# Idaho Dell Account Team

**Mike Freeman** and **Drew Fulton** are your main points of contact and are solely responsible for bringing the right Dell resources to solve your business problems with the right technology solution.

## Daily Account Mgmt

<table>
<thead>
<tr>
<th>Name</th>
<th>Email</th>
<th>Ph:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mike Freeman</td>
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<td>512 513 9002</td>
</tr>
</tbody>
</table>

- Single point of accountability
- Represents all product lines
- Manages the virtual Dell team
- Available for onsite visits

## Data Center Resources

<table>
<thead>
<tr>
<th>Name</th>
<th>Email</th>
<th>Ph:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ben Nava</td>
<td><a href="mailto:Ben_Nava@Dell.com">Ben_Nava@Dell.com</a></td>
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</tr>
</tbody>
</table>

- Technical expertise in Enterprise solutions
- Pre-sales technical support
- Roadmap presentations
- Networking expertise
- Networking roadmap presentations
- Dell Networking expertise
- Networking roadmap presentations
- Storage architecture / infrastructure design
- Pre-sales technical support
- Dell Storage expertise
- Storage roadmap presentations
- Storage architecture / infrastructure design
- Pre-sales technical support

## Software Resources

<table>
<thead>
<tr>
<th>Name</th>
<th>Email</th>
<th>Ph:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gerard Ear</td>
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<td>405.512.8889</td>
</tr>
</tbody>
</table>

- Microsoft Volume Licensing
- VM Ware
- Quest Kace and Data Protection
- Sonicwall
Account Support Resources

Employee Purchase
800.695.8133

Technical Support
800.822.8965

Premier Page Helpdesk
877.542.3355

Customer Care
888.242.0938

Online Resources:

Invoicing:
www.dell.com/myinvoices

Order Status/Tracking:
www.dell.com/orderstatus