



June 14, 2022

State of Idaho

## Access Online

# Program Administrator Training

This training provides Program Administrators with the basic information needed to get started using the Access Online system to manage their card programs.



# Agenda

Topic	Estimated time - MT
Card program transition	8:30-8:45
System Administration	8:45-9:15
Account Administration	9:15-9:45
Account Information	9:45-10:00
Break	10:00-10:15
Transaction Information	10:15-10:45
Reporting	10:45-11:15
Training and resources	11:15-11:25
Closing and next steps	11:25-11:30

# Card program transition

# U.S. Bank Access® Online

Electronic access and program management system that provides the security, functionality, reliability and convenience you need to successfully manage your card programs.



## Maximize Control

- Manage cardholder system access and spending controls in real time
- Customize web-based approval hierarchies and routing



## Drive Savings

- Leverage consolidated spend data for more effective supplier negotiations
- Use reporting to maximize potential financial incentive

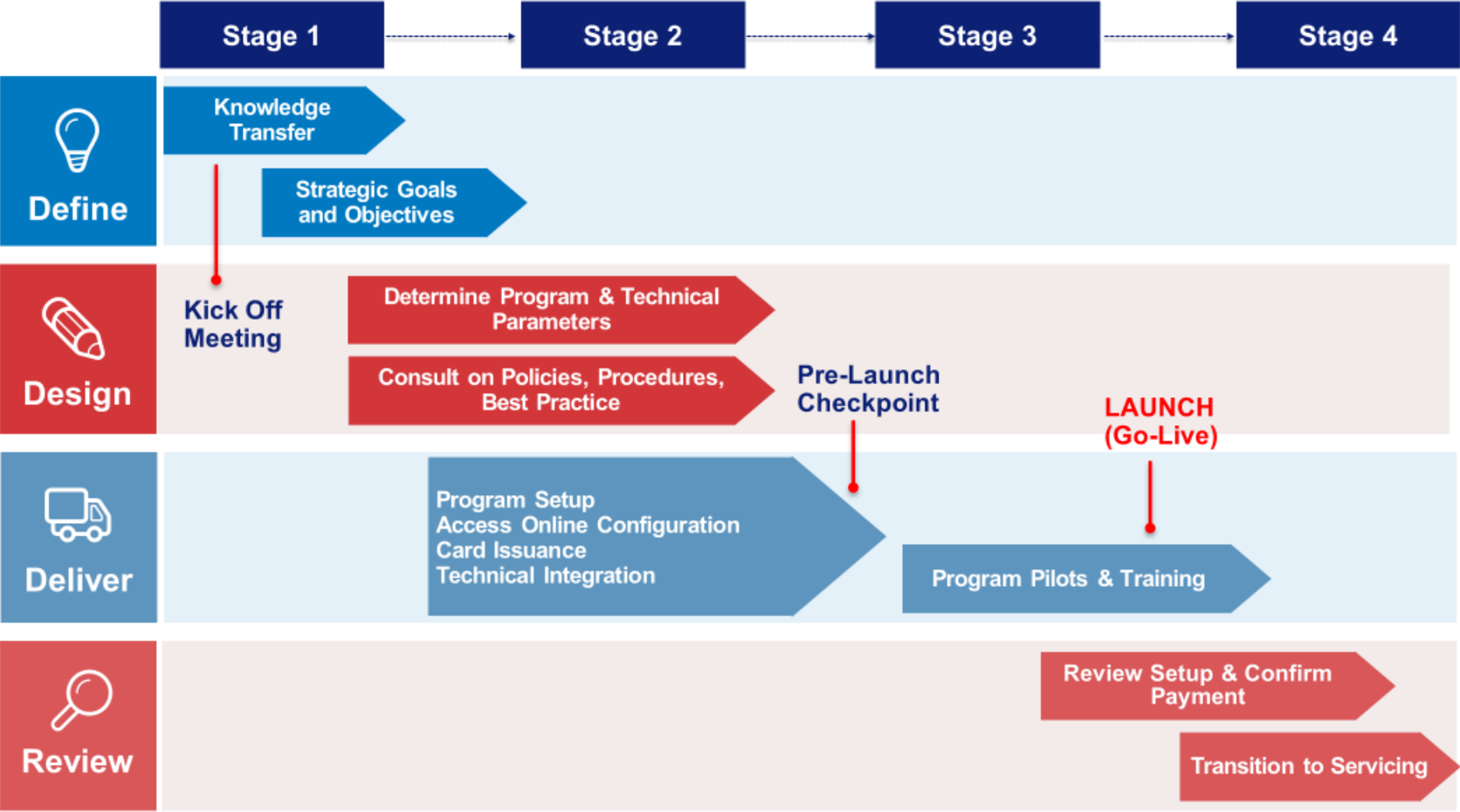


## Benefit Employees



- Enhance employee convenience, productivity and satisfaction
- Encourage adherence with program policies and procedures



# Implementation timeline



# Communication and training

- PA Training with Melody  June 14
- PA Access Online User Access  June 16
- Cardholder Communication – new provider announcement
- Additional Training with Melody

Data Analytics/Payment Analytics – June 21 1:00 – 2:00 MT

Additional Access Online Training (Hold the dates)

- Program Administration – August 23 1:00-2:30 MT
- Transactions and Reporting – August 24 1:00-2:30 MT
- Recommended WBT Training for PA's by 8/1
- Questions

# Access Online web-based training

Request Status Queue

Active Work Queue

System Administration

Account Administration

Event Driven Notification

Payment Plus

Order Management

Transaction Management

Enhanced Supplier

Management

Account Information

Reporting

Dashboard

Data Exchange

My Personal Information

Home

Email Center

Contact Us

Training

Welcome to Access Online PENNY ANDERSON

Your last login was 07/13/2020

Message Center

Message(s) from Access O

Message(s) from U.S. Ban

Access Online web-based training

Home My learning plan Access Online class registration WBT reporting Training assignment

Open a topic area below and select content from each tab to create your own learning plan. Each resource opens in a new window or tab.

Get started: Open this topic for beginner training on Access Online

Lessons

User guides

Videos

Quick references

Recorded classes

Certifications

☐ Alerts and Notifications

☐ Cardholder-initiated Account Setup

☐ Cardholder Application Portal

☒ Data Exchange

☐ Managing and Card Account Lists

☐ Mobile App

☐ My Personal Information

☐ Navigation Basics

☐ Online Registration

☐ Statements

☐ User Profiles

System setup: Open this topic for training on system setup

Accounts and users: Open this topic for training on accounts and users

Transactions: Open this topic for training on transactions

Orders: Open this topic for training on orders

Payments: Open this topic for training on payments

Approvals: Open this topic for training on approvals

Reports and statements: Open this topic for training on reports and statements

Start training

Save to My learning plan

Change role: Commercial Administrator

Search

Filter by type

☒ Lessons

☒ User guides

☒ Videos

☒ Quick references

☒ Recorded classes

Announcements

January 20, 2022

Training Assignment: We updated the site to let your organization assign training to you. If you have assigned training, a pop-up message lets you know and gives you instructions on completing your training. You can also refer to the Training Assignment (Cardholder) quick reference.

Site navigation: We updated the site navigation. Access your learning plan and other options with updated navigation at top of screen. Click the Home link from any screen to return to the WBT home page. To add an item to your learning plan, select the item and click Save to My learning plan.

Resources for all learner types:

- 5-10 monthly recurring virtual training sessions
- 40+ self-paced interactive lessons
- 80+ quick reference guides
- 36 recorded classes
- 45+ videos

Training can be assigned to the cardholder by the Program Administrator

Client Training | Confidential

# Program Administrator curriculum

## Main curriculum

- Getting started
- Card Setup and Maintenance
- User Profile Setup and Maintenance
- Transaction Management
- Reporting

## Additional topics available

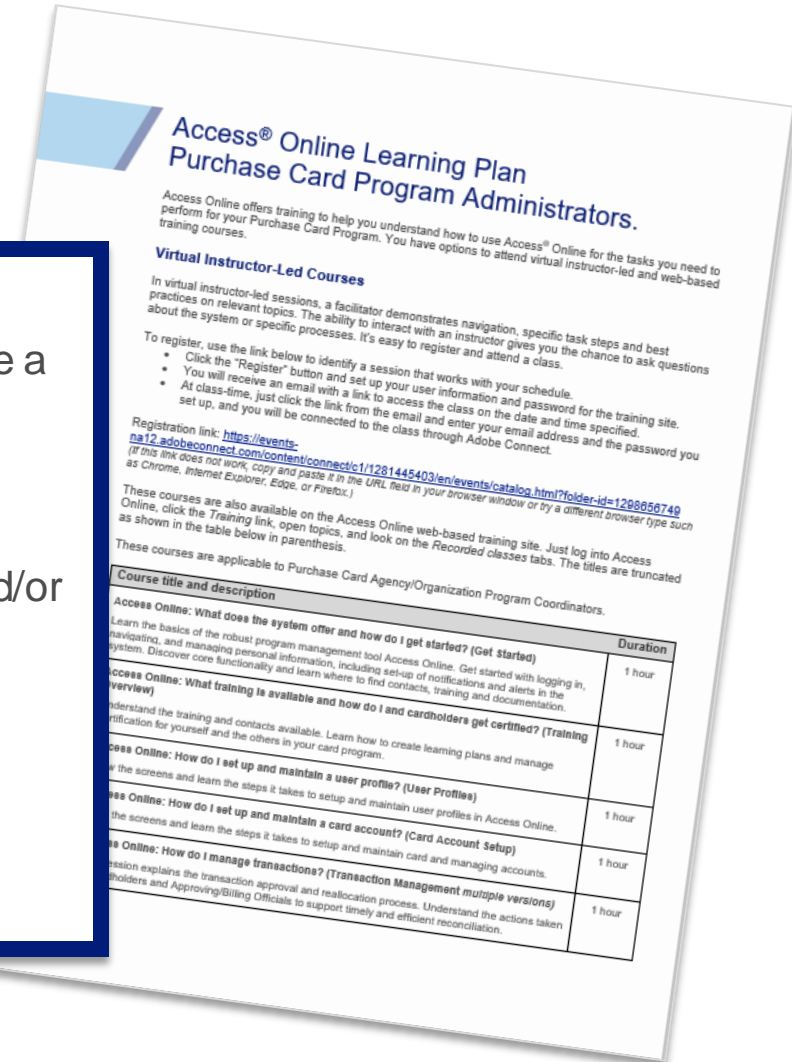
- Alerts and Notifications
- Payment Analytics

### Example learning plan

**During implementation:** PAs receive a customized set of webinars to get started with your program

**Ongoing:** You have a customized learning plan outlining webinars and/or on-demand courses for your PAs

**Optionally:** Assign training and/or certifications to your PAs and track completion. Periodically request webinars if needed.

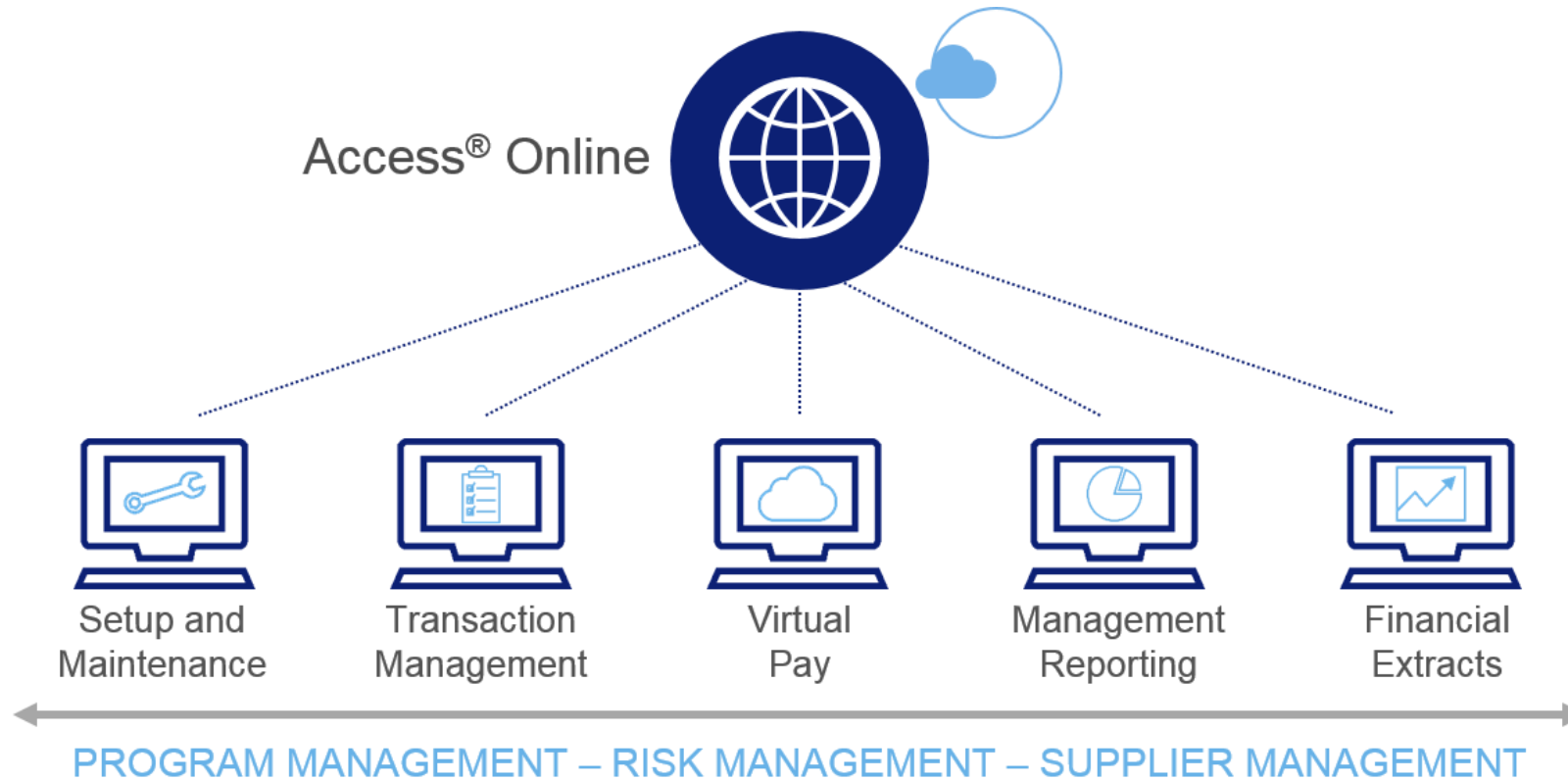


# System administration



# U.S. Bank Access<sup>®</sup> Online functionality

Administrators, managers and cardholders can easily access tools via the Internet, in real time, for completely “paperless” card administration



# Access Online product features - cardholders



## Cardholders can:

- Easily access transactions and statements 24/7
- Register their account and create their own user ID and Password
- Access PDF copies of statements; up to 24 cycles of data
- Manage contact information and set up account alerts

# Access Online product features – account management



## Administrators can:

- Setup and maintain cardholder accounts, including immediate or future changes
- Create temporary account information changes using effective dating functionality
- Update account information, default accounting codes, authorization controls
- Setup and maintain system users, including access rights within the system

# Access Online product features – transaction management

## System users can:

- View transaction detail from up to the past twelve cycles
- Initiate transaction disputes and monitor their status
- Allocate transactions to an accounting code, approve transactions (Department of Transportation may use this functionality)



# Access Online product features – reporting and extracts



## **Administrators can:**

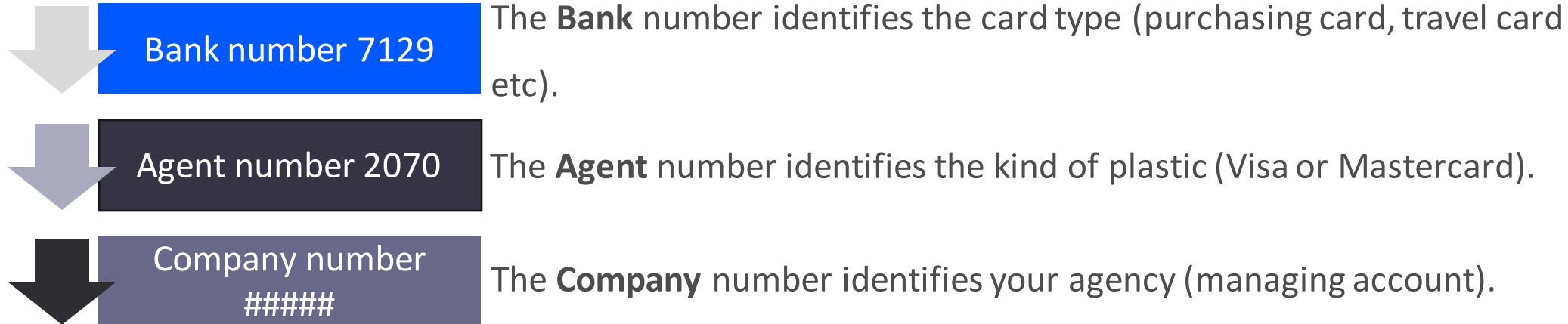
- Run or schedule reports from 60 standard templates with multiple criteria selections or create your own using Flex Data reporting
- Securely upload/download data files to/from the bank with Data Exchange
- Integrate existing financial and procurement systems with Access Online in many ways from purchase to payment
- For applicable agencies, multiple extract types



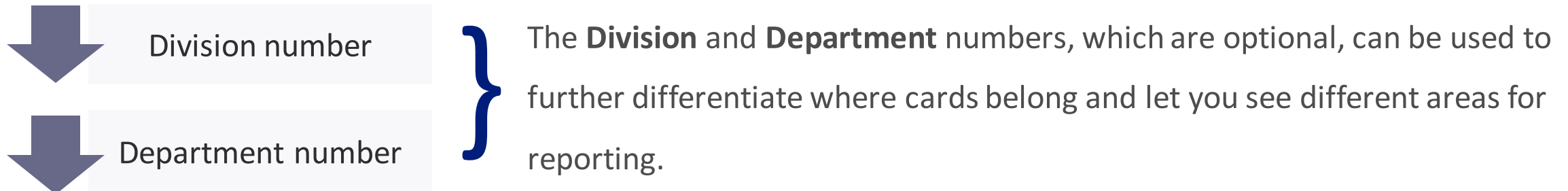
# Processing hierarchies organize your accounts in Access Online

Hierarchies help organize your card program and tie accounts and users together for processing and reporting purposes.

The processing hierarchy is the backbone of Access Online.



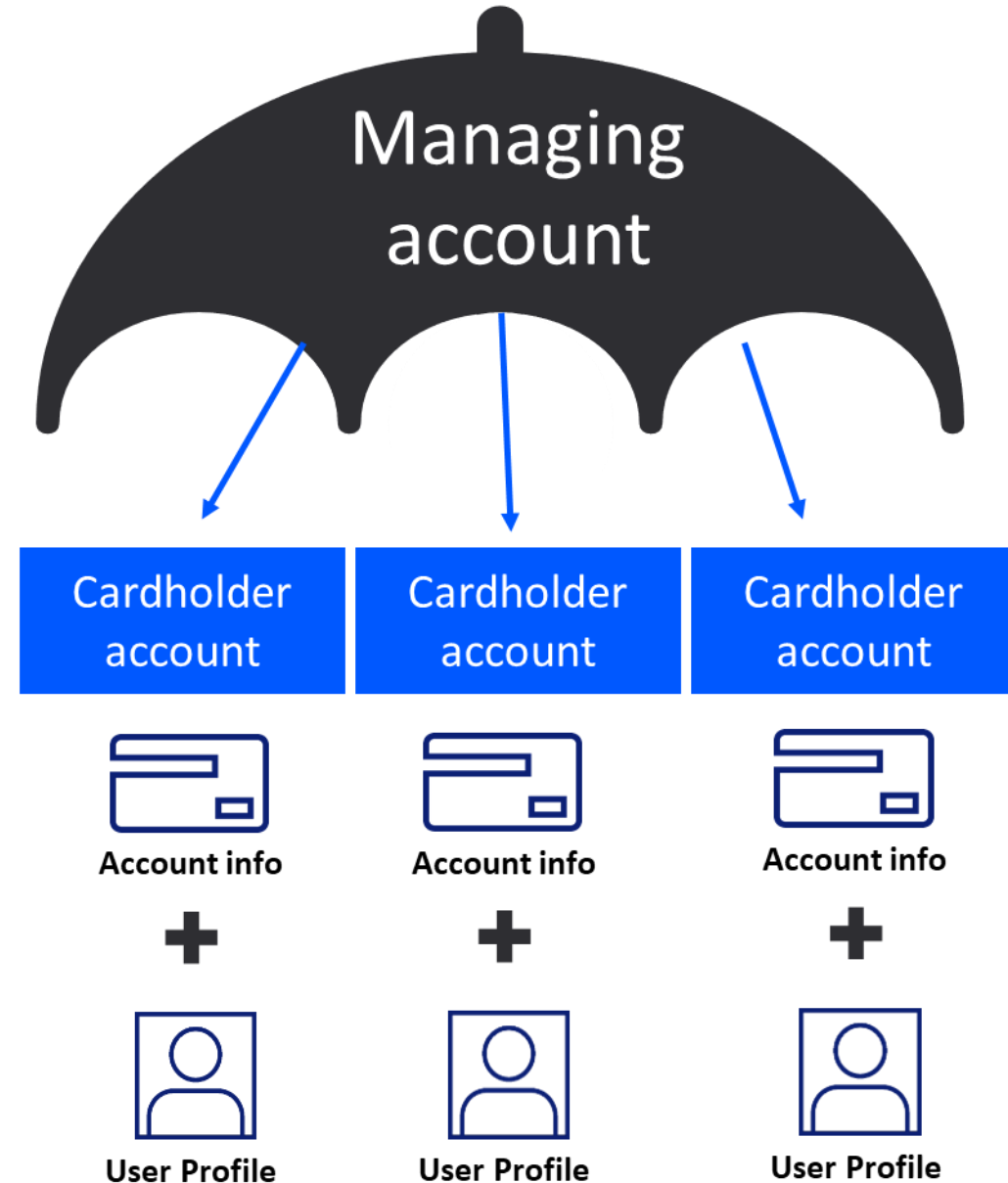
(Optional)



# Overview of accounts

Your organization has a managing account set up for each agency – billing is done at this level.

Cardholder accounts roll up to the appropriate managing account.  
User profiles are tied to the cardholder account or directly to the processing hierarchy.



Log into Access Online

# Login Page

## Welcome to Access Online!

Please enter the information below and login to begin.

\* = required

Organization Short Name:\*

User ID:\*

Password:\*

Login

[Forgot your password?](#)

[Register Online](#)

[Activate Your Card](#) | [Change Your PIN](#)

<https://www.access.usbank.com>



Clicking the  
Forgot your  
password link  
will allow you to  
answer an  
authentication  
question and  
reset your  
password.

# Multi-factor authentication

Multi-factor Authentication:

- Username and password
- Request code via mobile or email, then enter code
- Admins enter authentication answer for added security


## Enhanced Security Authentication Enrollment Preferences

Please choose whether to set up an additional method to verify your identity. If you opt in, this method will be required each time you log in. You can change your selection on the My Personal Information page.

\* = required (if yes)

**I want to use Enhanced Security:**

- ☐ No
- ☒ Yes

Mobile Number (U.S. and Canada only):\* 

By providing your mobile number, you expressly consent to receiving text messages. Message and data rates may apply and you are responsible for any such charges. Please review our [Privacy Policy](#).

You must view the [Terms and Conditions](#) before continuing.

☐ I have read and agree to the Terms and Conditions agreement.\*

Continue



# Login

## Authentication Question

Enter the response to your authentication question. If you need assistance, please contact your program administrator.

\* = required

**User ID:** jpstutz10

**Organization Short Name:** bpslm

**In what city or town did your mother and father meet? \***



**Continue**

# Home page for cardholders

Event Driven Notification  
Order Management  
Transaction Management  
Account Information  
Reporting  
My Personal Information

Home

Contact Us

Training

## Welcome to Access Online PAULINE WILLIAMS PRUITT

Your last login was 07/24/2017

Language Selection:

American English ▾

### Message Center

[Message\(s\) from Access Online](#)

### Purchasing

Acct#/Name: ...5132 PAULINE WILLIAMS PRUITT  
Account ID: 002551324043  
Account Status: Open  
Current Balance: ⓘ \$0.00  
Credit Limit: ⓘ \$2,500.00  
Available Credit: ⓘ \$2,500.00

Card balance

### Last 10 Transactions Posted

Posting Date	Merchant	Amount
05/26	GRAYBAR ELECTRIC	\$388.00
05/22	UNIVERSAL RADIO INC	\$32.90
05/16	DELL MARKETING L.P.	\$224.57
05/15	CTI TRUCK SERVICE INC.	\$255.36
05/15	CTI TRUCK SERVICE INC.	\$7,463.15
05/15	CTI TRUCK SERVICE INC.	\$2,800.00
05/14	BEST BUY 00009746	\$162.00
05/13	DELL MARKETING L.P.	\$2,393.61
05/09	MOUSER ELECTRONICS DSB	\$8.58
05/08	HARRISON CRANE SERVICE	\$350.20

ⓘ Information

### Quick Links

[Manage Home Page Settings](#)  
[Account Alerts](#)  
[Manage Contact Information](#)  
[Manage Email Notifications](#)  
[Run Transaction Detail Report](#)  
[View All Statements](#)  
[View Last Cycle Transactions](#)  
[View Open Transactions](#)

Helpful quick links

Past 10 transactions

# Home page for Program Administrators

Request Status Queue

Active Work Queue

System Administration

Account Administration

Event Driven Notification

Order Management

Transaction Management

Account Information

Reporting

Data Exchange

My Personal Information

Home

Email Center

Contact Us

Training

Government Services

Welcome to Access Online ALICE ADAMS

Your last login was 05/06/2019

Message Center

[Message\(s\) from Access Online](#)

Chat With Us

Log Out

Language Selection:

American English

Quick Links

[Manage Home Page Settings](#)

Left navigation menu

The system logs you out after 15 minutes of inactivity.  
Get comfortable using links, your browser back button  
will kick you out.

# Set up user profiles

A **user profile**

gives a person  
access to the  
system.

Who does and does *not*  
need to have a user  
profile set up?

**Does need a user profile:** cardholders and non-cardholders who need to log into Access Online and view information or perform tasks in the system. Cardholders can create their own user profile through Online Registration.

**Does *not* need a user profile:** cardholders who can complete all reconciliation processes in a different system.





# How do people receive a user profile

Role	To gain access
Cardholders	<ol style="list-style-type: none"><li>1. When you, as a Program Administrator, creates a card, the last step allows you to set up a user profile for the cardholder.</li><li>2. The cardholder can use Online Registration to create their own user ID and password.</li><li>3. You , as a PA, can create a user profile for the cardholder</li></ol>
Approvers	You, as a PA, can create a user profile for approvers
Program Administrators	Another Program Administrator can create a user profile, or the bank can set up a user profile

# Manage user access



# Set up a new user link

Request Status Queue

Active Work Queue

**System**

**Administration**

- User Profiles
- Financial Extract Controls
- Accounting Code Mgmt
- Merchant Groups
- Merchant Allocation Rules
- Allocation Rules Engine
- Global Affiliate Groups

Account Administration

Order Management

Transaction Management

Enhanced Supplier

Management

Account Information

Reporting

Dashboard

Data Exchange

My Personal Information

## User Profiles

### User Setup and Search

To locate a specific user, enter full or partial information for one of the fields below and click Search.  
You can also [Setup a new user.](#)

**User ID:**

**User Last Name:**

**User First Name:**

OR  ,

**Account Number:**

OR

**Search**

Home

Contact Us

Training

# Enter login information

## Step 1 of 3:

Entering the user's:

- Login information
- Approval selections
- Functional Entitlement Group
- Accounting Code View

## User Profiles Manage Login Information

Enter the user login information.

\* = required

User Access Status:\*

Active 

User Type: Client User

Last Name:\*

Test

First Name:\*

Mohan

MI:

Role DoDAAC/Group ID:

M02009

Authority DoDAAC:

N00011

Email Address:

mohansmith@acme.com

User ID:\*(7 to 20 alpha-numeric characters)

☐ Data Exchange Batch Script

Password:\*



Confirm Password:\*

☐ Email login credentials to the user

Note: An account or hierarchy assignment is required to create a user.

Number of Days Inactive Before User ID Expires: 90

Email domain may be restricted to work email address

Your password must:

- be at least 12 characters in length
- include one uppercase letter (A, B, C....Z)
- include one lowercase letter (a, b, c....z)
- include one number (0 – 9)
- include one special character (\$, #, %, @, !...)
- not include your user name or user ID

# Approval selections

## Transaction Approvals

- ☐ Approval Manager
- ☐ Final Approval Manager
- ☒ No Limit
- ☐ Defined Limit

\$

## Default Approver:

*No approver currently assigned* [Select Approver](#)

## When you are unavailable to approve others' transactions, who should approve them?

*No approver currently assigned* [Select Backup](#)

## When do you want to send transactions to the Backup Approver's Manager Approval Queue?

- ☒ Do not send
- ☐ Send indefinitely
- ☐ Send during this timeframe:

MM/DD/YYYY



to

MM/DD/YYYY



For the Transaction Approval Process (TAP), set up approvers here to have access to the Manager Approval Queue.

# Selecting a Functional Entitlement Group

Functional Entitlement Group (FEG) options are customized for your organization. Contact your Account Coordinator for additional details on the FEGs available for your organization.

**Functional Entitlement Group:\***

**Selected Groups**

Groups may be assigned by your administrator and can't be removed.

-No groups are selected-

**All Groups**

Select a group to view details.

- ☐ [CH Full](#)
- ☐ [PA Admin](#)
- ☐ [PA Finance](#)

Click the FEG link to view the details of the functionality assigned to that FEG

**Accounting Code View:**

3 ▼

Save

[<< Back to User Profile Home](#)

# Reviewing functionality for the FEG

F = full access  
V = view only access  
REP = reporting only

## Entitlement Groups Group Assignments

Name: PA Admin

Description:

Group Type: Relationship

Number of Users: 0

Enable	System Function
[ - ]	Account Administration
[ - ]	Other
	Account Administration Client System Interface
	Administrator Cardholder Account Inquiry
✓	Cardholder Account Inquiry
✓	Display Cardholder Statements
✓	Display Managing Statements
	Maintain Fleet Vehicle and Driver
✓	Managing Account Inquiry
	Set Up Fleet Vehicle and Driver
	View Fleet Vehicle and Driver
	[ + ] Account Setup
	[ + ] Final Review
	[ + ] Account Maintenance
[ + ]	Client Administration

Open each area to see checks next to functionality included for this FEG.

# Selecting FEG(s) for the Account Approval (AAP) process

**Functional Entitlement Group:\***

## **Selected Groups**

Groups may be assigned by your administrator and can't be removed.

ⓧ [PA Admin](#)

## **All Groups**

Select a group to view details.

☐ [CH Full](#)

☐ [PA Admin](#)

☐ [PA Finance](#)

Selections applied to this user profile appear in the Selected Groups box



# Selecting the Accounting Code View

Accounting code views are set up through another function. Apply them here to user profiles. Here is one example of how it could be used:

View 3 – The default view could be used for cardholders to see the few code segments needed for their own accounts.

View 2 – Could be a different view with additional code segments added for another role.

View 1 – Could be ALL the accounting code segments, or the widest scope view.

## Functional Entitlement Group:\*

### Selected Groups

Groups may be assigned by your administrator and can't be removed.

× [PA Admin](#)

### All Groups

Select a group to view details.

☐ [CH Full](#)

☐ [PA Admin](#)

☐ [PA Finance](#)

## Accounting Code View:

1 ▼

1

2

3

Save

# Successful confirmation screen

Step 1 of 3 is complete.

Entering the user's:

- Login information
- Approval selections
- Functional Entitlement Group
- Accounting Code View

## User Profiles

### User Profile Summary

 User ID has been successfully created.

### Login & Approvals [Edit](#)

#### Login Information

**Last Name:** FITZPATRICK

**First Name:** FRANK

**MI:**

**Organization Short Name:** ACAG44

**User ID:** PA1FINANCE

**Enhanced Security:** Not Enrolled

**Authentication Questions:** In what city do you want to retire?

In what city does your nearest sibling live?

In what city or town did your mother and father meet?

**Accounting Code View:** 1

**Functional Entitlement Group(s):** PA\_Fin\_Off

**User Access Status:** Active

**Date Created:** 10/22/2013

**Created By:** cpsapp

**Date Last Changed:** 03/31/2020

**Number of Days Inactive Before User ID Expires:** 90

#### Transaction Approvals

**Approval Manager:** No

**Final Approval Manager:** No

# Assigning accounts and hierarchies

## Step 2 of 3:

Assign to the user:

- Accounts
- Processing hierarchy
- Reporting hierarchy

This is a critical step!

### User Profiles

#### User Profile Summary

FITZPATRICK, FRANK

Login & Approvals [Edit](#)

Login Information

Last Name: FITZPATRICK

First Name: FRANK

MI:

Organization Short Name: ACAG44

User ID: PA1FINANCE

Enhanced Security: Not Enrolled

Authentication Questions: In what city do you want to retire?

In what city does your nearest sibling live?

In what city or town did your mother and father meet?

Accounting Code View: 1

Functional Entitlement Group(s): PA\_Fin\_Off

User Access Status: Active

Date Created: 10/22/2013

Created By: cpsapp

Date Last Changed: 03/31/2020

Number of Days Inactive Before User ID Expires: 90

Transaction Approvals

Approval Manager: No

Final Approval Manager: No

Account Assignments [Edit](#)

Card Type	Account Number	Account Status	Restrict Personal Account	Designated User	User ID
-----------	----------------	----------------	---------------------------	-----------------	---------

Hierarchy Assignments

- [View/Add Processing Hierarchy Assignments](#)
- [View/Add Reporting Hierarchy Assignments](#)

Contact Information [Edit](#)

Address 1: 200 S 6TH ST

Address 2: EP-MN-L26C

City: MINNEAPOLIS

Phone Number: 6129730000

Fax Number:

Email Address: F.FITZPATRICK@ACME.GOV

# Assigning accounts and hierarchies

Account Assignments [Edit](#)

Card Type	Account Number	Account Status	Restrict Personal Account	Designated User	User ID
-----------	----------------	----------------	---------------------------	-----------------	---------

## Hierarchy Assignments


- [View/Add Processing Hierarchy Assignments](#)
- [View/Add Reporting Hierarchy Assignments](#)

Search for and add one or more accounts that this person needs to be able to view

**Account assignments** – for a one or a few specific accounts from one or more hierarchy levels

# Assigning hierarchies

## Account Assignments [Edit](#)

Card Type	Account Number	Account Status	Restrict Personal Account 	Designated User	User ID
-----------	----------------	----------------	---	-----------------	---------

---

## Hierarchy Assignments

- [View/Add Processing Hierarchy Assignments](#)
  - [View/Add Reporting Hierarchy Assignments](#)
- 

**Hierarchy assignments** – for a larger number of accounts, all within one or more hierarchy levels

## User Profiles

### Select a Processing Hierarchy Position

#### Search for a Hierarchy Position

Select the hierarchy level you wish to locate, and enter any known or partial values, then search.

Hierarchy Level:

Company ▾

Processing Hierarchy Name:

Bank: Agent: Company: Division: Department:

Search

Select a hierarchy level  
and click Search

## Selecting a hierarchy

To add a position to the Selected Hierarchy Positions, select the position in the list to the left and click "Select Position." To remove a selected position from the list, mark the position in the list to the right and click "Remove Position." To remove a selected position from the list, mark the position in the list to the right and click "Remove Position." When you are satisfied with your selection(s), click "Accept Hierarchy."

#### Found Hierarchy Position(s)

Records 1 - 10 of 10

[Hide All Hierarchy Names](#)

<input checked="" type="checkbox"/>	Bank 1423 Corporate Card	Agent 0462 Standard	Company 11315 Alpha
<input type="checkbox"/>	Bank 1423 Corporate Card	Agent 0462 Standard	Company 11317 Bravo
<input type="checkbox"/>	Bank 1425 Purchasing Card	Agent 8675 Blue	Company 39764 Alpha
<input type="checkbox"/>	Bank 1425 Purchasing Card	Agent 8676 Orange	Company 39762 Bravo
<input type="checkbox"/>	Bank 1425 Purchasing Card	Agent 8676 Orange	Company 39763 Charlie

Select Position >>

<< Remove Position

#### Selected Hierarchy Position(s)

<input type="checkbox"/>	Bank 1423 Corporate Card	Agent 0462 Standard	Company 11315 Alpha
--------------------------	--------------------------------	---------------------------	---------------------------

Select the hierarchy  
Click Select Position  
Click Accept Hierarchy

[Check All Shown](#) | [Uncheck All Shown](#)

Records 1 - 2 of 2

Accept Hierarchy

[<<Back to User Profile Summary](#)

# Viewing selected hierarchies

Selected hierarchies do not display here.  
Click the link to see hierarchies applied to  
this user profile.

## Hierarchy Assignments

- [View/Add Processing Hierarchy Assignments](#)
- [View/Add Reporting Hierarchy Assignments](#)

## Contact Information [Edit](#)

**Address 1:**

**Address 2:**

**City:**

**State/Province:**

**Zip/Postal Code:**

**Country:**

**Phone Number:**

**Fax Number:**

**Email Address:**

**Secure Email Address:**

**Preferred Output Language:** American English

**Other:**

**Email Notification:** Statement Notification

[<< Back to User Profile Home](#)

# Adding contact information

## Hierarchy Assignments

- [View/Add Processing Hierarchy Assignments](#)
- [View/Add Reporting Hierarchy Assignments](#)

## Contact Information [Edit](#)

**Address 1:**

**Address 2:**

**City:**

**State/Province:**

**Zip/Postal Code:**

**Country:**

**Phone Number:**

**Fax Number:**

**Email Address:**

**Secure Email Address:**

**Preferred Output Language:** American English

**Other:**

**Email Notification:** Statement Notification

### Step 3 of 3:

Add contact information:

- Address, phone and email
- Language
- (optional) Email notifications



# Adding demographic information

## User Profiles

### Manage Contact Information

Nolan, Harold

Enter the user contact information.

\* = required

Last Name:*	First Name:*	MI:
<input type="text" value="Nolan"/>	<input type="text" value="Harold"/>	<input type="text" value="M"/>
Address 1:*	Address 2:	
<input type="text"/>	<input type="text"/>	
City:*	State/Province:*	Zip/Postal Code:*
<input type="text"/>	<input type="text" value="AA"/> ▼	<input type="text"/>
Country:*		
<input type="text" value="United States"/> ▼		
Phone Number:*	Fax Number:	
<input type="text"/>	<input type="text"/>	
Email Address:*	Secure Email Address (for sending the Card Security Code):	
<input type="text"/>	<input type="text"/>	

Users can update information in this section by going to *My Personal Information*.

Email addresses may be restricted by domain. For example, you can enter a work email but not gmail.

# Adding notifications

## Status Notifications

To receive an email notification, select the specific process and corresponding scenarios, timing or accounts.

- ☐ Data Exchange ⓘ
  - ☐ All
  - ☐ Successful Upload
  - ☐ Unsuccessful Upload
  - ☐ Successful Download
  - ☐ Unsuccessful Download

- ☐ Pending Cardholder's Transaction Approval
  - ☒ Daily
  - ☐ Weekly:

- Effective Date Maintenance Notification ⓘ
  - ☒ Send notification when a Merchant Author

## Statement Notification

Select accounts below to receive email notification when a statement is available in Access Online.

Accounts associated directly to this user id:

Status	Account Number	Account Name	Account Type
Disabled ▾	*1234	ANNCHX BLATEST	Cardholder

Accounts viewed through assigned hierarchies:

Remove	Account Number	Account Name	Account Type
--------	----------------	--------------	--------------

[Add Managing Accounts](#)  
[Add Cardholder Account](#)

Save

[<< Back to User Profile Summary](#)

# Review the success message

## User Profiles

### User Profile Summary

 Contact information has been successfully saved.

---

### Login & Approvals [Edit](#)

#### Login Information

**Last Name:** FITZPATRICK

**First Name:** FRANK

**MI:**

**Organization Short Name:** ACAG44

**User ID:** PA1FINANCE

**Enhanced Security:** Not Enrolled

**Authentication Questions:** In what city do you want to retire?  
In what city does your nearest sibling live?  
In what city or town did your mother and father meet?

**User Access Status:** Active

**Date Created:** 10/22/2013

**Created By:** cpsapp

**Date Last Changed:** 03/31/2020

**Accounting Code View:** 1

**Functional Entitlement Group(s):** PA\_Fin\_Off

**Number of Days Inactive Before User ID Expires:** 90

#### Transaction Approvals

**Approval Manager:** No

**Final Approval Manager:** No

# Set up a proxy or backup for a user

Set up a user profile for that person. Give them the same settings as the original user, such as:

- Approval manager settings
- Account or hierarchy assignments
- Functional Entitlement Group (unless you have backup FEGs)

## Transaction Approvals ⓘ

- ☐ Approval Manager
- ☐ Final Approval Manager
- ☒ No Limit
- ☐ Defined Limit

\$

## Default Approver:



No approver currently assigned [Select Approver](#)

## When you are unavailable to approve others' transactions, who should approve them?

No approver currently assigned [Select Backup](#)

## When do you want to send transactions to the Backup Approver's Manager Approval Queue?

- ☒ Do not send
- ☐ Send indefinitely
- ☐ Send during this timeframe:

 to    
MM/DD/YYYY MM/DD/YYYY

## Functional Entitlement Group:\*

### Selected Groups

Groups may be assigned by your administrator

PA\_Fin\_Off(Global)

### All Groups

Select a group to view details.

- ☐ [CH Full](#)
- ☐ [PA Admin](#)
- ☐ [PA Finance](#)

## Account Assignments [Edit](#)

Card Type	Account Number	Account Status	Restrict Personal Account ⓘ	Designated User	User ID
Corporate Card	*****7637	" "-OPEN			PA1APPROVER
One Card	*****2793	" "-OPEN			PA1APPROVER

## Hierarchy Assignments

- [View/Add Processing Hierarchy Assignments](#)
- [View/Add Reporting Hierarchy Assignments](#)

# Cardholder self-registration online

[Contact Us](#)

[Login](#)

Cardholders set up their own user profiles when they register their card in Access Online.

## Welcome to Access Online!

Please enter the information below and login to begin.

**Organization Short Name:**

**User ID:**

**Password:**

Login

[Forgot your password?](#)

[Register Online](#)

Maintain a user profile

# User profile maintenance under the System administration link

- Request Status Queue
- Active Work Queue
- System Administration**
- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management
- Account Information
- Reporting
- Data Exchange
- My Personal Information

## Welcome to Access Online ALICE ADAMS

Your last login was 05/06/2019

Language Selection:

American English ▼

### Message Center

Message(s) from Access Online

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### Quick Links

Manage Home Page Settings

# User profiles link to maintain a user profile

[Request Status Queue](#)

[Active Work Queue](#)

## **System**

### **Administration**

- [User Profiles](#)
- [Create Point of Contact](#)
- [Edit Point of Contact](#)
- [Find Point of Contact](#)
- [Financial Extract Controls](#)
- [Client Controls](#)
- [Accounting Code Mgmt](#)
- [Merchant Groups](#)
- [Merchant Allocation Rules](#)
- [Allocation Rules Engine](#)

[Account Administration](#)

[Event Driven Notification](#)

[Payment Plus](#)

[Order Management](#)

[Transaction Management](#)

[Enhanced Supplier](#)

[Management](#)

[Account Information](#)

[Reporting](#)

[Dashboard](#)

[Data Exchange](#)

[My Personal Information](#)

[Home](#)

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[Training](#)

## **System Administration**

### **User Profiles**

Create or modify existing user ID/login information and establish account and hierarchy access.

### **Point of Contact**

[Create Point of Contact](#)

[Edit Point of Contact](#)

[Find Point of Contact](#)

### **Financial Extract Controls**

Create, view, or modify the controls for an extract file.

### **Client Controls**

View and modify settings applied to your entire program.

### **Accounting Code Management**

Manage Accounting Code Structures, Accounting Validation Controls, Valid Values Lists, and Alternate Accounting Codes.

### **Merchant Groups**

Modify the default Merchant Category Code (MCC) Groups to create custom groups or rearrange existing groups. These groups are used for establishing MCC based transaction allocation rules.

### **Merchant Allocation Rules**

Establish automated rules that control how incoming transactions are allocated to particular accounting codes, based on the Merchant Category Code (MCC) associated to a transaction.



# Searching for a user profile

Request Status Queue  
Active Work Queue

**System**

**Administration**

- User Profiles
- Create Point of Contact
- Edit Point of Contact
- Find Point of Contact
- Client Controls
- Accounting Code Mgmt
- Merchant Groups
- Merchant Allocation Rules
- Allocation Rules Engine

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## User Profiles

### User Setup and Search

To locate a specific user, enter full or partial information for one of the fields below and click Search.  
You can also [Setup a new user](#).

User ID:

User Last Name:

OR

User First Name:

Account Number:

OR

Use a % in the User ID or  
Last Name Field as a  
wildcard search

# Selecting a user profile

Search

Select a user to view their profile summary.

Records 1 - 7 of 7

User Name	User ID	Telephone	Creation Date	Functional Entitlement Group
<a href="#">ADAMS, ALICE</a>	PA1AGENCY	6129730000	10/22/2013	PA APC
<a href="#">Bronson, Charles</a>	BronsonTest	801-423-1234	08/09/2018	CH CCard Full
<a href="#">BROWN, CINDY</a>	CH1FLEET	6129730000	10/22/2013	CH Fleet
<a href="#">FITZPATRICK, FRANK</a>	PA1FINANCE	6129730000	10/22/2013	PA_Fin_Off
<a href="#">FLEMING, FRED</a>	PA1FLEET	6129730000	10/22/2013	PAFleet
<a href="#">Good, John</a>	JohnGoodTest		08/07/2018	PA Admin
<a href="#">WILLIAMS PRUITT, PAULINE</a>	CH1PURCHASE	6129730000	10/22/2013	CH Civilian Full

Records 1 - 7 of 7

# User Profile screen

## User Profiles User Profile Summary

FITZPATRICK, FRANK

---

### Login & Approvals [Edit](#)

#### Login Information

**Last Name:** FITZPATRICK

**First Name:** FRANK

**MI:**

**Organization Short Name:** ACAG44

**User ID:** PA1FINANCE

**Enhanced Security:** Not Enrolled

**Authentication Questions:** In what city do you want to retire?  
In what city does your nearest sibling live?  
In what city or town did your mother and father meet?

**User Access Status:** Active

**Date Created:** 10/22/2013

**Created By:** cpsapp

**Date Last Changed:** 10/28/2014

**Accounting Code View:** 1

**Functional Entitlement Group(s):** PA\_Fin\_Off

**Number of Days Inactive Before User ID Expires:** 90

#### Transaction Approvals

**Approval Manager:** No

**Final Approval Manager:** No

**Approval Limit:** No Limit

**Default Approver:** No approver currently assigned

**Designated Backup Approver:** No approver currently assigned

**Backup Approval Date:** none

# Manage personal information

Request Status Queue  
Active Work Queue  
System Administration  
Account Administration  
Event Driven Notification  
Order Management  
Transaction Management  
Account Information  
Reporting  
Data Exchange

### **My Personal Information**

- Password
- Contact Information
- Backup for Manager Approval Queue
- Manage Account Access
- Manage Favorites
- Account Alerts

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## **My Personal Information**

User ID: PA1AGENCY

### **Password**

Change your system password and create or modify an authentication response that will be used when resetting a password.

### **Contact Information**

Update your user ID contact information (name, address, phone no., etc.).

- [Email Notification](#)

### **Backup for Manager Approval Queue**

Select who should approve transactions in your Manager Approval Queue when you're unavailable.

### **Manage Account Access**

View access rights and user specific information, such as accounts and hierarchy level access.

- [Add Accounts](#)

### **Manage Accounting Code Favorites**

Add favorites, enable favorites to be selected when reallocating and managing allocations, and delete existing favorites.

### **Account Alerts**

Enroll, view, or update your Alert preferences.

## User ID address and phone number

The User ID address is what cardholders enter when they self-register; it may differ from the Cardholder address (see next slide).

Request Status Queue  
Active Work Queue  
System Administration  
Account Administration  
Event Driven Notification  
Order Management  
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Reporting  
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**My Personal Information**  
• Password  
• Contact Information  
• Backup for Manager  
Approval Queue  
• Manage Account Access  
• Manage Favorites  
• Account Alerts

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## My Personal Information

User ID: PA1AGENCY

### User ID Address

Enter the following information to update your User ID address.

First Name:\*

ALICE

Last Name:\*

ADAMS

MI:

Address 1: \*

200 S 6TH ST

Address 2:

EP-MN-L26C

City: \*

MINNEAPOLIS

State/Province: \* Zip/Postal Code: \*

MN ▾

55402

Country: \*

United States ▾

Phone Number:\*

6129730000

Fax Number:

Mobile Number (for login authentication):

[Manage Mobile Number & Authentication Option](#)

Email Address: \*

A.ADAMS@ACME.GOV

Secure Email Address (for sending the Card Security Code):

A.ADAMS@ACME.GOV

Other:

Save User Address

# Cardholder address and phone number

The Cardholder address is what was entered when the account was created; it may differ from the User ID address.

## My Personal Information

Request Status Queue  
Active Work Queue  
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Account Administration  
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Order Management  
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### My Personal Information

- Password
- Contact Information
- Backup for Manager
- Approval Queue
- Manage Account Access
- Manage Favorites
- Account Alerts

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User ID: PA1AGENCY

### User ID Address

Enter the following information to update your User ID address.

<b>First Name:*</b>	<b>Last Name:*</b>	<b>MI:</b>
<input type="text" value="ALICE"/>	<input type="text" value="ADAMS"/>	<input type="text"/>
<b>Address 1: *</b>	<b>Address 2:</b>	
<input type="text" value="200 S 6TH ST"/>	<input type="text" value="EP-MN-L26C"/>	
<b>City: *</b>	<b>State/Province: *</b>	<b>Zip/Postal Code: *</b>
<input type="text" value="MINNEAPOLIS"/>	<input type="text" value="MN"/>	<input type="text" value="55402"/>
<b>Country: *</b>		
<input type="text" value="United States"/>		

<b>Phone Number:*</b>
<input type="text" value="6129730000"/>
<b>Mobile Number (for lo</b>
<a href="#">Manage Mobile Numbe</a>
<b>Email Address: *</b>
<input type="text" value="A.ADAMS@ACME.GO"/>
<b>Secure Email Address</b>
<input type="text" value="A.ADAMS@ACME.GO"/>
<b>Other:</b>
<input type="text"/>

Save User Address

### Cardholder Account Address

**Note:** To change your account address, please contact your Program Administrator.

#### Switch Accounts:

\*\*\*\*\*1543

**Address 1:** 4325 20TH AVENUE S  
**Address 2:**  
**City:** FARGO  
**State/Province:**(if USA or Canada) ND  
**Zip/Postal Code:**(if USA or Canada) 58125-6200  
**Country:** USA

**Work Phone:** 612-973-0000  
**Home Phone:**  
**Alternate Phone:** 000-000-0000  
**Fax:** 6129730000  
**Email Address:** NONE@NONE.NONE

## My Personal Information

User ID: PA1AGENCY

### Password

Change your system password and create or modify an authentication response that will be used when resetting a password.

### Contact Information

Update your user ID contact information (name, address, phone no., etc.).

- [Email Notification](#)

### Backup for Manager Approval Queue

Select who should approve transactions in your Manager Approval Queue when you're unavailable.

### Manage Account Access

View access rights and user specific information, such as accounts and hierarchy level access.

- [Add Accounts](#)

### Manage Accounting Code Favorites

Add favorites, enable favorites to be selected when reallocating and managing allocations, and delete existing favorites.

### Account Alerts

Enroll, view, or update your Alert preferences.



## My Personal Information

User ID: PA1AGENCY

### Password

Change your system password and create or modify an authentication response that will be used when resetting a password.

### Contact Information

Update your user ID contact information (name, address, phone no., etc.).

- [Email Notification](#)

### Backup for Manager Approval Queue

Select who should approve transactions in your Manager Approval Queue when you're unavailable.

### Manage Account Access

View access rights and user specific information, such as accounts and hierarchy level access.

- [Add Accounts](#)

### Manage Accounting Code Favorites

Add favorites, enable favorites to be selected when reallocating and managing allocations, and delete existing favorites.

### Account Alerts

Enroll, view, or update your Alert preferences.

## My Personal Information

- Password
- Contact Information
- Backup for Manager Approval Queue
- Manage Account Access
- Manage Favorites
- Account Alerts

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# My Personal Information

User ID: PA1AGENCY

**Accounting Code Allocation Favorites successfully updated.**

## Password

Change your system password and create or modify an authentication response that will be used when resetting a password.

## Contact Information

Update your user ID contact information (name, address, phone no., etc.).

- [Email Notification](#)

## Backup for Manager Approval Queue

Select who should approve transactions in your Manager Approval Queue when you're unavailable.

## Manage Account Access

View access rights and user specific information, such as accounts and hierarchy level access.

- [Add Accounts](#)

## Manage Accounting Code Favorites

Add favorites, enable favorites to be selected when reallocating and managing allocations, and delete existing favorites.

## Account Alerts

Enroll, view, or update your Alert preferences

# Account administration

# Access Online Home screen

**Welcome to Access Online ALICE ADAMS**  
Your last login was 05/06/2019

**Language Selection:**  
American English ▼

**Message Center**  
[Message\(s\) from Access Online](#)

**Quick Links**  
[Manage Home Page Settings](#)

**Navigation Links:**  
Request Status Queue  
Active Work Queue  
**System Administration**  
**Account Administration**  
Event Driven Notification  
Order Management  
Transaction Management  
Account Information  
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**Callout:** Click **Account** Administration to open a new card account.

# Create New Cardholder Account

Request Status Queue  
Active Work Queue  
System Administration

## Account Administration

- Cardholder Accounts
- Managing Accounts

Event Driven Notification  
Payment Plus  
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## Account Administration

### Cardholder Accounts

#### ■ [Create New Cardholder Account](#)

Set up a new cardholder account by specifying the product, demographic information, account information, accounting codes and authorization limits.

- Set up Cardholder Accounts with Shared Info  
Create templates with shared information and then apply them when creating new accounts.  
[Create a New Template](#)  
[Maintain Existing Templates](#)

- [Create Cardholder Setup Request](#)  
Create a new cardholder account by sending a request for the cardholder to enter their personal information.

- [Cardholder Setup Request Queue](#)  
Create and manage Cardholder Account Setup requests that allow for prospective cardholders to begin the setup process.

Click Create New Cardholder Account.

#### ■ [Maintain Cardholder Account](#)

Update demographic information, account information (change account status), accounting codes and authorization limits on a cardholder account.

- Maintain Multiple Cardholder Accounts  
Update demographic information, account information, accounting codes, and authorization limits on multiple cardholder accounts by:  
[Selecting Hierarchy Position](#)  
[Selecting Individual Accounts](#)

# Define Product Settings

## Create New Account



### 1. Define Product Settings

Please provide your organization's Processing Hierarchy, beginning with Product selection. ⓘ  
All fields required unless noted as *(optional)*.

Product (Bank)

Purchasing - 3059 ▼

Agent

0073

Company

Division *(optional)*

Department *(optional)*

🔍 Search



Click **Search** if you need to look up the company number (required).

Cancel

Next



# Search for hierarchy

## Create New Account

### Search for Processing Hierarchy

Select the applicable hierarchy level, enter any known or partial values, then search.  
All fields required unless noted as *(optional)*.

Hierarchy Level

Company ▼

Processing Hierarchy Name *(optional)*

Bank

3059

Agent *(optional)*

0073

Company *(optional)*

Division *(optional)*

Department *(optional)*

🔍 Search

Click Search

Back

# Confirm position

## Create New Account

### Search for Processing Hierarchy

Select the applicable hierarchy level, enter any known or partial values, then search.  
All fields required unless noted as *(optional)*.

Hierarchy Level

Company

Processing Hierarchy Name *(optional)*

Bank

3059

Agent *(optional)*

0073

Company *(optional)*

Division *(optional)*

Department *(optional)*

Search

Show hierarchy names

Results

[Hide All Hierarchy Names](#)

Results 1 to 2 of 2

<input checked="" type="radio"/>	<b>Bank</b> 1425 Purchasing Card	<b>Agent</b> 8676 Orange	<b>Company</b> 39762 Bravo
<input type="radio"/>	<b>Bank</b> 1425 Purchasing Card	<b>Agent</b> 8676 Orange	<b>Company</b> 39763 Charlie

Click Confirm.

Back

Confirm



# Define Product Settings continued

Create New Account



## 1. Define Product Settings

Please provide your organization's Processing Hierarchy, beginning with Product selection. ⓘ  
All fields required unless noted as *(optional)*.

Product (Bank)

**Purchasing - 3059**

Agent

**0073**

Company

**64913**

Division *(optional)*

Department *(optional)*

🔍 Search

Assign this account to

- ☒ An Individual  
☐ A Group

Send a Physical Card With This Account? ⓘ

Yes ▼

Cancel

Click Next.

Next

# Enter Account Information

Create New Account

✓

2

3

4

Product	Processing Hierarchy	Managing Account	Managing Account ID	Managing Account Name	Physical Card	Edit
Purchasing	<a href="#">Show All Hierarchy Names</a> 3059-0073-64913	****_****_2141	555521414009	ACME AGENCY 1	Yes	

Select a template to pre-fill the application with the saved values. (optional) ⓘ

Select

Apply Template

2. Enter Account Information

All fields required unless noted as (optional).

[Show All Optional Fields](#)

Account Owner's Information

First Name ⓘ

MI (optional)

Last Name ⓘ

Organization Name (optional) ⓘ

ACME AGENCY DEMO TEST

Mailing Address ⓘ

Country

United States

Template option

**Step 2 is to Create the New Account.**

You may have the option to use a template with pre-filled fields for common information such as a business address.

# Special fields of note...

Account  
Owner's  
address

Address Line 1

Address Line 2 (optional)

City

State

Select

ZIP Code

The cardholder needs to know the zip code here for purchase entry and authentication with Customer Service.

Email  
address

Work Phone

Email Address

Most organizations have turned on email domain restrictions. For example, allows email@acme.com, not gmail.com.

Optional  
and  
Employee  
fields

Optional 1 (optional)

Optional 2 (optional)

Employee

Optional 1 and 2 can be used for any data points you want to collect for reporting. The Employee field may be required.

# Special fields of note, continued...

Legal Name  
is required

## Legal Information

Editable

Legal Name ⓘ

Legal First Name

Legal Middle Name (if applicable)

Legal Last Name

[Use name entered in Account Owner's Information section](#) ⓘ

Optional  
Account  
Active  
Dates

## Account Details

Cycle Day ⓘ

10

Expiration Date

### Specify Valid Account Active Dates ⓘ

Start Date ⓘ

mm/dd/yyyy



End Date ⓘ

mm/dd/yyyy

Default  
Accounting  
Code

## Default Accounting Code

Default Accounting Code ⓘ

PROJECT (4) (optional)

1234

BUSINESS UNIT (3) (optional)

INDEX (3) (optional)

COST CENTER (5) (optional)

GENERAL LEDGER (8) (optional)



You have the option to select account active dates if you want to specify when the card can be used.

Some organizations specify a default accounting code where all transactions are coded by default.

# Authorization Limits

—

Authorization Limits

Editable

Account Credit Limit ⓘ

1

Additional Credit Limits

Single Purchase Limit (optional) ⓘ

0

Cash Withdrawal Limit (%) (optional) ⓘ

5

Authorization Limit Comments (optional)

Show Optional Fields

Click **Show Optional Fields** to see and set additional spend control limits.

Cancel

Save

Next

# Spend Controls Limits

[Hide Optional Fields](#)

**Use Values from Managing Account?** ⓘ

- ☒ Single Purchase Limit
- ☒ Velocity Limit
- ☒ Merchant Authorization Controls

**Velocity Limit** ⓘ

Daily Dollar Amount

0

Daily Transaction Limit

0

Cycle Dollar Amount

0

Cycle Transaction Limit

0

Monthly Dollar Amount

0

Monthly Transaction Limit

0

Quarterly Dollar Amount

0

Quarterly Transaction Limit

0

Yearly Dollar Amount

0

Yearly Transaction Limit

0

First Fiscal Month

January

**Custom Velocity Limits** ⓘ

Custom Dollar Limit

0

Custom Transaction Limit

0

Custom Start Date

mm/dd/yyyy ⓘ

Define Cycle by (optional) End Date / # Days ⓘ

mm/dd/yyyy ⓘ

**Merchant Authorization Control (MAC) : Existing Controls**

Control and Description	Single Purchase Limit	Authorization Action	Use Managing Account MAC as MAC	Action
<input type="text"/> ⓘ	...	Select	Select	Add

For spend controls, when a transaction is made, the system applies FIRST the controls that are on the card account, then applies the controls that are on the managing account.

If you want controls different from the managing account, uncheck these boxes for the system ONLY to look at the controls on the card account.

# Click Next to submit

Merchant Authorization Control (MAC)

Control and Description	Single Purchase Limit	Authorization Action	Use Managing Account MAC as MAC	Action
MCCG3 HOTELS (Standard)	\$0	Approve	No	<a href="#">Add</a>   <a href="#">Remove</a>
MCCG1 AIRLINES (Standard)	\$0	Approve	No	<a href="#">Add</a>
<input type="text"/> <input type="button" value="Q"/>	..	Select	Select	<a href="#">Add</a>

Cancel

Save for Later

Next

Click Next to submit

For more information on adding Merchant Authorization Controls (MACs) to card accounts upon setup, attend our class: ***Cardholder Account Setup and Maintenance***

# Create a user id for the cardholder

Create New Account

3. Create User Login (optional)

Create a new login for the account owner?

☐ No

☒ Yes

User ID (7-20 letters and numbers)

Password

An auto-generated password will be sent to the account owner (at the email address provided) after the account is finalized.

Cancel Save for Later Next

Click Next

On this screen, you can indicate that a cardholder should have a user profile created for them in conjunction with the account set up process. Other options are:

- Do not provide cardholders with a user ID because they do not need to log into Access Online
- Have cardholders create their own user ID through the Online Registration process
- Create a user ID for the cardholder later through the System Administration User Profile Setup process



# Review Information

Create New Account 

✓

✓

3

4

3. Review Information

Define Product Settings

Product

Purchasing

Managing Account ID

557038389043

Processing Hierarchy

1425-8676-39762

Managing Account Name

ACME SHARED SERV LOC 1

Managing Account

\*\*\*\*\_\*\*\*\*\_\*\*\*\*\_3838

Physical Card

Yes

Edit

Enter Account Information

Account Owner's Information

First Name

Nala

Social Security Number

--

MI

M

Location

--

Last Name

Purpose

Yearly Dollar Amount

\$ 0

Yearly Transaction Limit

0

First Fiscal Month

January

Edit

Cancel

Save

Submit

Client Training | Confidential

73

# Confirmation

Create New Account



## 4. Confirmation



New account for Nala Thisisatest has been submitted.

Job ID : pvm:0a122q7

Exit

Create New

# Request Status queue

## Request Status Queue

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## Request Status Queue Account Requests

Setup Cardholder Account | Maintain Cardholder Account

Maintain Managing Account

Select a request to view the details.

Records 1 - 17 of 17

[Refresh List](#)

Delete Request	Request Status (View Details)	Account Number	Request Type	Start Date	Account Name	Last Update	Update Method
	Pending - Setup CH Acct		CARDHOLDER SETUP	04/14 08:48	Doe ,Jane	04/14 08:53	Online
<input type="checkbox"/>	Data Entry - Setup CH Acct		CARDHOLDER SETUP	04/14 08:18		04/14 08:20	Online
<input type="checkbox"/>	Data Entry - Setup CH Acct		CARDHOLDER SETUP	04/07 13:10	Doe ,Jane	04/07 13:11	Online
<input type="checkbox"/>	Data Entry - Setup CH Acct		CARDHOLDER SETUP	04/07 12:50	Bunyan ,Paul	04/07 12:52	Online
<input type="checkbox"/>	Data Entry - Setup CH Acct		CARDHOLDER SETUP	04/07 12:12	Doe ,John	04/07 12:48	Online
<input type="checkbox"/>	Data Entry - Setup CH Acct		CARDHOLDER SETUP	04/07 11:13		04/07 11:16	Online
<input type="checkbox"/>	Data Entry - Setup CH Acct		CARDHOLDER SETUP	04/07 10:07		04/07 10:07	Online

Maintain a card account

# Maintain a cardholder account

Request Status Queue  
Active Work Queue  
System Administration  
**Account Administration**  
• Cardholder Accounts  
• Managing Accounts  
Event Driven Notification  
Payment Plus  
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## Account Administration

### Cardholder Accounts

- [Create New Cardholder Account](#)

Set up a new cardholder account by specifying the product, demographic information, account information, accounting codes and authorization limits.

- Set up Cardholder Accounts with Shared Info  
Create templates with shared information and then apply them when creating new accounts.

[Create a New Template](#)

[Maintain Existing Templates](#)

- [Create Cardholder Setup Request](#)

Create a new cardholder account by sending a request for the cardholder to enter their personal information.

- [Cardholder Setup Request Queue](#)

Create and manage Cardholder Account Setup requests that allow for prospective cardholders to begin the setup process.

- [Unlock Cardholder Account](#)

Reset a cardholder's account if locked out during Online Registration.

- [Maintain Cardholder Account](#)

Update demographic information, account information (change account status), accounting codes and authorization limits on a cardholder account.

- Maintain Multiple Cardholder Accounts

Update demographic information, account information, accounting codes, and authorization limits on multiple cardholder accounts by:

[Selecting Hierarchy Position](#)

[Selecting Individual Accounts](#)

# Find Account screen

Use different criteria to search such as email address or managing account information

## Account Profile

### Find Account

Search Criteria [Show/Hide Search Criteria](#)

Use the criteria to search for a specific account. ⓘ

Cardholder Account Number

Cardholder Account Unique ID

Cardholder Account ID

Cardholder First Name

Cardholder Last Name

🔍 Search

[Clear All](#)

Back



# Close an account

— EAMON DOUGHERTY

Product

Purchasing

Account

Unique ID: 0305-9172-4571-9335 ⓘ

ID: 0025-5108-4009

Number: \*\*5108

Processing Hierarchy ⓘ

[Show All Hierarchy Names](#)

3059-0073-64913-00000-0000 ✎

Managing Account

Name: ACME AGENCY 1

Unique ID: 0305-9172-3986-4046 ⓘ

ID: 5555-2141-4009

Number: \*\*2141

Organization Name (optional) ⓘ

GSALTD DEMO TEST ✎

Optional 1 (optional)

-- ✎

Third Line Embossing (optional)

-- ✎

— Account Overview

Summary ⓘ

Account Status

Open ✎

Credit Limit

\$20000 ✎

Available Credit

\$20000

Single Purchase Limit

\$3000 ✎

Cash Withdrawal Limit

0 % ✎

Expiration Date

01/2021

[View Financial History](#)

Send Card Security Code

Payment Information ⓘ

Statement Balance

--

Current Balance

\$0.00

[View Statements](#)

Click the pencil for Account Status to close an account or change the status



# Account status maintenance

— EAMON DOUGHERTY

Product  
Purchasing

Account  
Unique ID: 0305-9172-4571-9335  
ID: 0025-5108-4009  
Number: \*\*5108

Processing Hierarchy  
[Show All Hierarchy Names](#)  
3059-0073-64913-00000-0000

Managing Account  
Name: ACME AGENCY 1  
Unique ID: 0305-9172-3986-4046  
ID: 5555-2141-4009  
Number: \*\*2141

**DO NOT CLICK the X** to

close blue box after a change is made.

Scroll the bottom of the screen and click **Next** to save the change.

**Account Status** [X]

**Current**  
Open

**New**

Open  
V9-Voluntarily Closed  
T9 - Terminated

[Cancel Optional Settings](#) [i]

**Start On**  
mm/dd/yyyy [calendar icon]

**End On** [i]  
☒ Don't End  
☐ [calendar icon]

Optional 1 (optional)

**Payment Information** [i]

Statement Balance --

Current Balance \$0.00

[View Statements](#)

V-9 – temporarily close a card  
T-9 – permanently close a card

Credit Limit




\$20000 [edit icon]

Available Credit

\$20000

# Updating other information

Any cardholder account information can be updated in a similar manner by clicking the plus sign to open that section of information.

	Account Owner's Information
	Legal Information
	Training Certificate
	Account Details
	Default Accounting Code
	Special Designations
	Authorization Limits

# Account Profile - Review

Account Profile - Review

[Switch Accounts](#)

EAMON DOUGHERTY

Product	Account Unique ID	Account ID	Account Number
Purchasing	0305-9172-4571-9335	0025-5108-4009	**5108

The fields below will be updated with the changes indicated:

Account Overview

Account Status

Current

Open

New

V9-Voluntarily Closed

Delete | Edit

Cancel

Submit

Client Training | Confidential

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# Account information

View managing account information

# Managing Account Statement

Request Status Queue  
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## Account Information

### Statement

View account statement(s).

- [Cardholder Account Statement](#)
- [Managing Account Statement](#)
- [Diversion Account Statement](#)

### Account Profile

View account demographics, limits, accounting code, and other related information.

- [Cardholder Account Profile](#)
- [Managing Account Profile](#)
- [Diversion Account Profile](#)

# Search for the managing account

## Managing Account Statement


Search & Select a Managing Account

[View Cardholder Account](#) | [View Diversion Account](#)

### Managing Account Search

Search for a Managing Account by Managing Account Number, Account Unique ID, Name, or Company Number.

Managing Account Number (Last 4 digits):

Managing Account Unique ID: 

OR

Managing Account Name:

OR

Last Name:

OR

First Name:

Company Number:

OR

Click Search

Enter % in Managing Account Name field to pull up all managing accounts

# Select the link for the account

Search

Records 1 - 2 of 2

Account Number	Name	Account Unique ID
<a href="#">*****1542</a>	ACME CP ORG TEST	0305-8163-4911-6762
<a href="#">*****6120</a>	ACME CP ORGANIZATION	0305-8163-2514-6214

Records 1 - 2 of 2

Click the link for the account so that  
you can view the statement



# Select the billing cycle date

## Account Information Managing Account Statement

Managing Account Number: \*\*\*\*\*3861, ACME MANAGED SPEND  
Managing Account ID: 557038619088

[Switch Accounts](#)

1 To view a statement, select a cycle and click the "View Statement" button. To make a payment, select the Pay your Managing Account link below.

Select Billing Cycle:

01/10/2022 ▾

View Statement

Select the billing cycle date and click View Statement

Make a payment through the State Controller’s Office.

# View the PDF statement – top of page 1



P.O. BOX 6347  
FARGO ND 58125-6347

ACCOUNT NUMBER  
STATEMENT CLOSING DATE 09-12-2019  
AMOUNT DUE \$0.00  
ACCOUNT BALANCE \$0.00  
PAYMENT DUE IN ACCORDANCE WITH PROMPT PAYMENT ACT

000000016 01 SP 106481063262641 S  
ACPO ORGANIZATION 1 TEST  
ACPO DEMO TEST  
200 S 6TH ST  
EP-MN-L28C  
MINNEAPOLIS MN 55402-1403

AMOUNT ENCLOSED  
\$  
Please make check payable to

BANK  
P.O. BOX 790428  
ST. LOUIS, MO 63179-0428

4716304556611542 000000000 000000000

Please tear payment coupon at perforation.

BILLING ACCOUNT SUMMARY									
ACPO ORGANIZATION 1 4716 3045 5661 1542	Previous Balance	Purchases And Other Charges	Self Assessed Interest Penalty	Checks	Check + Fee	Credits	Current Activity	Payments	Account Balance
Company Total	\$0.00	\$35.00	\$0.00	\$0.00	\$0.00	\$35.00	1.00	\$0.00	\$0.00

Total amount due to be paid to the bank

A summary appears on page one

View the PDF statement – middle of page 1

NEW ACTIVITY				
DOREE MARKS 4716-3000-0593-7660 Accounting Code:		CREDITS \$5.00	PURCHASES \$5.00	CASH ADV \$0.00
		TOTAL ACTIVITY \$0.00		
Post Date	Tran Date	Reference Number	Transaction Description	Amount
09-05	08-08	74798269248248000004472	HUDSON BLAT BLAT CHARLOTTE NC	5.00 CR
09-05	08-08	74798269248248000001940	HUDSON BLAT BLAT CHARLOTTE NC	5.00
ANTHONY CARLISLE 4716-3000-0593-7678 Accounting Code:		CREDITS \$5.00	PURCHASES \$5.00	CASH ADV \$0.00
		TOTAL ACTIVITY \$0.00		
Post Date	Tran Date	Reference Number	Transaction Description	Amount
09-05	08-08	74798269248248000004480	NOAH'S BLAT BLAT MINNEAPOLIS MN	5.00 CR
09-05	08-08	74798269248248000001957	NOAH'S BLAT BLAT MINNEAPOLIS MN	5.00

Card holder transaction detail appears here and on subsequent pages

# View the PDF statement – bottom of page 1

Summary and Customer Service information appear at the bottom of page one

Default Accounting Code: 172019201918002N33		
CUSTOMER SERVICE CALL  888-994-6722	ACCOUNT NUMBER [REDACTED]	
	STATEMENT DATE 09/12/19	DISPUTED AMOUNT .00
	AMOUNT DUE  .00	
SEND BILLING INQUIRIES TO:  [REDACTED] P.O. Box 6335 Fargo, ND 58125-6335		ACCOUNT SUMMARY
		PREVIOUS BALANCE .00
		PURCHASES & OTHER CHARGES 35.00
		SELF ASSESSED INTEREST PENALTY .00
		CHECKS .00
		CHECK FEE .00
		CREDITS 35.00
		CURRENT BILLING ACTIVITY .00
		PAYMENTS .00
		ACCOUNT BALANCE 0.00

If payments towards previous balances have been made, please deduct from the payment due

# Managing Account Profile

Request Status Queue  
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Order Management  
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## Account Information

### Statement

View account statement(s).

- [Cardholder Account Statement](#)
- [Managing Account Statement](#)
- [Diversion Account Statement](#)

### Account Profile

View account demographics, limits, accounting code, and other related information.

- [Cardholder Account Profile](#)
- [Managing Account Profile](#)
- [Diversion Account Profile](#)

# Managing Account Summary

## Managing Account Profile Managing Account Summary

Managing Account Number: \*\*\*\*\*3152, ACME ONECARD LOC 1  
Managing Account ID: 555631529042

[Switch Accounts](#)

Click a link to view information about the managing account

Select an item below to view its contents. You can also [View a Cardholder account](#) or [View a Diversion Account](#)

### [Demographic Information](#)

View account name, address, contact information, and alternate address.

### [Account Information](#)

View other account information such as Account Status, Hierarchy Position, Cycle Day, and Open Date.

### [Extract Information](#)

View financial extract information assigned to the account.

### [Default Accounting Code](#)

View the default accounting code assigned to the account.

### [Authorization Limits](#)

View authorization limit information such as Credit Limit, Single Purchase Limit, and Available Credit.

### [Financial History](#)

View the account 12-month history, 7-year history analysis, and 7-year history.

View credit limit and available credit through Authorization Limits

View past payment information in the Financial History

## Account History

Request Type	Update Method	Last Updated
Setup	Manual	05/06/2006 02:46:00
Maintenance	Manual	08/26/2008 03:33:00

# Authorization limit info

Available Credit is the amount you currently have available for spending. It includes all POSTED transactions up through the last nightly system update.

It's the difference between your Credit limit and Outstanding Balance.

When your payment to the managing account posts, the Available Credit goes back up (to the Credit Limit at the highest amount)

## Managing Account Profile Authorization Limits

Managing Account Number: \*\*\*\*\*3861, ACME MANAGED SPEND  
Managing Account ID: 557038619088

[Switch Accounts](#)

### 1 Authorization Limits

Credit Limit: 1  
Single Purchase Limit: 1  
% Cash: 5  
Available Credit: 1  
Fiscal First Month: 01

### Standard Velocity Limits

	Limit	Total
Daily Dollar:	0	0
Daily Transaction:	0	0
Cycle Dollar:	0	0
Cycle Transaction:	0	0
Monthly Dollar:	0	0
Monthly Transaction:	0	0
Quarterly Dollar:	0	0
Quarterly Transaction:	0	0
Yearly Dollar:	0	0
Yearly Transaction:	0	0

### Custom Velocity Limits

	Limit	Total
Other Dollar:	0	0
Other Transaction:	0	0

Refresh From Date:  
Refresh To Date:  
Days in Refresh Cycle: 0

### Merchant Authorization Controls

Control	Authorization Action	Single Purchase Limit	Type	Action
MCCG41	Decline		Custom	<a href="#">View Details</a>

### Authorization Limits Comments:

The Credit Limit is your overall credit limit for the managing account, including all associated card accounts.



# Payment history for a managing account

## Managing Account Profile Financial History

Managing Account Number:  [Switch Accounts](#)  
Managing Account ID:

Tabs provide 12 months and up to 7 years of history.

12 Month History 7 Year History Analysis 7 Year History

The 12 Month History includes accumulated account information for 12 previous billing cycles. Each page includes four billing cycles of history.

Page: 1 | 2 | 3

	Current	10/27/2020	09/28/2020	08/27/2020	07/27/2020
Number of Payments	1	1	1	1	1
Total Payments (Last Payment:11/10/20)	\$81,359.40	\$121,566.29	\$199,622.42	\$142,588.22	\$166,381.12
Minimum Payment	\$105,508.84	\$341,807.28	\$357,879.98	\$402,548.11	\$463,776.93
Number of Purchases	208	134	246	140	144
Total Purchases (Last Purchase:11/11/20)	\$162,742.00	\$105,508.84	\$154,954.29	\$82,410.60	\$122,021.24
Number of Cash Advances	0	0	0	0	0
Total Cash Advances (Last Cash Advance:00/00/00)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Number of Credits	0.0	1.0	0.0	2.0	2.0
Total Credits (Last Credit:09/29/20)	\$0.00	\$15.25	\$0.00	\$1,051.20	\$454.95
Number of Misc Charges	0	0	0	0	0

Shows current and past info. Current is of last system update and shows POSTED information.

View payment information.



# Outstanding balance

Cash Advance Finance Charges	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Credit Limit	\$1.00	\$1.00			
Balance	\$0.00	\$0.00			
Outstanding Purchase Balance	\$0.00	\$0.00			
Outstanding Cash Balance	\$0.00	\$0.00			
Outstanding Misc Charges	\$0.00	\$0.00			
Outstanding Purchase Finance Charges	\$0.00	\$0.00			
Outstanding Cash Adv Finance Charges	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Past Due	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Avg Daily Bal - Purchases		\$0.00	\$0.00	\$0.00	\$0.00
Avg Daily Bal - Cash Adv		\$0.00	\$0.00	\$0.00	\$0.00
Avg Daily Bal - Purchases and Cash Adv		\$0.00	\$0.00	\$0.00	\$0.00

See the current balance. This is how much of the managing account credit limit your organization has used. This includes POSTED items as of the last nightly update. It doesn't include pending items.

View cardholder account information

# Account information on the main menu

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management
- Account Information**
- Reporting
- Data Exchange
- My Personal Information

## Welcome to Access Online ALICE ADAMS

Your last login was 05/06/2019

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- [Diversion Account Statement](#)

### Account Profile

View account demographics, limits, accounting code, and other related information.

- [Cardholder Account Profile](#)
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- [Diversion Account Profile](#)

# Cardholder Account Statement


## Search & Select an Account

[View Diversion Account](#) | [View Managing Account](#)

### Cardholder Account Search

Search for an account by Cardholder Account Number, Account Unique ID, Name, or Social Security Number. You can also find a cardholder account by first [Searching for a Managing Account](#).

**Account Number (Last 4):**

**Account Unique ID:** 

OR

**Last Name (or Vehicle Name):** **First Name:**

OR

**Social Security Number:**

OR

Search


Cardholder  
account  
statement search  
screen

# Search and select an account

## Cardholder Account Search

Search for an account by Cardholder Account Number, Account Unique ID, Name, or Social Security Number. You can also find a cardholder account by first [Searching for a Managing Account](#).

Account Number (Last 4):

Account Unique ID: 

OR

Last Name:

First Name:

OR  %

Social Security Number:

OR

Search

Records 1 - 14 of 14

Product Name	Cardholder Name	Account Number	Account Unique ID	Account Status	Status Description
<a href="#">Purchasing</a>	JUDY BAHAR	*****1477	0305-9170-1227-3840		-OPEN
<a href="#">Purchasing</a>	ANTONIO CAMINO	*****5090	0305-9172-4592-5871		-OPEN
<a href="#">Purchasing</a>	KATHLEEN COFFEY	*****1485	0305-9170-1297-6001		-OPEN
<a href="#">Purchasing</a>	EAMON DOUGHERTY	*****5108	0305-9172-4571-9335		-OPEN

# Statement pdf

## Account Statements

MEGAN A ACKERMAN

Account Unique ID: 0142-5162-8053-5580 ⓘ  
Account ID: 1722-4561-9043 | Account Number: \*\*4561

Please Note: The statement can't be used for remittance of payment, it's for display purposes only.

[View account profile](#)

2020

[02/10/2020 \(PDF\)](#)

2019

[12/10/2019 \(PDF\)](#)

[11/11/2019 \(PDF\)](#)

[09/10/2019 \(PDF\)](#)

[08/12/2019 \(PDF\)](#)

[07/10/2019 \(PDF\)](#)

[05/10/2019 \(PDF\)](#)

[04/10/2019 \(PDF\)](#)

[03/11/2019 \(PDF\)](#)


[02/11/2019 \(PDF\)](#)

[01/10/2019 \(PDF\)](#)

2018

[11/12/2018 \(PDF\)](#)

[04/10/2018 \(PDF\)](#)



P. O. Box 6343  
Fargo, ND 58125-6343

000004998 01 SP 106481139222787 S

MEGAN A ACKERMAN  
ACO DEMO TEST  
200 S 6TH STREET  
EP-MN-L28C  
MINNEAPOLIS MN 55402-1403

TEST-ACME DEMO PCARD

ACCOUNT NUMBER4246-0400-1722-4561

STATEMENT DATE02-10-20

TOTAL ACTIVITY\$ 0.00

"MEMO STATEMENT ONLY"

DO NOT REMIT PAYMENT

POST DATE	TRAN DATE	TRANSACTION DESCRIPTION	REFERENCE NUMBER	MCC	AMOUNT
01-20	01-20	DOOR TO DOOR SALESBLAT COON RAPIDS MN	74798260020020000011820	5963	5.00 CR
01-20	01-20	DOOR TO DOOR SALESBLAT COON RAPIDS MN	74798260020020000009295	5963	5.00

Default Accounting Code: 123430223144444HMRE9321

CUSTOMER SERVICE CALL		ACCOUNT NUMBER	ACCOUNT SUMMARY		
800-344-5696		4246-0400-1722-4561	PREVIOUS BALANCE	\$ 0.00	
			PURCHASES & OTHER CHARGES	\$5.00	
SEND BILLING INQUIRIES TO:  C/O U.S. BANCORP SERVICE CENTER, INC U.S. BANK NATIONAL ASSOCIATION P.O. BOX 6335 FARGO, ND 58125-6335		STATEMENT DATE 02-10-20	DISPUTED AMOUNT \$ 0.00	CASH ADVANCES	\$ 0.00
				CASH ADVANCE FEE	\$ 0.00
				CREDITS	\$5.00
				TOTAL ACTIVITY	\$0.00

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# Cardholder account profile

Request Status Queue  
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## Account Information

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- [Diversion Account Statement](#)

### Account Profile

View account demographics, limits, accounting code, and other related information.

- [Cardholder Account Profile](#)
- [Managing Account Profile](#)
- [Diversion Account Profile](#)



# Cardholders' account profile link

## Cardholder Account Profile

### Cardholder Account Summary

Card Account Number: \*\*\*\*\*1477, JUDY BAHAR  
Card Account ID: 002714774009

[Switch Accounts](#)

Select an item below to view its contents. You can also [View a Managing Account](#)

[View Account Profile](#)

View account information such as Account Owner Details, Account Details, Default Accounting Code, Authorization Limits.

[Account Authorizations](#)

View Account Authorization information such as Request Type, Request Source, MCC, and Transaction Amount.

# Cardholders' account profile

JUDY BAHAR

Product

Purchasing

Account

Unique ID: 0305-9170-1227-3840 ⓘ

ID: 0027-1477-4009

Number: \*\*1477

Processing Hierarchy ⓘ

[Show All Hierarchy Names](#)

3059-0073-64990-00000-0000

Managing Account

Name: ACME AGENCY 2

Unique ID: 0305-9170-1281-4080 ⓘ

ID: 5555-4998-4009

Number: \*\*4998

Organization Name (optional) ⓘ

DEMO AGENCY

Optional 1 (optional)

--

Third Line Embossing (optional)

--

Account Overview

Summary ⓘ

Account Status

Open

Credit Limit

\$3000

Available Credit

\$3000

Payment Information ⓘ

Statement Balance

--

Current Balance

\$0.00

[View Statements](#)

# View account authorizations

## Cardholder Account Profile

### Cardholder Account Summary

Card Account Number: \*\*\*\*\*1477, JUDY BAHAR  
Card Account ID: 002714774009

[Switch Accounts](#)

Select an item below to view its contents. You can also [View a Managing Account](#)

#### [View Account Profile](#)

View account information such as Account Owner Details, Account Details, Default Accounting Code, Authorization Limits.

#### [Account Authorizations](#)

View Account Authorization information such as Request Type, Request Source, MCC, and Transaction Amount.

# Authorizations - declined transaction link

## Cardholder Account Profile

### Account Authorizations

Card Account Number: \*\*\*\*\*1477, JUDY BAHAR  
Card Account ID: 002714774009

[Switch Accounts](#)

#### Name:

Records 1 - 2 of 2

<a href="#">Auth Date</a>	<a href="#">Auth Time</a>	<a href="#">Response</a>	Auth Number	<a href="#">Type of Request</a>	Transaction Amount	<a href="#">MCC</a>	<a href="#">MCC Description</a>
02/17/2011	<a href="#">04:42 PM ET</a>	Approved	074354	Mail/Phn Ord	\$0.00	5399	MISCELLANEOUS GENERAL MER
02/17/2011	<a href="#">03:34 PM ET</a>	Declined		Mail/Phn Ord	\$0.00	5399	MISCELLANEOUS GENERAL MER

Records 1 - 2 of 2

[<< Back to Cardholder Account Summary](#)

# Declined transaction details

## Cardholder Account Profile

### Account Authorizations

Card Account Number: \*\*\*\*\*1477, JUDY BAHAR  
Card Account ID: 002714774009

[Switch Accounts](#)

**Name:** BAHAR JUDY

**Auth Date:** 02/17/2011

**Auth Number:**

**MCC:**

5399

**Auth Time:** 03:34 PM ET

**Type of Request:**

Mail/Phn Ord

**MCC Description:** MISCELLANEOUS GENERAL MER

**Response:** Declined

**Transaction Amount:** \$0.00

[Decline](#) [Account](#) [Merchant](#) [Parent](#) [Diversion](#) [Process](#)

The Request was declined due to 0805 Exceeded account single trans limit

The Request was declined at the INDIVIDUAL

The velocity type for the decline was NOT DECLINED FOR VELOCITY

The following reasons would also have declined the request:

1. 0805 Exceeded account single trans limit

The reason for the declined transaction will be listed here. Click the other tabs for additional details.

[<< Back to Account Authorizations](#)

# Transaction information

# Click Transaction Management

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- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management**
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- Reporting
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## Welcome to Access Online ALICE ADAMS

Your last login was 05/06/2019

Language Selection:

American English ▼

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### Quick Links

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# Access Transaction List

Event Driven Notification  
Order Management  
**Transaction Management**  
• Transaction List  
Account Information  
Reporting  
My Personal Information

## Transaction Management

Click Transaction List

### Transaction List

View, review, allocate/reallocate and add comments to transaction information.

#### [View Previous Cycle](#)

Presents the Transaction list for the previous cycle.

#### [View Pending Transactions](#)

Presents the pending transactions list.

#### [View Unmatched Transactions](#)

Presents the unmatched transactions list.

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# Search for the cardholder account

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Account Administration  
Event Driven Notification  
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• Managing Acct List  
• Card Account List  
• **Transaction List**  
• Manager Approval Queue  
• Manager Approval History  
• Extract Administrator Queue  
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## Transaction Management

### Search & Select an Account

### Cardholder Account Search

Search for an account by Cardholder Account Number, Account Unique ID, Name, or Social Security Number. You can also find a cardholder account by first [Searching for a Managing Account](#).

Account Number (Last 4 digits):

Account Unique ID: 

OR

Last Name (or Vehicle Name):

OR

Social Security Number:

OR

First Name:

Search

# Select the account

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Reporting  
Data Exchange  
My Personal Information

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Account Unique ID: ⓘ  
OR

Last Name (or Vehicle Name): First Name:  
OR %

Social Security Number:  
OR

Search

Records 1 - 25 of 27  
Page: 1 | 2

Click to select the account

Product Name	Cardholder Name	Account Number	Account Unique ID	Account Status	Status Description
<a href="#">Purchasing_</a>	MEGAN A ACKERMAN	*****4561	0142-5162-8064-8273		-Open
<a href="#">Purchasing_</a>	LISA ALFORD	*****4579	0142-5162-8022-7126		-Open
<a href="#">Pre-Auth Purchasing_</a>	PURCHASING WEST	*****7629	0459-6161-3620-9332		-Open
<a href="#">Purchasing_</a>	JAMES M ARENA	*****4587	0142-5162-8017-4905		-Open
<a href="#">Purchasing_</a>	JASON P BAINES	*****4686	0142-5162-8062-6225		-Open
<a href="#">Purchasing_</a>	GARY L BARHORST	*****4694	0142-5162-8083-3592		-Open
<a href="#">Purchasing_</a>	MARSHALL BARRETT	*****4555	0142-5162-8011-5157		-Open

# Filter by billing cycle

## Transaction Management

### Card Account Summary with Transaction List

Card Account Number: \*\*\*\*\*1485, KATHLEEN COFFEY

Card Account ID: 002714854004

Switch Accounts

Create | Manage | Managing Acct List | Card Acct List | » **Trans List** | Manager's Queue |

#### [ - ] Card Account Summary

Account Number: 1485

Account Name: KATHLEEN COFFEY

Billing Cycle Close Date: 01/09/2017

Search

Outstanding Orders: \$0.00 0

Unmatched Transactions: \$4,675,525.53 105

Print Account Activity

Total Transactions: \$1,609,108.35 32

Reallocated Transactions: \$219,556.00 1

% Reallocated Transactions: 13.2% 3.1%

Final Approved Transactions: \$0.00 0

% Final Approved Transactions: 0.0% 0.0%

Open Account

# Filter the list using search

[-] Search Criteria

[Return to top](#)

Advanced Search

Transaction Amount:

All ▼ \$

Purchase ID:

Approval Status:

All ▼

Pull Back Eligibility:

▼

Order Match Status:

All ▼

Disputed Transactions:

▼

Reallocated Transactions:

▼

Display

25 ▼

Transactions per page

Search

Reset & Search with Defaults

# View a transaction

## [+] Search Criteria

[Return to top](#)

## [-] Transaction List

[Return to top](#)

Records 1 - 8 of 8

[Check All Shown](#) | [Uncheck All Shown](#)

Select	Status	Approval Status	Match	Trans Date	Posting Date	Merchant	City/State	Amount	Detail	Purchase ID
<input type="checkbox"/>		Pending		05/23	05/26	GRAYBAR ELECTRIC	CLAYTON, MO	\$388.00		55132
<input type="checkbox"/>	Ⓢ	Pending		05/21	05/22	UNIVERSAL RADIO INC	REYNOLDSBURG, OH	\$32.90		55132
<input type="checkbox"/>		Pending		05/14	05/16	DELL MARKETING L.P.	800-727-1100, TX	\$224.57		55132
<input type="checkbox"/>		Pending		05/13	05/15	CTI TRUCK SERVICE INC.	OKLAHOMA CITY, OK	\$255.36		55132
<input type="checkbox"/>		Pending		05/13	05/15	CTI TRUCK SERVICE INC.	OKLAHOMA CITY, OK	\$7,463.15		55132
<input type="checkbox"/>		Pending		05/13	05/15	CTI TRUCK SERVICE INC.	OKLAHOMA CITY, OK	\$2,800.00		55132
<input type="checkbox"/>		Pending		05/02	05/14	BEST BUY 00009746	RICHFIELD, MN	\$162.00		55132
<input type="checkbox"/>		Pending		05/11	05/13	DELL MARKETING L.P.	800-727-1100, TX	\$2,393.61		55132

Ⓢ Disputed   Ⓜ Matched   ⚠ Exception   ➡ Reallocated   Ⓜ, Ⓜ Trans Detail Level   📄 Upload

[Check All Shown](#) | [Uncheck All Shown](#)

Records 1 - 8 of 8

Reallocate

Mass Reallocate

Match to Order

Approve

Pull Back

# View details

## Dispute

Transaction Management

Transaction Detail

Card Account Number: \*\*\*\*\*5132, PAULINE WILLIAMS PRUITT

Card Account ID: 002551324043

Create

Manage

Trans List

Transaction Summary

Status	Match	Trans Date	Posting Date	Merchant	City, State/Province	Amount	Detail	Purchase ID	Attachment	Account
Disputed		05/23	05/26	GRAYBAR ELECTRIC	CLAYTON, MO	388.00		55132		9999999

Disputed

Matched

Exception

Reallocated

Upload

Summary

Match

Allocations

User Line Items

Comments

Approval History

Client Data

Custom Fields

The Summary tab shows high-level transaction information.

The review status cannot be changed because the review day limit has been reached.

To approve and forward the transaction, click "Approve."

To initiate a dispute, click the "Dispute" button.

Transaction

Date: 05/23/2018

Purchase ID: 55132

Total Amount: 388.00

Memo Post: Yes

Reference Information

Billing Cycle: Open

Posting Date: 05/26/2018

Reference Number: 55457375357279017625069

Authorization Number: 031736

Sales Tax: 0.00

Freight: 46.34

Extract Date(s)

Most Recent Standard

Financial Extract:

General Ledger Extract:

Payment Extract:

Merchant

Name: GRAYBAR ELECTRIC

City, State/Province: CLAYTON, MO

Transaction Type: MASTERCARD MC PURCHASE

MCC Code: 5065

MCC Description: WHOLESALE ELEC PARTS

Currency

Billing Currency: U.S. Dollar

Source Currency: U.S. Dollar

Source Currency Amt: 388.00

Approve

Print Transaction

Dispute

Sales Draft Requests

Dispute information only reflects the last dispute filed for this transaction. More information available in Dispute History.

Dispute

Dispute History

Client Training | Confidential

<< Back to Transaction List

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# What are disputes?

## Definition:

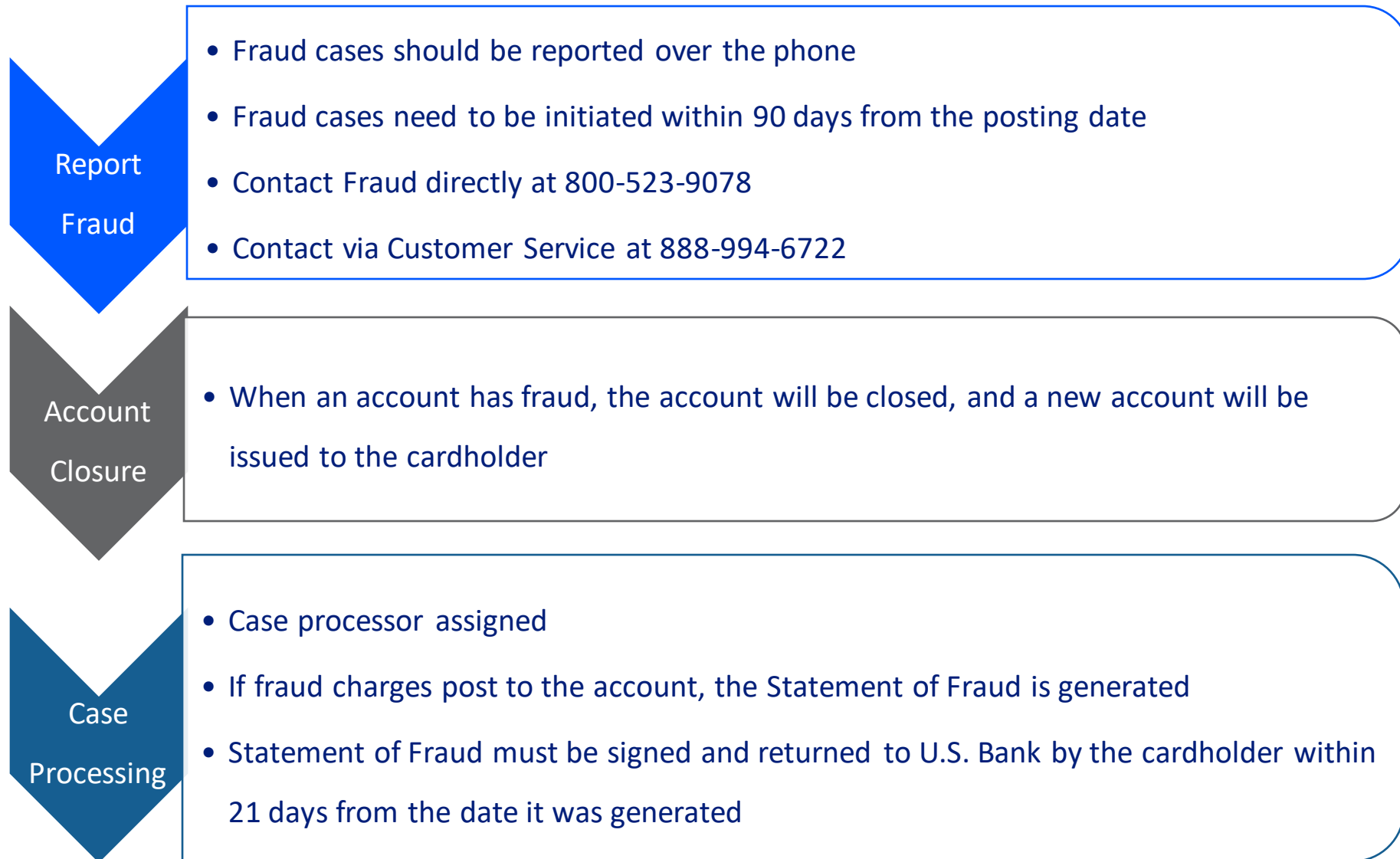
- Cardholder recognizes vendor but does not recognize the transaction or has not received the goods purchased.

## Cardholder requirements:

- Attempt to resolve with merchant
- File a dispute with U.S. Bank
  - Call the bank or submit through Access Online
  - Provide detailed explanation
  - Respond promptly to requests from U.S. Bank dispute processing

Visa® and Mastercard® manage and determine industry dispute regulations

# Fraud process





# Reporting

# What reporting factors should you consider?

- 6 years of history on available on reports
- Data displayed on reports is from the prior day, after the system updates
- Allow pop-ups so reports can open
- While viewing reports in desktop applications, Access Online logout will occur after 15 minutes of inactivity (with option to resume)



# Navigate to Reporting

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management
- Account Information
- Reporting**
- Data Exchange
- My Personal Information

## Welcome to Access Online ALICE ADAMS

Your last login was 05/06/2019

### Message Center

[Message\(s\) from Access Online](#)

Language Selection:

American English ▼

- Home
- Email Center
- Contact Us
- Training
- Government Services

### Quick Links

[Manage Home Page Settings](#)

To access the reporting area, click  
**Reporting** on the left navigation pane.

# Standard reporting

Request Status Queue  
Active Work Queue  
System Administration  
Account Administration  
Event Driven Notification  
Order Management  
Transaction Management  
Account Information  
**Reporting**  
• Program Management  
• Financial Management  
• Supplier Management  
• Tax and Compliance  
Management  
• Administration  
• User Activity Audit  
Reporting  
• Report Scheduler  
• Flex Data Reporting  
• Custom Reports  
Data Exchange  
My Personal Information

---

Home

Email Center

Contact Us

Training

Government Services

## Reporting

### Program Management

General program management activities and monitor company policy compliance.

### Financial Management

Monitor expenditures, track variances and manage account allocations.

### Supplier Management

These reports manage supplier relationships, support supplier negotiations, and manage spending by category.

### Report Scheduler

View and maintain current scheduled reports.

### Flex Data Reporting

Create and maintain adhoc reports.

### Custom Reports

Create and configure custom reports.

### Tax and Compliance Management

Estimate sales/use tax, track spending for 1099/1057 vendors, and perform other regulatory reporting.

### Administration

These reports allow administrators to support system functionality.

### User Activity Audit Reporting

Captures user actions taken within Access Online into a standard report.

Available reports depend on your role, organization and card type

Reporting features:

- Choose from over 60 report templates
- Select parameters to “customize”
- Create multiple reports from the same template
- Run when you want it
- Schedule many of them

# Navigate to Program Management

Request Status Queue  
Active Work Queue  
System Administration  
Account Administration  
Event Driven Notification  
Order Management  
Transaction Management  
Account Information  
**Reporting**

- Program Management
- Financial Management
- Supplier Management
- Tax and Compliance Management
- Administration
- User Activity Audit Reporting
- Report Scheduler
- Flex Data Reporting
- Custom Reports

**Data Exchange**  
**My Personal Information**

Home  
Email Center  
Contact Us  
Training  
Government Services

## Reporting

### Program Management

General program management activities and monitor company policy compliance.

### Financial Management

Monitor expenditures, track variances and manage account allocations.

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Create and maintain adhoc reports.

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Create and configure custom reports.

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Estimate sales/use tax, track spending for 1099/1057 vendors, and perform other regulatory reporting.

### Administration

These reports allow administrators to support system functionality.

### User Activity Audit Reporting

Captures user actions taken within Access Online into a standard report.

Click Program Management

# Navigate to the Account List report

## Program Management

### Spend

#### [Account Spend Analysis](#)

Summary of account spending (excluding merchant detail).

#### [Cash Advance](#)

Detail of account cash advances including transaction amount, date, and reference number.

#### [Declining Balance/Managed Spend](#)

Summary and detail information on declining balance accounts by name and account number.

- **Administration**

#### [Account List](#)

Frequently used account level information such as open date, last transaction date, single purchase limit, credit limit, etc.

### Delinquency Management

#### [Account Suspension](#)

Provides information on open accounts that are past due and suspended or pending suspension.

#### [Charge-Off](#)

Information on accounts that have been charged off, including charge-off date, balance charged-off, and recovery amount.

#### [Past Due](#)

Accounts with past due balances and the number of times past due situations have occurred.

### Allocation Rules Management

#### [Automated Allocation Rules](#)

Summary of allocation rules engines and detail of their respective allocation rules.

Click Account List

# Specify report parameters – date and status

## Program Management Account List

By default this report will return all results associated with blank fields, unless otherwise noted. To limit results, enter specific criteria in blank fields.

\* = required

### Date

☒ Last Maintained Date Range: ☐ Account Open Date Range: ☐ Pending Renewal Date Range:

Start Date:

End Date:



to



Best practice – select Last Maintained Date Range and leave dates *blank*

### Account Information

Account Status:

**Note:** Hold down the Ctrl key to make multiple selections.

All  
Open  
Closed  
Blank

Select one or more statuses

Account Type:

Cardholder Account

Defaults to Cardholder, but you can select Managing or Diversion Account

Method:

Hold down the Ctrl key to make multiple selections.

Data Feed  
File  
Manual

Leave at default of all

# Select additional details

---

## Additional Detail

Selected options allow a drill-down to additional detail if available.

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Account Owner's Information | <input type="checkbox"/> Default Accounting Code     | <input type="checkbox"/> Merchant Authorization Control Details |
| <input type="checkbox"/> Account Details             | <input type="checkbox"/> Authorization Limits        | <input type="checkbox"/> Merchant Authorization Control Limits  |
| <input type="checkbox"/> Training Certificate        | <input type="checkbox"/> DoDAAC Details (Excel Only) |   |



Select any additional details



# Report parameters – comments, purged accounts

## Account Comments

Select "Yes" to include available Account Comments in the Report Output.

☒ No

☐ Yes

Most Recent Comments

*Note: Selecting all comments will add additional content to the report and alter its existing format.*

Select whether to include comments from the Account Profile

## Purged Accounts Display

Select an option to show:

All Accounts

Show all accounts, purged accounts, or non-purged accounts

V9 and T9 cardholder accounts purge - 12 months Open status cardholder accounts purge - 22 months.

Account information is still available by reporting for 6 years after the purge date and thereafter, offline by request.

# Select sorting options

Sort Report By

Account Status

Account Name

No Sort

No Sort

☒ Ascending Order

☐ Descending Order

☒ Ascending Order

☐ Descending Order

Account ID

Account Name

Account Number

Account Status

Billing Type

Product Type

Setup Method

Update Method

☒ Ascending Order

☐ Descending Order

Report Output

Output Type:

Select the order – ascending or descending

In what order do you want information to appear on the report? You can sort it by some (not all) of the columns that display on the report.

# Select report output type

## Report Output

Output Type:

PDF

Select an output type. For this example, select Excel.

Output Parameter Page Placement:

Selection defines the location of the Parameter Page details on the report output.

End

Reports put the parameters somewhere on the report. If you select PDF output type, you can choose whether to put them at the beginning or end.

Report Output types include:

- PDF
- Excel
- Browser
- Active Report

Some report types do not have ALL output types available.

# Select a way to group the report

## Group Report By

☐ Processing Hierarchy Position: \*

If selected, a processing hierarchy position is required.

Bank: Agent: Company: Division: Department:

[Search for Position or Add Multiple](#)

☒ Reporting Hierarchy Position: \*

If selected, a reporting hierarchy position is required.

Bank: Level 1: Level 2: Level 3: Level 4: Level 5: Level 6: Level 7:

[Search for Position or Add Multiple](#)

☐ Account Number(s):\*

If selected, at least one account is required. Separate multiple accounts by a comma and no spaces.

[Search for Accounts](#)

☐ Account ID(s):\*

If selected, at least one account ID is required. Separate multiple account IDs by a comma and no spaces.

Run Report

Reset

Create Scheduled Report

[<< Back to Program Management](#)

Click Search for Position or Add Multiple

Select how you want the data grouped. You can group by Processing Hierarchy or Account Number or Account ID. If you have Reporting Hierarchies, you can group by Reporting Hierarchy.

# Select a hierarchy level or enter hierarchy information

## Program Management

Select a Reporting Hierarchy Position

### Search for a Hierarchy Position

Select the hierarchy level you wish to locate, and enter any known or partial values, then search.

Hierarchy Level:

Select a level and click Search

Reporting Hierarchy Name:

Or type a Reporting Hierarchy Name or levels and click Search

Bank:	Level 1:	Level 2:	Level 3:	Level 4:	Level 5:	Level 6:	Level 7:
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

# Select one or more hierarchies

To add a position to the Selected Hierarchy Positions, select the position in the list to the left and click "Select Position." To remove a selected position from the list, mark the position in the list to the right and click "Remove Position." When you are satisfied with your selection(s), click "Accept Hierarchy."

**Found Hierarchy Position(s)**  
Records 1 - 2 of 2

☐

**Bank**  
8203  
DoD Purchasing

**Level 1**  
11790  
Alpha

**Level 2**  
22222  
Mission 1

**Level 3**  
33333  
Officer A

☐

**Bank**  
8203  
DoD Purchasing

**Level 1**  
11791  
Bravo

**Level 2**  
22222  
Mission 1

**Level 3**  
33333  
Officer A

[Hide All Hierarchy Names](#)

Select Position >>

<< Remove Position

☐

**Bank**  
8203  
DoD Purchasing

**Level 1**  
11790  
Alpha

**Level 2**  
22222  
Mission 1

**Level 3**  
33333  
Officer A

☐

**Bank**  
8203  
DoD Purchasing

**Level 1**  
11791  
Bravo

**Level 2**  
22222  
Mission 1

**Level 3**  
33333  
Officer A

[Check All Shown](#) | [Uncheck All Shown](#)

Records 1 - 2 of 2

Accept Hierarchy

[<<Back to Account List](#)

Selecte  
No hi

Show or hide hierarchy names

# Complete all three steps

To add a position to the Selected Hierarchy Positions, select the position in the list to the left and click "Select Position." To remove a selected position from the list, mark the position in the list to the right and click "Remove Position." To remove a selected position from the list, mark the position in the list to the right and click "Remove Position." When you are satisfied with your selection(s), click "Accept Hierarchy."

1

Hierarchy Position(s)

Records 1 - 2 of 2

☐

Bank

8203

Level 1

11790

Level 2

22222

Level 3

33333

☐

Bank

8203

Level 1

11791

Level 2

22222

Level 3

33333

[Check All Shown](#) | [Uncheck All Shown](#)

Records 1 - 2 of 2

Accept Hierarchy

[<<Back to Account List](#)

[Show All Hierarchy Names](#)

2

Select Position >>

<< Remove Position

Selected Hierarchy Position(s)

☐

Bank

8203

Level 1

11790

☐

Bank

8203

Level 1

11791

# Run the report

## Group Report By

☐ Processing Hierarchy Position: \*

If selected, a processing hierarchy position is required.

Bank: Agent: Company: Division: Department:

[Search for Position or Add Multiple](#)

☒ Reporting Hierarchy Positions: \*

If selected, a reporting hierarchy position is required.

[Add/Edit](#)

[Show All Hierarchy Names](#)

Bank	Level 1	Level 2	Level 3
8203	11790	22222	33333
Bank	Level 1	Level 2	Level 3
8203	11791	22222	33333

☐ Account Number(s):\*

If selected, at least one account is required. Separate multiple accounts by a comma and no spaces.

[Search for Accounts](#)

☐ Account ID(s):\*

If selected, at least one account ID is required. Separate multiple account IDs by a comma and no spaces.

Run Report

Reset

Create Scheduled Report

[Back to Project Management](#)

Click Run Report



# Excel output

	A	B	C	D	E	F	G	H	I	J	K
1	Account Name	Short Name	Account Number	Account ID	Account Status	Account Status Description	Lost/Stolen Account	Replacement Account	Product Type	Setup Method	Update Method
2	ROSEANNE BUTLER	BUTLER ROSEANNE	**5683	059056833000	OPEN				Purchasing	Manual	Manual
3	ANTHONY CARLISLE	CARLISLE ANTHON	**7678	059376783000	OPEN				Purchasing	Manual	Manual
4	MARTIN DANIELS	DANIELS MARTIN	**5667	059056673000	OPEN				Purchasing	Manual	Manual
5	PETER EDGARS	EDGARS PETER	**7736	059377363000	OPEN				Purchasing	Manual	Manual
6	FRANK GUARDADO	GUARDADO FRANK	**7702	059377023000	OPEN				Purchasing	Manual	Manual
7	JOSEPH HANCOCK	HANCOCK JOSEPH	**5717	059057173000	OPEN				Purchasing	Manual	Manual
8	DOUGLAS JOHNSON	JOHNSON DOUGLAS	**5709	059057093000	OPEN				Purchasing	Manual	Manual
9	SERGE KOSTAS	KOSTAS SERGE	**7744	059377443000	OPEN				Purchasing	Manual	Manual
10	TOBY MANKALA	MANKALA TOBY	**7710	059377103000	OPEN				Purchasing	Manual	Manual
11	DAMITA MARALDO	MARALDO DAMITA	**5691	059056913000	OPEN				Purchasing	Manual	Manual
12	DOREE MARKS	MARKS DOREE	**7660	059376603000	OPEN				Purchasing	Manual	Manual
13	JAKE PEDERSEN	PEDERSEN JAKE	**7694	059376943000	OPEN				Purchasing	Manual	Manual
14	LYNETTE PRICE	PRICE LYNETTE	**5725	059057253000	OPEN				Purchasing	Manual	Manual
15	GILBERTO RODRIGUEZ	RODRIGUEZ GILBE	**5675	059056753000	OPEN				Purchasing	Manual	Manual

Excel is great for showing ALL data. You can use its functionality to search, sort, and create charts and tables. It's good for saving and archiving data or uploading to other systems.

# Navigate to Administration reports

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management
- Account Information
- Reporting**
  - Program Management
  - Financial Management
  - Supplier Management
  - Tax and Compliance Management
  - **Administration**
  - User Activity Audit Reporting
  - Report Scheduler
  - Flex Data Reporting
  - Custom Reports
- Data Exchange
- My Personal Information

## Administration

### Accounting Code Management

Accounting Code Structure  
Information on current configuration of Accounting Code Structures, Accounting Validation Controls and Valid Value Lists.

- [Accounting Code Structure Summary](#)  
Starts configuration summarization with the Accounting Code Structure.
- [Accounting Validation Control Summary](#)  
Starts configuration summarization with the Accounting Validation Control.

### [Alternate Accounting Codes](#)

Detailed information about Alternate Accounting Codes.

### [Default Accounting Codes](#)

Detailed information about Default Accounting Codes by account.

### Online Registration Management

#### [Locked Accounts](#)

Accounts locked at the time the report is generated (due to incorrect online registration activity).

#### [Online Registration](#)

Information about online registration.

### User Management

#### [System User List](#)

Information about user IDs and associated user profile information including a list of user hierarchy access and user functional entitlements.

#### [System User List with Account Details](#)

An overview of users and accounts within an organization.

Click Administration

# User Management reports

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management
- Account Information
- Reporting**
  - Program Management
  - Financial Management
  - Supplier Management
  - Tax and Compliance Management
  - **Administration**
    - User Activity Audit Reporting
    - Report Scheduler
    - Flex Data Reporting
    - Custom Reports
- Data Exchange
- My Personal Information

- Home
- Email Center
- Contact Us
- Training
- Government Services

## Administration

### Accounting Code Management

- Accounting Code Structure  
Information on current configuration of Accounting Code Structures, Accounting Validation Controls and Valid Value Lists.
- [Accounting Code Structure Summary](#)  
Starts configuration summarization with the Accounting Code Structure.
  - [Accounting Validation Control Summary](#)  
Starts configuration summarization with the Accounting Validation Control.

- [Alternate Accounting Codes](#)  
Detailed information about Alternate Accounting Codes.
- [Default Accounting Codes](#)  
Detailed information about Default Accounting Codes by account.

### Online Registration Management

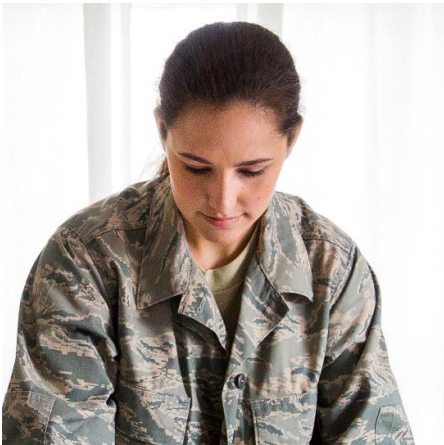
- [Locked Accounts](#)  
Accounts locked at the time the report is generated (due to incorrect online registration activity).
- [Online Registration](#)  
Information about online registration.

### User Management

- [System User List](#)  
Information about user IDs and associated user profile information including a list of user hierarchy access and user functional entitlements.
- [System User List with Account Details](#)  
An overview of users and accounts within an organization.

Click System User List

I want to see all the Access Online users to see who is active in the system.



# Navigate to Financial Management reports

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Payment Plus
- Order Management
- Transaction Management
- Enhanced Supplier Management
- Account Information
- Reporting
  - Program Management
  - **Financial Management**
  - Supplier Management
  - Tax and Compliance Management
  - Administration
  - Report Scheduler
  - Flex Data Reporting
  - Custom Reports
- Dashboard
- Data Exchange
- My Personal Information

## Financial Management

### Payment Requests

[Billed Transaction Analysis with Payment Requests Detail](#)

Summary and detail billed transaction information, regarding the results of payment request and transaction matching.

### [Payment Request Analysis](#)

Summary and detail payment request information, regarding the results of payment request and transaction matching.

### [Payment Request Detail](#)

Detailed Payment Request information.

### Order Management

[Billed Transaction Analysis with Order Detail](#)

Detailed and summary billed transaction information, regarding the results of order and transaction matching.

### [Full Transaction and Order Detail](#)

Full expenditure detail, including transaction, line item, order, account allocation, and tax estimation information.

### Payment Instructions

[Billed Transaction Analysis with Payment Instruction Detail](#)

Summary and detail billed transaction information, regarding the results of payment instruction and transaction matching.

### [Payment Instruction Analysis](#)

Summary and detail payment instruction information, regarding the results of payment instruction and transaction matching.

### [Payment Instruction Detail](#)

Detailed Payment Instruction information.

### Transaction Management

[Account Allocation](#)

Account allocation and reallocation detail by accounting code.

### [Extract Reconciliation](#)

Summary of transactions by account that have been extracted versus statemented.

### [Fleet Activity Detail](#)

Fleet product summary and fleet transaction

Click Financial Management

# Transaction Management reports

My Personal Information

Home

Email Center

Contact Us

Training

## Order Management

### [Billed Transaction Analysis with Order Detail](#)

Detailed and summary billed transaction information, regarding the results of order and transaction matching.

### [Full Transaction and Order Detail](#)

Full expenditure detail, including transaction, line item, order, account allocation, and tax estimation information.

### [Order Analysis](#)

Detailed and summary order information, regarding the results of order and transaction matching.

### [Order Detail](#)

Order detail information.

### [Order Receipt](#)

Detailed and summary receipt information as recorded against the order or order line items.

## Transaction Management

### [Account Allocation](#)

Account allocation and reallocation detail by accounting code.

### [Extract Reconciliation](#)

Summary of transactions by account that have been extracted versus statemented.

### [Fleet Activity Detail](#)

Fleet product summary and fleet transaction activity data including fuel, tax and line item detail.

### [Managing Account Approval Status](#)

History of Managing Account and Cardholder Account statement approvals.

### [Payment Detail](#)

Detailed payment information pertaining to transactions and payments.

### [Transaction Aging](#)

Detailed client transaction information and payment aging history.

### [Transaction Detail](#)

Detailed transaction data including merchant detail, allocation (accounting code) information, and transaction log data.

### [Multiple Attachments Request](#)

Create a request to receive files attached to transactions during a specific date range.

### [Transaction Summary](#)

Transaction summary information.

Click Transaction Detail

# Choose a date range and enter parameters

## Financial Management Transaction Detail

By default this report will return all results associated with blank fields, unless otherwise noted. To limit results, enter specific criteria in blank fields.

\* = required

### Date

☒ Cycle Close Date Range: ☐ Calendar Month Range: ☐ Posting Date Range: ☐ Transaction Date Range:

☐ Enable Cycle Day

Start Date:

End Date:

02/01/2019



to

02/01/2019



### Transactions Included

Transaction Status:

☒ Reviewed Status:

All



☐ Approval Status:

Hold down the Ctrl key to make multiple selections.

All

Pending Approval

Approved

Final Approved

Disputed Status:

All



To run the report for a specific cycle, select Cycle Close Date Range. Then, enter the same date in the start date and end date fields, using a date that falls within that cycle.

IF you check the Enable Cycle Day checkbox, you need to enter the exact cycle date in the Start Date and End Date.



# Choose transaction amounts or posting types

Transaction Amount:

< or =  \$

Enter a transaction amount or leave blank to see all transaction amounts

Posting Type:

All

You could schedule a monthly report to see all transactions over \$5,000.

Payments:


Select a posting type (Posted or Memo posted) or leave at the default of all

☐ Display Transaction Custom Fields

☒ Display Allocation Detail

☐ Display Fleet Detail

☐ Display Transaction Comments

☐ Display Merchant Data (Excel Only) 

☐ DoDAAC Details (Excel Only)

Most Recent Comments

*Note: Selecting all comments will add additional content to the report and alter its existing format.*

# Include or exclude payments, fees and additional details

Transaction Amount:

< or =

▼

\$

Posting Type:

All

▼

Payments:

☒ Exclude

☐ Include

Fees:

☒ Exclude

☐ Include

Choose to exclude or include payments or fees

## Additional Detail

☐ Display Transaction Custom Fields

☐ Display Transaction Comments

Most Recent Comments

▼

*Note: Selecting all comments will add additional content to the report and alter its existing format.*

☒ Display Allocation Detail

☐ Display Merchant Data (Excel Only) ⓘ

☐ Display Fleet Detail

☐ DoDAAC Details (Excel Only)

Select additional details



# Select which merchants appear on the report

## Merchants

☒ Merchant Category Code Group:

**Note:** Hold down the Ctrl key to make multiple selections.

All  
AIRLINE  
AUTO/RV DEALERS  
BUILDING SERVIC

^  
v

Select one or more Merchant Category Code Groups to view transactions at those merchants. Leave it at the default of All to view transactions from all merchants.

☐ Merchant Category Codes:

To limit the results from the default of "all," enter a MCC or search. Separate multiple MCCs by a comma and no spaces.

[Search for Codes](#)

☐ Merchant Names:

To limit the results from the default of "all," enter a full or partial "begins with" merchant name and add it to the list.

Add >>

<< Remove

# Select sorting and output type

## Select By

To limit the results from the default of "all," select one of the following and enter a full or partial "begins with" accounting code or alternate accounting code name (at least 3 characters).

☒ Accounting Code

☐ Alternate Accounting Code Name \*

Select to limit the results to a particular accounting code. Leave it blank to view all.

## Sort Report By

Account Name	Trans Date	No Sort	No Sort
--------------	------------	---------	---------

☒ Ascending Order

☐ Descending Order

☒ Ascending Order

☐ Descending Order

☒ Ascending Order

☐ Descending Order

☒ Ascending Order

☐ Descending Order

Select sorting options

## Report Output

Output Type:

Select output type. For this example, select PDF and have the parameters placed at the End.

Output Parameter Page Placement:

Selection defines the location of the Parameter Page details on the report output.

# Group report

## Group Report By

☐ Processing Hierarchy Position: \*

If selected, a processing hierarchy position is required.

Bank: Agent: Company: Division: Department:

[Search for Position or Add Multiple](#)

☒ Reporting Hierarchy Position: \*

If selected, a reporting hierarchy position is required.

Bank: Level 1: Level 2: Level 3: Level 4: Level 5: Level 6: Level 7:

[Search for Position or Add Multiple](#)

☐ Account Number(s):\*

If selected, at least one account is required. Separate multiple accounts by a comma and no spaces.

[Search for Accounts](#)

Select to group your report by hierarchy or account number.

## Break/Subtotal Level

- No Break/Subtotal - ▼

Page Break:

☐ Yes ☒ No

Note: Page Break is applicable only if a Break/Subtotal Level is chosen.

Run Report

Reset

Create Scheduled Report

[<< Back to Financial Management](#)

# Run report

## Group Report By

☐ Processing Hierarchy Position: \*

If selected, a processing hierarchy position is required.

Bank: Agent: Company: Division: Department:

[Search for Position or Add Multiple](#)

☒ Reporting Hierarchy Position: \*

If selected, a reporting hierarchy position is required.

[Add/Edit](#)

Bank	Level 1	Level 2	Level 3
8203	11790	22222	33333

☐ Account Number(s):\*

If selected, at least one account is required. Separate multiple accounts by a

### Break/Subtotal Level

- No Break/Subtotal - ▾

Page Break:

☐ Yes ☒ No

Note: Page Break is applicable only if a Break/Subtotal Level is chosen.

Run Report

Reset

Create Scheduled Report

[<< Back to Financial Management](#)

If you choose PDF for your output type, you have the option on some reports to include a break and subtotal for a level of the hierarchy. You can also choose a page break at that subtotal.

Click Run Report

# Transaction summary versus detail

16 of 89



ACME CO 041  
Report Date: 02/27/2020

## Transaction Detail - Summary

Trans Date	Posting Date	MCCG Code	MCC	Merchant Category Code Description	Merchant Name	Merchant State/Province	Taxpayer ID Number (TIN)	Trans Amount	Posting Type	Purchase ID	Trans Status	Disputed Status
<a href="#">01/17/2020</a>	01/18/2020	140	5812	EATING PLACES AND RESTAURANTS	MAX&ERMA-HYDEPARK	OH		\$ 29.00	<a href="#">Posted</a>	130117 125104	Not Reviewed	No
<a href="#">01/18/2020</a>	01/21/2020	153	7523	PARKING LOTS AND GARAGES	FOUNTAIN SQUARE N GARAGE	OH		15.00	<a href="#">Posted</a>	39970400	Not Reviewed	No
<a href="#">01/22/2020</a>	01/23/2020	153	7523	PARKING LOTS AND GARAGES	FOUNTAIN SQUARE N GARAGE	OH		13.00	<a href="#">Posted</a>	39970254	Not Reviewed	No
<a href="#">01/22/2020</a>	01/23/2020	153	7523	PARKING LOTS AND GARAGES	FOUNTAIN SQUARE N GARAGE	OH		9.00	<a href="#">Posted</a>	39970677	Not Reviewed	No
				CHECK	001638	MN		10.00	<a href="#">Posted</a>		Not Reviewed	No
					0834 TOWER PLACE	OH		6.00	<a href="#">Posted</a>	0002420028	Not Reviewed	No
					J ALEXANDERS 02000222	OH		41.68	<a href="#">Posted</a>	0124122238	Not Reviewed	No
					FOUNTAIN SQUARE N GARAGE	OH		15.00	<a href="#">Posted</a>	39970448	Not Reviewed	No

Click the transaction date to see more details.

Subtotals for Bank: 1423 Agent: 462 Company: 11315  
Number of Records: 243

Total: Company 11315

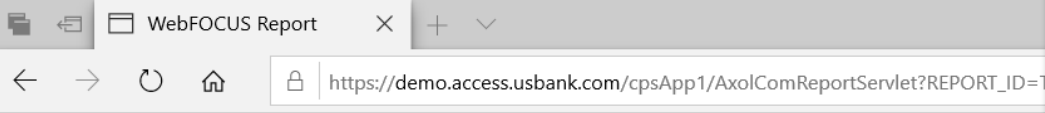
\$ 38,617.37

If you chose a break/subtotal, you can see the total of all transactions for the hierarchy.

Transaction Detail - Summary / PA1ADMIN / 02/27/2020 11:56:04

# PDF output detail

Links to detail are only active while Access Online is open. So, you can't save the report and have the blue links work. Also, keep a watch for the pop-up box to resume your session if it is about to time out.



1 of 1

ACME CO 041  
Report Date: 02/27/2020

**Transaction Detail - Detail**

Processing Hierarchy Position: Bank: 1423 Agent: 462 Company: 11315 Division: 5000 Department: 501

Name: HILDA J AGUIRRE Account Number: \*\*7611 Optional 1: Optional 2:  
Lost/Stolen Account: Replacement Account: Billing Type: Centrally Billed Account

Transaction Date	Posting Date	Trans Amount	Sales Tax	Source Amount	Currency	Source Currency	Posting Type	Purchase ID	Trans Status	Disputed Status	Reference Number
01/23/2020	01/25/2020	\$36.03	\$0.00	36.03	USD		Posted	074720	Not Reviewed	No	24692163024000616261757

MCCG	Merchant Category Code Group Description	MCC	Merchant Category Code Description	Merchant Name	Merchant City	Merchant State/Province	Taxpayer ID Number (TIN)	Merchant Order Number
140	EATING/DRINKING	5812	EATING PLACES AND RESTAURANTS	OUTBACK 4813	ONALASKA	WI		074720

End of Report

Transaction Detail - Detail / PA1ADMIN / 02/27/2020 12:01:32Page 1

# Create scheduled report

## Group Report By

☐ Processing Hierarchy Position: \*

If selected, a processing hierarchy position is required.

Bank: Agent: Company: Division: Department:

8203

[Search for Position or Add Multiple](#)

☒ Reporting Hierarchy Position: \*

If selected, a reporting hierarchy position is required.

[Add/Edit](#)

Bank	Level 1	Level 2	Level 3
8203	11790	22222	33333

☐ Account Number(s):\*

If selected, at least one account is required. Separate multiple accounts by a comma and no spaces.

[Search for Accounts](#)

## Break/Subtotal Level

- No Break/Subtotal - ▾

Page Break:

☐ Yes ☒ No

Note: Page Break is applicable only if a Break/Subtotal Level is chosen.

Run Report

Reset

Create Scheduled Report

Click Create Scheduled Report

[<< Back to Financial Management](#)

# Navigate to Report Scheduler

Request Status Queue  
Active Work Queue  
System Administration  
Account Administration  
Event Driven Notification  
Order Management  
Transaction Management  
Account Information  
**Reporting**

- Program Management
- Financial Management
- Supplier Management
- Tax and Compliance Management
- Administration
- Report Scheduler
- Flex Data Reporting
- Custom Reports

Data Exchange  
My Personal Information

---

Home

Contact Us

Training

## Reporting

### Program Management

General program management activities and monitor company policy compliance.

### Financial Management

Monitor expenditures, track variances and manage account allocations.

### Supplier Management

These reports manage supplier relationships, support supplier negotiations, and manage spending by category.

### Tax and Compliance Management

Estimate sales/use tax, track spending for 1099/1057 vendors, and perform other regulatory reporting.

### Administration

These reports allow administrators to support system functionality.

### Report Scheduler

View and maintain current scheduled reports.

### Flex Data Reporting

Create and maintain adhoc reports.

### Custom Reports

Create and configure custom reports.

Click Report Scheduler



# Training and resources

# Find the web-based training (WBT) site

- [Request Status Queue](#)
- [Active Work Queue](#)
- [System Administration](#)
- [Account Administration](#)
- [Event Driven Notification](#)
- [Order Management](#)
- [Transaction Management](#)
- [Account Information](#)
- [Reporting](#)
- [Data Exchange](#)
- [My Personal Information](#)

## Welcome to Access Online ALICE ADAMS

Your last login was 05/06/2019

### Message Center

[Message\(s\) from Access Online](#)

Language Selection:

American English ▼

### Home

[Email Center](#)

[Contact Us](#)

[Training](#)

[Government Services](#)

Click Training.

### Quick Links

[Manage Home Page Settings](#)

# Home page

Access® Online

Access Online w

Your role will be selected as a default:

- Cardholder
- Administrator

Home My learning plan Access Online class registration Insights on Demand class registration WBT reporting Welcome, Kay Log out

Open a topic area below and select content from each tab to create your own learning plan. Each resource opens in a new window or tab.

- Get started: Open this topic for beginner training on Access Online ⓘ
- System setup: Open this topic for training on system setup ⓘ
- Accounts and users: Open this topic for training on accounts and users ⓘ
- Transactions: Open this topic for training on transactions ⓘ
- Orders: Open this topic for training on orders ⓘ
- Payments: Open this topic for training on payments ⓘ
- Approvals: Open this topic for training on approvals ⓘ
- Reports and statements: Open this topic for training on reports and statements ⓘ
- Insights on Demand: Open this topic for training on Insights on Demand ⓘ

▶ Start training ⓘ

⏮ Save to My learning plan ⓘ

Change role: Government Administrator ▾

Search

Filter by type

- ☒ Lessons
- ☒ User guides
- ☒ Videos
- ☒ Quick references
- ☒ Recorded classes

**Announcements** February 10, 2022

*Transaction Management and Account Approval Process recorded class.*

**Point of Contact:** We added a new *Department of Defense Point of Contact quick start guide* that covers how to create and manage points of contact specific to the DOD.

**2021 GSA SmartPay Virtual Training Forum:** Participants at the 2021 GSA SmartPay Virtual Training Forum can download the 2021 GSA SmartPay Virtual Training Forum presentations.

Use the drop-down to change role.

See what is new.

# Search for resources

Open a topic area below and select content from each tab to create your own learning plan.  
Each resource opens in a new window or tab.

Get started: Open this topic for beginner training on Access Online ⓘ

System setup: Open this topic for training on system setup ⓘ

Accounts and users: Open this topic for training on accounts and users ⓘ

Transactions: Open this topic for training on transactions ⓘ

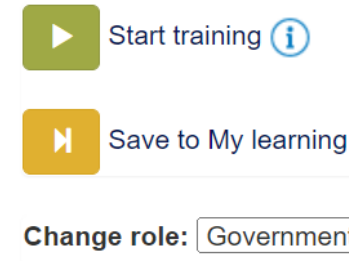
Orders: Open this topic for training on orders ⓘ

Payments: Open this topic for training on payments ⓘ

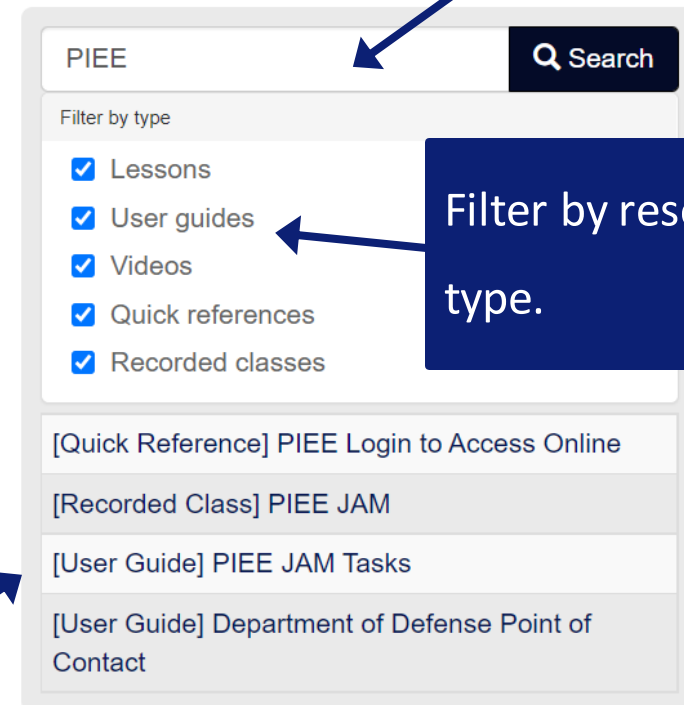
Approvals: Open this topic for training on approvals ⓘ

Reports and statements: Open this topic for training on reports and statements ⓘ

Insights on Demand: Open this topic for training on Insights on Demand ⓘ



Type a keyword  
and click **Search**.



Filter by resource  
type.

Click the link to open the resource.

# Select content

Open a topic area below and select content from each tab to create your own learning plan. Each resource opens in a new window or tab.

Get started: Open this topic for beginner training on Access Online ⓘ

System setup: Open this topic for training on system setup ⓘ

Accounts and users: Open this topic for training on accounts and users ⓘ

Transactions: Open this topic for training on transactions ⓘ

Orders: Open this topic for training on orders ⓘ

Payments: Open this topic for training on payments ⓘ

Approvals: Open this topic for training on approvals ⓘ

Lessons User guides Videos Quick references Recorded classes Certifications

☐ Account Approval Process  
☐ Transaction Approval Process (DOT, USDA, GAO)  
☐ Transaction Management

Reports and statements: Open this topic for training on reports and statements ⓘ

Insights on Demand: Open this topic for training on Insights on Demand ⓘ

Start training ⓘ

Save to My learning plan ⓘ

Change role: Government Administrator ▼

Search Search

Filter by type

- ☒ Lessons
- ☒ User guides
- ☒ Videos
- ☒ Quick references
- ☒ Recorded classes

We are sorry! Your search yielded no results. Please try another search term.

Announcements February 10, 2022

Transaction Management and Account Approval Process recorded class.

Point of Contact: We added a new Department of

Click a heading to open a topic.

# Learning content types

Accounts and users: Open this topic for training on accounts and users ⓘ

Transactions: Open this topic for training on transactions ⓘ

Lessons User guides Videos Quick references Recorded classes Certifications

- ☐ Accounting Validation Controls
- ☐ Client Supplier Information
- ☐ Declined Transactions
- ☐ Transaction List and Detail
- ☐ Transaction Reallocation
- ☐ Receipt and File Attachment
- ☐ Valid Values List Creation

Orders: Open this topic for training on orders ⓘ

Payments: Open this topic for training on payments ⓘ

Select each tab to see all resources, including certifications.

Click a title to open and review a resource. Viewing this way does **not** mark an item COMPLETED!

We list some items in more than one topic to make them easier to find.

# Lessons

## Main menu

Click a topic to jump to that section.



- 1 Create new user profile
- 2 Assign an account
- 3 Assign a processing hierarchy
- 4 Assign a reporting hierarchy
- 5 Edit contact information set alerts
- 6 Maintain user profiles
- 7 Unlock or remove a user profile
- C Complete this lesson

Use the menu in each lesson to go quickly to a specific section.

◀ BACK

NEXT ▶



# Documentation

Lessons

User guides

Videos

Quick references

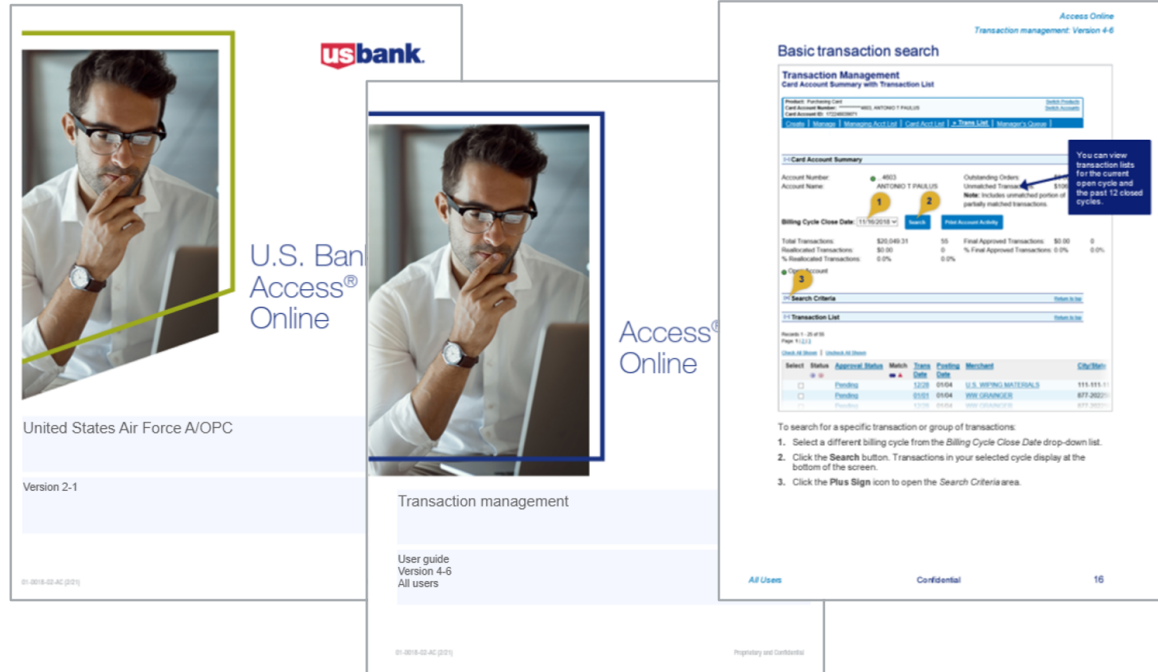
Lessons

User guides

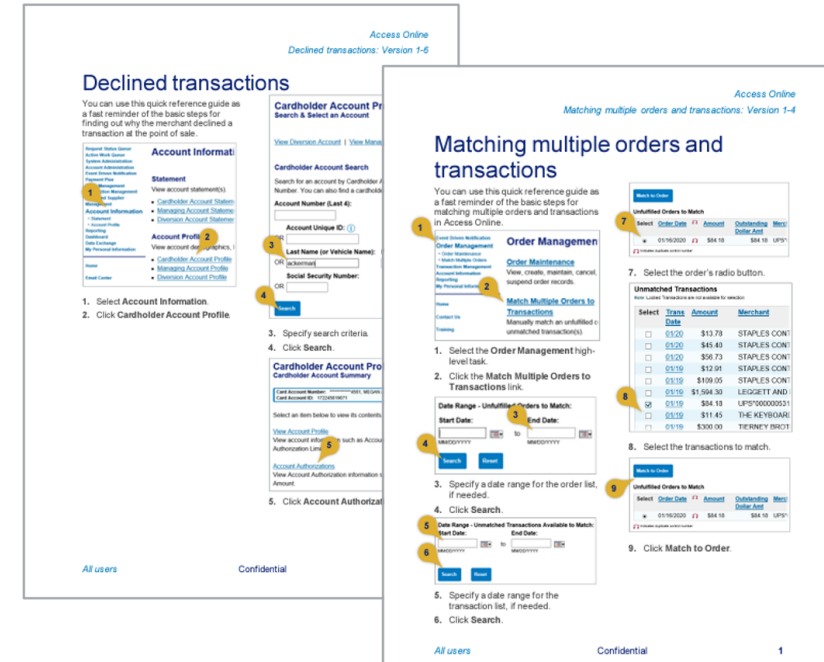
Videos

Quick references

Re



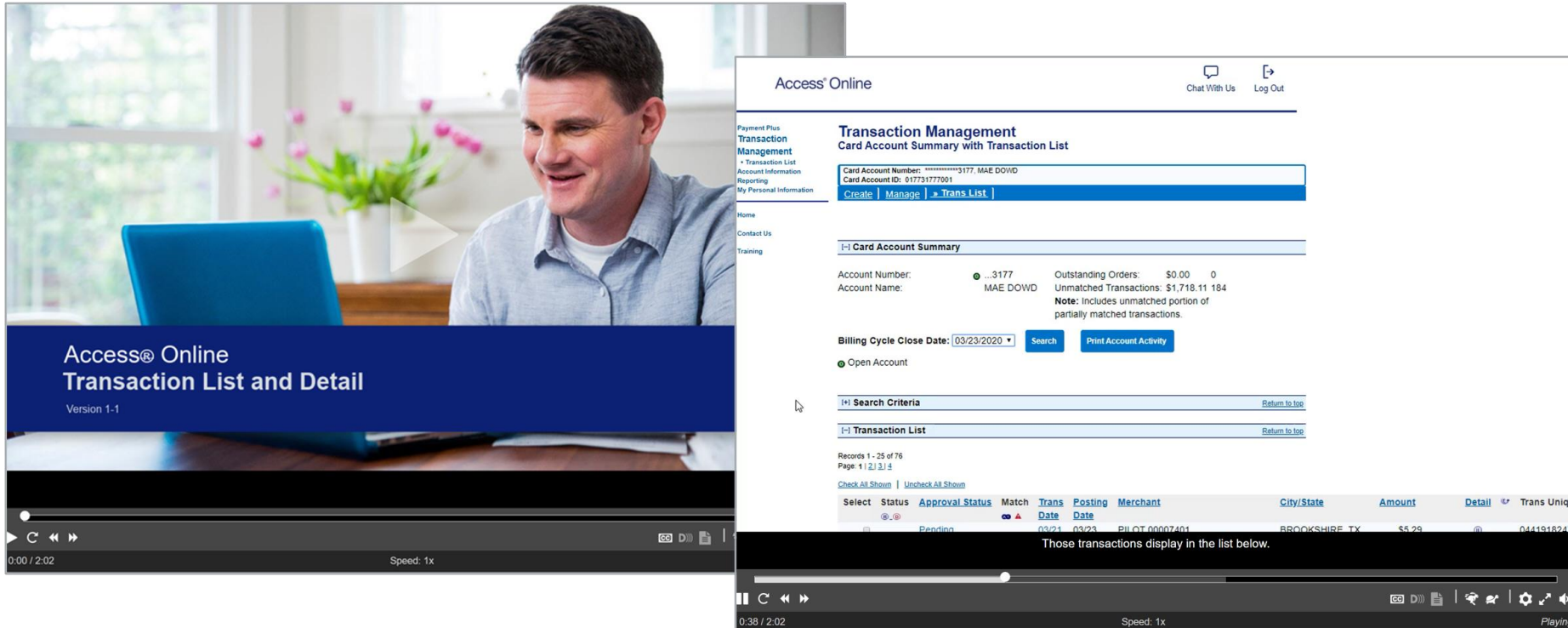
- Specific to a function or process
- Custom user guides give detail on tasks by role (A/OPC, FM, A/BO, CH)



- Quick to use
- Basic steps for a specific task



# Videos



The video player displays a man in a light blue shirt sitting at a desk with a laptop, looking at the screen. A large play button is overlaid on the video. Below the video, a blue banner reads "Access® Online Transaction List and Detail" and "Version 1-1".

The screenshot of the Access Online interface shows the "Transaction Management" section. It includes a "Card Account Summary with Transaction List" for Card Account ID: 017731777001. The summary shows the account number, name, and outstanding orders. Below the summary, there is a "Billing Cycle Close Date" dropdown set to 03/23/2020, a "Search" button, and a "Print Account Activity" button. A "Transaction List" section is also visible, showing a table of transactions with columns for Select, Status, Approval Status, Match, Trans Date, Posting Date, Merchant, City/State, Amount, Detail, and Trans Unique. The table shows one transaction with a status of "Pending" and an amount of \$5.28.

- Quick demos of key tasks with voiceover and subtitles
- Average three minutes long

# Recorded classes

Lessons


User guides

Videos

Quick references

Recorded classes

Certifications



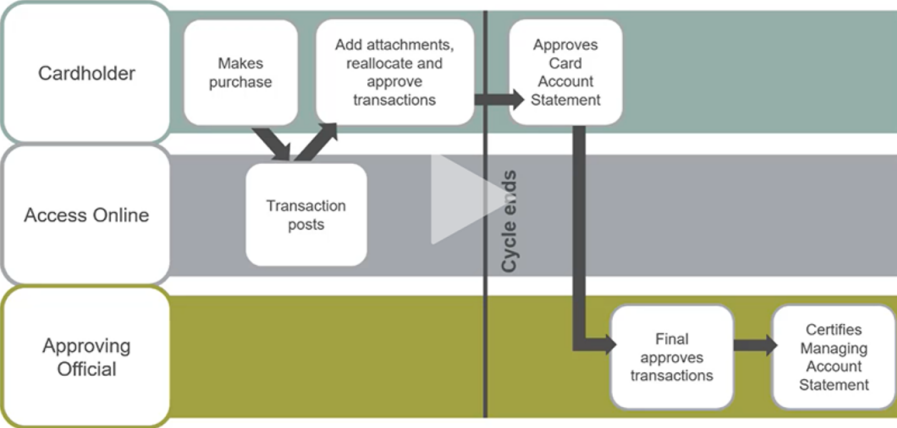
Access® Online  
Transaction Management  
Account Approval Process  
**Navy**

Version 1.2  
Effective September 2022

**usbank**

This document contains trade secrets and confidential commercial or financial information exempt from disclosure under the FREEDOM OF INFORMATION ACT (FOIA) 5 USC § 552(b). It is submitted voluntarily for the sole purpose of allowing evaluation by the U.S. Government.

### Overview of Approval and Certification Process



```
graph TD
    subgraph Cardholder
        C1[Makes purchase] --> C2[Add attachments, reallocate and approve transactions]
        C2 --> C3[Approves Card Account Statement]
    end
    subgraph AccessOnline[Access Online]
        A1[Transaction posts]
    end
    subgraph ApprovingOfficial[Approving Official]
        A2[Final approves transactions] --> A3[Certifies Managing Account Statement]
    end
    C1 --> A1
    C2 --> A1
    C3 --> A2
    A1 -- Cycle ends --> A2
```

Proprietary and confidential | Client training | 40

Or if the 19th falls on a U.S. Holiday, it's the next business day after.

- Access training anytime through recorded training classes

# Certification questions

Home   My learning plan   Access Online class registration   Insights on Demand class registration

Question number 1 of 6

When you look at a list of transactions, how do you view detail on a specific transaction?

- ☐ Filter the transaction list to show detail for each transaction on the list
- ☐ Click the Advanced Search link and perform a search for the detail
- ☒ Select the transaction's check box in the Select column, and then click the Change Review Status button
- ☐ Click the Transaction Date link for the transaction

Next

Use the numbers to track your progress in the exam.

Answer the questions in the certification exam.

Tip! If you have trouble answering questions, select one certification topic to complete at a time.

Create a learning plan

# Add content to your learning plan

Open a topic area below and select content from each tab to create your own learning plan. Each resource opens in a new window or tab.

Get started: Open this topic for beginner training on Access Online ⓘ

System setup: Open this topic for training on system setup ⓘ

Accounts and users: Open this topic for training on accounts and users ⓘ

Transactions: Open this topic for training on transactions ⓘ

Orders: Open this topic for training on orders ⓘ

Payments: Open this topic for training on payments ⓘ

Approvals: Open this topic for training on approvals ⓘ

Lessons User guides Videos Quick references Recorded classes Certifications

☐ Account Approval Process  
☐ Transaction Approval Process (DOT, USDA, GAO)  
☐ Transaction Management

Reports and statements: Open this topic for training on reports and statements ⓘ

Insights on Demand: Open this topic for training on Insights on Demand ⓘ

▶ Start training ⓘ

▶ Save to My learning plan ⓘ

Change role: Government Administrator ▼

Search

Q Search

Filter by type

☒ Lessons  
☒ User guides  
☒ Videos  
☒ Quick references  
☒ Recorded classes

We are sorry, but we cannot find any results for your search. Please try another search.

Announcements

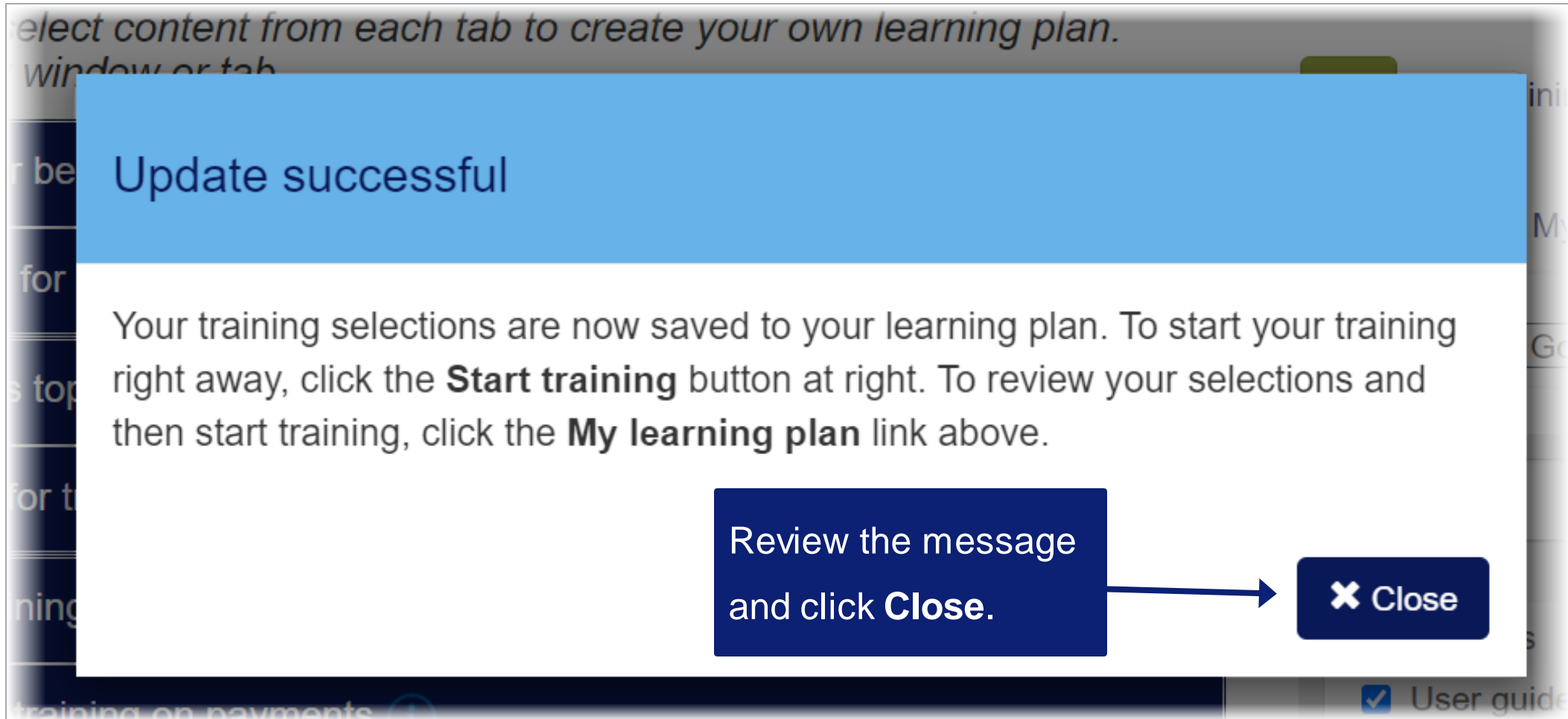
Transaction Approval Process recorded

Point of Contact: We added a new Department of

Click Save to My learning plan.

Open each topic and tab to select your content, including certifications.

## Success message



# Go to my learning plan

Open a topic area below and select content from each tab to create your own learning plan. Each resource opens in a new window or tab.

Get started: Open this topic for beginner training on Access Online ⓘ

System setup: Open this topic for training on system setup ⓘ

Accounts and users: Open this topic for training on accounts and users ⓘ

Transactions: Open this topic for training on transactions ⓘ

Orders: Open this topic for training on orders ⓘ

Payments: Open this topic for training on payments ⓘ

Approvals: Open this topic for training on approvals ⓘ

Lessons User guides Videos Quick references Recorded classes Certifications

☐ Account Approval Process  
☐ Transaction Approval Process (DOT, USDA, GAO)  
☐ Transaction Management

Reports and statements: Open this topic for training on reports and statements ⓘ

Insights on Demand: Open this topic for training on Insights on Demand ⓘ

▶ Start training ⓘ

▶ Save to My learning plan ⓘ

Change role: Government Administrator ▼

Search Search

Filter by type

☒ Lessons  
☒ User guides  
☒ Videos  
☒ Quick references  
☒ Recorded classes

We are sorry! Your search yielded no results. Please try another search term.

Announcements February 10, 2022

Transaction Management and Account Approval Process recorded class.

Point of Contact: We added a new Department of

Click My learning plan.

# Review your learning plan

HomeMy learning planAccess Online class registrationInsights on Demand class registrationWBT reportingWelcom

My learning plan

System setup: Open this topic for training on system setup

Accounts and users: Open this topic for training on accounts and users

Transactions: Open this topic for training on transactions

LessonsVideosRecorded classesCertifications

☐ Accounting Code Structure

☐ Accounting Validation Controls

Approvals: Open this topic for training on approvals

Start training

Go to certification

Print certificate

Remove selected items

My saved documents

☐ Cardholder Account Setup and Maintenance

☐ WBT Reporting

User guide

Quick reference

Review your selections for each topic and tab.



# Use your learning plan to start training

HomeMy learning planAccess Online class registrationInsights on Demand class registrationWBT reporting

Click **Home** to add items.

My learning plan

System setup: Open this topic for training on system setup

Accounts and users: Open this topic for training on accounts and users

Transactions: Open this topic for training on transactions

LessonsVideosRecorded classesCertifications

☐ Transaction Management

☐ Account Approval Process

☐ Accounting Code Structure

☐ Accounting Validation Controls

Approvals: Open this topic for training on approvals

My saved documents

☐ Cardholder Account Setup and Maintenance

☐ WBT Reporting

User guide

Quick reference

Click **Start training** to begin.

Start training

Go to certification

Print certificate

Remove selected items

The documents you selected display in the *My saved documents* area.

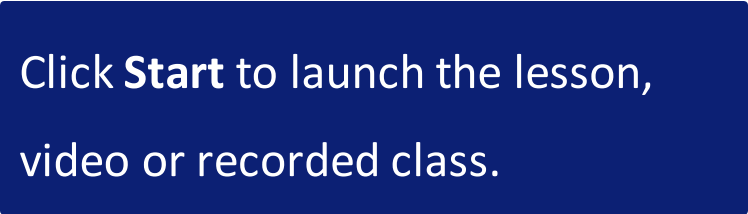
Client Training | Confidential

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# Launch training

[Home](#)[My learning plan](#)[Access Online class registration](#)[Insights on Demand class registration](#)[WBT reporting](#)

## Accounting Code Structure

[Start](#)[Finish](#)

Click **Start** to launch the lesson,  
video or recorded class.

# Navigate lessons

## Main menu

Click a topic to jump to that section.



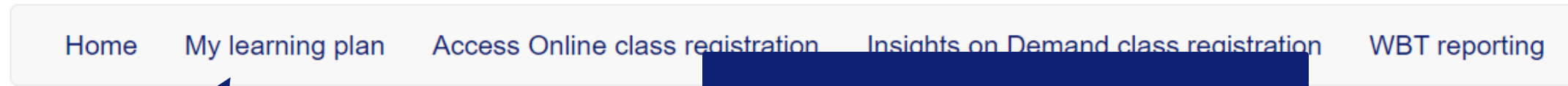
- 1 Create new user profile
- 2 Assign an account
- 3 Assign a processing hierarchy
- 4 Assign a reporting hierarchy
- 5 Edit contact information set alerts
- 6 Maintain user profiles
- 7 Unlock or remove a user profile
- C Complete this lesson

Use these buttons  
to navigate the  
lesson.

◀ BACK

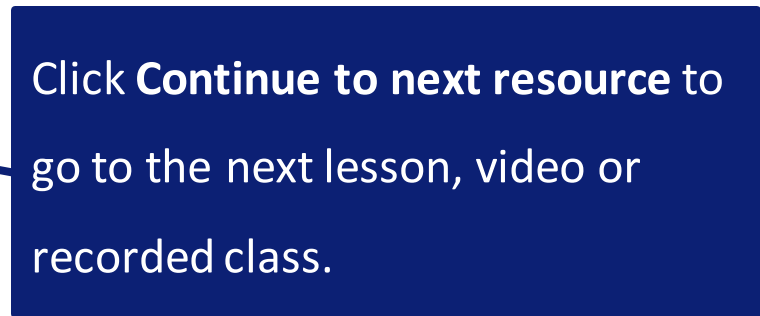
NEXT ▶

# Finish a lesson



Congratulations!

You have completed: Accounting Code Structure



# Go to reporting

Home

My learning plan

Access Online class registration

Insights on Demand class registration

WBT reporting

Welcome, ALICE [Log out](#)

Report ⓘ

Certification Summary ▾

Start Date ⓘ

mm/dd/yyyy ⓘ

End Date

mm/dd/yyyy ⓘ

Last Name ⓘ

Email ⓘ

Search

Clear

Number of results: 2

Export to Excel

Name	Role	Last Login	Number of Certifications
ALICE ADAMS	Government Administrator	03/03/2022	3
DAMITA MARALDO	Government Administrator	02/11/2022	1

<<

<

1

>

>>

Click WBT reporting

# Select a report

Home

My learning plan

Access Online class registration

Insights on Demand class registration

WBT reporting

Welcome, ALICE [Log out](#)

Report ⓘ

Certification Summary ▾

Start Date ⓘ  
mm/dd/yyyy

End Date  
mm/dd/yyyy

Last Name ⓘ

Email ⓘ

🔍 Search

✕ Clear

Number of results: 2

Export to Excel

Name	Role	Last Login	Number of Certifications
ALICE ADAMS	Government Administrator	03/03/2022	3
DAMITA MARALDO	Government Administrator	02/11/2022	1

<<

<

1

>

>>

Select a report.

# Completed and Passed Training Detail report

Report ⓘ

Completed and Passed Training Detail ▾

Start Date ⓘ

mm/dd/yyyy ⓘ

End Date

mm/dd/yyyy ⓘ

Last Name ⓘ

Email ⓘ

🔍 Search

✕ Clear

This reports shows completed/passed lessons, videos, recorded classes and certifications.

Number of results: 31

Export to Excel

Name	Resource	Type
ALICE ADAMS	Data Exchange	Certification
ALICE ADAMS	Managing Accounts	Recorded Class
ALICE ADAMS	Order Management	Certification
ALICE ADAMS	Transaction Management	Certification
ALICE ADAMS	Alerts and Notifications	Lesson
ALICE ADAMS	Alerts and Notifications	Video
ALICE ADAMS	Order Management	Lesson

# Find contact information

[Request Status Queue](#)  
[Active Work Queue](#)  
[System Administration](#)  
[Account Administration](#)  
[Event Driven Notification](#)  
[Order Management](#)  
[Transaction Management](#)  
[Account Information](#)  
[Reporting](#)  
[Data Exchange](#)  
[My Personal Information](#)

## Welcome to Access Online ALICE ADAMS

Your last login was 05/06/2019

### Message Center

[Message\(s\) from Access Online](#)

Language Selection:

American English ▼

### Home

[Email Center](#)

[Contact Us](#)

[Training](#)

[Government Services](#)

Click **Contact Us**.

### Quick Links

[Manage Home Page Settings](#)



# U.S. Bank contacts

**Additional Training –**

Contact: Leslie Massey, 1-805-781-7255, [leslie.massey@usbank.com](mailto:leslie.massey@usbank.com)

Service Contact	
<p>CPS Public Sector Client Services 1-877-846-9302, option 3 <a href="mailto:CPSPublicSectorClientServices@usbank.com">CPSPublicSectorClientServices@usbank.com</a></p>	<p>Day to day program administrator support, including:</p> <ul style="list-style-type: none"><li>• Account maintenance/inquiry</li><li>• Access Online reporting</li><li>• New managing account builds</li><li>• Card issuance</li><li>• General questions and support</li></ul>
<p>Relationship Contact</p>	
<p>Olga Huseth 612-436-6186 <a href="mailto:Olga.Huseth@usbank.com">Olga.Huseth@usbank.com</a></p>	<p>Consultation and support for the following:</p> <ul style="list-style-type: none"><li>• Program reviews</li><li>• Product updates</li><li>• Mergers/acquisitions</li><li>• Contracts/rebates</li></ul>

# Next steps