Bill To: State of Idaho Various Agencies Various State Agencies Iocated throughout Idaho

\*\*\*\*\* Various, ID 83701



THIS NUMBER MUST APPEAR
ON ALL DOCUMENTS

# Statewide Blanket Purchase Order Contract Renewal

Statewide Blanket Purchase Order SBPO1218 - 07

**DELIVER** 

TO: State of Idaho Various Agencies Various State Agencies Iocated throughout Idaho

Various, ID 83701

Date: Fri Dec 03, 2010

F.O.B.: Destination

Terms:

**VENDOR:** 

ESRI, INC. 380 New York Street Redlands, CA 92373-8100

Attn: Telebusiness Rep Emailed To:

Phone:

Fax: eCommerce ID: P00000055576

Start of Service Wed Feb 02, 2011

Date

Tue Jan 31, 2012

End of Service

Date:

SOL#: RFQ04560 DOC#: PREQ9339

1 Header Attachments

Buyer: GREGORY LINDSTROM 208-332-1609

-				
Item No	Description	Quantity UOM	Unit Price	I Evtansion I
000	BLANKET PURCHASE AGREEMENT ( line item particulars follow )	1 lot		\$5,000,000.00
	Total:			\$5,000,000
Comments:	GEOGRAPHIC INFORMATION SYSTEMS (GIS) CONTRACT SBPO1218-06 RENEWAL  This contract renewal and the provisions hereof are hereby made part of t contract number SBPO1218-06, for GEOGRAPHIC INFORMATION SYSTEM 24, 2009 for ALL ELIGIBLE POLITICAL SUBDIVISIONS OR PUBLIC AGENO "Contractor" and the State of Idaho as "State." Contractor and State here!  All of the terms and conditions contained in the Contract shall remain in f expressly modified herein. The effective date of this renewal is FEBRUAR This contract is renewed for ONE (1) YEAR commencing FEBRUARY 1, 20 31, 2012. The same terms, conditions and prices prevail for the contract recommendations.	MS (GIS) d CIES, betwoy agree a ull force a Y 1, 2011.	ated Diveen Estollo	ECEMBER SRI, INC. as ws: ect, except as
l l	The dollar amount listed in the contract renewal pricing is an estimate and	d cannot b	e gua	ranteed. The

actual dollar amount of the contract may be more or less depending on the actual orders, requirements, or tasks given to the Contractor by the State or may be dependent upon the specific terms of the Contract.

# SIGNED AND DATED ACCEPTANCE LETTER FROM ESRI, INC. ON FILE AT THE DIVISION OF PURCHASING

	POROTASINO			
Item No	Description	Quantity UOM	Unit Price	Extension
1	Geographic Information Systems (GIS) software and services ( 206-54 ) ( nt )	1 YR	\$1,000,000.00	\$1,000,000.00
2	This is the second and final of the two (2) one-year renewals permitted under the MPA, per ESRI Amendment No. 2, Agreement No. 2004MPA285 (electronically attached) ( 206-00 ) ( nt )	1 LT	\$1,000,000.00	\$1,000,000.00
	See File(s):			
	© 080131_Final Contract_2004mpa285_A2_2.pdf			÷
3	2009-2010 renewal Geographic Information Systems Software per the attached agreement (2/1/09-1/31/2010) ( 206-54 ) ( nt )	1 LOT	\$2,000,000.00	\$2,000,000.00
	See File(s):		"	
	C ESRI_agreement2004MPA285.pdf			
4	2010-2011 Renewal of the ESRI Master Agreement 2004MPA285 for Geographic Information Systems Services ( 206-54 ) ( nt )	1 YEAR	\$500,000.00	\$500,000.00
	See File(s):			
	C 2010-11_Master Agreement Renewal.pdf			
5	2011-2012 Renewal of the ESRI Master Agreement 2004MPA285 for Geographic Information Systems Services ( 206-54 ) ( nt )	1 LOT	\$500,000.00	\$500,000.00
	See File(s):			<u>'                                    </u>
	C SBPO1218_Amendment 5.pdf			
General Comments:			1	)
Instructions: Freight / Handling Included in Price				
Signed By: GREGORY D. LINDSTROM				

Award SBPO1218 requires Approval.
Forwarded to marklittle. Route 778.
Ccd to: (cc approvers thru next actual aprover)
It can be located in My POs: In Approval under Approvals Manager

© 1996-2010 SicommNet, Inc. All Rights Reserved. - po001 Machine: prodappv1a IP: 164.165.210.143 - Thu, 02 Dec 2010 Agency ID: A00000000011 Dept ID: AGENCY User ID: glindstrom

## Amendment No. 5

to

## **Master Purchase Agreement (Agreement)** Between the

State of Idaho (State or Licensee)

**Environmental Systems Research Institute, Inc. (ESRI)** Agreement No. 2004MPA285

State of Idaho Blanket Purchase Agreement SBPO1218-02 also known as Master Purchase Agreement (MPA) No. 2004MPA285, previously reconsolidated for February 1, 2010 to January 31, 2011 between the parties is hereby revised by this Amendment. The parties hereto desire to extend the term and update the pricing for Services, Software and Related Materials.

The terms and conditions of the above identified MPA remain unchanged except as revised and incorporated below:

- 1. Article 3, entitled TERM OF AGREEMENT is revised to extend the term of the Agreement for one (1) year. The new term shall expire on January 31, 2012.
- 2. Attachment A, entitled, ESRI MPA Price List E417 (10-09) is deleted in its entirety and replaced with a revised version of Attachment A, entitled, ESRI MPA Price List - E417 (7/23/2010) attached hereto.
- 3. Attachment B, entitled, Exhibit 1, SCOPE OF USE, E300 (10/09) is deleted in its entirety and replaced with Exhibit 1, SCOPE OF USE, E300 (7-16-2010), to accommodate updated Software, Data, Web Services and Documentation attached hereto.
- Attachment F, entitled, Support Services Policies, Esri U. S. Software Maintenance Program, dated July 18, 2007 is hereby updated with Esri U. S. Software Maintenance Program, dated August 5, 2010 attached hereto.

All other terms and conditions remain unchanged.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment No. 5 to be effective, valid, and binding as of the last date below by their duly authorized representatives.

STATE OF IDAHO (Licensee)	ENVIRONMENTAL SYSTEMS RESEARCH INSTITUTE, INC.
Signature:	Signature: Krusta Moreur
Printed Name: Gregory LindsTROA	Printed Name: Krista Moreno
Title: IT Phrehoing office	Title: Manager, Contracts & Legal Services
Date: 12/2/10	Date: November 16, 2010

9/29/2010





# ESRI MPA PRICE LIST (E417 07/23/2010)

#### General Information and Disclaimers

- 1. The following Software items and related products are offered to Licensee and its qualified agencies for use only within the United States of America, its possessions, and territories.
- 2. The listed prices are exclusive of shipping, handling, and any applicable taxes. Delivery terms are FOB Redlands, California. Shipping and handling will be prepaid and charged back, i.e., included in the invoice as a separate item. If desired, shipping and handling charges can be quoted to the customer prior to the placement of the order. Your Esri Sales Representative can provide a specific quote including applicable shipping and handling charges.
- 3. Eligible customers may at any time request a specific quote based on this contract from an Esri sales representative. When selecting items from this contract without assistance from an Esri sales representative, be aware of the following general rules:
  - (a) Volume pricing applies on a per-order and per-item basis unless otherwise indicated. The listed prices must be multiplied by the order quantity to determine the total price for any given order.
  - (b) Some products have prerequisites and interdependencies so that one may not be purchased, or may not be functional, without prior or simultaneous purchase of another product. For example, Software upgrades can only be licensed by customers who have already acquired the corresponding earlier version of the Software, and extension Software is only functional in combination with the corresponding core Software. If you have questions regarding your configuration, please contact your Esri representative for additional information.
  - (c) System requirements and platform support vary from item to item. If in doubt whether your system will support a desired item, please contact your Esri sales representative for additional information.
  - (d) Some items are not offered to all potential customers. For example, certain Software upgrades are only offered to customers who have acquired the most recent versions of the Software, and local government licenses are only offered to local government customers.
  - (e) Customer must provide adequate facilities for client site training. Certain other restrictions apply. See the Learning Center On-Site training information at Esri's Web site (<a href="www.esri.com/training/site\_training.html">www.esri.com/training/site\_training.html</a>) for details.
  - (f) Esri Site Training (i.e., Training at one of Esri's Training Centers) requires a completed registration application form from each student. Registrations are processed on a first-come, first-served basis. We recommend that you submit this registration information at least one month prior to the start date of your class. See the Learning Center registration information at Esri's Web site (www.esri.com/training/register.html) for details.
  - (g) Training will be provided in accordance with the policies defined under Education and Training at www.esri.com. Training prices are subject to annual escalation, not to exceed a seven and one-half percent (7.5%) increase in January of each year.
- 4. Support services are defined at Esri's Web site (<a href="www.esri.com">www.esri.com</a>) within the user support section. Particular attention should be paid to the fact that some Esri Software comes with complimentary maintenance for the first year and other Software features different support plans.
- New Software releases for most Software products are provided exclusively through maintenance programs. In these cases, Software upgrades are not sold separately.

## MPA Price List E417—3Q10

Section	Description	Price
1	ArcGIS Concurrent Use Licenses	
	ArcInfo Concurrent Use License	\$8,910.00
	ArcEditor Concurrent Use License	\$6,300.00
	ArcView Concurrent Use License	\$3,150.00
	ArcGIS Spatial Analyst Concurrent Use License	\$2,250.00
	ArcGIS 3D Analyst Concurrent Use License	\$2,250.00
	ArcGIS Geostatistical Analyst Concurrent Use License	\$2,250.00
	ArcGIS Publisher Concurrent Use License	\$2,250.00
	ArcGIS Tracking Analyst Concurrent Use License	\$2,250.00
	ArcGIS ArcScan Concurrent Use License	\$2,250.00
	ArcGIS Maplex Concurrent Use License	\$2,250.00
	ArcGIS Data Interoperability Concurrent Use License	\$2,250.00
	ArcGIS Network Analyst Concurrent Use License	\$2,250.00
X	ArcGIS Schematics Concurrent Use License	\$2,250.00
	ArcGIS Workflow Manager Concurrent Use License	\$2,250.00
	ArcGIS Data Reviewer Concurrent Use License	\$2,250.00
1.95	ArcGIS Concurrent Use Maintenance	
	ArcInfo Concurrent Use License Annual Maintenance (Primary 1st, 11th, 21st, 31st)	\$3,000.00
	ArcInfo Concurrent Use License Annual Maintenance (Secondary 2-10, 12-20)	\$1,200.00
	Primary Maintenance for ArcView Concurrent Use License	\$700.00
	Secondary Maintenance for ArcView Concurrent Use License	\$500.00
	Primary Maintenance for ArcGIS Spatial Analyst Concurrent Use License	\$500.00
	Secondary Maintenance for ArcGIS Spatial Analyst Concurrent Use License	\$200.00
	Primary Maintenance for ArcGIS 3D Analyst Concurrent Use License	\$500.00
	Secondary Maintenance for ArcGIS 3D Analyst Concurrent Use License	\$200.00
	Primary Maintenance for ArcGIS Geostatistical Analyst Concurrent Use License	\$500.00
	Secondary Maintenance for ArcGIS Geostatistical Analyst Concurrent Use License	\$200.00
	Primary Maintenance for ArcGIS Publisher Concurrent Use License	\$500.00
	Secondary Maintenance for ArcGIS Publisher Concurrent Use License	\$200.00
	Primary Maintenance for ArcGIS Tracking Analyst Concurrent Use License	\$500.00
	Secondary Maintenance for ArcGIS Tracking Analyst Concurrent Use License	\$200.00
	Primary Maintenance for ArcGIS ArcScan Concurrent Use License	\$500.00
	Secondary Maintenance for ArcGIS ArcScan Concurrent Use License	\$200.00
	Primary Maintenance for ArcGIS Maplex Concurrent Use License	\$500.00
	Secondary Maintenance for ArcGIS Maplex Concurrent Use License	\$200.00
	Primary Maintenance for ArcGIS Data Interoperability Concurrent Use License	\$500.00
	Secondary Maintenance for ArcGIS Data Interoperability Concurrent Use License	\$200.00
	Primary Maintenance for ArcGIS Network Analyst Concurrent Use License	\$500.00
	Secondary Maintenance for ArcGIS Network Analyst Concurrent Use License	\$200.00
	Primary Maintenance for ArcGIS Schematics Concurrent Use License	\$500.00
	Secondary Maintenance for ArcGIS Schematics Concurrent Use License	\$200.00
	Primary Maintenance for ArcGIS Workflow Manager Concurrent Use License	\$500.00
	Secondary Maintenance for ArcGIS Workflow Manager Concurrent Use License	\$200.00
	Primary Maintenance for ArcGIS Data Reviewer Concurrent Use License	\$500.00

Section	Description	
Section	Secondary Maintenance for ArcGIS Data Reviewer Concurrent Use License	Price
	Primary Maintenance for ArcEditor Concurrent Use License	\$200.00
	Secondary Maintenance for ArcEditor Concurrent Use License	\$1,500.00
	ArcGIS Single Use Licenses	\$1,200.00
	ArcInfo Single Use License	ድደ በ10 00
	ArcEditor Single Use License	\$8,910.00
	ArcGIS ArcView Single Use Unkeyed License	\$6,300.00
	ArcGIS ArcView Single Use Keyed License	\$1,350.00
	ArcGIS Spatial Analyst Single Use License	\$1,350.00
	ArcGIS Single Use Extensions	\$2,250.00
	ArcGIS 3D Analyst Single Use License	<b>#2.250.00</b>
	ArcGIS Geostatistical Analyst Single Use License	\$2,250.00
	ArcGIS Publisher Single Use License	\$2,250.00
	ArcGIS Survey Analyst Single Use License	\$2,250.00
	ArcGIS Tracking Analyst Single Use License	\$2,250.00
	ArcGIS ArcScan Single Use License	\$2,250.00
	ArcGIS Maplex Single Use License	\$2,250.00
	ArcGIS Data Interoperability Single Use License	\$2,250.00
	ArcGIS Network Analyst Single Use License	\$2,250.00 \$2,250.00
	ArcGIS Schematics Single Use License	-
	ArcGIS Workflow Manager Single Use License	\$2,250.00 \$2,250.00
	ArcGIS Data Reviewer Single Use License	\$2,250.00
	ArcGIS Single Use Maintenance	\$2,230.00
	Primary Maintenance for ArcInfo Single Use License (Core Only)	\$3,000.00
	Secondary Maintenance for ArcInfo Single Use License (Core Only)	\$1,200.00
	Primary Maintenance for ArcInfo ArcGIS Spatial Analyst Extension Single Use License	\$500.00
	Secondary Maintenance for ArcInfo ArcGIS Spatial Analyst Extension Single Use License	\$200.00
	Primary Maintenance for ArcInfo ArcGIS Geostatistical Analyst Extension Single Use License	\$500.00
	Secondary Maintenance for ArcInfo ArcGIS Geostatistical Analyst Extension Single Use License	\$200.00
	Primary Maintenance for ArcInfo ArcGIS Network Analyst Extension Single Use License	\$500.00
	Secondary Maintenance for ArcInfo ArcGIS Network Analyst Extension Single Use License	\$200.00
	Primary Maintenance for ArcInfo ArcGIS 3D Analyst Extension Single Use License	
	Secondary Maintenance for ArcInfo ArcGIS 3D Analyst Extension Single Use License	\$500.00
	Primary Maintenance for ArcInfo ArcGIS Tracking Analyst Extension Single Use License	\$200.00
	Secondary Maintenance for ArcInfo ArcGIS Tracking Analyst Extension Single Use	\$500.00
	License	\$200.00
	Primary Maintenance for ArcInfo ArcGIS Publisher Extension Single Use License	\$500.00
	Secondary Maintenance for ArcInfo ArcGIS Publisher Extension Single Use License	\$200.00
	Primary Maintenance for ArcInfo ArcGIS ArcScan Extension Single Use License	\$500.00
	Secondary Maintenance for ArcInfo ArcGIS ArcScan Extension Single Use License	\$200.00
	Primary Maintenance for ArcInfo Maplex Extension Single Use License	\$500.00
	Secondary Maintenance for ArcInfo Maplex Extension Single Use License	\$200.00
	Primary Maintenance for ArcInfo ArcGIS Schematics Extension Single Use License	\$500.00
	Secondary Maintenance for ArcInfo ArcGIS Schematics Extension Single Use License	\$200.00

Section	Description	Price
	Primary Maintenance for ArcInfo ArcGIS Data Interoperability Extension Single Use License	\$500.00
	Secondary Maintenance for ArcInfo ArcGIS Data Interoperability Extension Single Use License	\$200.00
	Primary Maintenance for ArcInfo ArcGIS Data Reviewer Extension Single Use License	\$500.00
	Secondary Maintenance for ArcInfo ArcGIS Data Reviewer Extension Single Use License	\$200.00
	Primary Maintenance for ArcInfo ArcGIS Workflow Manager Extension Single Use License	\$500.00
	Secondary Maintenance for ArcInfo ArcGIS Workflow Manager Extension Single Use License	\$200.00
	Primary Maintenance for ArcGIS ArcView Single Use License (Core Only)	\$400.00
	Secondary Maintenance for ArcGIS ArcView Single Use License (Core Only)	\$300.00
	Primary Maintenance for ArcGIS ArcView Single Use License (Core plus Extensions)	\$1,000.00
	Secondary Maintenance for ArcGIS ArcView Single Use License (Core plus Extensions)	\$900.00
	Primary Maintenance for ArcEditor Single Use (Without Extensions)	\$1,500.00
	Secondary Maintenance for ArcEditor Single Use (Without Extensions)	\$1,200.00
	Primary Maintenance for ArcEditor Single Use with Extensions	\$2,100.00
	Secondary Maintenance for ArcEditor Single Use with Extensions	\$1,800.00
	ArcGIS Mobile	
	ArcGIS Mobile Desktop—5-pack bundle	\$1,350.00
	Annual Maintenance for ArcGIS Mobile Desktop5-pack bundle	\$300.00
	Maintenance Activation Program	
	Primary Maintenance Activation Fee for ArcView 8.1, 8.2, 8.3, 9.0, or 9.1—Single Use License for Windows, Core Only	\$600.00
	Secondary Maintenance Activation Fee for ArcView 8.1, 8.2, 8.3, 9.0, or 9.1—Single Use License for Windows, Core Only	\$400.00
	Primary Maintenance Activation Fee for ArcView 8.1, 8.2, 8.3, 9.0, or 9.1—Single Use License for Windows, Core plus Extensions	\$1,500.00
	Secondary Maintenance Activation Fee for ArcView 8.1, 8.2, 8.3, 9.0, or 9.1—Single Use License for Windows, Core plus Extensions	\$1,300.00
	Primary Maintenance Activation Fee for ArcView 3.2 or 3.3 Single Use License for Windows, Core Only	\$600.00
	Secondary Maintenance Activation Fee for ArcView 3.2 or 3.3 Single Use License for Windows, Core Only	\$400.00
	Primary Maintenance Activation Fee for ArcView 3.2 or 3.3 Single Use License for Windows, Core plus Extensions	\$1,500.00
	Secondary Maintenance Activation Fee for ArcView 3.2 or 3.3 Single Use License for Windows, Core plus Extensions	\$1,300.00
	Primary Maintenance Activation Fee for ArcView 3.2 License for UNIX, Core Only	\$1,050.00
	Secondary Maintenance Activation Fee for ArcView 3.2 License for UNIX, Core Only	\$750.00
	Primary Maintenance Activation Fee for ArcView 3.2 License for UNIX, 3D Extension	\$750.00
	Secondary Maintenance Activation Fee for ArcView 3.2 License for UNIX, 3D Extension	\$300.00
	Primary Maintenance Activation Fee for ArcView 3.2 License for UNIX, Network Analyst	\$750.00
	Secondary Maintenance Activation Fee for ArcView 3.2 License for UNIX, Network Analyst	\$300.00
	Primary Maintenance Activation Fee for ArcView 3.2 License for UNIX, Tracking Analyst	\$750.00
	Secondary Maintenance Activation Fee for ArcView 3.2 License for UNIX, Tracking Analyst	\$300.00

Section	Description	Price
	Primary Maintenance Activation Fee for ArcView 3.2 License for UNIX, Spatial Analyst	\$750.00
	Secondary Maintenance Activation Fee for ArcView 3.2 License for UNIX, Spatial Analyst	\$300.00
	ArcGIS Upgrades	
	ArcGIS ArcView Single Use License Upgrade to ArcGIS ArcView Concurrent Use License (Single use license must be current on maintenance to qualify.)	\$1,800.00
	Upgrade from One ArcGIS Product to Another	
	Upgrade from ArcView Single Use to ArcEditor Single Use	\$4,950.00
	Upgrade from ArcView Single Use to ArcEditor Concurrent Use USB	\$4,950.00
	Upgrade from ArcView Single Use to ArcInfo	\$7,560.00
	Upgrade from ArcView Concurrent Use to ArcEditor	\$3,150.00
	Upgrade from ArcView Concurrent Use to ArcInfo	\$5,760.00
	Upgrade from ArcEditor to ArcInfo	\$2,610.00
	ArcInfo 7.x, or 8.0.x Software—UNIX/Windows NT	
	ArcInfo 7.x or 8.0.x Node Locked 3-Pack License Annual Maintenance (Primary 1st, 11th, 21st, 31st)	\$4,000.00
	ArcInfo 7.x or 8.0.x Node Locked 3-Pack License Annual Maintenance (Secondary 2–10, 12–20)	\$1,600.00
	ArcCOGO 7.x or 8.0.x Extension Floating License	\$2,250.00
	ArcCOGO 7.x or 8.0.x Extension Floating License Annual Maintenance (each) (Primary 1st, 11th, 21st, 31st)	\$500.00
	ArcCOGO 7.x or 8.0.x Extension Floating License Annual Maintenance (each) (Secondary 2–10, 12–20)	\$200.00
	ArcInfo 7.x or 8.0.x Network Extension Node Locked 3-Pack License Annual Maintenance (each) (Primary 1st, 11th, 21st, 31st)	\$1,100.00
	ArcInfo 7.x or 8.0.x Network Extension Node Locked 3-Pack License Annual Maintenance (each) (Secondary 2–10, 12–20)	\$440.00
	ArcInfo 7.x or 8.0.x COGO Extension Node Locked 3-Pack License Annual Maintenance (each) (Primary 1st, 11th, 21st, 31st)	\$1,100.00
	ArcInfo 7.x or 8.0.x COGO Extension Node Locked 3-Pack License Annual Maintenance (each) (Secondary 2–10, 12–20)	\$440.00
	ArcInfo 7.x or 8.0.x ArcScan Extension Node Locked 3-Pack License Annual Maintenance (each) (Primary 1st, 11th, 21st, 31st)	\$1,100.00
	ArcInfo 7.x or 8.0.x ArcScan Extension Node Locked 3-Pack License Annual Maintenance (each) (Secondary 2–10, 12–20)	\$440.00
	ArcStorm First License (3 seats) Annual Maintenance	\$500.00
	ArcStorm Additional License (each additional seat) Annual Maintenance	\$100.00
	ArcPress for ArcView	
	ArcPress for ArcView UNIX License	\$285.00
•	ArcPress for ArcView Windows/Windows NT License	\$285.00
2	ArcView 3.x and Extensions UNIX	
	ArcView 3.x for UNIX License Qty. 1–5 (each)	\$1,976.00
	ArcView 3.x for UNIX License Qty. 6–25 (each)	\$1,976.00
	ArcView 3.x for UNIX License Qty. 26+ (each)	\$1,756.00
	ArcView 3.x for UNIX License Primary Maintenance	\$700.00
	ArcView 3.x for UNIX License Secondary Maintenance	\$500.00
	Transfer of ArcView 3.x for UNIX to ArcView 3.x for Windows/Windows NT	\$484.00
	ArcView Network Analyst Extension for UNIX License Qty. 1-5 (each)	\$2,287.00

Description	<b>Price</b> \$2,246.00
ArcView Network Analyst Extension for UNIX License Qty. 6–25 (each)	· ·
ArcView Network Analyst Extension for UNIX License Qty. 26+ (each)	\$1,996.00
ArcView Network Analyst Extension for UNIX License Primary Maintenance	\$500.00
ArcView Network Analyst Extension for UNIX License Secondary Maintenance	\$200.00
arcView Tracking Analyst Extension for UNIX License Qty. 1-5 (each)	\$2,287.00
ArcView Tracking Analyst Extension for UNIX License Qty. 6–25 (each)	\$2,246.00
ArcView Tracking Analyst Extension for UNIX License Qty. 26+ (each)	\$1,996.00
ArcView Tracking Analyst Extension for UNIX License Primary Maintenance	\$500.00
ArcView Tracking Analyst Extension for UNIX License Secondary Maintenance	\$200.00
arcView Spatial Analyst Extension for UNIX License Qty. 1-5 (each)	\$2,746.00
ArcView Spatial Analyst Extension for UNIX License Qty. 6–25 (each)	\$2,696.00
ArcView Spatial Analyst Extension for UNIX License Qty. 26+ (each)	\$2,396.00
arcView Spatial Analyst Extension for UNIX License Primary Maintenance	\$500.00
ArcView Spatial Analyst Extension for UNIX License Secondary Maintenance	\$200.00
ArcView 3D Analyst Extension for UNIX License Qty. 1–5 (each)	\$2,746.00
ArcView 3D Analyst Extension for UNIX License Qty. 1–3 (each)	\$2,696.00
ArcView 3D Analyst Extension for UNIX License Qty. 36+ (each)	\$2,396.00
· · · · · · · · · · · · · · · · · · ·	\$500.00
ArcView 3D Analyst Extension for UNIX License Primary Maintenance	\$200.00
ArcView 3D Analyst Extension for UNIX License Secondary Maintenance	\$200.00
Windows/Windows NT	\$1,076.00
ArcView 3.x for Windows/Windows NT Single Use License Qty. 1–5 (each)	
ArcView 3.x for Windows/Windows NT Single Use License Qty. 6–25 (each)	\$1,076.00
ArcView 3.x for Windows/Windows NT Single Use License Qty. 26+ (each)	\$956.00
Primary Maintenance for ArcView 3.3 Single Use License (Core Only)	\$400.00
econdary Maintenance for ArcView 3.3 Single Use License (Core Only)	\$300.00
Primary Maintenance for ArcView 3.3 Single Use License (Core plus Extensions)	\$1,000.00
Secondary Maintenance for ArcView 3.3 Single Use License (Core plus Extensions)	\$900.00
ArcView Network Analyst Extension for Windows/Windows NT License Qty. 1-5 (each)	\$1,371.00
ArcView Network Analyst Extension for Windows/Windows NT License Qty. 6-25 (each)	\$1,346.00
ArcView Network Analyst Extension for Windows/Windows NT License Qty. 26+ (each)	\$1,196.00
ArcView Tracking Analyst Extension for Windows/Windows NT License Qty. 1-5 (each)	\$1,371.00
ArcView Tracking Analyst Extension for Windows/Windows NT License Qty. 6–25 (each)	\$1,346.00
ArcView Tracking Analyst Extension for Windows/Windows NT License Qty. 26+ (each)	\$1,196.00
ArcView Spatial Analyst Extension for Windows/Windows NT Single Use License Qty. 1-5 (each)	\$2,287.00
ArcView Spatial Analyst Extension for Windows/Windows NT Single Use License Qty. 6–25 (each)	\$2,246.00
ArcView Spatial Analyst Extension for Windows/Windows NT Single Use License Qty. 26+ (each)	\$1,996.00
ArcView 3D Analyst Extension for Windows/Windows NT Single Use License Qty. 1–5 (each)	\$2,287.00
ArcView 3D Analyst Extension for Windows/Windows NT Single Use License Qty. 6–25 (each)	\$2,246.00
ArcView 3D Analyst Extension for Windows/Windows NT Single Use License Qty. 26+ (each)	\$1,996.00
ArcView StreetMap	
ArcView StreetMap 1.x for Windows/Windows NT License (U.S. data)	\$454.00

Section

Section	Description	Price
4	ArcGIS Engine Runtime Licenses	
	ArcGIS Engine Runtime Single Use License	\$450.00
	ArcGIS Engine Runtime Concurrent Use License	\$1,125.00
	ArcGIS Engine Runtime Extensions	
	ArcGIS Engine Runtime 3D Extension License	\$900.00
	ArcGIS Engine Runtime Spatial Extension License	\$900.00
	ArcGIS Engine Runtime Geodatabase (GDB) Update Extension License	\$900.00
	ArcGIS Engine Runtime Network Extension License	\$900.00
	ArcGIS Engine Runtime Schematics Extension License	\$900.00
	ArcGIS Engine Runtime Tracking Extension License	\$900.00
	ArcGIS Engine Runtime Maplex Extension License	\$900.00
	ArcGIS Engine Runtime Data Interoperability Extension License	\$900.00
	ArcGIS Engine Runtime Maintenance	
	Maintenance for ArcGIS Engine Runtime Single Use License without Extensions	\$100.00
	Maintenance for ArcGIS Engine Runtime Single Use License with Extensions	\$400.00
	Primary Maintenance for ArcGIS Engine Runtime Concurrent Use License	\$250.00
	Secondary Maintenance for ArcGIS Engine Runtime Concurrent Use License	\$185.00
	Primary Maintenance for ArcGIS Engine Runtime 3D Extension Concurrent Use License	\$200.00
	Secondary Maintenance for ArcGIS Engine Runtime 3D Extension Concurrent Use License	\$150.00
	Primary Maintenance for ArcGIS Engine Runtime Spatial Analyst Extension Concurrent Use License	\$200.00
	Secondary Maintenance for ArcGIS Engine Runtime Spatial Analyst Extension Concurrent Use License	\$150.00
	Primary Maintenance for ArcGIS Engine Runtime Geodatabase (GDB) Update Extension Concurrent Use License	\$200.00
	Secondary Maintenance for ArcGIS Engine Runtime Geodatabase (GDB) Update Extension Concurrent Use License	\$150.00
	Primary Maintenance for ArcGIS Engine Runtime Maplex for ArcGIS Extension Concurrent Use License	\$200.00
	Secondary Maintenance for ArcGIS Engine Runtime Maplex for ArcGIS Extension Concurrent Use License	\$150.00
	Primary Maintenance for ArcGIS Engine Runtime Schematics for ArcGIS Extension Concurrent Use License	\$200.00
	Secondary Maintenance for ArcGIS Engine Runtime Schematics for ArcGIS Extension Concurrent Use License	\$150.00
	Primary Maintenance for ArcGIS Engine Runtime Network Analyst Extension Concurrent Use License	\$200.00
	Secondary Maintenance for ArcGIS Engine Runtime Network Analyst Extension Concurrent Use License	\$150.00
	Primary Maintenance for ArcGIS Engine Runtime Tracking Analyst Extension Concurrent Use License	\$200.00
	Secondary Maintenance for ArcGIS Engine Runtime Tracking Analyst Extension Concurrent Use License	\$150.00
	Primary Maintenance for ArcGIS Engine Runtime Data Interoperability Extension Concurrent Use License	\$200.00
	Secondary Maintenance for ArcGIS Engine Runtime Data Interoperability Extension Concurrent Use License	\$150.00

Section	Description	Price
5	ArcGIS Server	
	ArcGIS Server—Enterprise	
	Enterprise Advanced	
	ArcGIS Server Enterprise Advanced (up to four cores)	\$36,000.00
	Annual Maintenance for ArcGIS Server Enterprise Advanced (up to four cores)	\$10,000.00
	ArcGIS Server Enterprise Advanced (additional cores)	\$9,000.00
	Annual Maintenance for ArcGIS Server Enterprise Advanced (additional cores)	\$2,500.00
	Enterprise Standard	<b>410</b> 000 00
	ArcGIS Server Enterprise Standard (up to four cores)	\$18,000.00
	Annual Maintenance for ArcGIS Server Enterprise Standard (up to four cores)	\$5,000.00
	ArcGIS Server Enterprise Standard (additional cores)	\$4,500.00
	Annual Maintenance for ArcGIS Server Enterprise Standard (additional cores)	\$1,250.00
	Enterprise Basic ArcGIS Server Enterprise Basic (up to four cores)	\$9,000.00
	Annual Maintenance for ArcGIS Server Enterprise Basic (up to four cores)	\$3,000.00
	ArcGIS Server Enterprise Basic (additional cores)	\$2,250.00
	Annual Maintenance for ArcGIS Server Enterprise Basic (additional cores)	\$750.00
	Workgroup	Ψ730.00
	ArcGIS Server Workgroup Advanced (up to two cores)	\$9,000.00
	Annual Maintenance for ArcGIS Server Workgroup Advanced (up to two cores)	\$2,500.00
	ArcGIS Server Workgroup Advanced (additional cores—maximum four cores per server)	\$4,500.00
	Annual Maintenance for ArcGIS Server Workgroup Advanced (additional cores—maximum four cores per server)	\$1,250.00
	ArcGIS Server Workgroup Standard (up to two cores)	\$4,500.00
	Annual Maintenance for ArcGIS Server Workgroup Standard (up to two cores)	\$1,250.00
	ArcGIS Server Workgroup Standard (additional core—maximum four cores per server)	\$2,250.00
	Annual Maintenance for ArcGIS Server Workgroup Standard (additional cores—maximum four cores per server)	\$625.00
	ArcGIS Server Workgroup Basic (price per server [core pricing does not apply]—minimum two cores/maximum four cores)	\$4,500.00
	Annual Maintenance for ArcGIS Server Workgroup Basic (price per server [core pricing does not apply]—minimum two cores/maximum four cores)	\$1,250.00
	ArcGIS Server Enterprise Extensions	
	ArcGIS Server Data Interoperability Extension Advanced Enterprise for Windows License (up to four cores)	\$9,000.00
	ArcGIS Server Image Extension Advanced Enterprise for Windows License (up to four cores)	\$9,000.00
	ArcGIS Server Workflow Manager Extension Advanced Enterprise for Windows License (up to four cores)	\$9,000.00
	ArcGIS Server Schematics Extension Advanced Enterprise for Windows License (up to four cores)	\$9,000.00
	ArcGIS Server Geoportal Extension Advanced Enterprise for Windows License (up to four cores)	\$3,150.00
	Annual Maintenance for ArcGIS Server Data Interoperability Extension Advanced Enterprise for Windows (up to four cores)	\$2,500.00
	Annual Maintenance for ArcGIS Server Image Extension Advanced Enterprise for Windows (up to four cores)	\$2,500.00
	Annual Maintenance for ArcGIS Server Workflow Manager Extension Advanced Enterprise for Windows (up to four cores)	\$2,500.00

Section	Description	Price
	Annual Maintenance for ArcGIS Server Schematics Extension Advanced Enterprise for Windows (up to four cores)	\$2,500.00
	Annual Maintenance for ArcGIS Server Geoportal Extension Advanced Enterprise for Windows (up to four cores)	\$2,500.00
	ArcGIS Server Standard Enterprise Data Interoperability Extension (up to four cores)	\$9,000.00
	ArcGIS Server Standard Enterprise Workflow Manager Extension (up to four cores)	\$9,000.00
	ArcGIS Server Standard Enterprise Network Extension (up to four cores)	\$9,000.00
	ArcGIS Server Standard Enterprise Image Extension (up to four cores)	\$9,000.00
	ArcGIS Server Standard Enterprise Geoportal Extension (up to four cores)	\$3,150.00
	Annual Maintenance for ArcGIS Server Standard Enterprise Data Interoperability Extension (up to four cores)	\$2,500.00
	Annual Maintenance for ArcGIS Server Standard Enterprise Workflow Manager Extension (up to four cores)	\$2,500.00
	Annual Maintenance for ArcGIS Server Standard Enterprise Network Extension (up to four cores)	\$2,500.00
	Annual Maintenance for ArcGIS Server Standard Enterprise Image Extension (up to four cores)	\$2,500.00
	Annual Maintenance for ArcGIS Server Standard Enterprise Geoportal Extension (up to four cores)	\$2,500.00
	ArcGIS Server Data Interoperability Extension Enterprise Advanced (additional cores)	\$2,250.00
	ArcGIS Server Image Extension Enterprise Advanced (additional cores)	\$2,250.00
	ArcGIS Server Workflow Manager Extension Enterprise Advanced (additional cores)	\$2,250.00
	ArcGIS Server Schematics Extension Enterprise Advanced (additional cores)	\$2,250.00
	ArcGIS Server Geoportal Extension Enterprise Advanced (additional cores)	\$788.00
	Annual Maintenance for ArcGIS Server Data Interoperability Extension Enterprise Advanced (additional cores)	\$625.00
	Annual Maintenance for ArcGIS Server Image Extension Enterprise Advanced (additional cores)	\$625.00
	Annual Maintenance for ArcGIS Server Workflow Manager Extension Enterprise Advanced (additional cores)	\$625.00
	Annual Maintenance for ArcGIS Server Schematics Extension Enterprise Advanced (additional cores)	\$625.00
	Annual Maintenance for ArcGIS Server Geoportal Extension Enterprise Advanced (additional cores)	\$625.00
	ArcGIS Server Enterprise Standard Data Interoperability Extension (additional cores)	\$2,250.00
	ArcGIS Server Enterprise Standard Workflow Manager Extension (additional cores)	\$2,250.00
	ArcGIS Server Enterprise Standard Network Extension (additional cores)	\$2,250.00
	ArcGIS Server Enterprise Standard Image Extension (additional cores)	\$2,250.00
	ArcGIS Server Enterprise Standard Geoportal Extension (additional cores)	\$788.00
	Annual Maintenance for ArcGIS Server Enterprise Standard Data Interoperability Extension (additional cores)	\$625.00
	Annual Maintenance for ArcGIS Server Enterprise Standard Workflow Manager Extension (additional cores)	\$625.00
	Annual Maintenance for ArcGIS Server Enterprise Standard Network Extension (additional cores)	\$625.00
	Annual Maintenance for ArcGIS Server Enterprise Standard Image Extension (additional cores)	\$625.00
	Annual Maintenance for ArcGIS Server Enterprise Standard Geoportal Extension (additional cores)	\$625.00

Section	Description	Price
	ArcGIS Server Workgroup Extensions  ArcGIS Server Advanced Workgroup Data Interoperability Extension (licensed per	\$4,500.00
	ArcGIS Workgroup Server—up to four cores/maximum four cores) ArcGIS Server Advanced Workgroup Workflow Manager Extension (licensed per ArcGIS	\$4,500.00
	Workgroup Server—up to four cores/maximum four cores)  ArcGIS Server Advanced Workgroup Schematics Extension (licensed per ArcGIS  Workgroup Server—up to four cores/maximum four cores)	\$4,500.00
	ArcGIS Server Advanced Workgroup Image Extension (licensed per ArcGIS Workgroup Server—up to four cores/maximum four cores)	\$4,500.00
	Annual Maintenance for ArcGIS Server Advanced Workgroup Data Interoperability Extension (licensed per ArcGIS Workgroup Server—up to four cores/maximum four cores)	\$1,250.00
	Annual Maintenance for ArcGIS Server Advanced Workgroup Workflow Manager Extension (licensed per ArcGIS Workgroup Server—up to four cores/maximum four cores)	\$1,250.00
	Annual Maintenance for ArcGIS Server Advanced Workgroup Schematics Extension (licensed per ArcGIS Workgroup Server—up to four cores/maximum four cores)	\$1,250.00
	Annual Maintenance for ArcGIS Server Advanced Workgroup Image Extension (licensed per ArcGIS Workgroup Server—up to four cores/maximum four cores)	\$1,250.00
	ArcGIS Server Standard Workgroup Data Interoperability Extension (licensed per ArcGIS Workgroup Server—up to four cores/maximum four cores)	\$4,500.00
	ArcGIS Server Standard Workgroup Workflow Manager Extension (licensed per ArcGIS Workgroup Server—up to four cores/maximum four cores)	\$4,500.00
	ArcGIS Server Standard Workgroup Network Extension (licensed per ArcGIS Workgroup Server—up to four cores/maximum four cores)	\$4,500.00
	ArcGIS Server Standard Workgroup Image Extension (licensed per ArcGIS Workgroup Server—up to four cores/maximum four cores)	\$4,500.00
	Annual Maintenance for ArcGIS Server Standard Workgroup Data Interoperability Extension (licensed per ArcGIS Workgroup Server—up to four cores/maximum four cores)	\$1,250.00
	Annual Maintenance for ArcGIS Server Standard Workgroup Workflow Manager Extension (licensed per ArcGIS Workgroup Server—up to four cores/maximum four cores)	\$1,250.00
	Annual Maintenance for ArcGIS Server Standard Workgroup Network Extension (licensed per ArcGIS Workgroup Server—up to four cores/maximum four cores)	\$1,250.00
	Annual Maintenance for ArcGIS Server Standard Workgroup Image Extension (licensed per ArcGIS Workgroup Server—up to four cores/maximum four cores)	\$1,250.00
	ArcGIS Server Upgrades	
	ArcGIS Server Upgrade Enterprise to Enterprise	
	ArcGIS Server Enterprise Basic Upgrade to Enterprise Standard (up to four cores)	\$9,000.00
	ArcGIS Server Enterprise Basic Upgrade to Enterprise Advanced (up to four cores)	\$27,000.00
	ArcGIS Server Enterprise Standard Upgrade to Enterprise Advanced (up to four cores)	\$18,000.00
	ArcGIS Server Additional Cores Enterprise Basic Upgrade to Enterprise Standard License	\$2,250.00
	ArcGIS Server Additional Cores Enterprise Basic Upgrade to Enterprise Advanced License	\$6,750.00
	ArcGIS Server Additional Cores Enterprise Standard Upgrade to Enterprise Advanced License	\$4,500.00
	ArcGIS Server Upgrades Workgroup to Workgroup	******
	ArcGIS Server Workgroup Basic Upgrade to Workgroup Standard (up to four cores)	\$4,500.00
	ArcGIS Server Workgroup Basic Upgrade to Workgroup Advanced (up to four cores)	\$13,500.00
	ArcGIS Server Workgroup Standard Upgrade to Workgroup Advanced (up to four cores)	\$9,000.00
	ArcGIS Server Upgrades—Workgroup to Enterprise	44.400.00
	ArcGIS Server Workgroup Basic Upgrade to Enterprise Basic (up to four cores)	\$4,500.00
	ArcGIS Server Workgroup Basic Upgrade to Enterprise Standard (up to four cores)	\$13,500.00
	ArcGIS Server Workgroup Basic Upgrade to Enterprise Advanced (up to four cores)	\$31,500.00

Section	Description	Price
	ArcGIS Server Workgroup Standard Upgrade to Enterprise Standard (up to four cores)	\$9,000.00
	ArcGIS Server Workgroup Standard Upgrade to Enterprise Advanced (up to four cores)	\$27,000.00
	ArcGIS Server Workgroup Advanced Upgrade to Enterprise Advanced (up to four cores)	\$18,000.00
	ArcGIS Server Standard Enterprise for Windows Up to Four Cores Upgrade from Standard	\$13,500.00
	Workgroup Up to Two Cores	\$13,300.00
	ArcGIS Server Advanced Enterprise for Windows Up to Four Cores Upgrade from Standard Workgroup Up to Two Cores	\$31,500.00
	ArcGIS Server Standard Enterprise for Windows Up to Four Cores Upgrade from Advanced Workgroup Up to Two Cores	\$9,000.00
	ArcGIS Server Advanced Enterprise for Windows Up to Four Cores Upgrade from Advanced Workgroup Up to Two Cores	\$27,000.00
	ArcGIS Server—Enterprise (Staging Server)	
	Enterprise Advanced (Staging Server)	
	ArcGIS Server Enterprise Advanced Staging Server (up to four cores)	\$19,344.00
	Annual Maintenance for ArcGIS Server Enterprise Advanced Staging Server (up to four cores)	\$5,000.00
	ArcGIS Server Enterprise Advanced Staging Server (additional cores)	\$4,836.00
	Annual Maintenance for ArcGIS Server Enterprise Advanced Staging Server (additional	\$1,250.00
	cores)	\$1,230.00
	Enterprise Standard (Staging Server)	
	ArcGIS Server Enterprise Standard Staging Server (up to four cores)	\$9,672.00
	Annual Maintenance for ArcGIS Server Enterprise Standard Staging Server (up to four cores)	\$2,500.00
	ArcGIS Server Enterprise Standard Staging Server (additional cores)	\$2,418.00
	Annual Maintenance for ArcGIS Server Enterprise Standard Staging Server (additional cores)	\$625.00
	Enterprise Basic (Staging Server)	
	ArcGIS Server Enterprise Basic Staging Server (up to four cores)	\$4,836.00
	Annual Maintenance for ArcGIS Server Enterprise Basic Staging Server (up to four cores)	\$1,500.00
	ArcGIS Server Enterprise Basic Staging Server (additional cores)	\$1,209.00
	Annual Maintenance for ArcGIS Server Enterprise Basic Staging Server (additional cores)	\$375.00
	ArcGIS Server Extensions (Staging Server)	φ5/5.00
	ArcGIS Server Staging Server Advanced Enterprise Data Interoperability Extension (up to four cores)	\$4,836.00
	ArcGIS Server Staging Server Advanced Enterprise Image Extension (up to four cores)	\$4,836.00
	ArcGIS Server Staging Server Advanced Enterprise Workflow Manager Extension (up to four cores)	\$4,836.00
	ArcGIS Server Staging Server Advanced Enterprise Schematics Extension (up to four cores)	\$4,836.00
	ArcGIS Server Staging Server Advanced Enterprise Geoportal Extension (up to four cores)	\$1,750.00
	Annual Maintenance for ArcGIS Server Staging Server Advanced Enterprise Data Interoperability Extension (up to four cores)	\$1,750.00
	Annual Maintenance for ArcGIS Server Staging Server Advanced Enterprise Image Extension (up to four cores)	\$1,250.00
	Annual Maintenance for ArcGIS Server Staging Server Advanced Enterprise Workflow Manager Extension (up to four cores)	\$1,250.00
	Annual Maintenance for ArcGIS Server Staging Server Advanced Enterprise Schematics Extension (up to four cores)	\$1,250.00
	Annual Maintenance for ArcGIS Server Staging Server Advanced Enterprise Geoportal Extension (up to four cores)	\$1,250.00

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(additional cores) ArcGIS Server Staging Server Advanced Enterprise Geoportal Extension (additional cores) ArcGIS Server Staging Server Advanced Enterprise Geoportal Extension (additional cores) AracGIS Server Staging Server Staging Server Advanced Enterprise Data Interoperability Extension (additional cores) Annual Maintenance for ArcGIS Server Staging Server Advanced Enterprise Image Extension (additional cores) Annual Maintenance for ArcGIS Server Staging Server Advanced Enterprise Image Extension (additional cores) Annual Maintenance for ArcGIS Server Staging Server Advanced Enterprise Workflow Manager Extension (additional cores) Annual Maintenance for ArcGIS Server Staging Server Advanced Enterprise Schematics Extension (additional cores) Annual Maintenance for ArcGIS Server Staging Server Advanced Enterprise Geoportal Extension (additional cores) AracGIS Server Staging Server Standard Enterprise Data Interoperability Extension (up to four cores) AracGIS Server Staging Server Standard Enterprise Workflow Manager Extension (up to four cores) AracGIS Server Staging Server Standard Enterprise Morkflow Manager Extension (up to four cores) AracGIS Server Staging Server Standard Enterprise Image Extension (up to four cores) AracGIS Server Staging Server Standard Enterprise Image Extension (up to four cores) Annual Maintenance for AracGIS Server Staging Server Standard Enterprise Data Interoperability Extension (up to four cores) Annual Maintenance for AracGIS Server Staging Server Standard Enterprise Data Interoperability Extension (up to four cores) Annual Maintenance for AracGIS Server Staging Server Standard Enterprise Network Extension (up to four cores) Annual Maintenance for AracGIS Server Staging Server Standard Enterprise Morkflow Manager Extension (up to four cores) Annual Maintenance for AracGIS Server Staging Server Standard Enterprise Morkflow Manager Extension (up to four cores) AracGIS Server Staging Server Standard Enterprise Data Interoperability Extension (up to four cores) AracGIS Server Stagi			\$1,209.00
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ArcGIS Server Staging Server Standard Enterprise Image Extension (up to four cores)  ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Image Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (up to four cores)  ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Network Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network  \$313.6  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network			\$4,836.00
ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Image Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (up to four cores)  ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Network Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow  Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network  \$313.6  Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network		ArcGIS Server Staging Server Standard Enterprise Network Extension (up to four cores)	\$4,836.00
Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Image Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (up to four cores)  ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Network Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)  ArcGIS Server Staging Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow  Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow  Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network  \$313.6			\$4,836.00
Interoperability Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Image Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (up to four cores)  ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Network Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Deta Interoperability Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow  Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow  Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network  \$313.6			\$1,750.00
Manager Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Image Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (up to four cores)  ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Network Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)  ArcGIS Server Staging Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network  \$313.6			\$1,250.00
Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Image Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (up to four cores)  ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Network Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network  \$313.6			\$1,250.00
Extension (up to four cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (up to four cores)  ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Network Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)  ArcGIS Server Staging Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network  \$313.6			\$1,250.00
Extension (up to four cores)  ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Network Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Data Interoperability Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network  \$313.6			\$1,250.00
(additional cores)  ArcGIS Server Staging Server Standard Enterprise Workflow Manager Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Network Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Data  Interoperability Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow  Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network  \$313.6			\$1,250.00
(additional cores)  ArcGIS Server Staging Server Standard Enterprise Network Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Data  Interoperability Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow  Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network  \$313.6			\$1,209.00
ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)  ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Data  Interoperability Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow  Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network  \$313.6			\$1,209.00
ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Data  Interoperability Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow  Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network  \$313.6		ArcGIS Server Staging Server Standard Enterprise Network Extension (additional cores)	\$1,209.00
Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Data  Interoperability Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow  Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network  \$313.0		ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)	\$1,209.00
Interoperability Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Workflow  Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network  \$313.6		ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)	\$438.00
Manager Extension (additional cores)  Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network \$313.0		-	\$313.00
Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Network \$313.0			\$313.00
			\$313.00

Section	Description	Price
	Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Image Extension (additional cores)	\$313.00
	Annual Maintenance for ArcGIS Server Staging Server Standard Enterprise Geoportal Extension (additional cores)	\$313.00
	ArcGIS Server Staging Server Upgrades	
	ArcGIS Server Staging Server Enterprise Basic Upgrade to Enterprise Standard (up to four cores)	\$4,500.00
	ArcGIS Server Staging Server Enterprise Basic Upgrade to Enterprise Advanced (up to four cores)	\$13,500.00
	ArcGIS Server Staging Server Enterprise Standard Upgrade to Enterprise Advanced (up to four cores)	\$9,000.00
	ArcGIS Server Staging Server Enterprise Basic Upgrade to Enterprise Standard (additional cores)	\$1,125.00
	ArcGIS Server Staging Server Enterprise Basic Upgrade to Enterprise Advanced (additional cores)	\$3,375.00
_	ArcGIS Server Staging Server Enterprise Standard Upgrade to Enterprise Advanced (additional cores)	\$2,250.00
7	ArcIMS	
	ArcIMS Full Use Deployment (up to two cores)	\$4,500.00
	ArcIMS Full Use Deployment (additional core—maximum four cores per server)	\$2,250.00
	ArcIMS Full Use Deployment (up to two cores) Maintenance	\$1,000.00
	ArcIMS Full Use Deployment (additional core) Maintenance	\$500.00
	ArcIMS Full Use Deployment Staging Server (up to two cores)	\$2,250.00
	ArcIMS Full Use Deployment Staging Server (additional cores—maximum four cores per server)	\$1,125.00
	ArcIMS Full Use Deployment Staging Server (up to two cores) Maintenance	\$500.00
	ArcIMS Full Use Deployment Staging Server (additional cores) Maintenance	\$250.00
8	Business Applications Software	
	ArcGIS Business Analyst (Single Use)	
	ArcGIS Business Analyst (National Dataset) Software and Data License and One Year Maintenance (per license)	\$16,646.00
	ArcGIS Business Analyst (One Region Dataset) Software and Data License and One Year Maintenance (per license)	\$12,146.00
	ArcGIS Business Analyst (One State Dataset) Software and Data License and One Year Maintenance (per license)	\$7,646.00
	ArcGIS Business Analyst Optional Segmentation Module with Two MRI Categories (National Dataset) Software License and One Year Maintenance (per license)	\$16,646.00
	ArcGIS Business Analyst Optional Segmentation Module with Two MRI Categories (One Region Dataset) Software License and One Year Maintenance (per license)	\$12,146.00
	ArcGIS Business Analyst Optional Segmentation Module with Two MRI Categories (One State Dataset) Software License and One Year Maintenance (per license)	\$7,646.00
	ArcGIS Business Analyst Optional Segmentation Module with All MRI Categories (National Dataset) Software License and One Year Maintenance (per license)	\$20,250.00
	ArcGIS Business Analyst Optional Segmentation Module with All MRI Categories (One Region Dataset) Software License and One Year Maintenance (per license)	\$14,396.00
	ArcGIS Business Analyst Optional Segmentation Module with All MRI Categories (One State Dataset) Software License and One Year Maintenance (per license)	\$8,919.00

Section	Description	Price
	ArcGIS Business Analyst (Concurrent Use)	\$16.646.00
	ArcGIS Business Analyst (National Dataset) Software and Data License and One Year Maintenance (per license)	\$16,646.00
	ArcGIS Business Analyst (One Region Dataset) Software and Data License and One Year Maintenance (per license)	\$12,146.00
	ArcGIS Business Analyst (One State Dataset) Software and Data License and One Year Maintenance (per license)	\$7,646.00
	ArcGIS Business Analyst Optional Segmentation Module with Two MRI Categories (National Dataset) Software License and One Year Maintenance (per license)	\$16,646.00
	ArcGIS Business Analyst Optional Segmentation Module with Two MRI Categories (One Region Dataset) Software License and One Year Maintenance (per license)	\$12,146.00
	ArcGIS Business Analyst Optional Segmentation Module with Two MRI Categories (One State Dataset) Software License and One Year Maintenance (per license)	\$7,646.00
	ArcGIS Business Analyst Optional Segmentation Module with All MRI Categories (National Dataset) Software License and One Year Maintenance (per license)	\$20,250.00
	ArcGIS Business Analyst Optional Segmentation Module with All MRI Categories (One Region Dataset) Software License and One Year Maintenance (per license)	\$14,396.00
	ArcGIS Business Analyst Optional Segmentation Module with All MRI Categories (One State Dataset) Software License and One Year Maintenance (per license)	\$8,919.00
	ArcGIS Business Analyst Segmentation Module with MRI Data One Additional Category License	\$1,350.00
	Business Analyst Maintenance	
	Annual Maintenance for ArcGIS Business Analyst (National Dataset) Software License (per license)	\$14,795.00
	Annual Maintenance for ArcGIS Business Analyst (One Region Dataset) Software License and One Year Maintenance (per license)	\$10,795.00
	Annual Maintenance for ArcGIS Business Analyst (One State Dataset) Software License and One Year Maintenance (per license)	\$6,795.00
	Annual Maintenance for ArcGIS Business Analyst Optional Segmentation Module with Two MRI Categories (National Dataset) Software License (per license)	\$14,795.00
	Annual Maintenance for ArcGIS Business Analyst Optional Segmentation Module with Two MRI Categories (One Region Dataset) Software License (per license)	\$10,795.00
	Annual Maintenance for ArcGIS Business Analyst Optional Segmentation Module with Two MRI Categories (One State Dataset) Software License (per license)	\$6,795.00
	Annual Maintenance for ArcGIS Business Analyst Optional Segmentation Module with All MRI Categories (National Dataset) Software License (per license)	\$18,000.00
	Annual Maintenance for ArcGIS Business Analyst Optional Segmentation Module with All MRI Categories (One Region Dataset) Software License (per license)	\$12,795.00
	Annual Maintenance for ArcGIS Business Analyst Optional Segmentation Module with All MRI Categories (One State Dataset) Software License (per license)	\$7,925.00
	ArcGIS Business Analyst Segmentation Module with MRI Data One Additional Category License Annual Maintenance	\$1,200.00
	ArcGIS Business Analyst for Canada	
	ArcGIS Business Analyst for Canada (National Dataset) Software and Data License and One Year Maintenance Single Use (per license)	\$22,950.00
	ArcGIS Business Analyst for Canada (National Dataset) Software and Data License and One Year Maintenance Concurrent Use (per license)	\$22,950.00
	ArcGIS Business Analyst for Canada (One Region Dataset) Software and Data License and One Year Maintenance Single Use (per license)	\$9,180.00
	ArcGIS Business Analyst for Canada (One Region Dataset) Software and Data License and One Year Maintenance Concurrent Use (per license)	\$9,180.00

Section	Description	Price
	Annual Maintenance for ArcGIS Business Analyst for Canada (National Dataset) Software and Data License and One Year Maintenance (per license)	\$20,400.00
	Annual Maintenance for ArcGIS Business Analyst for Canada (One Region Dataset) Software and Data License and One Year Maintenance (per license)	\$8,160.00
	ArcGIS Business Analyst Segmentation Module	
	Tapestry ZIP+4 Add-On	
	ArcGIS Business Analyst Segmentation Module Tapestry ZIP+4 Add-On National License	\$12,960.00
	ArcGIS Business Analyst Segmentation Module Tapestry ZIP+4 Add-On Regional License	\$7,776.00
	ArcGIS Business Analyst Segmentation Module Tapestry ZIP+4 Add-On State License	\$5,184.00
	Annual Maintenance for ArcGIS Business Analyst Segmentation Module Tapestry ZIP+4 Add-On National License	\$11,520.00
	Annual Maintenance for ArcGIS Business Analyst Segmentation Module Tapestry ZIP+4 Add-On Regional License	\$6,912.00
	Annual Maintenance for ArcGIS Business Analyst Segmentation Module Tapestry ZIP+4 Add-On State License	\$4,608.00
	ArcGIS Business Analyst Server	
	ArcGIS Business Analyst Server Enterprise Advanced	
	ArcGIS Business Analyst Server Enterprise Advanced (includes ArcGIS Server) (up to four cores)	\$135,000.00
	ArcGIS Business Analyst Server Enterprise Advanced (includes ArcGIS Server) (additional core)	\$33,750.00
	ArcGIS Business Analyst Server Enterprise Advanced (includes ArcGIS Server) (up to four cores) Maintenance	\$100,000.00
	ArcGIS Business Analyst Server Enterprise Advanced (includes ArcGIS Server) (additional core) Maintenance	\$25,000.00
	ArcGIS Business Analyst Server Workgroup Advanced	
	ArcGIS Business Analyst Server Workgroup Advanced (per server—minimum two cores, maximum four cores)	\$67,500.00
	ArcGIS Business Analyst Server Workgroup Advanced (per server—minimum two cores, maximum four cores) Maintenance	\$50,000.00
9	Tracking Server	
	Tracking Server for Windows (up to two cores)	\$9,672.00
	Tracking Server for Windows (additional core)	\$4,836.00
	Annual Maintenance for Tracking Server (up to two cores)	\$2,500.00
	Annual Maintenance for Tracking Server (additional core)	\$1,250.00
	Tracking Server (Staging Servers)	
	Tracking Server Staging Server for Windows (up to two cores)	\$4,836.00
	Tracking Server Staging Server for Windows (additional core)	\$2,418.00
	Annual Maintenance for Tracking Server Staging Server (up to two cores)	\$1,250.00
10	Annual Maintenance for Tracking Server Staging Server (additional cores)	\$625.00
10	ArcLogistics ArcLogistics Single Heal License	
	ArcLogistics Single Use License ArcLogistics Concurrent Use License	\$7,200.00
	ArcLogistics Concurrent Use License  ArcLogistics Single Use Annual Maintenance	\$18,000.00
	ArcLogistics Concurrent Use Annual Maintenance	\$1,600.00
	ArcLogistics Concurrent Use Annual Maintenance ArcLogistics Tele Atlas Street Data North America—Single Use	\$4,000.00
	ArcLogistics NAVTEQ Street Data North America—Single Use	\$2,200.00
	ArcLogistics Tele Atlas Street Data Europe—Single Use	\$2,200.00
	ArcLogistics NAVTEQ Street Data Europe—Single Use	\$2,200.00
	- Barres 124 out of Data Durope - Onigle One	\$2,200.00

Section	Description	Price
occion	ArcLogistics Tele Atlas Street Data North America—Single Use Annual Maintenance	\$1,600.00
	ArcLogistics NAVTEQ Street Data North America—Single Use Annual Maintenance	\$1,600.00
	ArcLogistics Tele Atlas Street Data Europe—Single Use Annual Maintenance	\$1,600.00
	ArcLogistics NAVTEQ Street Data Europe—Single Use Annual Maintenance	\$1,600.00
	ArcLogistics Tele Atlas Street Data North America—Concurrent Use	\$5,500.00
	ArcLogistics NAVTEQ Street Data North America—Concurrent Use	\$5,500.00
	ArcLogistics Tele Atlas Street Data Europe—Concurrent Use	\$5,500.00
	ArcLogistics NAVTEQ Street Data Europe—Concurrent Use	\$5,500.00
	ArcLogistics Tele Atlas Street Data North America—Concurrent Use Annual Maintenance	\$4,000.00
	ArcLogistics NAVTEQ Street Data North America—Concurrent Use Annual Maintenance	\$4,000.00
	ArcLogistics Tele Atlas Street Data Europe—Concurrent Use Annual Maintenance	\$4,000.00
	ArcLogistics NAVTEQ Street Data Europe—Concurrent Use Annual Maintenance	\$4,000.00
	ArcLogistics Navigator	
	ArcLogistics Navigator—Single Use License (5-pack bundle)	\$900.00
	ArcLogistics Navigator—NAVTEQ North America Data—Single Use License (5-pack bundle)	\$400.00
	ArcLogistics Navigator—NAVTEQ Europe Data—Single Use License (5-pack bundle)	\$600.00
	ArcLogistics Navigator—Tele Atlas North America Data—Single Use License (5-pack bundle)	\$400.00
	ArcLogistics Navigator—Tele Atlas Europe Data—Single Use License (5-pack bundle)	\$600.00
	Annual Maintenance for ArcLogistics Navigator—Single Use License (5-pack bundle)	\$200.00
	Annual Maintenance for ArcLogistics Navigator—NAVTEQ North America Data—Single Use License (5-pack bundle)	\$300.00
	Annual Maintenance for ArcLogistics Navigator—NAVTEQ Europe Data—Single Use License (5-pack bundle)	\$500.00
	Annual Maintenance for ArcLogistics Navigator—Tele Atlas North America Data—Single Use License (5-pack bundle)	\$300.00
	Annual Maintenance for ArcLogistics Navigator—Tele Atlas Europe Data—Single Use License (5-pack bundle)	\$500.00
	ArcLogistics using ArcGIS Online	
	ArcLogistics using ArcGIS Online—Annual Fee—Up to 5 Vehicles	\$1,000.00
	ArcLogistics using ArcGIS Online—Annual Fee—Up to 10 Vehicles	\$2,000.00
	ArcLogistics using ArcGIS Online—Annual Fee—Up to 20 Vehicles	\$3,500.00
	ArcLogistics using ArcGlS Online—Annual Fee—Up to 50 Vehicles	\$4,500.00
	ArcLogistics using ArcGIS Online—Monthly Fee—Up to 5 Vehicles	\$100.00
	ArcLogistics using ArcGIS Online—Monthly Fee—Up to 10 Vehicles	\$200.00
	ArcLogistics using ArcGIS Online—Monthly Fee—Up to 20 Vehicles	\$350.00
11	ArcLogistics using ArcGIS Online—Monthly Fee—Up to 50 Vehicles  Address Coder	\$450.00
	Address Coder Standard National—Per User License	\$8,100.00
	Address Coder Standard Regional—Per User License	\$5,850.00
	Address Coder Standard State—Per User License	\$3,240.00
	Annual Maintenance for Address Coder Standard National—Per User License	\$7,200.00
	Annual Maintenance for Address Coder Standard Regional—Per User License	\$5,200.00
	Annual Maintenance for Address Coder Standard State—Per User License	\$2,880.00
	Address Coder Premium National—Per User License	\$13,500.00
	Address Coder Premium Regional—Per User License	\$9,450.00
	Address Coder Premium State—Per User License	\$5,400.00

Section	Description	Price
	Annual Maintenance for Address Coder Premium National—Per User License	\$12,000.00
	Annual Maintenance for Address Coder Premium Regional—Per User License	\$8,400.00
	Annual Maintenance for Address Coder Premium State—Per User License	\$4,800.00
	Tapestry Add-on National—Per User License	\$8,640.00
	Tapestry Add-on Regional—Per User License	\$5,184.00
	Tapestry Add-on State—Per User License	\$3,456.00
	Annual Maintenance for Tapestry Add-on National—Per User License	\$7,680.00
	Annual Maintenance for Tapestry Add-on Regional—Per User License	\$4,608.00
	Annual Maintenance for Tapestry Add-on State—Per User License	\$3,072.00
	Tapestry ZIP + 4 Add-on National—Per User License	\$21,600.00
	Tapestry ZIP + 4 Add-on Regional—Per User License	\$12,960.00
	Tapestry ZIP + 4 Add-on State—Per User License	\$8,640.00
	Annual Maintenance for Tapestry ZIP + 4 Add-on National—Per User License	\$19,200.00
	Annual Maintenance for Tapestry ZIP + 4 Add-on Regional—Per User License	\$11,520.00
	Annual Maintenance for Tapestry ZIP + 4 Add-on State—Per User License	\$7,680.00
	Esri StreetMap Premium NAVTEQ Data	
	United States—All usage types (per Desktop user/per year)	\$6,000.00
	United States—All usage types (per Workgroup server/per year)	\$30,000.00
	United States—All usage types (per Enterprise server/per year)	\$75,000.00
	United States—All usage types (per additional 2 cores Enterprise server/per year)	\$30,000.00
	United States—Display (per Desktop user/per year)	\$1,200.00
	United States—Display (per Workgroup server/per year)	\$6,000.00
	United States—Display (per Enterprise server/per year)	\$15,000.00
	United States—Display (per additional 2 cores Enterprise server/per year)	\$6,000.00
	United States—Geocode (per Desktop user/per year)	\$1,800.00
	United States—Geocode (per Workgroup server/per year)	\$9,000.00
	United States—Geocode (per Enterprise server/per year)	\$22,500.00
	United States—Geocode (per additional 2 cores Enterprise server/per year)	\$9,000.00
	United States—Route (per Desktop user/per year)	\$3,000.00
	United States—Route (per Workgroup server/per year)	\$15,000.00
	United States—Route (per Enterprise server/per year)	\$37,500.00
	United States—Route (per additional 2 cores Enterprise server/per year)	\$15,000.00
	State—All usage types (per Desktop user/per year)	\$2,000.00
	State—All usage types (per Workgroup server/per year)	\$10,000.00
	State—All usage types (per Enterprise server/per year)	\$25,000.00
	State—All usage types (per additional 2 cores Enterprise server/per year)	\$10,000.00
	State—Display (per Desktop user/per year)	\$400.00
	State—Display (per Workgroup server/per year)	\$2,000.00
	State—Display (per Enterprise server/per year)	\$5,000.00
	State—Display (per additional 2 cores Enterprise server/per year) State—Geocode (per Desktop user/per year)	\$2,000.00
		\$600.00
	State—Geocode (per Workgroup server/per year)	\$3,000.00
	State—Geocode (per Enterprise server/per year)  State—Geocode (per additional core Enterprise server/per year)	\$7,500.00
	State—Geocode (per additional core Enterprise server/per year)	\$3,000.00
	State—Route (per Desktop user/per year) State—Route (per Workeroup gen/or/per year)	\$1,000.00
	State—Route (per Workgroup server/per year)	\$5,000.00

Section	Description	Price
	State—Route (per Enterprise server/per year)	\$12,500.00
	State—Route (per additional 2 cores Enterprise server/per year)	\$5,000.00
	Esri StreetMap Premium Tele Atlas Data	
	United States—All usage types (per Desktop user/per year)	\$6,000.00
	United States—All usage types (per concurrent use Desktop/per year)	\$15,000.00
	United States—All usage types (per Workgroup server/per year)	\$30,000.00
	United States—All usage types (per Enterprise server/per year)	\$75,000.00
	United States—All usage types (per additional 2 cores Enterprise server/per year)	\$30,000.00
	United States—Display (per Desktop user/per year)	\$1,200.00
	United States—Display (per concurrent use Desktop/per year)	\$3,000.00
	United States—Display (per Workgroup server/per year)	\$6,000.00
	United States—Display (per Enterprise server/per year)	\$15,000.00
	United States—Display (per additional 2 cores Enterprise server/per year)	\$6,000.00
	United States—Geocode (per Desktop user/per year)	\$1,800.00
	United States—Geocode (per concurrent use Desktop/per year)	\$4,500.00
	United States—Geocode (per Workgroup server/per year)	\$9,000.00
	United States—Geocode (per Enterprise server/per year)	\$22,500.00
	United States—Geocode (per additional 2 cores Enterprise server/per year)	\$9,000.00
	United States—Route (per Desktop user/per year)	\$3,000.00
	United States—Route (per concurrent use Desktop/per year)	\$7,500.00
	United States—Route (per Workgroup server/per year)	\$15,000.00
	United States—Route (per Enterprise server/per year)	\$37,500.00
	United States—Route (per additional 2 cores Enterprise server/per year)	\$15,000.00
	Small State—All usage types (per Desktop user/per year)	\$900.00
	Small State—All usage types (per concurrent use Desktop/per year)	\$2,250.00
	Small State—All usage types (per Workgroup server/per year)	\$4,500.00
	Small State—All usage types (per Enterprise server/per year)	\$11,250.00
	Small State—All usage types (per additional 2 cores Enterprise server/per year)	\$4,500.00
	Small State—Display (per Desktop user/per year)	\$500.00
	Small State—Display (per concurrent use Desktop/per year)	\$500.00
	Small State—Display (per Workgroup server/per year)	\$900.00
	Small State—Display (per Enterprise server/per year)	\$2,250.00
	Small State—Display (per additional 2 cores Enterprise server/per year)	\$900.00
	Small State—Geocode (per Desktop user/per year)	\$500.00
	Small State—Geocode (per concurrent use Desktop/per year)	\$675.00
	Small State—Geocode (per Workgroup server/per year)	\$1,350.00
	Small State—Geocode (per Enterprise server/per year)	\$3,375.00
	Small State—Geocode (per additional 2 cores Enterprise server/per year)	\$1,350.00
	Small State—Route (per Desktop user/per year)	\$500.00
	Small State—Route (per concurrent use Desktop/per year)	\$1,125.00
	Small State—Route (per Workgroup server/per year)	\$2,250.00
	Small State—Route (per Enterprise server/per year)	\$5,625.00
	Small State—Route (per additional 2 cores Enterprise server/per year)	\$2,250.00
	Medium State—All usage types (per Desktop user/per year)	\$1,200.00
	Medium State—All usage types (per concurrent use Desktop/per year)	\$3,000.00
	Medium State—All usage types (per Workgroup server/per year)	\$6,000.00
	Medium State—All usage types (per Enterprise server/per year)	\$15,000.00

Section	Description	Price
	Medium State—All usage types (per additional 2 cores Enterprise server/per year)	\$6,000.00
	Medium State—Display (per Desktop user/per year)	\$500.00
	Medium State—Display (per concurrent use Desktop/per year)	\$600.00
	Medium State—Display (per Workgroup server/per year)	\$1,200.00
	Medium State—Display (per Enterprise server/per year)	\$3,000.00
	Medium State—Display (per additional 2 cores Enterprise server/per year)	\$1,200.00
	Medium State—Geocode (per Desktop user/per year)	\$500.00
	Medium State—Geocode (per concurrent use Desktop/per year)	\$900.00
	Medium State—Geocode (per Workgroup server/per year)	\$1,800.00
	Medium State—Geocode (per Enterprise server/per year)	\$4,500.00
	Medium State—Geocode (per additional 2 cores Enterprise server/per year)	\$1,800.00
	Medium State—Route (per Desktop user/per year)	\$600.00
	Medium State—Route (per concurrent use Desktop/per year)	\$1,500.00
	Medium State—Route (per Workgroup server/per year)	\$3,000.00
	Medium State—Route (per Enterprise server/per year)	\$7,500.00
	Medium State—Route (per additional 2 cores Enterprise server/per year)	\$3,000.00
	Large State—All usage types (per Desktop user/per year)	\$1,800.00
	Large State—All usage types (per concurrent use Desktop/per year)	\$4,500.00
	Large State—All usage types (per Workgroup server/per year)	\$9,000.00
	Large State—All usage types (per Enterprise server/per year)	\$22,500.00
	Large State—All usage types (per additional 2 cores Enterprise server/per year)	\$9,000.00
	Large State—Display (per Desktop user/per year)	\$540.00
	Large State—Display (per concurrent use Desktop/per year)	\$900.00
	Large State—Display (per Workgroup server/per year)	\$1,800.00
	Large State—Display (per Enterprise server/per year)	\$4,500.00
	Large State—Display (per additional 2 cores Enterprise server/per year)	\$1,800.00
	Large State—Geocode (per Desktop user/per year)	\$540.00
	Large State—Geocode (per concurrent use Desktop/per year)	\$1,350.00
	Large State—Geocode (per Workgroup server/per year)	\$2,700.00
	Large State—Geocode (per Enterprise server/per year)	\$6,750.00
	Large State—Geocode (per additional 2 cores Enterprise server/per year)	\$2,700.00
	Large State—Route (per Desktop user/per year)	\$900.00
	Large State—Route (per concurrent use Desktop/per year)	\$2,250.00
	Large State—Route (per Workgroup server/per year)	\$4,500.00
	Large State—Route (per Enterprise server/per year)	\$11,250.00
	Large State—Route (per additional 2 cores Enterprise server/per year)	\$4,500.00
12	Other Software	
	MapIt	
	MapIt Deployment Server License (per server)	\$4,050.00
	MapIt Deployment Server License (per server)—Annual Maintenance	\$900.00
	Maplex	
	Maplex First Single Use License	\$14,507.00
	Maplex Second Single Use License	\$14,000.00
	Maplex Third Single Use License	\$11,500.00
	Maplex Single Use License Annual Primary Maintenance	\$3,750.00
	Maplex Single Use License Annual Secondary Maintenance	\$1,500.00

Section	Description	Price
	Esri Mapping and Charting	<b>#</b> 0.000.00
	Esri Production Mapping Concurrent Use License	\$9,000.00 \$9,000.00
	Esri Production Mapping Single Use License  Annual Maintenance for Esri Production Mapping Concurrent Use License	\$2,500.00
	•	\$2,500.00
	Annual Maintenance for Esri Production Mapping Single Use License Esri Defense Mapping Concurrent Use License	\$9,000.00
	Esri Defense Mapping Single Use License	\$9,000.00
	Annual Maintenance for Esri Defense Mapping Concurrent Use License	\$2,500.00
	Annual Maintenance for Esri Defense Mapping Single Use License	\$2,500.00
	Esri Aeronautical Solution Concurrent Use License	\$9,000.00
	Esri Aeronautical Solution Single Use License	\$9,000.00
	Annual Maintenance for Esri Aeronautical Solution Concurrent Use License	\$2,500.00
	Annual Maintenance for Esri Aeronautical Solution Single Use License	\$2,500.00
	Esri Nautical Solution Concurrent Use License	\$9,000.00
	Esri Nautical Solution Single Use License	\$9,000.00
	Annual Maintenance for Esri Nautical Solution Concurrent Use License	\$2,500.00
	Annual Maintenance for Esri Nautical Solution Single Use License	\$2,500.00
13	Mobile GIS	
	ArcPad	
	ArcPad 7.1	
	ArcPad Single Use License	\$446.00
	ArcPad 5.x/6.x Upgrade to 7.x	\$145.00
	ArcPad 8.0	¢/20.00
	ArcPad Single Use License	\$630.00 \$250.00
	ArcPad Single Use License Annual Maintenance	\$230.00 \$242.00
	ArcPad 5.x/6.x/7.x Upgrade to 10 StreetMap Mobile	φ242.00
	StreetMap Mobile—No Data	
	StreetMap Mobile—No Data included (25–50 licenses)	\$77.00
	StreetMap Mobile—No Data included (51–100 licenses)	\$68.00
	StreetMap Mobile—No Data included (101–1,000 licenses)	\$48.00
	StreetMap Mobile—No Data included (1,001 + licenses)	\$24.00
	StreetMap Mobile—No Data Upgrades	
	StreetMap Mobile—No Data included (25–50 upgrade licenses)	\$77.00
	StreetMap Mobile—No Data included (51-100 upgrade licenses)	\$68.00
	StreetMap Mobile—No Data included (101-1,000 upgrade licenses)	\$48.00
	StreetMap Mobile—No Data included (1,001 + upgrade licenses)	\$24.00
	StreetMap Mobile/ArcGIS Mobile—with Data Option	
	StreetMap Premium Mobile Data (1-50 licenses)	\$100.00
	StreetMap Premium Mobile Data (51-100 licenses)	\$90.00
	StreetMap Premium Mobile Data (101-1,000 licenses)	\$80.00
	StreetMap Premium Mobile Data (1,001 + licenses)	\$50.00
14	Esri Developer Network (EDN)	dia 451.00
	Annual License for Esri Developer Network (EDN) without ArcView	\$1,451.00
	EDN with ArcView Single Use License Bundle (includes 3D Analyst, Spatial Analyst, and Network Analyst extensions)	\$1,934.00
	Total Analyst Oxionsions	

Section	Description	Price
	EDN with ArcEditor Single Use License Bundle (includes 3D Analyst, Spatial Analyst,	\$2,902.00
	and Network Analyst extensions)	Ψ2,702.00
	EDN with ArcInfo Desktop License Bundle (includes 3D Analyst, Spatial Analyst, and Network Analyst extensions)	\$3,869.00
	For Customers Who Already Subscribe to EDN	
	Add-on ArcView to a Current EDN Single Use License—One per EDN License	\$484.00
	Add-on ArcEditor to a Current EDN Single Use License—One per EDN License	\$1,451.00
	Add-on ArcInfo Desktop to a Current EDN Single Use License—One per EDN License	\$2,418.00
	Software Upgrades	
	EDN with ArcView Upgrade to ArcEditor Single Use	\$967.00
	EDN with ArcView Upgrade to ArcInfo Desktop Concurrent Use	\$1,934.00
	EDN with ArcEditor Upgrade to ArcInfo Desktop Concurrent Use	\$967.00
	Technical Support (10 calls) for Esri Developer Network (EDN)	\$2,000.00
	Instructor-Led Training (5 days) for Esri Developer Network (EDN)	\$2,200.00
16	Premium Support Services	
	Premium Support Annual Use—Block of 10 Incidents	\$10,000.00
	Premium Support Annual Use—Unlimited Incidents	\$35,000.00
	Installation Services	
	ArcGIS Server Workgroup Basic Installation Service	\$3,100.00
	ArcGIS Server Workgroup Standard Installation Service	\$5,000.00
	ArcGIS Server Workgroup Advanced Installation Service	\$7,000.00
	ArcGIS Server Enterprise Basic Installation Service	\$5,000.00
	ArcGIS Server Enterprise Standard Installation Service	\$7,000.00
	ArcGIS Server Enterprise Advanced Installation Service	\$14,000.00
	ArcIMS Installation Service	\$5,000.00
	Tracking Server Installation Service	\$20,000.00
17	Instructor-Led Training	
	Esri Site Training—per Student, per Day at Esri Learning Centers in the United States (price effective 1/11/2010)	\$490.00
	Instructor-Led Virtual Classroom—per Student, per Day (price effective 1/11/2010)	\$490.00
	Additional Student—Client Site Private Class per Student per Day	\$330.00
	Additional Student—Esri Site Private Class per Student per Day	\$330.00
	Private Classes—Esri Site per Class per Day (12 students) in Locations in the United States (price effective 1/11/2010)	\$4,410.00
	Private Classes—Client Site per Class per Day (12 students) in Locations in the United States (price effective 1/11/2010)	\$4,410.00
	Client Coaching Services—Client Site	\$4,000.00
	Client Coaching Services—Esri Site	\$4,000.00
	Virtual Campus	
	Individual Courses	
	Esri Virtual Campus Training Course Pricing (1 paid modules) per seat	\$29.00
	Esri Virtual Campus Training Course Pricing (2 paid modules) per seat	\$58.00
	Esri Virtual Campus Training Course Pricing (3 paid modules) per seat	\$87.00
	Esri Virtual Campus Training Course Pricing (4 paid modules) per seat	\$116.00
	Esri Virtual Campus Training Course Pricing (5 paid modules) per seat	\$145.00
	Esri Virtual Campus Training Course Pricing (6 paid modules) per seat	\$174.00
	Esri Virtual Campus Training Course Pricing (7 paid modules) per seat	\$203.00

Section	Description	Price
	Esri Virtual Campus Training Course Pricing (8 paid modules) per seat	\$232.00
	Esri Virtual Campus Training Course Pricing (9 paid modules) per seat	\$261.00
	Esri Virtual Campus Annual User License Pricing	
	Education Licenses (for all Virtual Campus courses)	
	Premium Annual User License (2,500 Virtual Campus Dollar Value)	\$2,250.00
	Premium Annual User License (5,000 Virtual Campus Dollar Value)	\$4,250.00
	Premium Annual User License (10,000 Virtual Campus Dollar Value)	\$7,000.00
	Premium Annual User License (25,000 Virtual Campus Dollar Value)	\$16,250.00
	Premium Annual User License (50,000 Virtual Campus Dollar Value)	\$30,000.00
	Premium Annual User License (100,000 Virtual Campus Dollar Value)	\$50,000.00
	Premium Annual User License (1,000,000 Virtual Campus Dollar Value)	\$500,000.00
	Premium One Year Extension Annual User License	\$600.00



## EXHIBIT 1 SCOPE OF USE (E300 07/16/2010)

Esri, 380 New York St., Redlands, CA 92373-8100 USA • TEL 909-793-2853 • FAX 909-793-5953

The scope of use for the Software, Data, Web Services, and Documentation identified below is described in the applicable footnotes identified in parentheses.

#### Software

- ArcExplorer—Java and Windows Editions (20 and 25)
- ArcGIS API for iOS (1, 16, 25, and 33)
- ArcGIS Desktop
  - ArcInfo (either 1 or 2 and 25, 26, 33, 44, and 45)
  - ArcEditor (either 1 or 2 and 25, 26, 33, 44, and 45)
  - ArcView (either 1 or 2 and 25, 33, 44, and 45)
- ArcGIS Desktop Extensions (7)
- ArcGIS Engine Developer Kit and Extensions (1, 14, 15, 22, 25, 26, and 43)
- ArcGIS Engine Runtime and Extensions (either 1 or 2 and 15, 22, 25, 26, and 33)
- ArcGIS Explorer (20, 25, and 33)
- ArcGIS for AutoCAD (1, 20, and 25)
- ArcGIS for iOS (1, 25, and 33)
- ArcGIS Mobile Deployments (1, 15, 16, 25, 33, and 54)
- ArcGIS Server
  - Workgroup (either 3 or 5 and 8, 9, 25, 28, 29, 30, 32, 33, 38, 39, 40, and 45; if licensed as a Term License, 6 will also apply)
  - Enterprise (either 3, 4, or 5 and 8, 9, 25, 27, 31, 33, 38, 39, 40, and 45; if licensed as a Term License, 6 will also apply)
    - > Cloud Bundle (6 and 33)
- ArcGIS Server Extensions
  - ArcGIS Server Geoportal Extension (either 3, 4, or 5 and 7 and 52)
  - ArcGIS Server Image Extension (7, 8, and 42)
  - ArcGIS Server Image Extension Service Editor
     (1)
  - Other Extensions (7)
- ArcGIS Web Mapping (including SharePoint, JavaScript<sup>™</sup>, Adobe<sup>®</sup> Flex<sup>™</sup>, Microsoft<sup>®</sup> Silverlight<sup>™</sup>/WPF<sup>™</sup>, SOAP, and REST) (6, 33, 35, and 53)
- ArcIMS
  - ArcIMS and Extensions (either 3, 4, or 5 and 8, 10, 31, and 45)
- ArcLogistics
  - Desktop (either 1 or 2 and 25)
  - Using ArcGIS Online (6, 20, 25, 34, 35, and 46)
  - Using ArcGIS Server (6, 20, 25, 34, 35, and 46)
  - Navigator (1 and 46)

- ArcPad (1, 12, 13, 25, and 33)
- ArcReader (20, 25, 33, and 45)
- ArcView 3.x and Extensions (1, 7, and 17)
- Esri Aeronautical Solution (either 1 or 2)
- Esri Business Analyst (either 1 or 2 and 25, 33, 45, and 48)
- Esri Business Analyst Server
  - Workgroup (either 3, 4, or 5 and 8, 9, 21, 25, 28, 29, 31, 33, 39, 40, 45, and 48)
  - Enterprise (either 3, 4, or 5 and 8, 9, 21, 25, 27, 31, 33, 39, 40, 45, and 48)
- Esri Business Analyst Server Developer (3, 6, 25, 33, 35, and 51)
- Esri Defense Mapping (either 1 or 2)
- Esri Developer Network (EDN) Software, Web Services, and Data (6, 7, 24, 25, 26, 33, 34, and 35)
- Esri Nautical Solution (either 1 or 2)
- Esri Production Mapping (either 1 or 2)
- Geoportal Clients for ArcGIS (7, 20, and 52)
- MapIt (11, 25, 31, 33, 35, 49, and 50)
- MapObjects—Java Edition (1, 5, 8, 15, 18, and 19)
- MapObjects LT (1, 14, and 16)
- MapObjects—Windows Edition (1, 14, 15, 16, and 18)
- MOLE (1)
- NetEngine Internet (5)
- Tracking Server (either 4 or 5 and 31)

#### Web Services

ArcGIS Online Services (6, 25, 33, 34, and 35)

#### Data

- ArcGIS Data Appliance (6, 23, 25, and 41)
- Esri Address Coder (either 1, 2, or 5 and 21, 22, 25, and 48)
- Esri Data & Maps (either 1, 2, 3, 4, or 5 and 23 and 37)
- Esri Data (either 1, 2, or 5 and 25 and 48)
  - Demographic, Consumer Spending, Market Potential, Retail MarketPlace, Business, Traffic, Shopping Center, Cable Boundaries, Banking, and Crime
- Sourcebook•America (1 and 21)
- StreetMap Premium (either 1, 2, 4, or 5 and 6 and 25)
- Tapestry Segmentation (either 1, 2, or 5 and 21 and 48)

- 1. "Single Use License." Licensee may permit a single authorized end user to install and use the Software, Data, and Documentation on a single computer for use by that end user on the computer on which the Software is installed. Remote access is not permitted. Licensee may permit the single authorized end user to make a second copy for end user's exclusive use on a portable computer as long as only one (1) copy of the Software, Data, and Documentation is in use at any one (1) time. No other end user may use the Software, Data, or Documentation under the same license at the same time for any other purpose.
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- 8. The administration tools for the Software may be copied and redistributed throughout Licensee's organization.
- 9. User-developed ArcGIS Server administration tools may be copied throughout Licensee's organization, but the ArcCatalog application (found in ArcGIS Desktop) may not be copied.
- 10. The ArcIMS license includes the right to deploy MapObjects—Windows Edition applications on the Internet or intranet. Licensee shall not develop client/server solutions with the ArcIMS—Java Archive (JAR) files without a license for the MapObjects—Java Edition developer kit.
- 11. Licensee may install and use the Software to provide services to multiple users on the same or other computer(s). The Software is licensed per server. The licensed server is the server on which Licensee installs the Spatial Data Service.
- 12. Software is only licensed for navigational use when used in conjunction with ArcLogistics.
- 13. "Dual Use License" means the Software may be installed on a desktop computer and used simultaneously with either a personal digital assistant (PDA) or handheld mobile computer as long as the Software is only used by a single individual at any one (1) time.
- 14. Developers must include the following attribution with any deployed MapObjects application: "Portions of this computer program are owned by LizardTech, Inc., and are Copyright © 1995–2002 LizardTech, Inc., and/or the University of California. All rights reserved. U.S. Patent No. 5,710,835."
- 15. Deployment licenses for desktop or Internet application(s) may be subject to payment of additional license fees.
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- 19. MapObjects—Java Edition contains Java Archive files, which indicate they are authentic Esri-certificated files when used over the Internet. Licensee shall not use Esri certification or reference Esri as a source of trusted content in any modified MapObjects—Java Archive files. Licensee may deploy the unmodified Java class Esri-certified libraries as an integral part of the Licensee's application(s).
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- 21. Licensee shall not withhold any substantial right (e.g., extension of credit) from any individual based solely on the individual's place of residence, as profiled in the Tapestry Segmentation system.

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- 22. (a) ArcGIS Engine Runtime licenses shall not be used for Internet and server development and deployment; (b) an end user must license either ArcGIS Engine Runtime Software or other ArcGIS Desktop Software (ArcView, ArcEditor, or ArcInfo) to obtain the right to run an ArcGIS Engine application on one (1) computer; and (c) the ArcGIS Engine Runtime extensions shall not be used in combination with ArcGIS Desktop Software to run ArcGIS Engine applications. A single user can have multiple applications installed on one (1) computer for use only by that end user.
- 23. Licensee may redistribute the Data as described in the Redistribution Rights Matrix available at <a href="http://www.esri.com/legal/">http://www.esri.com/legal/</a>, in the Help system, or in supporting metadata files, subject to the specific attribution descriptions and requirements for the dataset accessed.
- 24. EDN Software, Web Services, and Data may only be used by one (1) named developer per subscription solely for the purposes of research, development, testing, and demonstration of a prototype application. EDN server Software and Data may be installed on multiple computers for use by any named EDN developer.
- 25. Use of included third-party owned data shall be subject to the Use of Data Restrictions found at <a href="http://www.esri.com/legal/">http://www.esri.com/legal/</a> for the specific Data accessed. The Use of Data Restrictions may be modified by Esri from time to time. If a modification is unacceptable to Licensee, Licensee may cancel a subscription upon written notice to Esri, or discontinue use of the Data or Web Services, as applicable. If Licensee continues to use the Data or Web Services, Licensee will be deemed to have accepted the modification.
- 26. An ArcSDE Personal Edition geodatabase is restricted to ten (10) gigabytes of Licensee data.
- 27. ArcGIS Server Web ADF Runtime Software may not be deployed independent of Licensee's ArcGIS Server Enterprise configuration.
- 28. Use is limited to ten (10) concurrent end users of applications other than ArcGIS Server applications. This restriction includes use of ArcGIS Desktop Software, ArcGIS Engine Software, and third-party applications that connect directly to any ArcGIS Server geodatabase. There are no limitations on the number of connections from Web applications.
- 29. Software can only be used with SQL Server 2005/2008 Express.
- 30. Use is restricted to a maximum of ten (10) gigabytes of Licensee data.
- 31. Redundant Software installation(s) for failover operations is allowed but can only be operational during the period the primary site is nonoperational. The redundant Software installation(s) shall remain dormant, except for system maintenance and updating of databases, while the primary site or any other redundant site is operational.
- 32. No redundant Software installation is permitted.
- 33. Licensee's access to and use of Cloud Bundle, ArcGIS Online Services, or Microsoft Bing Maps are conditioned upon Licensee's acceptance of the Esri Web Site and Service Terms of Use Agreement and the terms and conditions specific to Cloud Bundle, ArcGIS Online Services, or Microsoft Bing Maps found at <a href="http://www.esri.com/legal/">http://www.esri.com/legal/</a>.
- Licensee's organization is limited to the number of specified credits, transactions, geography, or number of users as
  described in the online product description.
- 35. Licensed end users shall not share the client-side data cache derived from ArcGIS Online Services with other licensed end users or third parties.
- 36. Reserved.
- 37. Data provided with StreetMap USA may be used for mapping, geocoding, and routing purposes but is not licensed for dynamic routing purposes. For instance, StreetMap USA may not be used to alert a user about upcoming maneuvers (such as warning of an upcoming turn) or to calculate an alternate route if a turn is missed.
- 38. The ArcGIS Server 3D extension included with ArcGIS Server Standard (Workgroup or Enterprise) may only be used for generating globe data cache(s) or publishing a globe document as an ArcGIS Globe Service. No other use of the ArcGIS Server 3D extension Software is permitted with ArcGIS Server Standard.
- Any editing functionality included with ArcGIS Server is not permitted for use with ArcGIS Server Basic (Workgroup or Enterprise).
- 40. Geospatial Enterprise JavaBeans (EJB) provided with ArcGIS Server (Workgroup or Enterprise) is permitted for use only with ArcGIS Server Advanced.
- 41. Licensee may only use Data from a single state with the Single State version of ArcGIS Data Appliance. This restriction applies to a large-scale (i.e., scale levels below 1:100,000) street map, transportation layer, boundaries and places layer, and one (1)-meter or better resolution imagery included in the USA Collection. This restriction does not apply to the small-scale (i.e., scale levels above 1:100,000) maps provided in the World Collection, which are intended for display at global and regional scales.
- 42. Licensee has the right to one (1) desktop deployment of the ArcGIS Server Image extension Service Definition Editor for every four (4) cores of ArcGIS Server Image extension that are licensed.
- 43. Licensee may develop an unlimited number of applications on a single computer and deliver the applications to end users with or without the ArcGIS Engine Runtime Software.
- 44. For any operating system environment in which Licensee runs instances of the Concurrent Use License management software, Licensee may run up to the same number of passive failover instances of the Concurrent Use License management software in a separate operating system environment for temporary failover support.
- 45. Data licensed with Esri Business Analyst and Esri Business Analyst Server is restricted for use only in conjunction with the respective Business Analyst extension.
- 46. Licensee should not follow any route suggestions that appear to be hazardous, unsafe, or illegal. Licensee assumes all

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risk of using this navigation Software.

47. Reserved.

- 48. Licensee may include reports and maps created from the Software or Data in hard-copy or read-only format for presentation packages or marketing studies for subsidiaries and customers. The total content of the Esri reports and maps must be less than twenty percent (20%) of Licensee's total content of the presentation package or marketing study. Full, complete, stand-alone reports or maps created from the Software or Data and not part of a presentation package or marketing study cannot be resold, sublicensed, or otherwise transferred without prior written permission of Esri. Licensee's third-party customer may only receive reports and maps generated by Licensee and may only use the maps and reports received from Licensee for internal purposes. In no case shall Licensee redistribute the Data in digital formats.
- 49. Esri MapIt Silverlight Web or WPF applications may not be deployed independent of Licensee's MapIt deployment configuration.
- 50. Licensee has the right to one (1) desktop deployment of Spatial Data Assistant for each Esri MapIt server license.
- 51. Esri Business Analyst Server Developer and Data may only be installed on one (1) server per license solely for the purposes of research, development, testing, and demonstration of a prototype application.
- 52. Source code is the intellectual property of Esri. Licensee shall treat any source code file identified as "Software" in a README file or at <a href="http://www.esri.com/legal/">http://www.esri.com/legal/</a> as a trade secret for Licensee's own internal use only and not for further redistribution or access by unlicensed third parties. Licensee shall not modify the Software, Documentation, Data, or source code to incorporate, embed, link, or otherwise include any code, libraries, or data licensed or distributed under an open source licensing or distribution models similar to Free Software Foundation's GNU General Public License (GPL) or GPL-compliant licenses, including, without limitation, the Artistic License (e.g., Perl), the Mozilla Public License, the Netscape Public License, and the Sun Community or Industry Standards License, that could require a user to make its proprietary source code available to a requesting third party.

53. Deployment license options are as follows:

- a. A license for Web applications is per the principal registered unique domain identifier. Domain is the Internet domain name registered with a domain name registrar. For example, in example.com, example.com is the registered unique domain identifier. Similarly, in example.com.xx, where xx is a registered country code, example.com.xx is the registered unique domain identifier.
- b. A license for desktop applications or SharePoint is per organization. For the purposes of this license, organization is equivalent to a principal registered unique domain identifier (as described above). For example, desktop applications can be used by any employee of the organization with the principal registered unique domain identifier. There is no limit to the number of applications that can be built and deployed within an organization.
- 54. ArcGIS Mobile is licensed for use with ArcGIS Server Advanced (Enterprise or Workgroup) and ArcGIS Desktop (ArcInfo, ArcEditor, ArcView, and ArcGIS Engine applications).

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# Esri U.S. Software Standard Maintenance Program

Last edited: August 5, 2010

#### **Article 1.0 Introduction**

- 1.1 Purpose. The purpose of this Esri US Standard Maintenance Program ("Program") document is to:
  - Describe the Program for U.S. customers.
  - Provide definitions of Maintenance and support-related terminology used by Esri.
  - Describe Maintenance subscription quoting and invoicing procedures.
  - Describe the services provided by Esri Support Services.
  - List general procedures and conditions including contact information and requirements.
- 1.2 Program Overview. The Program, also referred to as "Standard Maintenance," or "Maintenance," is the support Esri makes available for unmodified Software to the Software license-holder ("Licensee"), including Incident tracking, attempts to correct reported problems, new releases, and enhancements. Maintenance for the first year is automatically included when qualifying Software is licensed. To determine which Software includes first-year Standard Maintenance, consult Esri's Product Qualification webpage, <a href="http://www.esri.com/apps/">http://www.esri.com/apps/</a> products/maintenance/qualifying.cfm.

The Program is composed of the following:

- Automatic shipment of Software Updates.
- Esri Support Services.
- Registration (where applicable) to the annual Esri user conference.
- Priority consideration for Esri's Software Beta Program, which allows the Licensee to preview and test Software prior to general release.
- Subscriptions to ArcNews and ArcUser.
- Notification of Software promotions, when offered.

#### Article 2. Definitions and Descriptions

Capitalized terms used in this Program shall have the following:

#### 2.1 Authorized Caller or Point of Contact

An Authorized Caller or Point of Contact is an individual designated by Licensee who may contact Esri to request technical support (e.g., to report Software Incidents or request assistance with Software use).

## 2.2 Customer Number

Customer Number means a unique number created and provided by Esri that identifies each Esri customer site. The number is between one and six digits and may also be referred to as an *end user* or *client ID* number on the invoice and/or packing list that is shipped with Esri software.

## 2.3 Hot Fix

A Hot Fix is a single fix in one of the specific functional areas deemed critical for a specific site (e.g., when production has stopped). When a business justification review is completed and a complete technical feasibility assessment results in approval, the fix is delivered directly to the customer or to a local distributor, usually via FTP. The documentation delivered with the Hot Fix clearly identifies the software problems(s) that are addressed by a Hot Fix and any limitations. Hot Fixes are tested by the affected team(s) in a focused manner. Hot Fixes are incorporated into subsequent service packs. Hot Fixes do not add new functionality. Hot Fixes are not functional unless the end user already has the required Product release installed.

#### 2.4 Incident

An Incident is the record of a customer request for technical assistance made by phone, e-mail, fax, web form, or chat. It contains technical notes and documentation of all interactions between the customer and support representative related to the request. Depending on how the request was initiated, an Incident or tracking number is provided by a support representative either verbally or by e-mail confirming the creation of the Incident. The Incident number is used for referencing the request. The status of an Incident can be open (active) or closed (inactive).

## 2.5 Maintenance Renewal Ouote

The Maintenance Renewal Quote is the non-invoice notification, issued 90 days before the expiration of a Maintenance term, to all customers who have current Maintenance subscriptions that are nearing the Maintenance term expiration date. The quote is sent to the Point of Contact who has been designated to receive all Maintenance-related correspondence from Esri. The Maintenance quote is sent via e-mail or fax and contains information about the forthcoming Software Maintenance term, which includes the type of Software licensed and quantity of licenses, the type of Maintenance subscription (primary or secondary), the start and end dates of the Maintenance term, and the anticipated Maintenance renewal fees due for each type of Maintenance subscription. Maintenance renewal quotes are valid for 90 days from date of issuance.

#### 2.6 Maintenance Term

The Maintenance Term is the Maintenance subscription duration as defined by the Maintenance start and end dates, during which customers with licensed products who have purchased Maintenance are entitled to receive applicable Maintenance benefits.

#### 2.7 Patch

A Patch is a single fix (see Hot Fix) or a set of related fixes in a specific functional area of the software that will affect a large number of customers and needs to be posted on the web for general availability. Once a Patch is released it will be incorporated into a subsequent service pack release. Patches are tested by the affected teams. Patches do not add new functionality. Patches are not functional unless the end user already has the required product release installed.

#### 2.8 Software License

A Software License is the limited grant of rights to use a Software program or component as defined by the terms and conditions in the Esri software license agreement.

## 2.9 Software Updates

Software Updates are a collection of files that correct a problem with a Software program or improve the Software through enhancements. Updates are distributed automatically to customers who are current on Maintenance and elect to receive media delivery, as part of the benefits of a Maintenance subscription. Customers may also elect to receive updates through web download; in such cases, Esri will send an e-mail message to the customer's designated Points of Contact advising when a new release is available for download.

## 2.10 Support Services

Support Services is Software technical support or technical assistance provided by Esri to the Licensee and the Esri user community. See Article 3.0 Support Services for a more detailed description.

## **Article 3.0 Support Services**

3.1 Support Services. Esri Support Services comprises the following:

## a. Telephone Support and Incident Reporting/Logging

If a technical issue arises that Licensee needs help with, Licensee can log an Incident with Esri over the phone. Support hours are Monday through Friday, 5:00 a.m. to 5:00 p.m. (Pacific Time). Licensee is not limited to a set number of times telephone support can be contacted. Licensee can reach Esri at 888-377-4575, ext. 2.

#### b. Secure Live Remote Support

Esri may interact with Licensee's system using Citrix® GoToAssist tool to assist with technical support.

## c. Esri Online Support Center

The Esri Online Support Center is an Esri Web site that communicates new technical information to Licensee and to the Esri user community in the form of updated product documentation, blog posts, technology announcements, and more. The Esri Online Support Center can be found at <a href="http://support.esri.com">http://support.esri.com</a>. Licensee can also report an Incident using the Esri Online Support Center.

## d. Esri User Advocacy Group

A User Advocacy Group is a group within Support Services created to improve Esri's ability to understand and respond to technical issues impacting Esri licensees. The UAG encourages feedback from the user community by

collecting user information which is presented to development teams to help shape the future direction of Software. UAG may be contacted through Esri Support Services.

#### e. Hot Fix

A Hot Fix is defined above under Article 2 Definitions.

#### f. Knowledge Base

Esri's Knowledge Base is a database of known Software problems, "how-to" documents, white papers, system requirements, and common error messages for Esri Software. It can be accessed by navigating to <a href="http://support.esri.com">http://support.esri.com</a> and clicking the Knowledge Base tab.

## g. User Forums

The Esri Software user forums are Web based and provided to share questions and knowledge about technical details and techniques for accomplishing tasks. The user forums can be accessed by navigating to <a href="http://support.esri.com">http://support.esri.com</a> and clicking the User Forums tab.

#### h. Web Help

Web Help is an up-to-date version of the help system shipped with the product; new information is added and existing topics are updated as necessary. Web Help can be accessed by navigating to <a href="http://support.esri.com">http://support.esri.com</a>, clicking the Knowledge Base tab, and clicking the Web Help link.

#### i. Product Documentation

Product Documentation is part of Knowledge Base and includes How-To documents, FAQs, Tutorials, Tips and Tricks, Functionality Matrixes, Best Practices, and What's New? sections on Esri's past and current products. Product Documentation can be accessed by navigating to <a href="http://support.esri.com">http://support.esri.com</a>, clicking the Knowledge Base tab, and clicking the Product Documentation link.

#### j. Customer Care Portal

The Customer Care Portal is a self-service tool for licensing, downloads, Incident management, and software problem management. The Customer Care Portal is a key tool in the acquisition and use of ESRI Software. The Customer Care Portal can be found at http://customers.esri.com.

## k. Support Newsletters

Licensee can subscribe to *ArcNews*, which contains articles specific to Support Services. These articles contain technical and product information designed to enable our customers to work more effectively with Esri Software. To subscribe to *ArcNews*, visit <a href="www.esri.com">www.esri.com</a> and click *ArcNews* under the News tab.

#### 3.2 Support Services Scope

- Technical assistance provided through Esri Support Services is limited to unmodified Esri Software.
- Sample applications that ship with each product are provided for demonstration purposes and are considered unsupported.
- Patches received outside a product's life cycle deliverables are considered unsupported unless authorized by Esri.
- The technical support resources available during a product's life span are described in the Product Life Cycle Support Policy at <a href="http://help.arcgis.com/en/shared/product-life-cycle/ProductLifeCycle.pdf">http://help.arcgis.com/en/shared/product-life-cycle/ProductLifeCycle.pdf</a>. The four support phases of Esri's Product Life Cycle are outlined in this document. The Life Cycle Support status for each of the Esri software products can be found at <a href="http://resources.arcgis.com/content/product-life-cycles">http://resources.arcgis.com/content/product-life-cycles</a>.
- Technical assistance through Esri Support Services is not available for hardware, graphic cards, monitors, plotters, graphic printers, digitizers, modems, and other like peripherals which are not provided by Esri, except to answer questions of how standard, supported devices interface to Esri Software.
- These terms and conditions are subject to change by Esri with thirty (30) days written notice.

#### 3.3 Accessing Support Services

Licensees are required to designate Authorized Callers for all direct support services-related communications with Esri. Esri's Product Qualification webpage identifies the number of Authorized Callers that Licensee may designate for each software product. If the Licensee has an enterprise license or site license agreement with Esri, the Authorized Callers will be identified by name in the license agreement. Licensee may replace an Authorized Caller at any time by notifying Esri Support Services.

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Licensees within the United States may contact Support Services between 5:00 a.m. and 5:00 p.m. (Pacific Time), Monday through Friday, except for Esri holidays. International users should contact their local Esri distributor for these services.

Tel.: 888-377-4575, ext. 2 Fax: 909-792-0960

E-mail: support@esri.com
Web: http://support.esri.com

## a. By Telephone

Each reported technical support request is logged as an Incident and given a unique identification number for Licensee's reference and tracking. After an Incident is logged, the caller is connected to a technical specialist who will be dedicated to work on the Incident until it is resolved or determined to be a problem in the Software. If a specialist is unavailable, the call is placed in a dispatch queue. Licensee will then be contacted by the first available technical specialist.

## b. By E-mail, Fax, or Web Form

Fax and e-mail support are available to Licensees who do not want to telephone or who cannot reach technical support during normal operating hours. Licensee may in addition request support by completing an on-line web form available at http://support.esri.com/en/webform. Requests through these channels are received 24 hours a day, 7 days a week, but are logged and assigned to a technical specialist beginning the next business day. Support requests are answered on a first come, first served basis. All Incidents reported by fax, e-mail, or web form are given the same priority and level of attention as those reported by telephone.

All requests for technical support must contain detailed information about Licensee's Incident. To help expedite a solution, technical specialists expect information that includes Licensee's type and version of Esri Software, hardware platform, and peripherals (if applicable); the version of operating system; a description of the problem; and Licensee's Esri customer number. Please refer to the Preparing for Contacting Support Services section below for additional details. Esri's technical specialist will respond by telephone, fax, or e-mail.

#### c. By Chat

Another method of contacting technical support is to use online chat. Each valid chat interaction is logged as an Incident and given a unique identification number for Licensee's reference and tracking. The licensee is connected to a technical specialist who will be dedicated to work on the Incident until it is resolved or determined to be a problem in the Software. Chat-based requests are received during business hours. To begin a chat, click the button for 'Chat with an Analyst' on Esri's Online Support Center Web-site. The URL is <a href="http://support.esri.com/en/webform-chat">http://support.esri.com/en/webform-chat</a>.

#### 3.4 Resolution Time

Resolution times are dependent on factors that are often outside the control of Esri. These factors often include but are not limited to operating system limitations, limitations based on user-designated workflow, security issues, integration with third-party applications that have not been provided by Esri and customer availability. Usually, Esri is able to answer questions and suggest solutions to Incidents on the same day it receive requests, but the turnaround time for a response may depend on the complexity of the Incident. While it is Esri's goal to provide an acceptable resolution to all incoming issues, Esri cannot predict resolution time.

## 3.5 Preparing for Contacting Support Services

When contacting Esri for technical assistance, License must be prepared to provide as much of the following information as possible:

- Licensee's Esri Customer Number
- The phone number and e-mail address where Licensee can be reached
- The version of the Software Licensee is using
- The version of the operating system Licensee is using
- The database Licensee is using, if applicable
- A description of what Licensee was doing when the problem occurred
- The exact wording of any error messages that may appear on the screen

Any steps taken to resolve the problem

## Article 4.0 Maintenance Renewal and Expiration

- **4.1 Renewal Notice.** Esri will notify Licensee when Maintenance subscriptions are scheduled to expire. If Licensee wishes to renew Maintenance, a quote is mailed to the Licensee.
- **4.2 Maintenance Expiration.** If Esri has not received an order or payment prior to the termination date, Licensee will receive a notification stating that Licensee Maintenance term has expired. Technical support will be extended for an additional thirty (30) days and Licensee will no longer be eligible to receive any Software Updates that are released after the Licensee Maintenance term has expired. Any other Maintenance activities that are contingent on a current Maintenance subscription will also be terminated.

If a purchase order or payment is received during the extended thirty (30) day technical support period, all benefits will be reinstated. However, if no order or payment is received, Licensee will no longer be able to receive technical support and Licensee's Maintenance subscription will be considered to have expired.

## Article 5.0 Payment

- **5.1 Payment.** Maintenance program subscriptions can be purchased in advance on an annual basis. Fees are due and payable annually in advance. Payment terms will be Net 30 Days.
- **5.2 Prorating Maintenance Terms.** If multiple Software products have been licensed throughout the course of a year by one customer, separate Maintenance quotes for each product are not issued. Instead, the Maintenance anniversary date for each license is prorated to the anniversary date of the first product licensed, with Maintenance. All licensed Esri Software products offering a maintenance subscription are synchronized to reflect a common Maintenance start and end date, regardless of when each was first licensed. These prorated dates will be reflected on the Maintenance renewal quote.
- 5.3 Reinstatement of Lapsed Maintenance Subscriptions. If Maintenance has lapsed, back Maintenance fees, in addition to the current fees, may be required to reinstate Maintenance.

#### Article 6.0 User Conference Registration

## 6.1 Registration Guidelines

- a. Maintenance for some Esri Software includes registration at Esri's annual user conference at no additional charge. Unless otherwise agreed by Esri and the Licensee, Esri's Product Qualification webpage establishes which products qualify for user conference registrations and the number of registrations available for each product.
- b. If the Licensee has an enterprise license agreement, partner agreement, or other master agreement with Esri, the agreement may provide for a different number of user conference registrations.
- c. Maintenance for ArcGIS extension Software and secondary Maintenance for any Software (except ArcGIS, ArcView, and ArcEditor) do not include any entitlement for user conference registrations. Only the standard Maintenance programs provide this benefit.
- d. For Software licensed on a concurrent or single use basis, the number of registrations available may depend on the total number of concurrent or single use licenses currently covered under a Maintenance subscription. In these cases, the total number of Maintenance subscriptions is considered regardless of Maintenance type (e.g., primary or secondary). In other words, both primary and secondary licenses count toward the total.
- e. Staging Server Licenses and Software obtained under the EDN program do not qualify for user conference registrations.
- f. Esri reserves the right to withhold user conference registrations from customers who are substantially delinquent in Maintenance payments due to Esri.
- g. User conference registrations are assigned to customers in the order that registration forms are received. If the customer number listed on the registration form does not meet the above guidelines, or if the number of attendees from each site exceeds the number of user conference registrations available to the site based on qualifying Maintenance benefits, the customer will be responsible for any additional registration fees.
- h. Presenting a paper, submitting a poster, submitting a Software application, or having other involvement with the conference does not automatically register Licensee or exclude Licensee from user conference fees. All presenters must register and pay the appropriate fees (or Maintenance) to attend the conference.
- i. A list of Licensee's Software licenses can be found on Licensee's annual Software Maintenance subscription invoice.

j. User conference registrations are nontransferable.

## Article 7.0 Contacting Esri

Esri Support Services (technical support) Center

Tel.: 888-377-4575, ext. 2 Fax: 909-792-0960

E-mail: support@esri.com

Website Address: http://support.esri.com

Support Web Form: http://support.esri.com/en/webform

Chat: http://support.esri.com/en/webform-chat

Hours: 5:00 a.m. to 5:00 p.m. (Pacific time) Monday through Friday, except Esri holidays

## **Esri Corporate Offices**

Tel.: 909-793-2853 Fax: 909-793-5953 E-mail: info@esri.com

Hours: 8:00 a.m. to 5:00 p.m. (Pacific time) Monday through Friday, except Esri holidays

## **Esri Customer Service**

Tel.: 888-377-4575, ext. 5 E-mail: service@esri.com Web: http://service.esri.com

Hours: 8:00 a.m. to 5:00 p.m. (Pacific time) Monday through Friday, except Esri holidays

380 New York Street, Redlands, California 92373-8100, USA Telephone 909-793-2853 • Fax 909-793-5953 Web: http://www.esri.com

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# State of Idaho

# Department of Administration Division of Purchasing

C.L. "BUTCH" OTTER
Governor
MIKE GWARTNEY
Director
BILL BURNS
Administrator

650 W State Street, Room B15 P. O. Box 83720 Boise, ID 83720-0075 Telephone (208) 327-7465 FAX (208) 327-7320 http://www.adm.idaho.gov/purchasing/

September 17, 2010

Environmental Systems Research Institute, Inc. (Esri)

Esri.-Inc

Attn: Doug Simms 380 New York St Redlands CA 92373-8100 VIA FACSIMILE TRANSMISSION 909-793-5953 ORIGINAL MAILED

RE:

Renewal of Statewide Contract SBPO1218-02, a Statewide Contract for Geographic Information Systems (GIS) software and services for various State of Idaho Agencies, Institutions, and Departments

Expiring Janaury 31, 2011

The State of Idaho would like to renew the above referenced statewide contract for a period of <a href="One (1)">One (1)</a> <a href="Year">Year</a>.

The contract renewal period commences <u>February 1, 2011 to January 31, 2012</u>. The same terms and conditions prevail for the contract renewal period, except as expressly modified herein.

If this is acceptable to your company, please sign in the appropriate space below and send-back to the Division of Purchasing or you can fax back to this office at 208-327-7320.

Thank you for your consideration in this matter.

Sincerely

Gregory Lindstrom Purchasing Officer Idaho Division of Purchasing

GL:CC

APPROVED: X YES \_\_\_\_NO

**Environmental Systems** 

COMPANY: Research Institute, Inc. (Esri)

(Signature / Date

Krista Moreno- Manager, Contracts & Legal Services

(Printed Name)