**HELPFUL LINKS:**

1. [Grainger KnowHow, Equipment 101](https://www.grainger.com/know-how/equipment-information)
2. [Info Library](https://www.grainger.com/content/InfoLibrary)
3. [Product Resources](https://www.grainger.com/content/product-resources)
4. [Replacement Parts](https://www.grainger.com/content/replacement_parts)
5. [Special Orders](https://www.grainger.com/content/find-mro)
6. [MotorMatch® Selection Guide](https://www.grainger.com/content/help-find-products-motormatch-selection-guide) (this is also part of the Product Resources page)
7. [Product Search Tips](https://www.grainger.com/content/help-find-products-search-overview)
8. [Metalworking Solutions](https://www.grainger.com/content/metalworking#metalExpert)

**TECHNICAL SUPPORT CONTACT INFORMATION:**

1-800-Grainger (Ask to be transferred to the Technical Support team)

7 a.m. to 7 p.m. CT, Mon.-Fri.

Email: [safetysupport@grainger.com](mailto:safetysupport@grainger.com)

These are the folks that Tommy can engage when needed for more complex opportunities so the customer would still work through Tommy but I think it’s good for them to know we have these additional resources he can engage and bring in the field as needed.

* **Field Safety Specialist**– This person has gone through extensive training and has various industry safety certifications.  They specialize in anything related to facility/building and people safety.
* **Metalworking Specialist** – This person has industry experience and training in anything related to metalworking which I’ve learned has a lot of intricacies.
* **Public Safety Program Manager** – Specializes in the customer segment Public Safety; for us that means customers in Corrections, Law Enforcement, First Responders, Fire, EMS. This person is very well versed in how these types of customers operate and the challenges they face so any product they need (gloves, lighting, etc.) they understand how to apply it effectively.
* **On-site Services Manager and On-site Service Representatives** – This is the team that manages our inventory management solutions in partnership with Tommy.

**ADDITIONAL SUPPORT FOR AGING BUILDINGS:**



**ADDITIONAL SUPPORT FOR SAFETY:**

