W.W. Grainger, Inc. Info Sheet

SBPO19200187

FACILITIES MRO (Maintenance, Repair and Operations)

STATE OF IDAHO

The information provided in this Info Sheet is for W.W. Grainger, Inc. only. Information will vary on a contract by contract basis.

CATEGORY AWARDS

|  |  |
| --- | --- |
| **WW Grainger**  | **Cat 1 HVAC** |
|   | **Cat 2 Air Filters** |
|   | **Cat 3 Lamps, Ballasts Fixtures** |
|   | **Cat 4 Electrical** |
|   | **Cat 5 Fasteners** |
|   | **Cat 7 Plumbing** |
|   | **Cat 10 Safety** |
|   | **Cat 12 Batteries & Flashlights** |
|   | **Cat 13 Outdoor Garden** |
|   | **Cat 14 Welding & Soldering** |
|   | **Cat 15 Security** |
|   | **Cat 16 Pneumatic Tools** |
|   | **Cat 17 Motors & Accessories** |
|   | **Cat 18 Material Handling** |

AWARDS BY CATEGORY

All Areas (A, B & C) for all awarded categories with the exception of Category 4 Electrical awarded for Area A only.

CATEGORY DISCOUNTS:

|  |  |  |  |
| --- | --- | --- | --- |
| **Mandatory Use Categories:** | **Area A** | **Area B** | **Area C** |
| 1. HVAC | 10% | 10% | 10% |
| 2. Air filters | 35% | 35% | 35% |
| 2a. Air Filters Private Label Air Handler | 40% | 40% | 40% |
| 3. Lamps, Ballasts & Fixtures | 30% | 30% | 30% |
| 3a. Lamps, Ballasts & Fixtures Private Label GE | 35% | 35% | 35% |
| 4. Electrical | 10% | N/A | N/A |
| 5. Fasteners | 10% | 10% | 10% |
| 7. Plumbing | 20% | 20% | 20% |
| 10. Safety | 20% | 20% | 20% |
| 10a. Safety Private Label Condor | 30% | 30% | 30% |
|  |  |  |  |
| **Optional Use Categories:** | **Area A** | **Area B** | **Area C** |
| 12. Batteries & Flashlights | 5% | 5% | 5% |
| 13. Outdoor garden, etc. | 5% | 5% | 5% |
| 14. Welding/soldering | 5% | 5% | 5% |
| 15. Security | 5% | 5% | 5% |
| 16. Pneumatic Tools | 5% | 5% | 5% |
| 17. Motors & Accessories | 5% | 5% | 5% |
| 18. Material Handling | 5% | 5% | 5% |

CONTACT INFORMATION:

**MAIN POINT OF CONTACT: BACKUP POINT OF CONTACT:**

Tommy Hofer Cari Lautenschlaeger

Government Account Manager Government Sales Manager

thomas.hofer@grainger.com cari.lautenschlaeger@grainger.com

(208) 488-0620 (303) 921-5853

*\*Day to day account management \*Contract management*

**FOR INVOICING ISSUES: CUSTOMER SERVICE:**

[Click here](https://portal.sap.grainger.com/irj/portal?NavigationTarget=navurl%3A%2F%2Fa9b34c83540c5caadffbb28238b8cf1e&PrevNavTarget=navurl%3A%2F%2Fa9b34c83540c5caadffbb28238b8cf1e&NavMode=3&CurrentWindowId=WID1541009931506) for Grainger invoice options **Phone:** 1-800-GRAINGER

*Or* **Email:** customersupport@grainger.com

**Phone Number:** 800-578-8244

**E-mail:** csc\_invoice@grainger.com

PHYSICAL LOCATIONS:

**Boise Branch**

5576 Irving St.

BOISE, ID, 83706

Phone: 1-800-GRAINGER (1-800-472-4643)

**Branch Hours**

Monday – Friday: 8:00AM – 5:00PM

Saturday – Sunday: Closed

**After Hours Emergency Services:**

**Call 1-800-CALL-WWG to open a branch any time—even nights and weekends.** Available in most branches throughout the U.S., but varies by market. Our branches are staffed by experienced customer service professionals who can help you find exactly what you need—fast.

*\*Grainger Account Required. We can establish a new account for business customers at the time of the emergency call.*

ORDERING INFORMATION:

**HOW TO PLACE AN ORDER ONLINE:**

* **Log into your State of Idaho agency Grainger account number at:** [www.grainger.com](http://www.grainger.com)
	+ For registration instructions [click here](https://portal.sap.grainger.com/irj/portal?NavigationTarget=navurl%3A%2F%2Fa9b34c83540c5caadffbb28238b8cf1e&PrevNavTarget=navurl%3A%2F%2Fa9b34c83540c5caadffbb28238b8cf1e&NavMode=3&CurrentWindowId=WID1541009931506) and view **Single Page Registration video**
	+ You **must** have your State of Idaho account number handy to complete registration, contact your account manager if you do not know your account number.
* **To view the Grainger.com Help Desk for support** with but not limited to: Registration, Order Tracking, Help Finding Products, Order Placement, My Account Management, Mobile Solutions, etc. [Click Here](https://portal.sap.grainger.com/irj/portal?NavigationTarget=navurl%3A%2F%2Fa9b34c83540c5caadffbb28238b8cf1e&PrevNavTarget=navurl%3A%2F%2Fa9b34c83540c5caadffbb28238b8cf1e&NavMode=3&CurrentWindowId=WID1541009931506)

**HOW TO PLACE AN ORDER OVER THE PHONE:**

* 1-800-GRAINGER

**HOW TO PLACE AN ORDER IN PERSON:**

* Visit the Boise branch during normal business hours

#### Same Day Shipping\*

All in-stock orders placed before 5:00 p.m. local time Monday through Friday ship the same day.\*\* All orders are subject to availability.

\*\*Limited to locally stocked products shipped within the Continental United States.

**PRODUCT LEAD TIMES:**

**Grainger.com Orders**

By placing an order through grainger.com you are acknowledging you accept the product lead times for each item within your order. To view product availability on grianger.com follow these steps:

1. From the product detail page **enter your ship to zip code and click save**
2. **Enter the quantity** of the item you want to order
3. **Select** Shipping or Pick Up
4. Your product **lead time is now visible**

**\*** Delivery time estimates are based on real-time product availability and standard ground shipping unless you have indicated another delivery method.

**#1**

**#2**

**#3**

**#4**

**Phone and Branch Orders**

When placing an order over the phone or in a Grainger branch please ensure the agent provides you with the product lead times, by preceding with your phone or branch order **you are accepting the product lead times provided to you verbally.**

\*If you do not accept the product lead times please work with the phone or branch agent to have your order modified accordingly.

**Sourcing Orders**

Customer will be provided a quote for all sourcing (special orders); the product lead time will be listed on the quote for each item. **By requesting to have this order placed or placing it through grainger.com you are agreeing to the product lead times listed on the quote.** Please note these lead times are subject to change as these are estimated lead times provided by the vendor the product is being sourced from.

**For more information about Ordering, Delivery and Billing Options, please call Customer Care toll free at 1-800-Grainger, 24 hours a day, 7 days a week, or contact us online.**

CATEGORY DESCRIPTIONS:

Allowable products for each category are detailed below:

**MANDATORY USE CATEGORIES:**

**CATEGORY 1. HVAC:** *UNSPSC Code 4010*

The products allowed in this category include but are not limited to: motors, fans, ventilators, evaporation coolers/coils, condenser units, blowers, air cleaners, controls, thermostats, portable heaters, ductwork and fittings, gases, etc. **No installation, maintenance or repair services are included.**

**CATEGORY 2. Air Filters***: UNSPSC Code 40161505*

The products allowed in this category include but are not limited to: Air filters for HVAC units. **EXCLUDED: Automotive air filters. No installation, maintenance or repair services are included.**

**CATEGORY 3. Lamps, Ballasts & Fixtures:** *UNSPSC Codes 3911 and 3910*

The products allowed in this category include but are not limited to: LED/CFL lamps or bulbs, ballasts, lighting fixtures, lighting retro fit kits, light bars (non-automotive) light diffusers, track lighting, recessed lighting, lighting accessories. **EXCLUDED: light towers with attached generators and portable lighting (see Category 12 Batteries and Flashlights). No installation, maintenance or repair services are included.**

**CATEGORY 4. Electrical:** *UNSPSC Codes 3912*

The products allowed in this category include but are not limited to: wire, cable, connectors, relays, switches, fans, receptacles, and circuit breakers, etc. **No installation, maintenance or repair services are included.**

**CATEGORY 5. Fasteners:** *UNSPSC Code 3116*

The products allowed in this category include but are not limited to: nuts, bolts, screws, nails, ties, washers, anchors, rivets, spacers, pins, extractors, etc. **No installation, maintenance or repair services are included.**

**CATEGORY 7. Plumbing:** *UNSPSC Codes 3018 through 4014*

The products allowed in this category include but are not limited to: filters, faucets, pipes, clamps, seals, sink components, drains, shower and tub components, toilet seats and units, valves, repair parts, PVC pipe, copper tubing, brass and standard pipe fittings, etc. **No installation, maintenance or repair services are included.**

**CATEGORY 10. Safety:** *UNSPSC Code 4618*

The products allowed in this category include but are not limited to: spill kits, hazardous waste disposal kits/supplies, safety glasses/goggles, respiratory protection, fall protection, safety hoods, safety/work gloves, ear plugs/protection, hard hats, safety vests, eye washers/eye wash stations, safety ladders, elbow/knee guards/protectors, safety floor mats, anti-static equipment/supplies. EXCLUDED: public safety equipment, footwear, and uniforms. No installation, maintenance or repair services are included.

**OPTIONAL USE CATEGORIES:**

Optional use categories will not be mandatory use for state agencies.

**CATEGORY 12. Batteries & Flashlights:** *UNSPNC Codes 26111702, 39111610*

The products allowed in this category include but are not limited to: Standard batteries (AA, AAA, C, D, 9-volt etc.), lithium Ion batteries, specialty batteries, flashlights, portable lighting, etc. **EXCLUDED: Automotive related products and light towers. No installation, maintenance or repair services are included.**

**CATEGORY 13. Outdoor Garden:** *UNSPNC Code 27112*

The products allowed in this category include but are not limited to: hardscaping, potting soils, fertilizer, ground covers, sprinklers and all related sprinkler system hardware (pipe, sprinkler heads, pipe glue, etc.), wheel barrows, chainsaws, power washers, lawn mowers, trimmers, blowers, garden tools, etc. **EXCLUDED: live plants/trees. No installation, maintenance or repair services are included.**

**CATEGORY 14. Welding/Soldering:** *UNSPNC Code 2327 (does not include gas)*

The products allowed in this category include but are not limited to: plasma and arc welders, solder, flux, welding wire and pencils, soldering irons, torch strikers etc. **No installation, maintenance or repair services are included.**

**CATEGORY 15. Security**: *UNSPNC Code 4617*

The products allowed in this category include but are not limited to: Padlocks, door locks, chain, lockers, lock or key boxes, safes, etc. EXCLUDED: alarm systems, surveillance systems, body scanners, video monitors. **No installation, maintenance or repair services are included.**

**CATEGORY 16. Pneumatic Tools**: *UNSPNC Code 2713*

The products allowed in this category include but are not limited to pneumatic versions of any of the following: hammers, drills, compressors/related hoses, sanders, hand tools. etc. **No installation, maintenance or repair services are included.**

**CATEGORY 17. Motors & Accessories:** *UNSPNC Codes 2700 and 2711*

The products allowed in this category include but are not limited to: generators, electric motors, belts, pulleys, gears, power transmissions, etc. **EXCLUDED: Automotive related products. No installation, maintenance or repair services are included.**

**CATEGORY 18. Material Handling**: *UNSPNC Codes 2410 and 3019*

The products allowed in this category include but are not limited to: Carts, scales, bubble wrap/packaging materials, boxes, shelving, tape measures, levels, storage, ladders, winches, pallets, dolly, casters, etc. **No installation, maintenance or repair services are included.**

**AREAS:**

Areas are demonstrated by the map below:

