Date:</td>
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<td>FOB Instruction:</td>
<td>Destination</td>
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<td>Attachment(s):</td>
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## Contract Number:

<table>
<thead>
<tr>
<th>Bill To Address</th>
<th>Ship To Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>DOP - Prog Mgr Dept of Administration Division of Purchasing 650 West State St Rm B-15 PO Box 83720 Boise, Idaho 83720 Phone: 208-332-1600 Fax: 208-327-7320 Email: <a href="mailto:purchasing@adm.idaho.gov">purchasing@adm.idaho.gov</a> Mail Stop: DOP Program Manager</td>
<td>DOP - Prog Mgr Dept of Administration Division of Purchasing 650 West State St Rm B-15 PO Box 83720 Boise, Idaho 83720 Phone: 208-332-1600 Fax: 208-327-7320 Email: <a href="mailto:purchasing@adm.idaho.gov">purchasing@adm.idaho.gov</a> Mail Stop: DOP Program Manager</td>
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STATE DIVISION OF PURCHASING CONTRACT MANAGEMENT & ADMINISTRATION
Gregory Lindström, CPPO, CPPB

---

State IT Purchasing Officer  
650 W. State St - Rm B15  
Boise, ID 83720-0075  
208-332-1609  
gregory.lindstrom@adm.idaho.gov

<table>
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**Item Description**  

#1

Statewide Information Technology Contracted Services for the following IT Service Categories.

- IT Service Category 1
- IT Service Category 2
- IT Service Category 3

- Technical Writer
- IT Security Specialist
- Web Developer

**Delivery Date:**

July 1, 2015

**Shipping Method:**

Delivery

**Shipping Instructions:**

Destination

**Ship FOB:**

**Attachment(s):**

**Special Instructions:**

Sub-Total (USD): $6,750,000.00

Estimated Tax (USD): $0.00

TOTAL: (USD): $6,750,000.00

Note: If there is a ✔ next to an item's unit price, that indicates that the price has been discounted.

**Signature:** [Signature]

**Signed By:** Gregory Lindstrom

https://webprocure.perfect.com/WebDriver?ACT=RptPOSuppAct&EID=35&SID=80b8eb...  6/12/2015