

Attachment C: Cost

All pricing includes the cost of Offer preparation, servicing of accounts, and complying with all contractual requirements. Unit Price is calculated on a *per minute/per word* basis for all languages specified in Attachment A and Attachment B, **as well as for all unlisted languages that may be provided through the resultant Contract.**
Net 30 days

| Item No. | Description | Unit Price | | |
|--------------------------------------|---|------------|-------------|-------|
| Over-the-Phone Interpretation | | | | |
| 1a. | Over-the-Phone Interpretation (OPI) Services for the most requested language: Spanish | \$ | 0.61 | /min |
| 1b. | Over-the-Phone Interpretation (OPI) Services for the twelve most requested languages (other than Spanish): Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian | \$ | 0.61 | /min. |
| 1c. | Over-the-Phone Interpretation (OPI) Services for Bosnian-Serbo Croatian, Bulgarian, Czech, Danish, Dutch, Finnish, Flemish, Greek, Hungarian, Norwegian, Polish, Romanian, Slovak, Slovenian, Swedish, Turkish, Ukrainian | \$ | 0.61 | /min |
| 1d. | Over-the-Phone Interpretation (OPI) Services for all other languages specified in <i>Attachment B</i> , as well as for all unlisted languages that may be provided through the resultant Contract. | \$ | 0.61 | /min. |
| Video Remote Interpretation | | | | |
| 2a. | Video Remote Interpretation (VRI) Services for the top VRI language: American Sign Language (ASL) if other than proposed for 2b. | \$ | 0.95 | /min. |
| 2b. | Video Remote Interpretation (VRI) Services for the twelve most requested languages: Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian | \$ | 0.61 | /min. |
| 2c. | Video Remote Interpretation (VRI) Services for all other languages specified Attachment B as well as for all unlisted languages that may be provided through the resultant Contract. | \$ | 0.61 | /min |
| Document Translation Services | | | | |
| 3a. | Standard Document Translation Services for the most requested language: Spanish | \$ | 0.12 | /word |
| 3b. | Standard Document Translation Services for the twelve most requested languages: Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian | \$ | 0.21 | /word |

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| | | | | |
|---|--|----|--------------|---------|
| 3c. | Standard Document Translation Services for Bosnian-Serbo Croatian, Bulgarian, Czech, Danish, Dutch, Finnish, Flemish, Greek, Hungarian, Norwegian, Polish, Romanian, Slovak, Slovenian, Swedish, Turkish, Ukrainian | \$ | 0.18 | /word |
| 3d. | Standard Document Translation Services for all other languages specified in <i>Attachment B</i> , as well as for all unlisted languages that may be provided through the resultant Contract. | \$ | 0.26 | /word |
| 3e. | Expedited Document Translation Services for the most requested language: Spanish | \$ | 0.15 | /word |
| 3f. | Expedited Document Translation Services for Bosnian-Serbo Croatian, Bulgarian, Czech, Danish, Dutch, Finnish, Flemish, Greek, Hungarian, Norwegian, Polish, Romanian, Slovak, Slovenian, Swedish, Turkish, Ukrainian | \$ | 0.23 | /word |
| 3g. | Expedited Document Translation Services for the twelve most requested languages: Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian | \$ | 0.26 | /word |
| 3h. | Expedited Document Translation Services for all other languages specified in <i>Attachment B</i> , as well as for all unlisted languages that may be provided through the resultant Contract. | \$ | 0.32 | /word |
| 3i. | Desktop Publishing (DTP) | \$ | 65.00 | /hour |
| 3j. | Minimum Charge | \$ | 90.00 | project |
| Combined Services for Over-the Phone and Video Remote Interpretation | | | | |
| 4a. | Over-the-Phone Interpretation (OPI) Services for twelve most requested languages: Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian | \$ | 0.61 | /min. |
| 4b. | Over-the-Phone Interpretation (OPI) Services for all other languages specified in <i>Attachment B</i> , as well as for all unlisted languages that may be provided through the resultant Contract. | \$ | 0.61 | /min. |
| 4c. | Video Remote Interpretation (VRI) Services for the twelve most requested languages: Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian | \$ | 0.61 | /min. |
| 4d. | Video Remote Interpretation (VRI) Services for all other languages specified in <i>Attachment B</i> , as well as for all unlisted languages that may be provided through the resultant Contract. | \$ | 0.61 | /min. |
| 4e. | Video Remote Interpretation (VRI) Services for American Sign Language (ASL) if other than proposed for 4b. | \$ | 0.95 | /min. |

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| Item No. | Optional Pricing Models (optional – not included in cost evaluation) | Equipment Available | Cost or % Discount off MSRP |
|-----------------|--|----------------------------|------------------------------------|
| 6. | Offerors should submit any associated equipment available for use under the resultant contract. (Include additional rows/columns as necessary to include all available options) | | |
| | Analog | See below | |
| | Digital | | |

| Item No. | Optional Pricing Models | Equipment Available | Cost or % Discount off MSRP |
|-----------------|---|---|------------------------------------|
| | Dual Handset Phones (corded) | Waived | 100% |
| | Dual Cordless Phones, optional | \$5.95/month | N/A |
| | Lost or Damaged Phone Replacement | \$50.00 each | N/A |
| | Splitters for facility phones | \$8.00 each | N/A |
| | Tablet Mobile Unit (TMU) w/iPad – Lease 12 Month Minimum | \$69.95/month plus tax, if applicable, for no less than 12 months | N/A |
| | Tablet Mobile Unit (TMU) w/iPad – Lease 12 Month Minimum | \$1,395.00 plus tax, if applicable | N/A |
| | Flex Elite Stand/Cart w/iPad Pro – Lease 12 Month Minimum | \$99.95/ month plus tax, if applicable, for no less than 12 months | N/A |
| | Flex Elite Stand/Cart w/iPad Pro – Purchase | \$1,895.00 plus tax, if applicable | N/A |
| | Flex Elite Stand/Cart Only w/Bracket | \$1,069.00 plus tax, if applicable | N/A |