



**State of Idaho Contract Number PADD20257354  
Amendment No. 1**

**Parties**

Agency	Contractor
Department of Administration 650 W. State St. Boise, ID 83702	Inmate Calling Solutions, LLC DBA ICSolutions 2200 Danbury St San Antonio, TX 78217

**Contract Summary**

<b>Contract Name:</b> Inmate Communications <b>Contract Description:</b> Inmate Communications for Idaho Public Agencies <b>Original Effective Date:</b> 4/28/2025 <b>Current Expiration Date:</b> 12/31/2025	<b>Current Contract Value:</b> \$0.00 <b>Contract Usage Type:</b> Open
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**Agency Contacts**

Contact Name	Contact Type	Contact Email
DOP Contract Administration	Contract Administrator	contractadmin@adm.idaho.gov

**Contractor Contacts**

Contact Name	Contact Phone	Contact Email
Michael Kennedy	(251) 533-0046	<a href="mailto:mkennedy@icsolutions.com">mkennedy@icsolutions.com</a>

**Recitals**

1. The Parties entered into a Contract (PADD20257354) for Inmate Communications for Idaho Public Agencies, effective April 28, 2025.
2. With this Amendment No. 1, the Parties desire to update phone rate pricing, as further detailed below.

**Agreement**

Based on the above recitals, and good and valuable consideration, the receipt of which is hereby acknowledged, the Contract is amended as follows:

1. The rate of debit phone calls is reduced by five (5%) percent. The revised rate is now 5.7 cents per minute. The Contractor's Notice of Rate Reduction is included below as Exhibit A.
2. Except as expressly modified in this Amendment, all other terms and conditions of the Contract remain in full force and effect.
3. This Amendment is effective upon the date of the last signature below. In no event will this Amendment be effective until executed by the Department of Administration.

**Department of Administration**

Inmate Calling Solutions, LLC DBA ICSolutions

Signature:                     *Jake Nay*                    

Name:                     Jake Nay                    

Title:                     Purchasing Officer                    

Date:                     6/11/2025                    

Signature:                                         

Name:                     Barry Brinker                    

Title:                     VP of Technology                    

Date:                     6/11/2025

June 9, 2025

**Susie Schuetz**

Idaho Department of Corrections  
Grants/Contracts Officer  
1299 N Orchard Ste 110  
Boise, ID 83706  
208.658.2106  
[sschuetz@idoc.idaho.gov](mailto:sschuetz@idoc.idaho.gov)

RE: Notice of Adjusted Debit Phone Calling Rates

Ms. Schuetz,

Effective Tuesday, June 10, 2025, the rate for debit phone calls will temporarily be reduced by 5% to offset the withdrawal fee currently imposed on Resident Trust Accounts at the CoreCivic Saguaro facility.

The revised rate of 5.7 cents per minute will apply to all Idaho Department of Correction facilities that transition to the new tablet solution, so long as the banking APIs for Resident Trust Accounts continue to incur a 5% fee for withdrawals or until the Department financial module transitions to Atlas.

Sincerely,



Barry Brinker  
Vice President of Technology  
Email: [bbrinker@icsolutions.com](mailto:bbrinker@icsolutions.com)