



August 2022 | State of Idaho

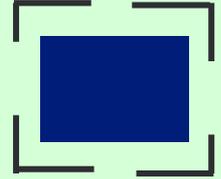
# Access<sup>®</sup> Online Transaction Management and Reporting

## Webinar tips

- Mute microphones if using
- Do not put us on hold



- Expand/contract view: use full screen icon
- ESC key to exit full screen mode



- Using demo system data
- Your system views may vary



Ask questions at any time.

**TIP:** Write them down!



# Learning objectives

At the end of this session, you will be able to:

## **View transaction information**

- ✓ Navigate to the transaction list
- ✓ Filter the list of transactions
- ✓ Attach receipt, re-allocate, submit disputes
- ✓ Set up statement notifications
- ✓ Locate resources for transaction information

## **Run standard reports**

- ✓ Describe an overview of reporting in Access Online
- ✓ Set up and run standard reports
- ✓ Schedule reports
- ✓ Locate reports in Data Exchange
- ✓ Locate resources for reporting



# Transaction data and receipt retention

**Transaction data, including receipts, are available for viewing and reporting as follows:**

- Transaction data and receipts: For 12 past cycles plus the current cycle through the Transaction Management area
- Transaction data: For 24 months by looking at statements
- Transaction data and receipts: For 72 months (6 years) after the last transaction or payment was made - through Reporting
- For longer periods after 6 years, make a request to the bank



Navigate to the transaction list

# Navigate to Transaction

The system logs you out after 15 minutes of inactivity.

Get comfortable using links, your browser back button will kick you out.

Past 10 transactions

Event Driven Notification  
Transaction Management  
Account Information  
Reporting  
My Personal Information

Welcome to Access Online PAULINE WILLIAMS PRUITT  
Your last login was 07/24/2017  
Language Selection: can English

Message Center  
Message(s) from Access Online

Home  
Contact Us  
Training

Purchasing

Acct#/Name: ...5132 PAULINE WILLIAMS PRUITT  
Account ID: 002551324043  
Account Status: Open

Current Balance: \$0.00  
Credit Limit: \$2,500.00  
Available Credit: \$2,500.00

Quick Links  
[Manage Home Page Settings](#)  
[Account Alerts](#)  
[Manage Contact Information](#)  
[Manage Email Notifications](#)  
[Run Transaction Detail Report](#)  
[View All Statements](#)  
[View Last Cycle Transactions](#)  
[View Open Transactions](#)

Last 10 Transactions Posted

Posting Date	Merchant	Amount
05/26	GRAYBAR ELECTRIC	\$388.00
05/22	UNIVERSAL RADIO INC	\$32.90
05/16	DELL MARKETING L.P.	\$224.57
05/15	CTI TRUCK SERVICE INC.	\$255.36
05/15	CTI TRUCK SERVICE INC.	\$7,463.15
05/15	CTI TRUCK SERVICE INC.	\$2,800.00
05/14	BEST BUY 00009746	\$162.00
05/13	DELL MARKETING L.P.	\$2,393.61
05/09	MOUSER ELECTRONICS DSB	\$8.58
05/08	HARRISON CRANE SERVICE	\$350.20

Information

Click Transaction Management

Card balance

Helpful quick links

# Navigate to your transaction list

Event Driven Notification  
Order Management  
**Transaction Management**  
• Transaction List  
Account Information  
Reporting  
My Personal Information

---

Home

Contact Us

Training

## Transaction Management

[Transaction List](#)

view, review, allocate/reallocate and add comments to transaction information.

Click Transaction List

[View Previous Cycle](#)

Presents the Transaction list for the previous cycle.

[View Pending Transactions](#)

Presents the pending transactions list.

Links quickly take you to pre-filtered views of transactions

[View Unmatched Transactions](#)

Presents the unmatched transactions list.

View the card summary

and transaction Summary of the card account

Summary of the card account

Click the menu for the Billing Cycle Close Date

Search or filter the transaction list

Transaction List – work with transactions here

## Transaction Management Card Account Summary with Transaction List

Card Account Number: \*\*\*\*\*5132, PAULINE WILLIAMS PRUITT  
Card Account ID: 002551324043

[Create](#) | [Manage](#) | [» Trans List](#)

### [-] Card Account Summary

Account Number: 5132  
Account Name: PAULINE WILLIAMS PRUITT

Billing Cycle Close Date:  [Search](#) [Print Account Activity](#)

Total Transactions: \$13,719.50 8 Final Approved Transactions: \$0.00 0  
Reallocated Transactions: \$0.00 0 % Final Approved Transactions: 0.0% 0.0%  
% Reallocated Transactions: 0.0% 0.0%

Open Account

### [+] Search Criteria [Return to top](#)

### [-] Transaction List [Return to top](#)

Records 1 - 8 of 8

[Check All Shown](#) | [Uncheck All Shown](#)

Select	Status	Approval Status	Match	Trans Date	Posting Date	Merchant	City/State	Amount	Detail	Purchase ID
<input type="checkbox"/>		Pending		05/23	05/26	GRAYBAR ELECTRIC	CLAYTON, MO	\$388.00		55132
<input type="checkbox"/>	<input checked="" type="radio"/>	Pending		05/21	05/22	UNIVERSAL RADIO INC	REYNOLDSBURG, OH	\$32.90		55132
<input type="checkbox"/>		Pending		05/14	05/16	DELL MARKETING L.P.	800-727-1100, TX	\$224.57		55132
<input type="checkbox"/>		Pending		05/13	05/15	CTI TRUCK SERVICE INC.	OKLAHOMA CITY, OK	\$255.36		55132
<input type="checkbox"/>		Pending		05/13	05/15	CTI TRUCK SERVICE INC.	OKLAHOMA CITY, OK	\$7,463.15		55132
<input type="checkbox"/>		Pending		05/13	05/15	CTI TRUCK SERVICE INC.	OKLAHOMA CITY, OK	\$2,800.00		55132
<input type="checkbox"/>		Pending		05/02	05/14	BEST BUY 00009746	RICHFIELD, MN	\$162.00		55132
<input type="checkbox"/>		Pending		05/11	05/13	DELL MARKETING L.P.	800-727-1100, TX	\$2,393.61		55132

Disputed  Matched  Exception  Reallocated  Trans Detail Level  Upload

[Check All Shown](#) | [Uncheck All Shown](#)

Records 1 - 8 of 8

[Reallocate](#) [Mass Reallocate](#) [Match to Order](#) [Approve](#) [Pull Back](#)

# Filter by billing cycle

## Transaction Management

### Card Account Summary with Transaction List

Card Account Number: \*\*\*\*\*5132, PAULINE WILLIAM  
Card Account ID: 002551324043

Create | Manage | » Trans List

#### [-] Card Account Summary

Account Number: ...5132 Outstanding Orders: \$0.00 0  
Account Name: PAULINE WILLIAMS PRUITT Unmatched Transactions: \$35,456.55 39

Billing Cycle Close Date

- All
- Open
- 02/09/2017
- 01/09/2017

Search

Print Account Activity

Total Transactions: \$13,719.59 8 Final Approved Transactions: \$0.00 0  
Reallocated Transactions: \$0.00 0.0%  
% Reallocated Transactions: 0.0%

Open Account

Usually, you will be approving either the open transaction or ones from the previous cycle. Up to 14 cycles display here.

Select the recent past cycle and click Search

# Filter the list using search

 Search Criteria [Return to top](#)

**Transaction Amount:**

All  \$

**Purchase ID:**

**Approval Status:**

All

**Pull Back Eligibility:**

**Order Match Status:**

All

**Disputed Transactions:**

**Reallocated Transactions:**

**Display** 25  Transactions per page

Search

Reset & Search with Defaults

[Advanced Search](#)

See more search fields.

Use the *Approval Status* drop-down menu to filter the list by status. This helps you quickly identify which transactions you still need to approve.

# Transaction list

[-] Transaction List

[Return to top](#)

Records 1 - 25 of 44

Page: 1 | 2

[Check All Shown](#) | [Uncheck All Shown](#)

Select	Status	Approval Status	Match	Trans Date	Posting Date	Merchant	City/State	Amount	Detail	Purchase ID	Attachment	Comments	Accounting Code
<input type="checkbox"/>		Pending		02/05	02/09	RTD OPERATION	DENVER, CO	\$215,424.00		71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		02/06	02/07	ANC PEOPLE MOVER BUS 4	ANCHORAGE, AK	\$10,000.00		71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		02/05	02/07	INDY GO	INDIANAPOLIS, IN	\$20,000.00		71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		02/06	02/07	THE T	FORT WORTH, TX	\$25,500.00		71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		02/05	02/06	DART STORE	DALLAS, TX	\$3,290.00		71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		02/05	02/06	DART STORE	DALLAS, TX	\$77,520.00		71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		02/05	02/06	DART STORE	DALLAS, TX	\$2,350.00		71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		02/05	02/06	DART STORE	DALLAS, TX	\$22,890.00		71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		02/05	02/06	DART STORE	DALLAS, TX	\$22,890.00		71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		02/05	02/06	DART STORE	DALLAS, TX	\$99,940.00		71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		02/05	02/06	DART STORE	DALLAS, TX	\$5,670.00		71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		02/05	02/06	RTD OPERATION	DENVER, CO	\$46,404.00		71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		02/05	02/06	RTD OPERATION	DENVER, CO	\$12,555.00		71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		02/05	02/06	RTD OPERATION	DENVER, CO	\$972.00		71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		02/05	02/06	RTD OPERATION	DENVER, CO	\$2,000.00	CR	71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		01/23	01/25	LAKETRAN	TEL4403501000, OH	\$5,925.00		71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		01/22	01/25	METROCARD EXTENDED SAL	888-345-3882, NY	\$21,160.00	CR	71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		01/22	01/25	METROCARD EXTENDED SAL	888-345-3882, NY	\$60,000.00	CR	71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		01/22	01/23	CITY OF ALB-TRANSIT	ALBUQUERQUE, NM	\$5,320.00		71485		9999 999997777 7775555 5	
<input type="checkbox"/>		Pending		01/22	01/23	CITY OF ALB-TRANSIT	ALBUQUERQUE, NM	\$4,360.00		71485		Multiple	

Disputed Matched Exception Reallocated Trans Detail Level Reallocation Locked Upload

[Check All Shown](#) | [Uncheck All Shown](#)

# Do not forget additional pages!

## [-] Transaction List

[Return to top](#)

Records 26 - 27 of 27

Page: 1 | 2

[Check All Shown](#) | [Uncheck All Shown](#)

Select	Status	Approval Status	Match	Trans Date	Posting Date	Merchant	City/State	Amount	Detail	Purch
<input type="checkbox"/>		Pending		02/12	02/14	CDW GOVERNMENT	TEL8474196132, IL	\$37.00		71543
<input type="checkbox"/>		Pending		02/08	02/12	SAL TNKFAA	SAN ANTONIO, TX	\$141.67		71543

Disputed Matched Exception Reallocated Trans Detail Level Upload

[Check All Shown](#) | [Uncheck All Shown](#)

Records 26 - 27 of 27

Page: 1 | 2

Reallocate

Mass Reallocate

Match to Order

Approve

Pull Back

# Viewing transaction details

## Transaction Management

### Card Account Summary with Transaction List

Card Account Number: \*\*\*\*\*5132, PAULINE WILLIAMS PRUITT  
 Card Account ID: 002551324043

[Create](#) | [Manage](#) | [» Trans List](#)

# View a transaction

#### [-] Card Account Summary

Account Number: ● ...5132 Outstanding Orders: \$0.00 0  
 Account Name: PAULINE WILLIAMS PRUITT Unmatched Transactions: \$35,456.55 39

Billing Cycle Close Date:  [Search](#) [Print Account Activity](#)

Total Transactions: \$13,719.59 8 Final Approved Transactions: \$0.00 0  
 Reallocated Transactions: \$0.00 0 % Final Approved Transactions: 0.0% 0.0%  
 % Reallocated Transactions: 0.0% 0.0%

● Open Account

#### [+] Search Criteria

[Return to top](#)

#### [-] Transaction List

[Return to top](#)

Records 1 - 8 of 8

[Check All Shown](#) | [Uncheck All Shown](#)

Select	Status	Approval Status	Match	Trans Date	Posting Date	Merchant	City/State	Amount	Detail	Purchase ID
<input type="checkbox"/>	<span style="color: red;">Ⓢ</span>	Pending	<span style="color: blue;">∞</span> <span style="color: red;">▲</span>	05/23	05/26	GRAYBAR ELECTRIC	CLAYTON, MO	\$388.00		55132
<input type="checkbox"/>	<span style="color: red;">Ⓢ</span>	Pending		05/21	05/22	UNIVERSAL RADIO INC	REYNOLDSBURG, OH	\$32.90		55132
<input type="checkbox"/>		Pending		05/14	05/16	DELL MARKETING L.P.	800-727-1100, TX	\$224.57		55132
<input type="checkbox"/>		Pending		05/13	05/15	CTI TRUCK SERVICE INC.	OKLAHOMA CITY, OK	\$255.36		55132
<input type="checkbox"/>		Pending		05/13	05/15	CTI TRUCK SERVICE INC.	OKLAHOMA CITY, OK	\$7,463.15		55132
<input type="checkbox"/>		Pending		05/13	05/15	CTI TRUCK SERVICE INC.	OKLAHOMA CITY, OK	\$2,800.00		55132
<input type="checkbox"/>		Pending		05/02	05/14	BEST BUY 00009746	RICHFIELD, MN	\$162.00		55132
<input type="checkbox"/>		Pending		05/11	05/13	DELL MARKETING L.P.	800-727-1100, TX	\$2,393.61		55132

Ⓢ Disputed ∞ Matched ▲ Exception Ⓢ Reallocated Ⓢ Trans Detail Level Ⓢ Upload

[Check All Shown](#) | [Uncheck All Shown](#)

Records 1 - 8 of 8

[Reallocate](#)

[Mass Reallocate](#)

[Match to Order](#)

[Approve](#)

[Pull Back](#)

# View details

## Transaction Management

### Transaction Detail

Card Account Number: \*\*\*\*\*5132, PAULINE WILLIAMS PRUITT  
Card Account ID: 002551324043

[Create](#) | [Manage](#) | [Trans List](#)

#### Transaction Summary

Status	Match	Trans Date	Posting Date	Merchant	City, State/Province	Amount	Detail	Purchase ID	Attachment	Account
		05/23	05/26	GRAYBAR ELECTRIC	CLAYTON, MO	388.00		55132		9999999

Disputed  Matched  Exception  Reallocated  Upload

[Summary](#) | [Match](#) | [Allocations](#) | [User Line Items](#) | [Comments](#) | [Approval History](#) | [Client Data](#) | [Custom Fields](#)

The Summary tab shows high-level transaction information.

The review status cannot be changed because the review day limit has been reached.  
To approve and forward the transaction, click "Approve."  
To initiate a dispute, click the "Dispute" button.

#### Transaction

**Date:** 05/23/2018  
**Purchase ID:** 55132  
**Total Amount:** 388.00  
**Memo Post:** Yes

**Sales Tax:** 0.00  
**Freight:** 46.34

#### Merchant

**Name:** GRAYBAR ELECTRIC  
**City, State/Province:** CLAYTON, MO  
**Transaction Type:** MASTERCARD MC PURCHASE  
**MCC Code:** 5065  
**MCC Description:** WHOLESALE ELEC PARTS

#### Reference Information

**Billing Cycle:** Open  
**Posting Date:** 05/26/2018  
**Reference Number:** 55457375357279017625069  
**Authorization Number:** 031736

#### Extract Date(s)

**Most Recent Standard Financial Extract:**  
**General Ledger Extract:**  
**Payment Extract:**

#### Currency

**Billing Currency:**  
**Source Currency:**  
**Source Currency An**

[Approve](#)

[Print Transaction](#)

#### Dispute

Dispute information only reflects the last dispute filed for this transaction. More information available in Dispute History.

[Dispute](#)

[Dispute History](#)

#### Sales Draft Requests

• none

Disputed  Matched  Exception  Reallocated  Upload

[Summary](#) | [Match](#) | [Allocations](#) | [User Line Items](#) | [Comments](#) | [Approval History](#) | [Client Data](#) | [Custom Fields](#)

The Summary tab shows high-level transaction information.

The review status cannot be changed because the review day limit has been reached.

Attach a receipt/document

# Attach a document

## Transaction Management Card Account Summary with Transaction List

Card Account Number: \*\*\*\*\*4660, AMANDA TOMAS  
Card Account ID: 172246609071

Create | Manage | **Trans List**

### [-] Card Account Summary

Account Number: 4660 Outstanding Orders: \$0.00 0  
Account Name: AMANDA TOMAS Unmatched Transactions: \$282,960.46 388  
**Note:** Includes unmatched portion of partially matched transactions.

Billing Cycle Close Date: 12/16/2016 Search Print Account Activity

Total Transactions: \$15,469.48 22 Final Approved Transactions: \$0.00 0  
Reallocated Transactions: \$0.00 0 % Final Approved Transactions: 0.0% 0.0%  
% Reallocated Transactions: 0.0% 0.0%  
Open Account

[+] Search Criteria Return to top

[-] Transaction List Return to top

Records 1 - 22 of 22

Check All Shown | Uncheck All Shown

Select	Status	Approval Status	Match	Trans Date	Posting Date	Merchant	City/State	Amount	Detail	Purchase ID	Attachment
<input type="checkbox"/>	Pending			07/28	08/04	CODALE ELECTRIC #5	775-748-4900, NV	\$2,038.69		P-CARD	
<input type="checkbox"/>	Pending			07/28	08/04	CODALE ELECTRIC #5	775-748-4900, NV	\$810.96		P-CARD	
<input type="checkbox"/>	Pending			08/01	08/04	FEDEX 10544077	800-4633339, TN	\$25.70		10544077	
<input type="checkbox"/>	Pending			07/27	08/01	MCMaster-CARR	630-8349600, IL	\$13.41		0227JCOQUILLARD	
<input type="checkbox"/>	Pending			07/28	08/01	ALLIED ELECTRONICS INC	800-433-5700, TX	\$19.06		NONE	
<input type="checkbox"/>	Pending			07/28	08/01	WIRECARE	973-300-9782, NJ	\$2,505.00		VPEA8ABC6CEA	
<input type="checkbox"/>	Pending			07/28	08/01	WIRECARE	973-300-9782, NJ	\$2,790.00		VQEA8B19B172	

Click the paper clip icon



Ⓡ Reviewed
Ⓣ Disputed
Ⓞ Matched
⚠ Exception
↺ Reallocated
Ⓜ Trans Detail Level
📎 Upload Attachments

Check All Shown | Uncheck All Shown

Records 1 - 1 of 1

[Reallocate](#)
[Mass Reallocate](#)
[Change Review Status](#)
[Approve](#)
[Pull Back](#)

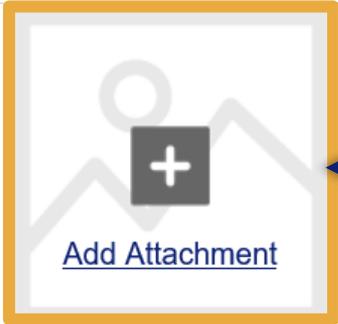
# Click to add a document

Transaction Management

Trans Date	Posting Date	Merchant	City, State/Province	Amount
09/01	09/04	Amazon Marketplace Prints	Airbnb.com/VBil, WA	\$247.35

Manage Attachments

Please add or delete attachments. Only PNG, JPG or PDF files are allowed.

A square button with a light gray background, a dark gray plus sign in the center, and the text "Add Attachment" in blue below it. The button is highlighted with a thick orange border.

Click Add Attachment.

Your computer may allow you to drag and drop documents here.

Back Save

- You can attach a PNG, JPG, or PDF file to a transaction.
- The system converts all file types to a PDF after upload.
- No limit to number of attachments per transaction.
- Max size is 5MB for all files included

# Search and select document

Transaction Management

Trans Date 09/01 | Posting Date 09/04 | City State/Province | Amount

Manage Attachments  
Please add or delete attachments

Chat With Us | Leave Manage Attachments | Log Out

Choose File to Upload

« CPS-... » AO\_AccessOnline\_InfoToShareForDem... | Search AO\_AccessOnline\_Info...

Organize | New folder

Name	Date modified	Type	Size
ABC Company - Managing Account State...	11/29/2017 5:08 PM	Adobe Acrobat D...	
CH_PA_TransactionManagement_Blue.pdf	11/1/2017 2:20 PM	Adobe Acrobat D...	6,...
Katy Abels - CH Statement - 11_05_2017....	11/29/2017 5:04 PM	Adobe Acrobat D...	
SampleReceipt-BajaSol-Lunch.pdf	10/31/2017 12:14 ...	Adobe Acrobat D...	
USB-SnapOnDrill-ApprovedAllocationRe...	11/1/2017 5:17 PM	Adobe Acrobat D...	
YinThaiKitchen-ReceiptExample.jpg	4/3/2018 9:49 AM	JPG File	

File name: YinThaiKitchen-ReceiptExample.jpg | Custom Files (\*.jpeg;\*.jpg;\*.pdf;\*)

Open | Cancel

Locate the document and click Open.

# Attached document preview

Transaction Management

Trans Date	Posting Date	Merchant	City, State/Province	Amount
09/01	09/04	Amazon Marketplace Prnts	Amzn.com/Bill, WA	\$247.35

0.22MB 

Images 1-3 of 5



[Add Another Attachment](#)



0.12MB 

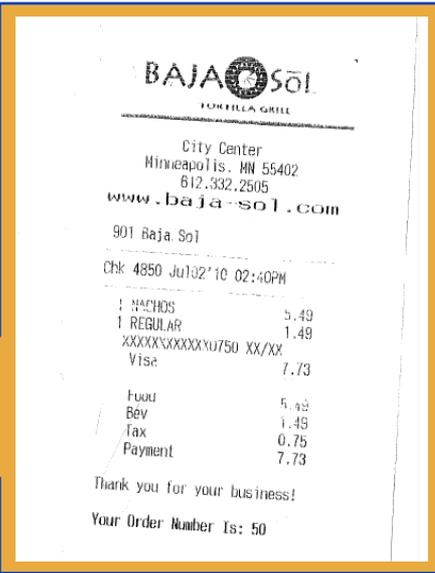
Image 1 of 1



[Add Another Attachment](#)

Back [Save](#)

Click link to add additional attachments.



**BAJA SOL**  
TUCKILLA GRILL

City Center  
Minneapolis, MN 55402  
612.332.2505  
www.baja-sol.com

901 Baja Sol

Chk: 4850 Jul32'10 02:40PM

1 NACHOS	5.49
1 REGULAR	1.49
XXXXXXXXXXXX0750 XX/XX	
Vise	7.73
Food	5.49
Bev	1.49
Tax	0.75
Payment	7.73

Thank you for your business!  
Your Order Number Is: 50

# Transaction list shows attachment

Records 1 - 25 of 55  
Page: 1 | 1 2 3

[Check All Shows](#) | [Uncheck All Shows](#)

Select	Status	Approval Status	Match	Trans Date	Posting Date	Merchant	City/State	Amount	Detail	**	Trans Unique ID	Purchase ID	Attachment	Comments	Accounting Code
<input type="checkbox"/>	Pending			08/28	09/04	U.S. WIPING MATERIALS	111-111-1111, MO	\$259.08			01425162807475732019-09-0400009	487137			4444/333/888/10230
<input type="checkbox"/>	Pending			09/01	09/04	WW GRAINGER	877-2022594, PA	\$138.39			01425162807475732019-09-0400008	051230542			4444/333/888/10230
<input type="checkbox"/>	Pending			08/28	09/04	WW GRAINGER	877-2022594, PA	\$559.83			01425162807475732019-09-0400007	051199357			4444/333/888/10230
<input checked="" type="checkbox"/>	Pending			09/01	09/04	AMAZON MKTPLACE PMTS	AMZN.COM/BILL, WA	\$247.35			01425162807475732019-09-0400005	102-4579382-01122			4444/333/888/10230/OFF02461
<input type="checkbox"/>	Pending			09/01	09/04	SPECIALIZED PRODUCTS CO.	817-329-6647, TX	\$2,986.98			01425162807475732019-09-0400003	022813			4444/333/888/10230
<input type="checkbox"/>	Pending			08/22	09/04	SHRED IT WASHINGTON	9058292794, MD	\$198.00			01425162807475732019-09-0400002	28601043			4444/333/888/10230
<input type="checkbox"/>	Pending			08/28	09/04	WINEGARDNER MOTOR COMPANY	LEONARDTOWN, MD	\$109.13			01425162807475732019-09-0400001				4444/333/888/10230
<input type="checkbox"/>	Pending			09/01	09/01	ULINE *SHIP SUPPLIES	800-295-5510, IL	\$168.90			01425162807475732019-09-0100006	PETER			4444/333/888/10230
<input type="checkbox"/>	Pending			09/01	09/01	ULINE *SHIP SUPPLIES	800-295-5510, IL	\$417.20			01425162807475732019-09-0100005	PETER			4444/333/888/10230
<input type="checkbox"/>	Pending			09/01	09/01	ULINE *SHIP SUPPLIES	800-295-5510, IL	\$157.50			01425162807475732019-09-0100004	PETER			4444/333/888/10230
<input type="checkbox"/>	Pending			08/27	09/01	BUSINESS AIRCRAFT CONSUMA	815-3565191, IL	\$122.28			01425162807475732019-09-0100003	PETER GIESER			4444/333/888/10230
<input type="checkbox"/>	Pending			08/28	09/01	PAYPAL *LIGHT BULBS	402-935-7733, NC	\$415.20			01425162807475732019-09-0100002				4444/333/888/10230
<input type="checkbox"/>	Pending			08/28	09/01	NEWARK US 0000109	773-9075740, IL	\$321.68			01425162807475732019-09-0100001				4444/333/888/10230
<input type="checkbox"/>	Pending			08/27	08/28	DS WATERS STANDARD COFFEE	800-4928377, GA	\$761.52			01425162807475732019-09-0100000				4444/333/888/10230
<input type="checkbox"/>	Pending			08/28	08/28	ULINE *SHIP SUPPLIES	800-295-5510, IL	\$47.50			01425162807475732019-09-0100000				4444/333/888/10230
<input type="checkbox"/>	Pending			08/28	08/28	ULINE *SHIP SUPPLIES	800-295-5510, IL	\$703.50			01425162807475732019-09-0100000				4444/333/888/10230
<input type="checkbox"/>	Pending			08/27	08/28	SYX*GLOBALINDUSTRIALEO	800-645-2986, FL	\$248.20			01425162807475732019-09-0100000				4444/333/888/10230
<input type="checkbox"/>	Pending			08/27	08/28	GAGE CRIB WORLDWIDE INC	616-954-6581, MI	\$240.00			01425162807475732019-09-0100000				4444/333/888/10230
<input type="checkbox"/>	Pending			08/25	08/27	MCMASTER-CARR	630-8349600, IL	\$13.22			01425162807475732019-09-0100000				4444/333/888/10230
<input type="checkbox"/>	Pending			08/26	08/27	SOL*SNAP-ON INDUSTRIAL	877-740-1900, GA	\$82.99			01425162807475732019-09-0100000				4444/333/888/10230
<input type="checkbox"/>	Pending			08/25	08/27	DANIELS MANUFACTURING	407-855-6181, FL	\$341.14			01425162807475732019-09-0100000				4444/333/888/10230
<input type="checkbox"/>	Pending			08/25	08/27	FIBER OPTIC CLEANER	800-7434237, IN	\$597.55			01425162807475732019-09-0100000				4444/333/888/10230
<input type="checkbox"/>	Pending			08/25	08/26	STANLEY SUPPLY & SVCS	111-111-1111, MA	\$42.75			01425162807475732019-09-0100000				4444/333/888/10230

Reviewed 
  Disputed 
  Matched 
  Exception 
  Reallocated 
  Trans Detail Level 
  Included in Extract 
  Upload Attachments 
  Attachment

[Check All Shows](#) | [Uncheck All Shows](#)

Records 1 - 25 of 55  
Page: 1 | 1 2 3

Attachment

# Dispute a transaction

# Transaction date link

As a best practice,  
contact the merchant  
first to resolve an issue.

## Transaction Management Card Account Summary with Transaction List

Card Account Number: \*\*\*\*\*5132, PAULINE WILLIAMS PRUITT  
Card Account ID: 002551324043

[Create](#) | [Manage](#) | [» Trans List](#)

### [-] Card Account Summary

Account Number: ● ...5132      Outstanding Orders: \$0.00    0  
Account Name: PAULINE WILLIAMS PRUITT      Unmatched Transactions: \$35,456.55    39

Billing Cycle Close Date:

Total Transactions: \$13,719.59      8      Final Approved Transactions: \$0.00    0  
Reallocated Transactions: \$0.00      0      % Final Approved Transactions: 0.0%    0.0%  
% Reallocated Transactions: 0.0%      0.0%

● Open Account

[\[+\] Search Criteria](#) [Return to top](#)

[\[-\] Transaction List](#) [Return to top](#)

Records 1 - 8 of 8

[Check All Shown](#) | [Uncheck All Shown](#)

Select	Status	Approval Status	Match	Trans Date	Posting Date	Merchant	City/State	Amount	Detail	Purchase ID
<input type="checkbox"/>	<span style="color: red;">Ⓢ</span>	<a href="#">Pending</a>	<span style="color: red;">⚡</span>	<a href="#">05/23</a>	05/26	GRAYBAR ELECTRIC	CLAYTON, MO	\$388.00		55132
<input type="checkbox"/>	<span style="color: red;">Ⓢ</span>	<a href="#">Pending</a>		<a href="#">05/21</a>	05/22	UNIVERSAL RADIO INC	REYNOLDSBURG, OH	\$32.90		55132
<input type="checkbox"/>		<a href="#">Pending</a>		<a href="#">05/14</a>	05/16	DELL MARKETING L.P.	800-727-1100, TX	\$224.57		55132
<input type="checkbox"/>		<a href="#">Pending</a>		<a href="#">05/13</a>	05/15	CTI TRUCK SERVICE INC.	OKLAHOMA CITY, OK	\$255.36		55132
<input type="checkbox"/>		<a href="#">Pending</a>		<a href="#">05/13</a>	05/15	CTI TRUCK SERVICE INC.	OKLAHOMA CITY, OK	\$7,463.15		55132
<input type="checkbox"/>		<a href="#">Pending</a>		<a href="#">05/13</a>	05/15	CTI TRUCK SERVICE INC.	OKLAHOMA CITY, OK	\$2,800.00		55132
<input type="checkbox"/>		<a href="#">Pending</a>		<a href="#">05/02</a>	05/14	BEST BUY 00009746	RICHFIELD, MN	\$162.00		55132
<input type="checkbox"/>		<a href="#">Pending</a>		<a href="#">05/11</a>	05/13	DELL MARKETING L.P.	800-727-1100, TX	\$2,393.61		55132

Ⓢ Disputed   Ⓢ Matched   ⚡ Exception   Ⓢ Reallocated   Ⓢ Trans Detail Level   Ⓢ Upload

[Check All Shown](#) | [Uncheck All Shown](#)

Records 1 - 8 of 8

# Dispute selection

## Transaction

**Date:** 05/23/2019  
**Purchase ID:** 55132  
**Total Amount:** 388.00  
**Memo Post:** [i](#) Yes

**Sales Tax:** 0.00  
**Freight:** 46.34

## Merchant

**Name:** GRAYBAR ELECTRIC  
**City, State/Province:** CLAYTON, MO  
**Transaction Type:** MASTERCARD MC PURCHASE

## Merchant Category Code

**(MCC):** 5065  
**MCC Description:** WHOLESALE ELEC PARTS

## Reference Information [i](#)

**Billing Cycle:** Open  
**Posting Date:** 05/26/2019  
**Reference Number:** 55457375357279017625069  
**Authorization Number:** 031736

## Most Recent Extract Dates

**Financial Extract:**  
**General Ledger Extract:**  
**Payment Extract:**

## Currency

**Billing Currency:** U.S. Dollar  
**Source Currency:** U.S. Dollar  
**Source Currency Amt:** 388.00

Approve

Print Transaction

- none

## Dispute

## Sales Draft Requests [i](#)

Dispute information only reflects the last dispute filed for this transaction. More information available in Dispute History.

Dispute

[+] Dispute History

# Select a dispute reason

## Transaction Management Select a Dispute Reason

The definition of a **fraud** transaction is defined as third party unauthorized use of a card. If the transaction in question is fraud, please go to [Contact Us](#) for the customer support contact information.

The definition of a **dispute** transaction is defined as a disagreement between the merchant and the cardholder where the cardholder is asking for their Issuer's assistance.

For fraud, contact the bank!

Card Account Number: \*\*\*\*\*5132, PAULINE WILLIAMS PRUITT  
Card Account ID: 002551324009

Trans Date	Statement Date	Merchant	Amount	Reference Number
05/23/2019		GRAYBAR ELECTRIC	388.00	55457375357279017625069

Select a dispute reason from the list below. If you need more information about this transaction, you may [request a copy of the sales draft](#).

**i** **Unrecognized transactions** should be treated as **fraudulent transactions**. If you don't recognize a charge, please call 1.800.523.9078.

### My account was charged for this transaction and...

Reason	Additional Items Required
<input type="radio"/> <b>Merchandise Returned</b> ...I have not received credit for the returned merchandise.	
<input type="radio"/> <b>Merchandise Not Received</b> ...I have not received the merchandise.	
<input type="radio"/> <b>Services Not Received</b> ...I have not received the services.	

# Defective Shipped

- Cancelled - Recurring Transaction**  
...I had cancelled the purchase. This is a recurring transaction such as a monthly service.
- Cancelled**  
...I had cancelled the purchase.
- Transaction Posted to Closed Account - Recurring Transaction**  
...this account has been closed. This is a recurring transaction such as a monthly service.
- Transaction Posted to Closed Account**  
...this account has been closed.
- Defective - Shipped/Returned**  
...the shipped merchandise I received was defective. The merchandise has been returned to the merchant. [Print, Copy of Shipping Invoice](#)
- Defective - Shipped**  
...the shipped merchandise I received was defective. [Print, Copy of Shipping Invoice](#)
- Defective**  
...the merchandise I received was defective.
- Other**  
...none of the above reasons fit my need to dispute this transaction.



# Specify additional information

## Dispute Reason: Defective - Shipped

Card Account Number: \*\*\*\*\*5132, PAULINE WILLIAMS PRUITT  
Card Account ID: 002551324009

Trans Date	Statement Date	Merchant	Amount	Reference Number
05/23/2019		GRAYBAR ELECTRIC	388.00	55457375357279017625069

### Defective - Shipped

My account was charged for this transaction and the shipped merchandise I received was defective.

This dispute reason requires a copy of the shipping invoice. After completing this form, click "Continue" for a printable version of the form.

\* = required

**Requestor Name:\***

PAULINE WILLIAMS PRUITT

**Requestor Phone Number:\***

Date Merchandise Was Received:

**Received Month:\*** **Received Day:\*** **Received Year:\***

▼

▼

▼

**Description of How Merchandise was Defective:\***

Date of Merchant Contact:

**Contact Month:\*** **Contact Day:\*** **Contact Year:\***

▼

▼

▼

**Name of Merchant Contact:\***

**Merchant Response:\***

**Comments:**

Continue

[<< Back to Select a Dispute Reason](#)

# Disputed transactions

## [-] Transaction List

[Return to top](#)

Records 1 - 8 of 8

[Check All Shown](#) | [Uncheck All Shown](#)

Select	Status	Approval Status	Match	Trans Date	Posting Date	Merchant	City/State	Amount
<input type="checkbox"/>		Pending	 	05/23	05/26	GRAYBAR ELECTRIC	CLAYTON, MO	\$388.00
<input type="checkbox"/>		Pending		05/21	05/22	UNIVERSAL RADIO INC	REYNOLDSBURG, OH	\$32.90
<input type="checkbox"/>		Pending		05/14	05/16	DELL MARKETING L.P.	800-727-1100, TX	\$224.57
<input type="checkbox"/>		Pending		05/13	05/15	CTI TRUCK SERVICE INC.	OKLAHOMA CITY, OK	\$255.36
<input type="checkbox"/>		Pending		05/13	05/15	CTI TRUCK SERVICE INC.	OKLAHOMA CITY, OK	\$7,463.15
<input type="checkbox"/>		Pending		05/13	05/15	CTI TRUCK SERVICE INC.	OKLAHOMA CITY, OK	\$2,800.00
<input type="checkbox"/>		Pending		05/02	05/14	BEST BUY 00009746	RICHFIELD, MN	\$162.00
<input type="checkbox"/>		Pending		05/11	05/13	DELL MARKETING L.P.	800-727-1100, TX	\$2,393.61

 Disputed  Matched  Exception  Reallocated   Trans Detail Level  Upload Attachments

[Check All Shown](#) | [Uncheck All Shown](#)

Records 1 - 8 of 8

## Set up notifications for cardholder statements

# Navigate to My Personal Information

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management
- Account Information
- Reporting
- Data Exchange
- My Personal Information**
- Home
- Email Center
- Contact Us
- Training
- Government Services

## My Personal Information

User ID: PA1AGENCY

Click My Personal Information

[Log](#)

[Cha](#)

authentication response that will be used when resetting a password.

- [Enhanced Security Preferences](#)

### [Contact Information](#)

Update your user ID contact information (f

- [Email Notification](#)

Click Email Notification

### [Backup for Manager Approval Queue](#)

Select who should approve transactions in your Manager Approval Queue when you're unavailable.

### [Manage Account Access](#)

View access rights and user specific information, such as accounts and hierarchy level access.

- [Add Accounts](#)

### [Manage Accounting Code Favorites](#)

Add favorites, enable favorites to be selected when reallocating and managing allocations, and delete existing favorites.

### [Account Alerts](#)

Enroll, view, or update your Alert preferences.

# Check your email address

## My Personal Information Email Notification

User ID: PA1AGENCY

To receive an email notification, select the specific process and corresponding scenarios, timing or accounts.

\* = required

**Email Address: \***

A.ADAMS@ACME.GOV

**Preferred Output Language: \*** American English



Check your email address and  
select the language for email

## Status Notifications

**Data Exchange** 

- All
- Successful Upload
- Unsuccessful Upload
- Successful Download
- Unsuccessful Download

Scroll down

**Dispute Status Email Notification**

Send notification when the status of my dispute changes.

# Select notification

**Password Expiration Email Notification**  
Send notification 10 days and 3 days prior to password expiration.

**Pending Cardholder's Transaction Approval**  
 Daily  
 Weekly:

**Pending Approver's Transaction Approval**  
 Daily  
 Weekly:

**Effective Date Maintenance Notification** ⓘ

- Send notification when a Merchant Authorization Control (MAC) effective date request fails.
- Send notification when other types of effective date requests fail (excluding MAC).

**Rejected Transaction Email Notification** ⓘ

- Send rejected transaction notifications.

---

## Account Notifications

Select accounts below to receive email notification when a statement is available in Access Online.

### User ID Accounts

Account Number	Account Name	Account Type	Statement
**1543	CHARLES TEDESCO	Cardholder	<input type="checkbox"/>

### Viewed Accounts (Through Assigned Hierarchies)

[Add Managing Accounts](#) | [Add Cardholder Account](#)

Account Number	Account Name	Account Type	Statement	Action
**1477	JUDY BAHAR	Cardholder	<input checked="" type="checkbox"/>	<a href="#">Remove</a>

Click Save

An email when a statement is ready is a great reminder to go in and view transactions

# Set up alerts

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management
- Account Information
- Reporting
- Data Exchange
- My Personal Information**

- Home
- Email Center
- Contact Us
- Training
- Government Services

## My Personal Information

User ID: PA1AGENCY

### Log In

Change your authentication response that will be used when resetting a password.

- [Enhanced Security Preferences](#)

### Contact Information

Update your user ID contact information (name, address, phone no., etc.).

- [Email Notification](#)

### Backup for Manager Approval Queue

Select who should approve transactions in your Manager Approval Queue when you're unavailable.

### Manage Account Access

View access rights and user specific information, such as accounts and hierarchy level access.

- [Add Accounts](#)

### Manage Accounting Code Favorites

Add favorites, enable favorites to be selected, delete favorites, and delete existing favorites.

### Account Alerts

Enroll, view, or update your Alert preferences.

Click My Personal Information

Click Account Alerts

# Account Alerts

## Account Alerts

### Alert Destination for All Accounts

Email Address is required for email alerts. Mobile number is required for text alerts. When you provide a mobile number, we'll send you a text message that needs to be confirmed within 72 hours.

Email Address

Make sure your email address is correct

Mobile Number (U.S. and Canada only)

To find out if your carrier is supported, [Contact Us](#).

Choose when to receive Event and Purchase text alerts. Fraud text alerts will still be sent as triggered.

- Receive alerts any time
- Specify a time frame for Event and Purchase text alerts

Select when you want to receive alerts

Start Time

8:00 a.m.

End Time

4:30 p.m.

Central Standard Time

This displays as Central Time so if you are in a different time zone, make your selections carefully. Eastern time is one hour ahead, Mountain Time one hour behind, and Pacific time two hours behind Central Time.

# Fraud alerts

Select the Fraud Alerts tab

<b>Fraud Alerts</b>	Event Alerts	Purchase Alerts	
Alert Type		Email	Text
Suspicious activity is detected on enrolled accounts		<input checked="" type="checkbox"/>	<input type="checkbox"/>

Check the box for Email or text

Know what to do if a transaction is declined

## What should cardholders do when a transaction is declined?

Look up	Look up the decline reason in the system (if your organization has implemented the functionality)
Contact	Contact Customer Service using the number on the back of your card or the Contact Us in Access Online
Contact	Contact Program Administrator or Agency/Organization Program Coordinator for support (they can look up the reason and make an adjustment in Access Online)

# Account Information/Profile

The screenshot shows a web interface for account management. A dark blue callout box at the top left contains the text "Go to Account information, then Account Profile". Below this, a light blue box highlights the "Account Information" menu item in the left sidebar, which includes sub-items "Statement" and "Account Profile". A white callout box with a blue border points to the "Account Profile" sub-item. The main content area displays "Account Profile Summary" with fields for "Card Account Number: \*\*\*\*\*1477" and "Card Account ID: [redacted]". A "Switch Accounts" link is visible in the top right. Below the account details, a text prompt says "Select an item below to view its contents. You can also [View a Managing Account](#)". Two options are listed: "View Account Profile" and "Account Authorizations". A dark blue callout box with the text "Click Account Authorizations" points to the "Account Authorizations" link, which is also highlighted with a yellow box. The description for "Account Authorizations" reads: "View Account Authorization information such as Request Type, Request Source, MCC, and Transaction Amount." The left sidebar contains other menu items: "Transaction Management", "Data Exchange", "My Personal Information", "Home", "Email Center", "Contact Us", "Training", and "Government Services".

Go to Account information, then Account Profile

Account Profile Summary

Card Account Number: \*\*\*\*\*1477, [redacted]  
Card Account ID: [redacted] [Switch Accounts](#)

Transaction Management

**Account Information**

- Statement
- Account Profile

Data Exchange

My Personal Information

Home

Email Center

Contact Us

Training

Government Services

Select an item below to view its contents. You can also [View a Managing Account](#)

[View Account Profile](#)  
View account information such as [redacted] Email, Default Accounting Code, Authorization Limits.

**Click Account Authorizations**

[Account Authorizations](#)  
View Account Authorization information such as Request Type, Request Source, MCC, and Transaction Amount.

# Viewing declines

## Cardholder Account Profile

### Account Authorizations

Card Account Number: \*\*\*\*\*1477, JUDY BAHAR  
Card Account ID: 002714774041

[Switch Accounts](#)

#### Name:

Records 1 - 2 of 2

<a href="#">Auth Date</a>	<a href="#">Auth Time</a>	<a href="#">Response</a>	<a href="#">Auth Number</a>	<a href="#">Type of Request</a>	<a href="#">Transaction Amount</a>	<a href="#">MCC</a>	<a href="#">MCC Description</a>
02/17/2011	<a href="#">04:42 PM ET</a>	Approved	074354	Mail/Phn Ord	\$0.00	5399	MISCELLANEOUS GENERAL MER
02/17/2011	<a href="#">03:34 PM ET</a>	Declined		Mail/Phn Ord	\$0.00	5399	MISCELLANEOUS GENERAL MER

Records 1 - 2 of 2

[<< Back to Cardholder Account Summary](#)

Click on the time stamp for the declined transaction

# Review decline information

## Cardholder Account Profile Account Authorizations

Card Account Number: \*\*\*\*\*1477, [redacted]  
Card Account ID: [redacted]

View the *Decline* tab

Name: [redacted]

Auth Date: 02/17/2011

Auth Number:

MCC: 5399

Auth Time: 03:34 PM ET

Type of Request: Mail/Phn Ord

MCC Description: MISCELLANEOUS GENERAL MER

Response: Declined

Transaction Amount: \$0.00

Decline Account Merchant Parent Diversion Process

The Request was declined due to 0805 Exceeded account single trans limit  
The Request was declined at the INDIVIDUAL  
The velocity type for the decline was NOT DECLINED FOR VELOCITY  
The following reasons would also have declined the request:  
1. 0805 Exceeded account single trans limit

Find the decline reason

[<< Back to Account Authorizations](#)

## Common decline reasons and what to do

Decline code	Reason	What cardholders can do
CRV status	Card is not activated	Activate card
MCC Code declined	Blocked merchant	Contact Program Administrator to unblock the merchant
Invalid account	Merchant entered incorrect zip, expiration date, or CVV number	Make sure merchant has correct information – then run the transaction again
FR status (Fraud Referral)	Transaction is suspected of being fraudulent (sometimes when zip is entered incorrectly)	Call Customer Service and let them know the transaction is valid
Not enough available money	The card has reached either the individual or managing account limit	Contact Program Administrator
Exceeded single purchase limit	The transaction exceeds the single purchase limit	Contact Program Administrator

## Decline codes and reasons for chip cards

Chip Decline Reason Code	Code	Definition	What should be done?
<b>ARQC Invalid</b>	0881	Transaction was ran off-line and needs to be run on-line.	Request merchant to run transaction again.
<b>ATC Incorrect</b>	0145	CVV embedded in the chip is not verifying.	Retry transaction, if decline still persists refer Merchant to contact Merchant Services or swipe card.
<b>Exceeds PIN Limit</b>	0114	Cardmember entered PIN incorrectly multiple times.	Refer to Solution Advisors for PIN counter reset.
<b>Application Trans Counter Invalid</b>	0882	Merchant terminal is sending incomplete data.	Retry transaction, if decline still persists refer Merchant to contact Merchant Services or swipe card.
<b>Invalid ICVV</b>	0162	Merchant is truncating data sent.	Retry transaction, if decline still persists refer Merchant to contact Merchant Services or swipe card.
<b>Invalid Card Verification</b>	0125	Merchant is removing card from terminal too quickly.	Retry transaction, if decline still persists refer Merchant to contact Merchant Services or swipe card.

Use a Mobile App for transactions

# Download the app

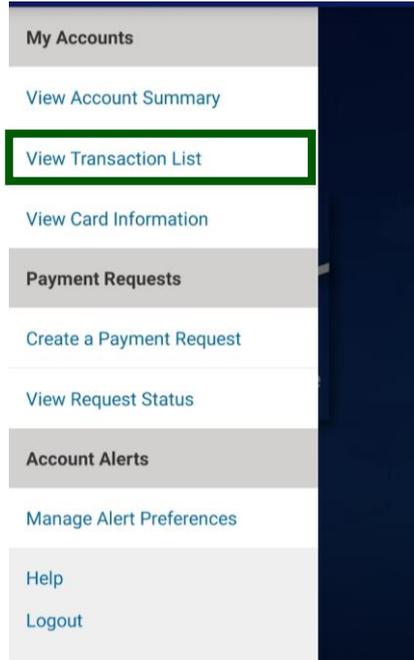
You MAY have access to a Mobile App  
- not all clients have access or use one

1. Download the app to your supported Apple or Android mobile device
2. Have your Organization Short Name (OSN) available
3. Login using your existing User ID and password or click the Register Online link from the launch page in the app and use your card information to self-register for a User ID

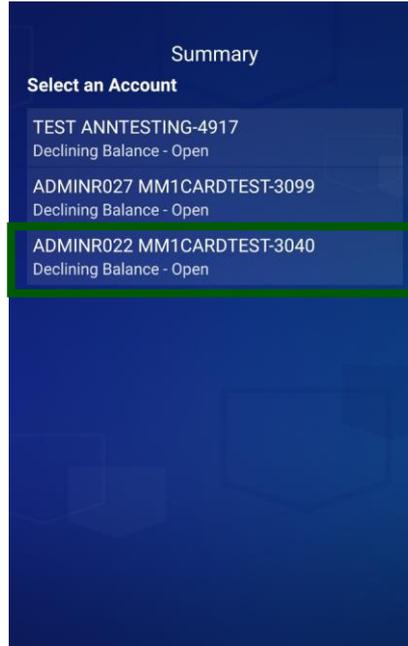


# View your transaction list

Click **View Transaction List**



Select an account



View the transaction list.

Click a transaction to view details.

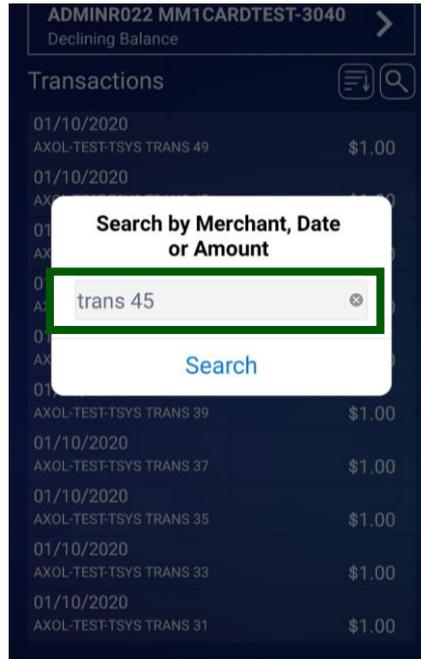


# Search the transaction list

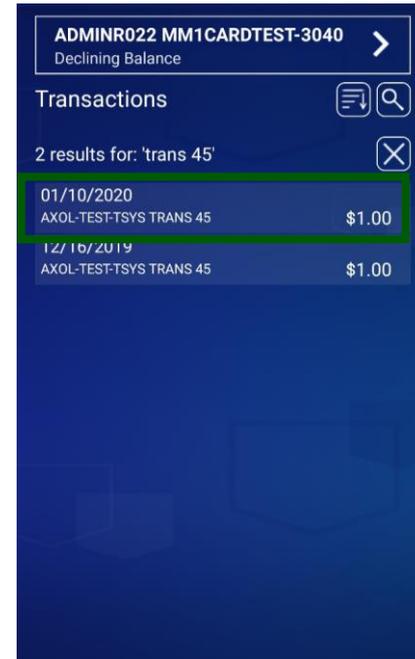
Click the search icon  
(magnifying glass)



Type a merchant name, date,  
or amount and click **Search**



Click a transaction to view  
details



# Sort the transaction list

Click the sort icon

ADMINR022 MM1CARDTEST-3040  
Declining Balance

Transactions

01/10/2020	AXOL-TEST-TSYS TRANS 49	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 47	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 45	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 43	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 41	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 39	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 37	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 35	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 33	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 31	\$1.00

Select a way to sort the transactions

ADMINR022 MM1CARDTEST-3040  
Declining Balance

Transactions

Sort By

- Date - (newest first)
- Date - (oldest first)
- Amount - (highest to lowest)
- Amount - (lowest to highest)
- Merchant - (A to Z)
- Merchant - (Z to A)

01/10/2020	AXOL-TEST-TSYS TRANS 35	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 33	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 31	\$1.00

Click a transaction to view details

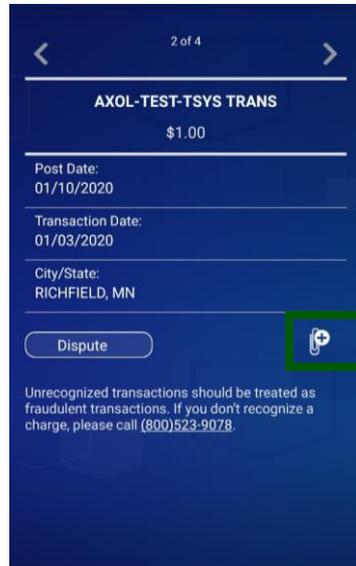
ADMINR022 MM1CARDTEST-3040  
Declining Balance

Transactions

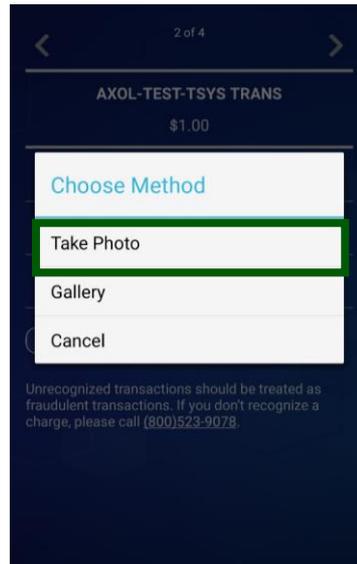
01/10/2020	AXOL-TEST-TSYS TRANS 49	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 47	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 45	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 43	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 41	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 39	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 37	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 35	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 33	\$1.00
01/10/2020	AXOL-TEST-TSYS TRANS 31	\$1.00

# Attach a file

From the transaction detail, click the attachment icon (paper clip)



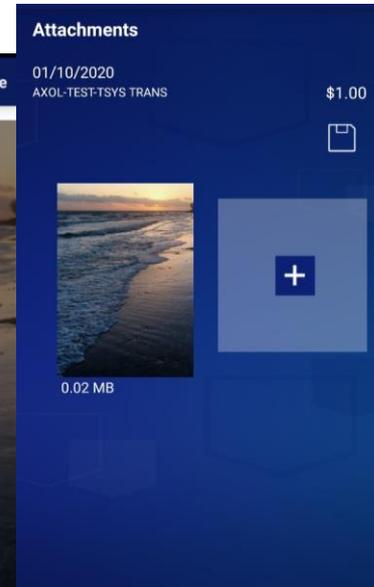
Choose a method



Take a photo (for example of a receipt), or locate the file from your phone's gallery

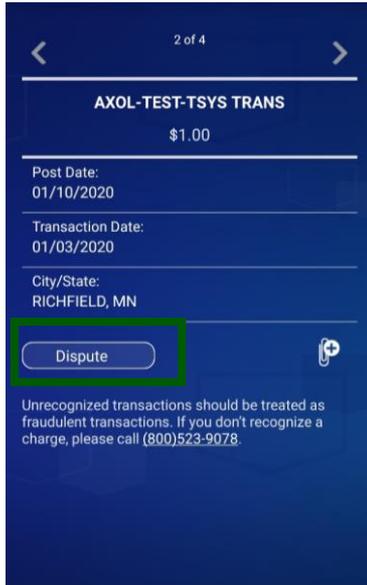


View the attachment, add another if needed

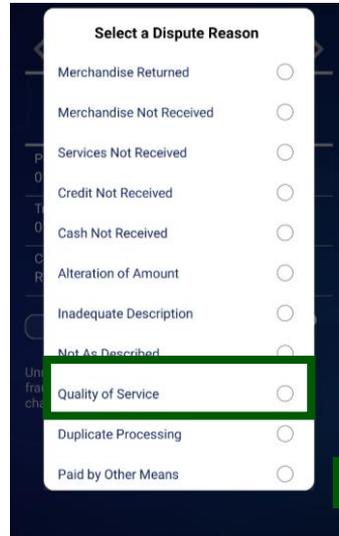


# Dispute a transaction in the mobile app

From the transaction detail, click the **Dispute** button



Select a dispute reason



Complete the form and click **Submit**



View the dispute information on the transaction detail  
Cancel by clicking **Cancel Dispute**



# Locate resources for transaction information

# Navigate to Training

Access® Online



Chat With Us



Log Out

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management
- Account Information
- Reporting
- Data Exchange
- My Personal Information

## Welcome to Access Online ALICE ADAMS

Your last login was 05/06/2019

### Message Center

[Message\(s\) from Access Online](#)

### Language Selection:

American English ▾

### Home

[Email Center](#)

[Contact Us](#)

[Training](#)

[Government Services](#)

Click Training

### Quick Links

[Manage Home Page Settings](#)

# Choose learning content

Home My learning plan Access Online class registration WBT reporting

Open a topic area below and select content from each tab to create your own learning plan. Each resource opens in a new window or tab.

Get started: Open this topic for beginner training on Access Online ⓘ

System setup: Open this topic for training on system setup ⓘ

Accounts and users: Open this topic for training on accounts and users ⓘ

Transactions: Open this topic for training on transactions ⓘ

Lessons User guides Videos Quick references Recorded classes Certifications

- Transaction Management
- Transaction Approval Process
- Account Approval Process
- Managing and Card Account Lists
- Accounting Code Structure
- Accounting Validation Controls
- Allocation Rules Engines
- Enhanced Supplier Information
- Extracts
- Merchant Groups and Allocation
- Mobile App
- Payment Analytics
- Tax Tables for Canada

Select resources called Transaction Approval Process

## Access Online web-based training

Welcome, Kelly Log out

Start training ⓘ

Save to My learning plan ⓘ

Change role: Commercial Administrator

Search

Search

Filter by type

- Lessons
- User guides
- Videos
- Quick references
- Recorded classes

Announcements

February 10, 2022

**Training Assignment:** We updated the site to let your organization assign training to you. If you have assigned training, a pop-up message lets you know and gives you instructions on completing your training. You can also refer to the [Assignment \(Cardholder\) quick reference](#)

Enter and search on keywords to find specific topic resources

Choose:

- Lesson: if you want a chance to practice clicking through screens
- User Guide: if you want a comprehensive, step by step guide
- Videos: Quick demonstration of a single task
- Quick references: Quick steps of a single task
- Recorded class: Narrated explanation and demonstration
- Certifications: Examination questions providing a certificate

# Standard reporting overview

# Navigate to Reporting

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management
- Account Information
- Reporting**
- Data Exchange
- My Personal Information

## Welcome to Access Online ALICE ADAMS

Your last login was 03/04/2020

### Message Center

[Message\(s\) from Access Online](#)

Language Selection:

American English ▾

Home

Email Center

Contact Us

Training

Government Services

### Quick Links

[Manage Home Page Settings](#)

To access the reporting area, click  
**Reporting** on the left navigation pane.

# Standard reporting

- The reports you have available depend on your role, organization and type of card program.
- You can:
- Choose from over 60 report templates
- Select parameters to “customize”
- Create multiple reports from the same template
- Run when you want it
- Schedule many of them

Request Status Queue  
Active Work Queue  
System Administration  
Account Administration  
Event Driven Notification  
Order Management  
Transaction Management  
Account Information  
**Reporting**

- Program Management
- Financial Management
- Supplier Management
- Tax and Compliance Management
- Administration
- User Activity Audit Reporting
- Report Scheduler
- Flex Data Reporting
- Custom Reports

**Data Exchange**  
**My Personal Information**

[Home](#)

[Email Center](#)

[Contact Us](#)

[Training](#)

[Government Services](#)

## Reporting

### [Program Management](#)

General program management activities and monitor company policy compliance.

### [Financial Management](#)

Monitor expenditures, track variances and manage account allocations.

### [Supplier Management](#)

These reports manage supplier relationships, support supplier negotiations, and manage spending by category.

### [Tax and Compliance Management](#)

Estimate sales/use tax, track spending for 1099/1057 vendors, and perform other regulatory reporting.

### [Administration](#)

These reports allow administrators to support system functionality.

### [User Activity Audit Reporting](#)

Captures user actions taken within Access Online into a standard report.

### [Report Scheduler](#)

View and maintain current scheduled reports.

### [Flex Data Reporting](#)

Create and maintain adhoc reports.

### [Custom Reports](#)

Create and configure custom reports.

# Report Scheduler

[Request Status Queue](#)  
[Active Work Queue](#)  
[System Administration](#)  
[Account Administration](#)  
[Event Driven Notification](#)  
[Order Management](#)  
[Transaction Management](#)  
[Account Information](#)

## Reporting

- [Program Management](#)
- [Financial Management](#)
- [Supplier Management](#)
- [Tax and Compliance Management](#)
- [Administration](#)
- [User Activity Audit Reporting](#)
- [Report Scheduler](#)
- [Flex Data Reporting](#)
- [Custom Reports](#)

## Data Exchange

## My Personal Information

[Home](#)

[Email Center](#)

[Contact Us](#)

[Training](#)

[Government Services](#)

## Reporting

### [Program Management](#)

General program management activities and monitor company policy compliance.

### [Financial Management](#)

Monitor expenditures, track variances and manage account allocations.

### [Supplier Management](#)

These reports manage supplier relationships, support supplier negotiations, and manage spending by category.

### [Report Scheduler](#)

View and maintain current scheduled reports.

### [Flex Data Reporting](#)

Create and maintain adhoc reports.

### [Custom Reports](#)

Create and configure custom reports.

### [Tax and Compliance Management](#)

Estimate sales/use tax, track spending for 1099/1057 vendors, and perform other regulatory reporting.

### [Administration](#)

These reports allow administrators to support system functionality.

### [User Activity Audit Reporting](#)

Captures user actions taken within Access Online into a standard report.

Many standard reports and flex data reports can be scheduled at a frequency you desire.

# Custom reporting

[Request Status Queue](#)  
[Active Work Queue](#)  
[System Administration](#)  
[Account Administration](#)  
[Event Driven Notification](#)  
[Order Management](#)  
[Transaction Management](#)  
[Account Information](#)

## Reporting

- [Program Management](#)
- [Financial Management](#)
- [Supplier Management](#)
- [Tax and Compliance Management](#)
- [Administration](#)
- [User Activity Audit Reporting](#)
- [Report Scheduler](#)
- [Flex Data Reporting](#)
- [Custom Reports](#)

## Data Exchange

## My Personal Information

---

[Home](#)

[Email Center](#)

[Contact Us](#)

[Training](#)

[Government Services](#)

## Reporting

### [Program Management](#)

General program management activities and monitor company policy compliance.

### [Financial Management](#)

Monitor expenditures, track variances and manage account allocations.

### [Supplier Management](#)

These reports manage supplier relationships, support supplier negotiations, and manage spending by category.

### [Report Scheduler](#)

View and maintain current scheduled reports.

### [Flex Data Reporting](#)

Create and maintain adhoc reports.

### [Custom Reports](#)

Create and configure custom reports.

### [Tax and Compliance Management](#)

Estimate sales/use tax, track spending for 1099/1057 vendors, and perform other regulatory reporting.

### [Administration](#)

These reports allow administrators to support system functionality.

### [User Activity Audit Reporting](#)

Captures user actions taken within Access Online into a standard report.

Custom reports are set up for specific organizations and help with a specific reporting or audit need

# What timing factors should you consider?

- Data builds up to 72 months of history
- Data displayed on reports is from the prior day
- Time-out limit of Access Online is 15 minutes



**Note:** Pop-up blockers may prevent reports from opening, so turn them off when viewing reports.

# Set up and run standard reports

# Program Management reports

# Navigate to Program Management

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management
- Account Information

## Reporting

- Program Management
- Financial Management
- Supplier Management
- Tax and Compliance Management
- Administration
- User Activity Audit Reporting
- Report Scheduler
- Flex Data Reporting
- Custom Reports

## Data Exchange

## My Personal Information

Home

Email Center

Contact Us

Training

Government Services

## Reporting

### Program Management

General program management activities and monitor company policy compliance.

### Financial Management

Monitor expenditures, track variances and manage account allocations.

### Supplier Management

These reports manage supplier relationships, support supplier negotiations, and manage spending by category.

### Report Scheduler

View and maintain current scheduled reports.

### Flex Data Reporting

Create and maintain adhoc reports.

### Custom Reports

Create and configure custom reports.

Click Program Management

1099/1097 vendors, and perform other regulatory reporting.

### Administration

These reports allow administrators to support system functionality.

### User Activity Audit Reporting

Captures user actions taken within Access Online into a standard report.

# Popular reports – Account Spend Analysis

The Account Spend Analysis report provides the number of transactions and total amount spent for each account for the time-frame I specify.



## Program Management

### Spend

#### [Account Spend Analysis](#)

Summary of account spending (excluding merchant detail).

#### [Cash Advance](#)

Detail of account cash advances including transaction amount, date, and reference number.

#### [Declining Balance/Managed Spend](#)

Summary and detail information on declining balance accounts by name and account number.

### - Administration

#### [Account List](#)

Frequently used account level information such as open date, last transaction date, single purchase limit, credit limit, etc.

### Delinquency Management

#### [Account Suspension](#)

Provides information on open accounts that are past due and suspended or pending suspension.

#### [Charge-Off](#)

Information on accounts that have been charged off, including charge-off date, balance charged-off, and recovery amount.

#### [Past Due](#)

Accounts with past due balances and the number of times past due situations have occurred.

### Allocation Rules Management

#### [Automated Allocation Rules](#)

Summary of allocation rules engines and detail of their respective allocation rules.

# Popular reports – Past Due

The Past Due report gives me a list of past due accounts for the number of days I select.



## Program Management

### Spend

#### [Account Spend Analysis](#)

Summary of account spending (excluding merchant detail).

#### [Cash Advance](#)

Detail of account cash advances including transaction amount, date, and reference number.

#### [Declining Balance/Managed Spend](#)

Summary and detail information on declining balance accounts by name and account number.

### - Administration

#### [Account List](#)

Frequently used account level information such as open date, last transaction date, single purchase limit, credit limit, etc.

### Delinquency Management

#### [Account Suspension](#)

Provides information on open accounts that are past due and suspended or pending suspension.

#### [Charge-Off](#)

Information on accounts that have been charged off, including charge-off date, balance charged-off, and recovery amount.

#### [Past Due](#)

Accounts with past due balances and the number of times past due situations have occurred.

### Allocation Rules Management

#### [Automated Allocation Rules](#)

Summary of allocation rules engines and detail of their respective allocation rules.

# Popular reports – Account Status Change

The Account Status Change report provides a list of accounts with a change of status. It also shows new account information.



## [Account Maintenance Effective Dating Activity](#)

Detailed history of effective dated account maintenance activity.

## [Merchant Allocation Rule Sets](#)

Summary of merchant allocation rules sets and detail of associated allocation rules.

## [Account Status Change](#)

An exception report that lists accounts with a change status of lost/stolen, closed, or re-opened.

## [Declined Transaction Authorizations](#)

Declined Transaction Authorizations report provides details of declined transaction authorizations information along with related account and merchant information.

## [Order File History](#)

History of order file loading and matching.

## [Payment Request Approval Status](#)

Summary and detail information for the approval status of payment requests.

## [Point of Contact Details](#)

Summary of Point of Contact details including account information.

## [Account History - Request Status Queue](#)

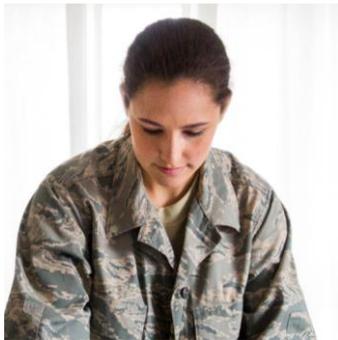
History of changes made to Accounts.

## [Transaction Approval Status](#)

Transaction Approval Status for Cardholder Accounts.

# Popular reports – Declined Transactions

The Declined Transaction Authorizations report shows transaction decline information.



## [Account Maintenance Effective Dating Activity](#)

Detailed history of effective dated account maintenance activity.

## [Account Status Change](#)

An exception report that lists accounts with a change status of lost/stolen, closed, or re-opened.

## [Declined Transaction Authorizations](#)

Declined Transaction Authorizations report provides details of declined transaction authorizations information along with related account and merchant information.

## [Order File History](#)

History of order file loading and matching.

## [Payment Request Approval Status](#)

Summary and detail information for the approval status of payment requests.

## [Point of Contact Details](#)

Summary of Point of Contact details including account information.

## [Account History - Request Status Queue](#)

History of changes made to Accounts.

## [Transaction Approval Status](#)

Transaction Approval Status for Cardholder Accounts.

## [Merchant Allocation Rule Sets](#)

Summary of merchant allocation rules sets and detail of associated allocation rules.

Go to Account Information >  
Account Profiles > and then  
Account Authorizations to view  
declines as they happen.

# Navigate to the Account List report

## Program Management

### Spend

#### [Account Spend Analysis](#)

Summary of account spending (excluding merchant detail).

#### [Cash Advance](#)

Detail of account cash advances including transaction amount, date, and reference number.

#### [Declining Balance/Managed Spend](#)

Summary and detail information on declining balance accounts by name and account number.

### Delinquency Management

#### [Account Suspension](#)

Provides information on open accounts that are past due and suspended or pending suspension.

#### [Charge-Off](#)

Information on accounts that have been charged off, including charge-off date, balance charged-off, and recovery amount.

#### [Past Due](#)

Accounts with past due balances and the number of times past due situations have

### - Administration

#### [Account List](#)

Frequently used account level information such as open date, last transaction date, single purchase limit, credit limit, etc.

Click Account List

### Management

#### [Automated Allocation Rules](#)

Summary of allocation rules engines and detail of their respective allocation rules.

# Specify report parameters – date and status

## Program Management

### Account List

By default this report will return all results associated with blank fields, unless otherwise noted. To limit results, enter specific criteria in blank fields.

\* = required

#### Date

Last Maintained Date Range:  Account Open Date Range:  Pending Renewal Date Range:

Start Date:

End Date:



to



Best practice – select Last Maintained Date Range and leave dates blank

#### Account Information

Account Status:

**Note:** Hold down the Ctrl key to make multiple selections.

- All
- Open
- Closed
- Blank

Select one or more statuses

Account Type:

Cardholder Account

Method:

Hold down the Ctrl key to make multiple selections.

- Data Feed
- File
- Manual

Want to see all closed accounts with outstanding balances?  
Choose **Closed** status here and **Account Details** below.

# Specify report parameters – type and method

## Program Management

### Account List

By default this report will return all results associated with blank fields, unless otherwise noted. To limit results, enter specific criteria in blank fields.

\* = required

#### Date

Last Maintained Date Range:  Account Open Date Range:  Pending Renewal Date Range:

Start Date:

End Date:

Defaults to Cardholder, but you can select Managing or Diversion Account or All account types

Account Type:

Cardholder Account

Method:

Hold down the Ctrl key to make multiple selections.

Data Feed  
File  
Manual

Defaults to All by leaving the blank at the top selected

Want to see all the accounts an Account Coordinator set up for you through an Excel spreadsheet? Select **File** here!

# Select additional details

---

## Additional Detail

Selected options allow a drill-down to additional detail if available.

- Account Owner's Information
- Account Details
- Training Certificate
- Default Accounting Code
- Authorization Limits
- DoDAAC Details (Excel Only)

- Merchant Authorization Control Details
- Merchant Authorization Control Limits

Select any additional details



DOD users can  
select to include  
DoDAACs



Want to make sure that the correct  
Merchant Authorization Controls are in  
place for your accounts?

# Additional details in Excel only

## Additional Detail

- Display Transaction Custom Fields
- Display Transaction Comments

Display Allocation Detail

Display Merchant Data (Excel Only) ⓘ

Sometimes additional details are only available in one type of report output, such as Microsoft Excel.

## Report Output

Output Type:

Excel ▼

# Report parameters – comments, purged accounts

## Account Comments

Select "Yes" to include available Account Comments in the Report Output.

No

Yes

Most Recent Comments

*Note: Selecting all comments will add additional content to the report and alter its existing format.*

Select whether to include comments from the Account Profile

## Purged Accounts Display

Select an option to show:

All Accounts

Show all accounts, purged accounts, or non-purged accounts

Cardholder accounts purge at 12 months when they have a V9 or T9 status and at 22 months when they have an Open status and have been inactive for that timeframe. However, information about those accounts is still available in Access Online reporting for 6 years after the purge date and offline thereafter by request.

# Select sorting options

## Sort Report By

Account Status

Account Name

Ascending Order

Ascending Order

Descending Order

Descending Order

- No Sort
- Account ID
- Account Name
- Account Number
- Account Status
- Billing Type
- Product Type
- Setup Method
- Update Method

In what order do you want information to appear on the report? You can sort it by some (not all) of the columns that display on the report.

## Report Output

Output Type:

Select the order – ascending or descending

meter Page

Example: Select Account Status first, then Account Name

This will first list all accounts by status, for example – all the open ones together, all the closed ones together. Then the accounts will be listed by cardholder name.

# Select report output type

## Report Output

Output Type:

PDF

Select an output type. For this example, select Excel.

Output Parameter Page Placement:

Selection defines the location of the Parameter Page details on the report output.

End

Reports put the parameters somewhere on the report. If you select PDF output type, you can choose whether to put them at the beginning or end.

Report Output types include:

- PDF
- Excel
- Browser
- Active Report

Some report types do not have ALL output types available.

# Select a way to group the report

## Group Report By

Processing Hierarchy Position: \*

If selected, a processing hierarchy position is required.

Bank:      Agent:      Company:      Division:      Department:

[Search for Position or Add](#)

Reporting Hierarchy Position: \*

If selected, a reporting hierarchy position is required.

Bank:      Level 1:      Level 2:      Level 3:      Level 4:      Level 5:      Level 6:      Level 7:

[Search for Position or Add Multiple](#)

Account Number(s):\*

If selected, at least one account is required. Separate multiple accounts by a comma and no spaces.

[Search for Accounts](#)

Account ID(s):\*

If selected, at least one account ID is required. Separate multiple account IDs by a comma and no spaces.

Run Report

Reset

Create Scheduled Report

[<< Back to Program Management](#)

Select how you want the data grouped. You can group by Processing Hierarchy or Account Number or Account ID. If you have Reporting Hierarchies, you can group by Reporting Hierarchy.

Click Search for Position or Add Multiple

# Select a hierarchy level or enter hierarchy information

## Program Management Select a Reporting Hierarchy Position

### Search for a Hierarchy Position

Select the hierarchy level you wish to locate, and enter any known or partial values, then search.

Hierarchy Level:

Level 3 ▾

Select a level and click Search

Reporting Hierarchy Name:

Or type a Reporting Hierarchy  
Name or levels and click Search

Bank:    Level 1:    Level 2:    Level 3:    Level 4:    Level 5:    Level 6:    Level 7:

<input type="text"/>							
----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------

Search

# Select one or more hierarchies

To add a position to the Selected Hierarchy Positions, select the position in the list to the left and click "Select Position." To remove a selected position from the list, mark the position in the list to the right and click "Remove Position." When you are satisfied with your selection(s), click "Accept Hierarchy."

## Found Hierarchy Position(s)

Records 1 - 2 of 2

<input type="checkbox"/>	Bank	Level 1	Level 2	Level 3
<input type="checkbox"/>	8203 DoD Purchasing	11790 Alpha	22222 Mission 1	33333 Officer A
<input type="checkbox"/>	8203 DoD Purchasing	11791 Bravo	22222 Mission 1	33333 Officer A

[Hide All Hierarchy Names](#)

Select Position >>

Select

No hi

<< Remove Position

[Check All Shown](#) | [Uncheck All Shown](#)

Records 1 - 2 of 2

Accept Hierarchy

[<<Back to Account List](#)

Show or hide hierarchy names

# Complete all three steps

To add a position to the Selected Hierarchy Positions, select the position in the list to the left and click "Select Position." To remove a selected position from the list, mark the position in the list to the right and click "Remove Position." To remove a selected position from the list, mark the position in the list to the right and click "Remove Position." When you are satisfied with your selection(s), click "Accept Hierarchy."

**1** Hierarchy Position(s)  
Records 1 - 2 of 2

	Level 1	Level 2	Level 3
<input type="checkbox"/> Bank 8203	11790	22222	33333
<input type="checkbox"/> Bank 8203	11791	22222	33333

[Show All Hierarchy Names](#)

**2**

Select Position >>

<< Remove Position

**Selected Hierarchy Position(s)**

<input type="checkbox"/> Bank 8203	Level 1 11790
<input type="checkbox"/> Bank 8203	Level 1 11791

[Check All Shown](#) | [Uncheck All Shown](#)  
Records 1 - 2 of 2

**3** Accept Hierarchy

[<<Back to Account List](#)

# Run the report

## Group Report By

Processing Hierarchy Position: \*

If selected, a processing hierarchy position is required.

Bank: Agent: Company: Division: Department:

[Search for Position or Add Multiple](#)

Reporting Hierarchy Positions: \*

If selected, a reporting hierarchy position is required.

[Add/Edit](#)

[Show All Hierarchy Names](#)

Bank	Level 1	Level 2	Level 3
8203	11790	22222	33333
8203	11791	22222	33333

Your selected hierarchies appear

Account Number(s):\*

If selected, at least one account is required. Separate multiple accounts by a comma and no spaces.

[Search for Accounts](#)

Account ID(s):\*

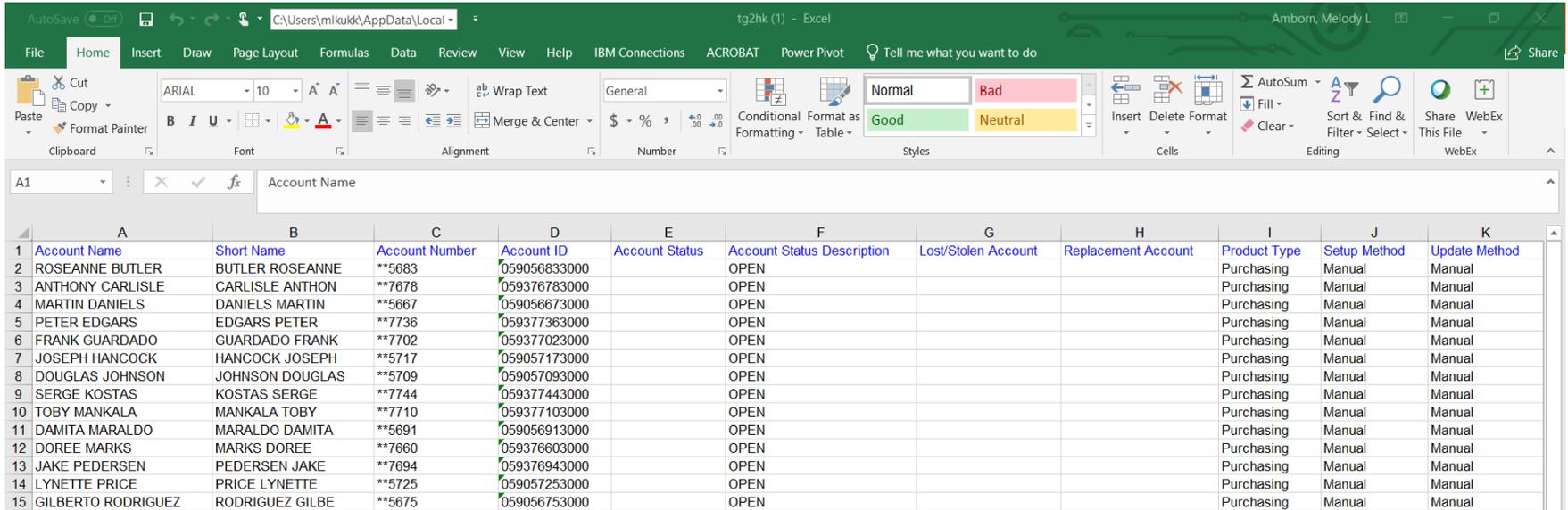
If selected, at least one account ID is required. Separate multiple account IDs by a comma and no spaces.

Click Run Report

[Run Report](#) [Reset](#) [Create Scheduled Report](#)

[<< Back to Program Management](#)

# Excel output



	A	B	C	D	E	F	G	H	I	J	K
1	Account Name	Short Name	Account Number	Account ID	Account Status	Account Status Description	Lost/Stolen Account	Replacement Account	Product Type	Setup Method	Update Method
2	ROSEANNE BUTLER	BUTLER ROSEANNE	**5683	059056833000	OPEN				Purchasing	Manual	Manual
3	ANTHONY CARLISLE	CARLISLE ANTHON	**7678	059376783000	OPEN				Purchasing	Manual	Manual
4	MARTIN DANIELS	DANIELS MARTIN	**5667	059056673000	OPEN				Purchasing	Manual	Manual
5	PETER EDGARS	EDGARS PETER	**7736	059377363000	OPEN				Purchasing	Manual	Manual
6	FRANK GUARDADO	GUARDADO FRANK	**7702	059377023000	OPEN				Purchasing	Manual	Manual
7	JOSEPH HANCOCK	HANCOCK JOSEPH	**5717	059057173000	OPEN				Purchasing	Manual	Manual
8	DOUGLAS JOHNSON	JOHNSON DOUGLAS	**5709	059057093000	OPEN				Purchasing	Manual	Manual
9	SERGE KOSTAS	KOSTAS SERGE	**7744	059377443000	OPEN				Purchasing	Manual	Manual
10	TOBY MANKALA	MANKALA TOBY	**7710	059377103000	OPEN				Purchasing	Manual	Manual
11	DAMITA MARALDO	MARALDO DAMITA	**5691	059056913000	OPEN				Purchasing	Manual	Manual
12	DOREE MARKS	MARKS DOREE	**7660	059376603000	OPEN				Purchasing	Manual	Manual
13	JAKE PEDERSEN	PEDERSEN JAKE	**7694	059376943000	OPEN				Purchasing	Manual	Manual
14	LYNETTE PRICE	PRICE LYNETTE	**5725	059057253000	OPEN				Purchasing	Manual	Manual
15	GILBERTO RODRIGUEZ	RODRIGUEZ GILBE	**5675	059056753000	OPEN				Purchasing	Manual	Manual

Excel is great for showing ALL data. You can use its functionality to search, sort, and create charts and tables. It's good for saving and archiving data or uploading to other systems.

## Excel output – parameters in columns at the right

	DB	DC	DD	DE	DF	DG	DH	DI	DJ
1	Client Name	Report Date	Report Name	Date Type	Start Date	End Date	Account Type	Update Method	Additional Detail
2	ACME18 CP Organization	2020/03/02	Account List - Summary	Last Maintained Date Range	-----	-----	Cardholder Account	None	Account Owner's Information, Account Details, Authorization Limits
3	ACME18 CP Organization	2020/03/02	Account List - Summary	Last Maintained Date Range	-----	-----	Cardholder Account	None	Account Owner's Information, Account Details, Authorization Limits
4	ACME18 CP Organization	2020/03/02	Account List - Summary	Last Maintained Date Range	-----	-----	Cardholder Account	None	Account Owner's Information, Account Details, Authorization Limits
5	ACME18 CP Organization	2020/03/02	Account List - Summary	Last Maintained Date Range	-----	-----	Cardholder Account	None	Account Owner's Information, Account Details, Authorization Limits
6	ACME18 CP Organization	2020/03/02	Account List - Summary	Last Maintained Date Range	-----	-----	Cardholder Account	None	Account Owner's Information, Account Details, Authorization Limits
7	ACME18 CP Organization	2020/03/02	Account List - Summary	Last Maintained Date Range	-----	-----	Cardholder Account	None	Account Owner's Information, Account Details, Authorization Limits
8	ACME18 CP Organization	2020/03/02	Account List - Summary	Last Maintained Date Range	-----	-----	Cardholder Account	None	Account Owner's Information, Account Details, Authorization Limits
9	ACME18 CP Organization	2020/03/02	Account List - Summary	Last Maintained Date Range	-----	-----	Cardholder Account	None	Account Owner's Information, Account Details, Authorization Limits
10	ACME18 CP Organization	2020/03/02	Account List - Summary	Last Maintained Date Range	-----	-----	Cardholder Account	None	Account Owner's Information, Account Details, Authorization Limits
11	ACME18 CP Organization	2020/03/02	Account List - Summary	Last Maintained Date Range	-----	-----	Cardholder Account	None	Account Owner's Information, Account Details, Authorization Limits
12	ACME18 CP Organization	2020/03/02	Account List - Summary	Last Maintained Date Range	-----	-----	Cardholder Account	None	Account Owner's Information, Account Details, Authorization Limits
13	ACME18 CP Organization	2020/03/02	Account List - Summary	Last Maintained Date Range	-----	-----	Cardholder Account	None	Account Owner's Information, Account Details, Authorization Limits
14	ACME18 CP Organization	2020/03/02	Account List - Summary	Last Maintained Date Range	-----	-----	Cardholder Account	None	Account Owner's Information, Account Details, Authorization Limits
15	ACME18 CP Organization	2020/03/02	Account List - Summary	Last Maintained Date Range	-----	-----	Cardholder Account	None	Account Owner's Information, Account Details, Authorization Limits

Scroll way over to the right on the Excel report to see the parameters that were chosen for the report

## Administration reports

# Navigate to Administration reports

Request Status Queue  
Active Work Queue  
System Administration  
Account Administration  
Event Driven Notification  
Order Management  
Transaction Management  
Account Information

## Reporting

- Program Management
- Financial Management
- Supplier Management
- Tax and Compliance

Management

• Administration

- User Activity Audit Reporting
- Report Scheduler
- Flex Data Reporting
- Custom Reports

## Data Exchange

My Personal Information

Home

Email Center

Contact Us

Training

Government Services

## Administration

### Accounting Code Management

Accounting Code Structure  
Information on current configuration of Accounting Code Structures, Accounting Validation Controls and Valid Value Lists.

- [Accounting Code Structure](#)
- [Accounting Validation Control Summary](#)
- [Accounting Validation Control Summary](#)

Starts configuration summarization with the Accounting Validation Control.

### Alternate Accounting Codes

Detailed information about Alternate Accounting Codes.

### Default Accounting Codes

Detailed information about Default Accounting Codes by account.

### Online Registration Management

#### [Locked Accounts](#)

Accounts locked at the time the report is generated (due to incorrect online registration activity).

#### [Online Registration](#)

Information about online registration.

### User Management

#### [System User List](#)

Information about user IDs and associated user profile information including a list of user hierarchy access and user functional entitlements.

#### [User List with Account Details](#)

View of users and accounts within an organization.

Click Administration

# Accounting Code Management reports

Request Status Queue  
Active Work Queue  
System Administration  
Account Administration  
Event Driven Notification  
Order Management  
Transaction Management  
Account Information  
**Reporting**  
• Program Management  
• Financial Management  
• Supplier Management  
• Tax and Compliance Management  
• **Administration**  
• User Activity Audit Reporting  
• Report Scheduler  
• Flex Data Reporting  
• Custom Reports  
**Data Exchange**  
**My Personal Information**

Home  
Email Center  
Contact Us  
Training  
Government Services

## Administration

### Accounting Code Management

Accounting Code Structure  
Information on current configuration of Accounting Code Structures, Accounting Validation Controls and Valid Value Lists.

- [Accounting Code Structure Summary](#)  
Starts configuration summarization with the Accounting Code Structure.
- [Accounting Validation Control Summary](#)  
Starts configuration summarization with the Accounting Validation Control.

### [Alternate Accounting Codes](#)

Detailed information about Alternate Accounting Codes.

### [Default Accounting Codes](#)

Detailed information about Default Accounting Codes by account.

### Online Registration Management

#### [Locked Accounts](#)

Accounts locked at the time the report is generated (due to incorrect online registration activity).

#### [Online Registration](#)

Information about online registration.

### User Management

#### [System User List](#)

Information about user IDs and associated user profile information including a list of user hierarchy access and user functional entitlements.

#### [System User List with Account Details](#)

An overview of users and accounts within an organization.

I want to review the default accounting codes on our accounts!



# Online Registration Management reports

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management
- Account Information
- Reporting**
  - Program Management
  - Financial Management
  - Supplier Management
  - Tax and Compliance Management
  - **Administration**
    - User Activity Audit Reporting
    - Report Scheduler
    - Flex Data Reporting
    - Custom Reports
- Data Exchange
- My Personal Information

## Administration

### Accounting Code Management

#### Accounting Code Structure

Information on current configuration of Accounting Code Structures, Accounting Validation Controls and Valid Value Lists.

- [Accounting Code Structure Summary](#)  
Starts configuration summarization with the Accounting Code Structure.
- [Accounting Validation Control Summary](#)  
Starts configuration summarization with the Accounting Validation Control.

### User Management

#### [System User List](#)

Information about user IDs and associated user profile information including a list of user hierarchy access and user functional entitlements.

#### [System User List with Account Details](#)

An overview of users and accounts within an organization.

I want to see if any cardholders who tried to register online are locked out so I can help them get into the system.

Home

Email Center

Contact Us

Training

Government Services

#### [Alternate Accounting Codes](#)

Detailed information about Alternate Accounting Codes.

#### [Default Accounting Codes](#)

Detailed information about Default Accounting Codes by account.

### Online Registration Management

#### [Locked Accounts](#)

Accounts locked at the time the report is generated (due to incorrect online registration activity).

#### [Online Registration](#)

Information about online registration.



# User Management reports

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven No
- Order Management
- Transaction Man
- Account Informa
- Reporting
  - Program Manag
  - Financial Manag
  - Supplier Management
  - Tax and Compliance Management
  - Administration
    - User Activity Audit Reporting
    - Report Scheduler
    - Flex Data Reporting
    - Custom Reports
- Data Exchange
- My Personal Information

## Administration

### Accounting Code Management

Click System User List

- [Accounting Code Structure Summary](#)  
Starts configuration summarization with the Accounting Code Structure.
- [Accounting Validation Control Summary](#)  
Starts configuration summarization with the Accounting Validation Control.

### User Management

#### [System User List](#)

Information about user IDs and associated user profile information including a list of user hierarchy access and user functional entitlements.

#### [System User List with Account Details](#)

An overview of users and accounts within an organization.

I want to see all the Access Online users to see who is active in the system.

[Home](#)

[Email Center](#)

[Contact Us](#)

[Training](#)

[Government Services](#)

### [Alternate Accounting Codes](#)

Detailed information about Alternate Accounting Codes.

### [Default Accounting Codes](#)

Detailed information about Default Accounting Codes by account.

## Online Registration Management

### [Locked Accounts](#)

Accounts locked at the time the report is generated (due to incorrect online registration activity).

### [Online Registration](#)

Information about online registration.



# Select parameters for the System User List

Request Status Queue  
Active Work Queue  
System Administration  
Account Administration  
Event Driven Notification  
Order Management  
Transaction Management  
Account Information

## Reporting

- Program Management
- Financial Management
- Supplier Management
- Tax and Compliance Management
- **Administration**
- User Activity Audit Reporting
- Report Scheduler
- Flex Data Reporting
- Custom Reports

Data Exchange  
My Personal Information

Home

Email Center

Contact Us

Training

Government Services

## Administration System User List

By default this report will return all results associated with blank fields, unless otherwise noted. To limit results, enter specific criteria in blank fields.

\* = required

### Report Type

Summary  Detail

Click Summary or Detail

### Users Included

Creation Date Range:

Start Date:

End Date:



to



Enter Start and End Dates for when the user profiles were created or maintained. Leave them blank to search for ALL.

Last Maintained Date Range:

Start Date:

End Date:



to



User Status:

- All
- Active
- Admin Locked
- Expired
- Failed Self Service
- Password Failed
- To Be Removed

Leave it at the default of All or select from the user status types

# Continue to select parameters for the System User List

## Additional Detail

Selected options allow a drill-down to additional detail if available.

- Hierarchy Assignments    Account Assignments    Contact Information    Profile History    DoDAAC Details (Excel Only)  
 Approver Manager Detail    Approver Assignments    Mobile Status    Enhanced Security Status

Select additional detail

## Sort Report By

- Entitlement Group: [v]   No Sort: [v]   No Sort: [v]   No Sort: [v]  
 Ascending Order    Ascending Order    Ascending Order    Ascending Order  
 Descending Order    Descending Order    Descending Order    Descending Order

Select sort options

## Report Output

Output Type:

Browser [v]

Select output type. For this example, select Browser.

Output Parameter Page Placement:

Selection defines the location of the Parameter Page details on the report output.

End [v]

## Group Report By

- Processing Hierarchy Position: \*

If selected, a processing hierarchy position is required.

Bank:   Agent:   Company:   Division:   Department:

3059   [ ]   [ ]   [ ]   [ ]   [Search for Position or Add Multiple](#)

Select to group by processing or reporting hierarchy

- Reporting Hierarchy Position: \*

If selected, a reporting hierarchy position is required.

Bank:   Level 1:   Level 2:   Level 3:   Level 4:   Level 5:   Level 6:   Level 7:

3059   64913   [ ]   [ ]   [ ]   [ ]   [ ]   [ ]   [Search for Position or Add Multiple](#)

Run Report

Click Run Report

[<< Back to Administration](#)  
Client Training | Computer

# Browser output

Browser output is easy to see and read.

ACME CO 018  
Report Date: 03/02/2020

System User List - Summary

Functional Entitlement Group	Functional Entitlement Group Description	Total Number of Active User IDs	Total Number of Admin Locked User IDs	Total Number of Failed Self Service User IDs	Total Number of Password Failed User IDs	Total Number of Expired User IDs	Total Number of To Be Removed User IDs	Total Number of Existing User IDs
<a href="#">CH CCard Full</a>	DO NOT CHANGE	<u>3</u>	0	0	0	0	0	<u>3</u>
<a href="#">CH Fleet</a>	DO NOT CHANGE!	<u>2</u>	0	0	0	0	0	<u>2</u>
<a href="#">CH Full</a>	DO NOT CHANGE	<u>2</u>	0	0	0	0	0	<u>2</u>

Total Number of Records: 3

End of Report

System User List - Summary / PA1ADMIN / 03/02/2020 21:01:49

Page 1

- Select all
- Print
- Read aloud

Right click on the screen to print the page

# Browser output controls

See the number of pages of the report. Jump quickly to a page by typing the page number and clicking the button

Click this button to have all pages appear on this screen so you just scroll down through the information

Use arrows to go back to the first page, back a page, forward a page or forward to the last page



# Browser output search

ACME CO 018  
Report Date: 03/02/2020

System User List - Summary

Functional Entitlement Group	Functional Entitlement Group Description	Total Number of Active User IDs	Total Number of Admin Locked User IDs
<a href="#">CH CCard Full</a>	DO NOT CHANGE	3	0
<a href="#">CH Fleet</a>	DO NOT CHANGE!	2	0
<a href="#">CH Full</a>	DO NOT CHANGE	2	0

Total Number of Records: 3

End of Report

System User List

Type a key word in the Search field and click the binoculars icon to search for something

Click the A-a icon to make the search field case sensitive or not case sensitive

Click the arrow button to change the search to search forward or backward

Click the question mark button for help  
Click the X to close the browser window



# Browser output – click link to view details

Parameters do not display in a browser output.

System User List - Summary

ACME CO 018  
Report Date: 03/02/2020

Functional Entitlement Group	Functional Entitlement Group Description
<a href="#">CH CCard Full</a>	DO NOT CHANGE
<a href="#">CH Fleet</a>	DO NOT CHANGE!
<a href="#">CH Full</a>	DO NOT CHANGE

Total Number of Records: 3

Click a link to open details

Links to detail are active until about 30 minutes AFTER Access Online is closed.

Total Number Total Number Total Number Total Number Total Number Total Number Total Number

ACME CO 018  
Report Date: 03/02/2020

System User List - Active Users - Detail

Functional Entitlement Group: CH CCard Full  
Functional Entitlement Group Description: DO NOT CHANGE  
Total Number of Active User IDs: 3

User ID	User Name	Status	Code	Accounting Batch Script
CH1TECARD	WALLIN,WILL	Active	1	No
CH2TECARD	BENEDICT,DON	Active	1	No
CH2TEFX	BLAND,JACOB	Active	1	No

Total Number of Records: 3

End of Report

System User List - Active Users - Detail / PA1ADMIN / 03/02/2020 21:03:01

Page 1

# Financial Management reports

# Navigate to Financial Management reports

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Payment Plus
- Order Management
- Transaction Management
- Enhanced Supplier Management
- Account Information
- Reporting
  - Program Management
  - **Financial Management**
  - Supplier Management
  - Tax and Compliance Management
  - Administration
  - Report Scheduler
  - Flex Data Reporting
  - Custom Reports
- Dashboard
- Data Exchange
- My Personal Information

## Financial Management

### Payment Requests

[Billed Transaction Analysis with Payment Requests Detail](#)

Summary and detail billed transaction information, regarding the results of payment request and transaction matching.

[Payment Request Detail](#)

Detailed Payment Request information.

### Order Management

[Billed Transaction Analysis with Order Detail](#)

Detailed and summary billed transaction information, regarding the results of order and transaction matching.

[Full Transaction and Order Detail](#)

Full expenditure detail, including transaction, line item, order, account allocation, and tax estimation information.

### Payment Instructions

[Billed Transaction Analysis with Payment Instruction Detail](#)

Summary and detail billed transaction information, regarding the results of payment instruction and transaction matching.

[Payment Instruction Analysis](#)

Summary and detail payment instruction information, regarding the results of payment instruction and transaction matching.

[Payment Instruction Detail](#)

Detailed Payment Instruction information.

### Transaction Management

[Account Allocation](#)

Account allocation and reallocation detail by accounting code.

[Extract Reconciliation](#)

Summary of transactions by account that have been extracted versus stated.

[Fleet Activity Detail](#)

Fleet product summary and fleet transaction

Click Financial Management

# Virtual Payment (Payment Plus) reports

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Payment Plus
- Order Management
- Transaction Management
- Enhanced Supplier Management
- Account Information
- Reporting**
  - Program Management
  - **Financial Management**
  - Supplier Management
  - Tax and Compliance Management
  - Administration
  - Report Scheduler
  - Flex Data Reporting
  - Custom Reports
- Dashboard
- Data Exchange
- My Personal Information

## Financial Management

### Payment Requests

[Billed Transaction Analysis with Payment Requests Detail](#)

Summary and detail billed transaction information, regarding the results of payment request and transaction matching.

[Payment Request Analysis](#)

Summary and detail payment request information, regarding the results of payment request and transaction matching.

[Payment Request Detail](#)

Detailed Payment Request information.

### Payment Instructions

[Billed Transaction Analysis with Payment Instruction Detail](#)

Summary and detail billed transaction information, regarding the results of payment instruction and transaction matching.

[Payment Instruction Analysis](#)

Summary and detail payment instruction information, regarding the results of payment instruction and transaction matching.

[Payment Instruction Detail](#)

Detailed Payment Instruction information.

If you use Payment Plus for virtual payments, you will want to check out the Payment Requests and Payment Instructions reports

## Order Management

[Billed Transaction Analysis with Order Detail](#)

Detailed and summary billed transaction information, regarding the results of order and transaction matching.

[Full Transaction and Order Detail](#)

Full expenditure detail, including transaction, line item, order, account allocation, and tax estimation information.

## Transaction Management

[Account Allocation](#)

Account allocation and reallocation detail by accounting code.

[Extract Reconciliation](#)

Summary of transactions by account that have been extracted versus statemented.

[Fleet Activity Detail](#)

- Home
- Email Center
- Contact Us
- Training

# Order Management reports

- Flex Data Reporting
- Custom Reports

[Dashboard](#)  
[Data Exchange](#)  
[My Personal Information](#)

[Home](#)  
[Email Center](#)  
[Contact Us](#)  
[Training](#)

## [Payment Request Detail](#)

Detailed Payment Request information.

## [Order Management](#)

### [Billed Transaction Analysis with Order Detail](#)

Detailed and summary billed transaction information, regarding the results of order and transaction matching.

### [Full Transaction and Order Detail](#)

Full expenditure detail, including transaction, line item, order, account allocation, and tax estimation information.

### [Order Analysis](#)

Detailed and summary order information, regarding the results of order and transaction matching.

### [Order Detail](#)

Order detail information.

### [Order Receipt](#)

Detailed and summary receipt information as recorded against the order or order line items.

If you use Order Management, you will want to check out these reports

### [Account Allocation](#)

Account allocation and reallocation detail by accounting code.

Even if you don't use Order Management, check out the Full Transaction and Order Detail report if you want line-item detail on transactions!

### [Managing Account Approval Status](#)

History of Managing Account and Cardholder Account statement approvals.

### [Payment Detail](#)

Detailed payment information pertaining to transactions and payments.

### [Transaction Aging](#)

# Transaction Management reports

My personal information

Home

Email Center

Contact Us

Training

## Order Management

### [Billed Transaction Analysis with Order Detail](#)

Detailed and summary billed transaction information, regarding the results of order and transaction matching.

### [Full Transaction and Order Detail](#)

Full expenditure detail, including transaction line item, order, account allocation, and tax estimation information.

### [Order Analysis](#)

Detailed and summary order information, regarding the results of order and transaction matching.

### [Order Detail](#)

Order detail information.

### [Order Receipt](#)

Detailed and summary receipt information as recorded against the order or order line items.

## Transaction Management

### [Account Allocation](#)

Account allocation and reallocation detail by accounting code.

### [Extract Reconciliation](#)

Summary of transactions by account that have been extracted versus statemented.

### [Fleet Activity Detail](#)

Fleet product summary and fleet transaction activity data including fuel, tax and line item detail.

### [Managing Account Approval Status](#)

History of Managing Account and Cardholder Account statement approvals.

### [Payment Detail](#)

Detailed payment information pertaining to transactions and payments.

### [Transaction Aging](#)

Detailed client transaction information and payment aging history.

### [Transaction Detail](#)

Detailed transaction data including merchant detail, allocation (accounting code) information, and transaction log data.

### [Multiple Attachments Request](#)

Create a request to receive files attached to transactions during a specific date range.

### [Transaction Summary](#)

Transaction summary information.

Get account allocation details

See which transactions have been extracted

See a history of managing account (statement approvals)

Click Transaction Detail

You can run the transaction detail report in a way to see transactions pending approval.

# Choose a date range

## Financial Management

### Transaction Detail

By default this report will return all results associated with blank fields, unless otherwise noted. To limit results, enter specific criteria in blank fields.

\* = required

#### Date

Cycle Close Date Range:  Calendar Month Range:  Posting Date Range:  Transaction Date Range:

Enable Cycle Day

Start Date:

End Date:

02/01/2019



to

02/01/2019



#### Transactions Included

Transaction Status:

Reviewed Status:

All

Approval Status:

Hold down the Ctrl key to make multiple selections.

All  
Pending Approval  
Approved  
Final Approved

Disputed Status:

All

To run the report for a specific cycle, select Cycle Close Date Range. Then, enter the same date in the start date and end date fields, using a date that falls within that cycle.

IF you check the Enable Cycle Day checkbox, you need to enter the exact cycle date in the Start Date and End Date.

# Choose which transactions to include

## Financial Management

### Transaction Detail

By default this report will return all results associated with blank fields, unless otherwise noted. To limit results, enter specific criteria in blank fields.

\* = required

#### Date

Cycle Close Date Range:  Calendar Month Range:  Posting Date Range:  Transaction Date Range:

Enable Cycle Day

Start Date:

End Date:

02/01/2019



to

02/01/2019



#### Transactions Included

Transaction Status:

Reviewed Status:

All

Approval Status:

Hold down the Ctrl key to make multiple selections.

All  
Pending Approval  
Approved  
Final Approved

Disputed Status:

All

You could run a report by cycle and approval status to see which transactions still need to be approved.

You could schedule a weekly report to review all disputed transactions.

# Choose transaction amounts or posting types

Transaction Amount:

< or =  \$

Enter a transaction amount or leave blank to see all transaction amounts

Posting Type:

All

You could schedule a monthly report to see all transactions over \$5,000.

Payments:

Select a posting type (Posted or Memo posted) or leave at the default of all

Additional Detail

Display Transaction Custom Fields

Display Allocation Detail

Display Fleet Detail

Display Transaction Comments

Display Merchant Data (Excel Only) ⓘ

DoDAAC Details (Excel Only)

Most Recent Comments

*Note: Selecting all comments will add additional content to the report and alter its existing format.*

# Include or exclude payments, fees and additional details

Transaction Amount:

< or =  \$

Posting Type:

All

Payments:

Exclude  Include

Fees:

Exclude  Include

Choose to exclude or include payments or fees

## Additional Detail

Display Transaction Custom Fields

Display Allocation Detail

Display Fleet Detail

Display Transaction Comments

Display Merchant Data (Excel Only) 

DoDAAC Details (Excel Only)

Most Recent Comments

*Note: Selecting all comments will add additional content to the report and alter its existing format.*

Select additional details

DOD users can select to include DoDAACs

# Select which merchants appear on the report

## Merchants

Merchant Category Code Group:

**Note:** Hold down the Ctrl key to make multiple selections.

- All
- AIRLINE
- AUTO/RV DEALERS
- BUILDING SERVIC

Select one or more Merchant Category Code Groups to view transactions at those merchants. Leave it at the default of All to view transactions from all merchants.

Merchant Category Codes:

To limit the results from the default of "all," enter a MCC or search. Separate multiple MCCs by a comma and no spaces.

[Search for Codes](#)

Merchant Names:

To limit the results from the default of "all," enter a full or partial "begins with" merchant name and add it to the list.

Add >>

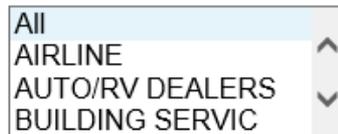
<< Remove

# Select merchants by Merchant Category Codes

## Merchants

### Merchant Category Code Group:

**Note:** Hold down the Ctrl key to make multiple selections.



A dropdown menu with a light blue header containing the text "All". Below the header, the following options are listed: "AIRLINE", "AUTO/RV DEALERS", and "BUILDING SERVIC". The menu has a vertical scrollbar on the right side.

### Merchant Category Codes:

To limit the results from the default of "all," enter a MCC or search. Separate multiple MCCs by a comma and no spaces.

[Search for Codes](#)

Enter or search for MCCs

### Merchant Names:

To limit the results from the default of "all," enter a full or partial "begins with" merchant name and add it to the list.

Add >>

<< Remove

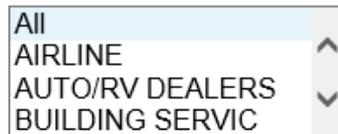
Want a convenience check report? Select the Merchant Category Codes button and enter 6051.

# Select merchants by name

## Merchants

- Merchant Category Code Group:

**Note:** Hold down the Ctrl key to make multiple selections.



A dropdown menu with a light blue background. The text inside the menu is: All, AIRLINE, AUTO/RV DEALERS, BUILDING SERVIC. There are upward and downward arrow icons on the right side of the menu.

- Merchant Category Codes:

To limit the results from the default of "all," enter a MCC or search. and no spaces.

You could schedule a weekly report to view all transactions at Amazon.

- Merchant Names:

To limit the results from the default of "all," enter a full or partial "begins with" merchant name and add it to the list.

Add >>

<< Remove



An empty rectangular box intended for displaying the list of selected merchant names.

Type a merchant name and click Add

# Select sorting and output type

## Select By

To limit the results from the default of "all," select one of the following and enter a full or partial "begins with" accounting code or alternate accounting code name (at least 3 characters).

Accounting Code

Alternate Accounting Code Name \*

Select to limit the results to a particular accounting code. Leave it blank to view all.

## Sort Report By

Account Name  Trans Date  No Sort  No Sort

Ascending Order

Ascending Order

Ascending Order

Ascending Order

Descending Order

Descending Order

Descending Order

Descending Order

Select sorting options

## Report Output

Output Type:

PDF

Select output type. For this example, select PDF and have the parameters placed at the End.

Output Parameter Page Placement:

Selection defines the location of the Parameter Page details on the report output.

End

# Group report

## Group Report By

Processing Hierarchy Position: \*

If selected, a processing hierarchy position is required.

Bank: Agent: Company: Division: Department:

[Search for Position or Add Multiple](#)

Reporting Hierarchy Position: \*

If selected, a reporting hierarchy position is required.

Bank: Level 1: Level 2: Level 3: Level 4: Level 5: Level 6: Level 7:

[Search for Position or Add Multiple](#)

Account Number(s):\*

If selected, at least one account is required. Separate multiple accounts by a comma and no spaces.

[Search for Accounts](#)

---

### Break/Subtotal Level

- No Break/Subtotal - ▾

Page Break:

Yes  No

Note: Page Break is applicable only if a Break/Subtotal Level is chosen.

[Run Report](#)

[Reset](#)

[Create Scheduled Report](#)

[<< Back to Financial Management](#)

Select to group your report by hierarchy or account number.

# Transaction Detail report - group by DoDAAC – P1EE users

Selection defines the location of the Parameter Page details on the report output.

End ▾

---

### Group Report By

Processing Hierarchy Position: \*

If selected, a processing hierarchy position is required.

Bank:      Agent:      Company:      Division:      Department:

              [Search for Po](#)

P1EE Hierarchy (Excel Only):

DoDAAC or Group ID:

▾   [Search for DoDAAC/Group ID or Add Multiple](#)

Role DoDAAC

Authority DoDAAC

  [Search for Accounts](#)

Group ID

---

**Break**

▾

Page Break:

You can group a report by DoDAAC or Group ID. Make a selection. Click the link to search and select a specific or multiple values.



# Run report

## Group Report By

Processing Hierarchy Position: \*

If selected, a processing hierarchy position is required.

Bank: Agent: Company: Division: Department:

[Search for Position or Add Multiple](#)

Reporting Hierarchy Position: \*

If selected, a reporting hierarchy position is required.

[Add/Edit](#)

Bank	Level 1	Level 2	Level 3
8203	11790	22222	33333

Account Number(s):\*

If selected, at least one account is required. Separate multiple accounts by a

### Break/Subtotal Level

- No Break/Subtotal - ▾

Page Break:

Yes  No

Note: Page Break is applicable only if a Break/Subtotal Level is chosen.

If you choose PDF for your output type, you have the option on some reports to include a break and subtotal for a level of the hierarchy. You can also choose a page break at that subtotal.

Click Run Report

[<< Back to Financial Management](#)

# Report output PDF

Zoom in or out, print or save

## Transaction Detail - Summary

Trans Date	Posting Date	MCCG Code	MCC	Merchant Category Code Description	Merchant Name						
<a href="#">01/17/2020</a>	01/18/2020	140	5812	EATING PLACES AND RESTAURANTS	MAX&ERMA-HYDEPARK						
<a href="#">01/18/2020</a>	01/21/2020	153	7523	PARKING LOTS AND GARAGES	FOUNTAIN SQUARE N GARAGE						
<a href="#">01/22/2020</a>	01/23/2020	153	7523	PARKING LOTS AND GARAGES	FOUNTAIN SQUARE N GARAGE						
<a href="#">01/22/2020</a>	01/23/2020	153	7523	PARKING LOTS AND GARAGES	FOUNTAIN SQUARE N GARAGE						
<a href="#">01/23/2020</a>	01/24/2020	144	6051	NONFIN INS/MON ORD TRV CK	CHECK	001638	MN	10.00	<a href="#">Posted</a>	Not Reviewed	No
<a href="#">01/24/2020</a>	01/25/2020	153	7523	PARKING LOTS AND GARAGES	0834 TOWER PLACE		OH	6.00	<a href="#">Posted</a>	0002420028	Not Reviewed No
<a href="#">01/24/2020</a>	01/28/2020	140	5812	EATING PLACES AND RESTAURANTS	J ALEXANDERS	02000222	OH	41.68	<a href="#">Posted</a>	0124122238	Not Reviewed No
<a href="#">01/25/2020</a>	01/28/2020	153	7523							Not Reviewed	No

If the pdf displays in a web browser like this, click the button to open it in a separate tab. That way if you open details, you can easily go back to the summary.

Press the Control and F keys on your keyboard and type a word or numbers in to search for that information within a pdf.

Subtotals for Bank: 1423 Agent: 462 Con  
Number of Records: 243

Total: Company 11315

# Transaction summary versus detail

## Transaction Detail - Summary

Trans Date	Posting Date	MCCG Code	MCC	Merchant Category Code Description	Merchant Name	Merchant State/Province	Taxpayer ID Number (TIN)	Trans Amount	Posting Type	Purchase ID	Trans Status	Disputed Status
<a href="#">01/17/2020</a>	01/18/2020	140	5812	EATING PLACES AND RESTAURANTS	MAX&ERMA-HYDEPARK	OH		\$ 29.00	<a href="#">Posted</a>	130117 125104	Not Reviewed	No
<a href="#">01/18/2020</a>	01/21/2020	153	7523	PARKING LOTS AND GARAGES	FOUNTAIN SQUARE N GARAGE	OH		15.00	<a href="#">Posted</a>	39970400	Not Reviewed	No
<a href="#">01/22/2020</a>	01/23/2020	153	7523	PARKING LOTS AND GARAGES	FOUNTAIN SQUARE N GARAGE	OH		13.00	<a href="#">Posted</a>	39970254	Not Reviewed	No
<a href="#">01/23/2020</a>	01/23/2020	153	7523	PARKING LOTS AND GARAGES	FOUNTAIN SQUARE N GARAGE	OH		9.00	<a href="#">Posted</a>	39970677	Not Reviewed	No
				CHECK	001638	MN		10.00	<a href="#">Posted</a>		Not Reviewed	No
					0834 TOWER PLACE	OH		6.00	<a href="#">Posted</a>	0002420028	Not Reviewed	No
					J ALEXANDERS 02000222	OH		41.68	<a href="#">Posted</a>	0124122238	Not Reviewed	No
					FOUNTAIN SQUARE N GARAGE	OH		15.00	<a href="#">Posted</a>	39970448	Not Reviewed	No

Click the transaction date to see more details.

If you chose a break/subtotal, you can see the total of all transactions for the hierarchy.

Subtotals for Bank: 1423 Agent: 462 Company: 11315  
Number of Records: 243

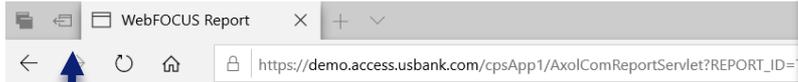
Total: Company 11315

\$ 38,617.37

# PDF output detail

Links to detail are only active while Access Online is open. So, you can't save the report and have the blue links work. Also, keep a watch for the pop-up box to resume your session if it is about to time out.

Use the arrow to go back to the summary (if you chose to view in a new tab).



ACME CO 041  
Report Date: 02/27/2020

Processing Hierarchy Position: Bank: 1423 Agent: 462 Company: 11315 Division: 5000 Department: 501

Name: HILDA J AGUIRRE Account Number: \*\*7611 Optional 1: Optional 2:  
Lost/Stolen Account: Replacement Account: Billing Type: Centrally Billed Account

Transaction Date	Posting Date	Trans Amount	Sales Tax	Source Amount	Source Currency	Posting Type	Purchase ID	Trans Status	Disputed Status	Reference Number
01/23/2020	01/25/2020	\$36.03	\$0.00	36.03	USD	Posted	074720	Not Reviewed	No	24692163024000616261757
Merchant Category MCCG	Code Group Description	MCC	Merchant Category Code Description	Merchant Name	Merchant City	Merchant State/Province	Taxpayer ID Number (TIN)	Merchant Order Number		
140	EATING/DRINKING	5812	EATING PLACES AND RESTAURANTS	OUTBACK 4813	ONALASKA	WI		074720		

End of Report

Transaction Detail - Detail / PA1ADMIN / 02/27/2020 12:01:32

Page 1

# Pdf output parameters

ACME CO 015  
Report Date: 02/28/2020

## Transaction Detail - Summary Output Parameter Page

**Transaction Date Range:** 07/01/2019 to 02/01/2020

**Reviewed Status:** All

**Disputed Status:** All

**Transaction Amount:** All

**Posting Type:** All

**Payments:** Exclude

**Fees:** Exclude

**Additional Detail:**

**Merchant Category Code Group:** All

**Sort Report By:** (1) Account Name, (2) Trans Date, (3) No Sort, (4) No Sort

**Break/Subtotal Level:** No Break/Subtotal

**Page Break:** No

The parameters appear on the first page or last page depending on your selection.

**Processing Hierarchy Position:**

<u>Bank</u>	<u>Agent</u>	<u>Company</u>	<u>Division</u>	<u>Department</u>
-------------	--------------	----------------	-----------------	-------------------

1423	All	All	All	All
1425	All	All	All	All
3757	All	All	All	All
4596	All	All	All	All

PDFS are great for viewing summary and rollup information. They are easy to read and understand the data.

# Report output active report

## Report Output

Output Type:

Active Report

Select Active Report

Output Parameter Page Placement:

Selection defines the location of the Parameter Page

End

## Group Report By

Processing Hierarchy Positions: \*

If selected, a processing hierarchy position is required.

[Add/Edit](#)

[Show All Hierarchy Names](#)

**Bank**

1423

**Bank**

1425

**Bank**

3757

**Bank**

4596

Account Number(s):\*

If selected, at least one account is required. Separate multiple accounts by a comma and no spaces.

[Search for Accounts](#)

## Break/Subtotal Level

- No Break/Subtotal -

Breaks and Subtotals are not available in Active Report output

Page Break:

Yes  No

Note: Page Break is applicable only if a Break/Subtotal Level is chosen.

Run Report

Cancel

Create Calculation Report

Select Run Report

[<< Back to Financial Management](#)

# Active report

Transaction Detail - Summary

There is a tab that displays the report parameters.

Transaction Detail - Summary    Report Parameters

Name	Account Number	Optional 1	Optional 2	Lost/Stolen Account	Replacement Account	Billing Type	Transaction Date	Pos	Da
MEGAN A ACKERMAN	**4561					Centrally Billed Account	08/28/2019	08	
MEGAN A ACKERMAN	**4561					Centrally Billed Account	08/28/2019	08	
MEGAN A ACKERMAN	**4561					Centrally Billed Account	08/28/2019	08	
MEGAN A ACKERMAN	**4561					Centrally Billed Account	08/28/2019	08	
MEGAN A ACKERMAN	**4561					Centrally Billed Account	08/28/2019	08	
MEGAN A ACKERMAN	**4561					Centrally Billed Account	08/28/2019	08/28/2019	138
MEGAN A ACKERMAN	**4561					Centrally Billed Account	08/28/2019	09/03/2019	138
MEGAN A ACKERMAN	**4561					Centrally Billed Account	09/05/2019	09/05/2019	138
MEGAN A ACKERMAN	**4561					Centrally Billed Account	09/12/2019	09/13/2019	138
MEGAN A ACKERMAN	**4561					Centrally Billed Account	09/12/2019	09/13/2019	138
MEGAN A ACKERMAN	**4561					Centrally Billed Account	09/12/2019	09/13/2019	138
MEGAN A ACKERMAN	**4561					Centrally Billed Account	09/19/2019	09/20/2019	138
MEGAN A ACKERMAN	**4561					Centrally Billed Account	09/20/2019	09/24/2019	154
MEGAN A ACKERMAN	**4561					Centrally Billed Account	09/25/2019	09/26/2019	154
MEGAN A ACKERMAN	**4561					Centrally Billed Account	09/28/2019	10/03/2019	154
MEGAN A ACKERMAN	**4561					Centrally Billed Account	10/03/2019	10/05/2019	154
MEGAN A ACKERMAN	**4561					Centrally Billed Account	10/09/2019	10/09/2019	138
MEGAN A ACKERMAN	**4561					Centrally Billed Account	10/09/2019	10/09/2019	138
MEGAN A ACKERMAN	**4561					Centrally Billed Account	10/10/2019	10/10/2019	154
MEGAN A ACKERMAN	**4561					Centrally Billed Account	10/16/2019	10/17/2019	154

Click the arrows at the bottom to move to other pages.

7276 of 7276 records, Page 1 of 364

Transaction Detail - Summary    Report Parameters

Your report was created using the following parameters:

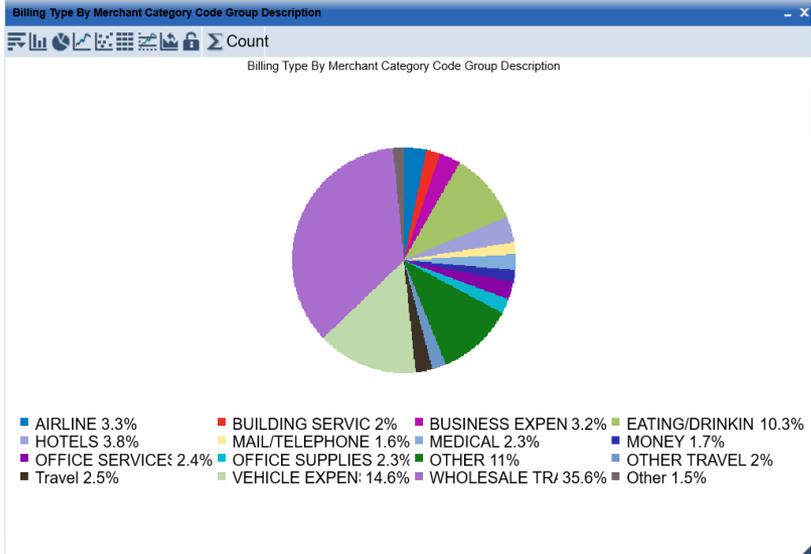
Transaction Date Range: 07/01/2019 to 02/01/2020  
 Reviewed Status: All  
 Disputed Status: All  
 Transaction Amount: All  
 Posting Type: All  
 Payments: Exclude  
 Fees: Exclude  
 Additional Detail: All  
 Merchant Category Code Group: All

Sort Report By: (1) Account Name, (2) Trans Date, (3) No Sort, (4) No Sort  
 Break/Subtotal Level: No Break/Subtotal  
 Page Break: No

Processing Hierarchy Position:	Bank	Agent	Company	Division	Department
	1423	All	All	All	All
	1425	All	All	All	All
	3757	All	All	All	All
	4596	All	All	All	All

# Active report output

Click the arrow next to a column header to expand a menu



Account	Replacement Account	Billing Type	Transaction Date	Posting Date	MCCG Code	Merch Group
		Centrally Billed Account	09/28/2019	10/03/2019	154	WHOL
		Centrally Billed Account	10/03/2019	10/05/2019	154	WHOL
		Centrally Billed Account	10/09/2019	10/09/2019	138	BUILT
		Centrally Billed Account	10/09/2019	10/09/2019	138	BUILT
		Centrally Billed Account	10/10/2019	10/10/2019	154	WHOL
		Centrally Billed Account	10/16/2019	10/17/2019	154	WHOL

Create charts

Export data to Excel

Not every standard report offers an Active Report. You cannot schedule Active Reports.

# Bonus tip – Managing Account Payment Report

## Financial Management Transaction Detail

By default this report will return all results associated with blank fields, unless otherwise noted. To limit results, enter specific criteria in blank fields.

\* = required

### Date

Cycle Close Date Range:  Calendar Month Range:  Posting Date Range:  Transaction Date Range:

Enable Cycle Day

Start Date:

End Date:

02/01/2019



to

02/01/2019



1. Select Posting Date Range and enter dates

### Payments:

Exclude  Include

2. Include payments

### Fees:

Exclude  Include

3. Select Merchant Category Codes

Merchant Category Codes:

To limit the results from the default of "all," enter a MCC or search. Separate multiple MCCs by a comma and no spaces.

[Search for Codes](#)

4. Type 0 (zero)

You can run a managing account payment report using the Transaction Detail template.

# Managing Account Payment Report continued

**Report Output**

Output Type:  
Excel

Output Parameter Page Placement:

Select

**Group Report By**

Processing Hierarchy Position: \*  
If selected, a processing hierarchy position is required.  
Bank: 3059 Agent: Company: Division: Department: [Add Multiple](#)

Include Processing Hierarchy

Reporting Hierarchy Position: \*  
If selected, a reporting hierarchy position is required.  
Bank: 3059 Level 1: 64913 Level 2: Level 3: Level 4: Level 5: Level 6: Level 7: [Search for Position or Add Multiple](#)

Account Number(s):\*  
If selected, at least one account is required. Separate multiple accounts by a comma and no spaces.  
\*\*\*\*\*4567 [Search for Accounts](#)

**Break/Subtotal Level**

- No Break/Subtotal -

Page Break:  
 Yes  No

Note: Page Break is applicable only if a Break/Subtotal Level is selected.

[<< Back to Financial Management](#)

5. Select Excel output

6. Select Account Number

7. Type the full 16-digit managing account number or search and select

8. Click Run Report

# Schedule reports

# Create scheduled report

## Group Report By

Processing Hierarchy Position: \*

If selected, a processing hierarchy position is required.

Bank: Agent: Company: Division: Department:

[Search for Position or Add Multiple](#)

Reporting Hierarchy Position: \*

If selected, a reporting hierarchy position is required.

[Add/Edit](#)

Bank	Level 1	Level 2	Level 3
8203	11790	22222	33333

Account Number(s):\*

If selected, at least one account is required. Separate multiple accounts by a comma and no spaces.

[Search for Accounts](#)

## Break/Subtotal Level

Page Break:

Yes  No

Note: Page Break is applicable only if a Break/Subtotal Level is chosen.

[Run Report](#)

[Reset](#)

[Create Scheduled Report](#)

Click Create Scheduled Report

[<< Back to Financial Management](#)

# Schedule parameters

Request Status Queue  
Active Work Queue  
System Administration  
Account Administration  
Event Driven Notification  
Order Management  
Transaction Management  
Account Information  
**Reporting**  
• Program Management  
• Financial Management  
• Supplier Management  
• Tax and Compliance Management  
• Administration  
• Report Scheduler  
• Flex Data Reporting  
• Custom Reports  
Data Exchange  
My Personal Information

## Create Schedule Parameters

### Create Schedule Parameters

[About Report Scheduler](#)

Enter the report scheduler criteria below, then click the Submit button to schedule the report.

Report Name: Transaction Detail

Output Filename: \*

MonthlyTransactionDetail

Type a file name and description

Report Description: \*

Transaction Detail

Select a frequency

### Schedule

Report Frequency:

Monthly

When would you like to receive this report?

15th Day

Select when to receive the report

Enter the date range you would like the report active for:

Start Date:

04/26/2017

to

End Date:

04/30/2037

Select how much data to include

Include data for the previous:

1 Month

Select a start and end date for the report to run

### Recipients

Search for Users  Include Me

No Users Currently Selected

Submit

Reset

# Select recipients

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Transaction Management
- Order Management
- Account Information
- Reporting**
  - Program Management
  - Financial Management
  - Supplier Management
  - Tax and Compliance Management
  - Administration
  - Report Scheduler
  - Flex Data Reporting
  - Custom Reports
- Data Exchange
- My Personal Information

[Home](#)

[Contact Us](#)

[Training](#)

## Create Schedule Parameters

### Create Schedule Parameters

[About Report Scheduler](#)

Enter the report scheduler criteria below, then click the Submit button to schedule the report.

**Report Name:** Transaction Detail

**Output Filename: \***

MonthlyTransactionDetail

**Report Description: \***

Transaction Detail

### Schedule

**Report Frequency:**

Monthly

**When would you like to receive this report?**

15th Day

Enter the date range you would like the report active for:

**Start Date:**

04/26/2017

to

**End Date:**

04/30/2037

**Include data for the previous:**

1 Month

### Recipients

[Search for Users](#)  **Include Me**

No Users Currently Selected

Submit

Reset

[<< Back to Transaction Detail](#)

Add the people who will receive the report in their Data Exchange

# Report recipients

Request Status Queue  
Active Work Queue  
System Administration  
Account Administration  
Event Driven Notification  
Order Management  
Transaction Management  
Account Information

## Reporting

- Program Management
- Financial Management
- Supplier Management
- Tax and Compliance Management
- Administration
- Report Scheduler
- Flex Data Reporting
- Custom Reports

Data Exchange  
My Personal Information

Home

Contact Us

Training

## Create Schedule Parameters Search & Select Report Recipients

Enter full or partial user name, or leave blank to view all users. Then click the "Search" button.

Last Name:  First Name:

Search

Records 1 - 6 of 6

Select	User Name	User ID	Can Download From Data Exchange
<input type="checkbox"/>	ADAMS, ALICE	PA1ADMIN	Yes
<input type="checkbox"/>	BILLINGSLEY, JOHN	PA1BILLING	Yes
<input type="checkbox"/>	MARALDO, DAMITA	CH1PURCHASE	No
<input type="checkbox"/>	REYNOLDS, RON	PA4FORM	Yes
<input type="checkbox"/>	REYNOLDS-MEIER, FELICITY	PA3FORM	Yes
<input type="checkbox"/>	SULLIVAN,		Yes

Records 1 - 6 of 6

Select User(s)

Enter a name and click Search or click Search for all

Select the Users and click Select Users

<< Back to Maintain Schedule Parameters

# Submit report parameters

Enter the date range you would like the report active for:

**Start Date:**  to **End Date:**

**Include data for the previous:**

## Recipients

Search for Users  **Include Me**

Click the checkbox to include yourself

Remove	User Name	User ID
<input type="checkbox"/>	Billingsley John	PA1BILLING
<input type="checkbox"/>	Reynolds Ron	PA4FORM

Their names appear

Click Submit

Remove Selected Users

Submit

Reset

<< Back to Transaction Detail

# Parameters review

## Are You Sure?

Do you want to change the following fields in the MonthlyTransactionDetail.pdf report:

Field	Old Value	New Value
INCLUDE ME		N
DATAX PREFERENCE		N
SCHEDULER		ACPO17.pa1admin
END DAY		30
SCHEDULE DESCRIPTION		Transaction Detail
END MONTH		04
OUTPUT FILENAME		MonthlyTransactionDetail.pdf
RUN INTERVAL		M
EMAIL PREFERENCE		ONERROR
EMAIL ADDRESS		A.ADAMS@ACME.MIL
END YEAR		2037
RUN DAYS		15
RECIPIENT	ADDED	Billingsley John : ACPO17.pa1billing
RECIPIENT	ADD	ACPO17.pa4form
START DAY		
START MONTH		
OUTPUT FORMAT		
START YEAR		

Review the parameters and save the report

# Navigate to Report Scheduler

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management
- Account Information
- Reporting**
  - Program Management
  - Financial Management
  - Supplier Management
  - Tax and Compliance Management
  - Administration
  - Report Scheduler
  - Flex Data Reporting
  - Custom Reports
- Data Exchange
- My Personal Information

Click Reporting

## Reporting

### Program Management

General program management activities and monitor company policy compliance.

### Financial Management

Track variances and transactions.

### Supplier Management

These reports manage supplier relationships, support supplier negotiations, and manage spending by category.

### Tax and Compliance Management

Estimate sales/use tax, track spending for 1099/1057 vendors, and perform other regulatory reporting.

### Administration

These reports allow administrators to support system functionality.

Click Report Scheduler

### Report Scheduler

View and maintain current scheduled reports.

### Flex Data Reporting

Create and maintain adhoc reports.

### Custom Reports

Create and configure custom reports.

- Home
- Contact Us
- Training

# Report Scheduler - search

Request Status Queue  
Active Work Queue  
System Administration  
Account Administration  
Order Management  
Transaction Management  
Enhanced Supplier  
Management  
Account Information

## Reporting

- Program Management
- Financial Management
- Supplier Management
- Tax and Compliance Management
- Administration
- Global
- User Activity Audit Reporting
- **Report Scheduler**
- Flex Data Reporting
- Custom Reports

Dashboard  
Data Exchange  
My Personal Information

Home

Contact Us

Training

Government Services

## Report Scheduler Scheduled Report List

### Select Report Type:

Standard Reports  Flex Data Reports

Select Primary Report Data:

- Select Report Template -

Select Additional Report Data:

Hold the Ctrl key down to select multiple Additional Data report templates.

Output Filename:

Scheduler Name:

Scheduler User ID:

[Select Scheduler](#)

Recipient Name:

Recipient User ID:

[Select Recipient](#)

### Date

Activity Date Range:

Start Date:

End Date:

Select to search from Standard or  
Flex Data Reports

Enter search  
criteria

# Report Scheduler – report list

## Date

Activity Date Range:

Start Date:

Click Search

Reports meeting your search criteria appear on the list

## Scheduled Flex Data Reports

Please select reports from the results list below.

Click "Frequency" to view the Schedule Parameters

Click "Report Name" to view the Report Parameters

Click "Last Modified" to view the Report History

Click the report name to update the report parameters

Click the date to show the modification history of the report

Records 1 - 5 of 5

Output Filename	Description	Report Name	Scheduler	Frequency	Status	Last Modified	Modified By	Last Run	Next Run	End
AccountListpart1.xlsx	cardholder info	<a href="#">Account 08Aug2018</a>	PA1ADMIN	<a href="#">Monthly</a>	Active	<a href="#">08/08/2018</a>	PA1ADMIN	03/02/2020	04/02/2020	08/09/2020
AccountListPart2.xlsx	Account	<a href="#">Account 08Aug2018-2</a>	PA1BILLING	<a href="#">Monthly</a>	Active	<a href="#">08/08/2018</a>	PA1BILLING	03/02/2020	04/02/2020	08/09/2020
Allocation_Report.xlsx	Transaction w/Allocation, Purchase Order	<a href="#">Transaction-Allocation,Purchase Order</a>	CH1PURCHASE	<a href="#">Monthly</a>	Active	<a href="#">12/27/2019</a>	CH1PURCHASE	01/20/2020		02/19/2020
test.xlsx	Transaction w/Purchase Order	<a href="#">Transaction-Purchase Order, 06Aug2018</a>	PA4FORM	<a href="#">Monthly</a>	Active	<a href="#">08/06/2018</a>	PA4FORM		08/07/2018	08/07/2020
TEST.xlsx	Account	<a href="#">Account 08Aug2018</a>	PA3FORM	<a href="#">Monthly</a>	Active	<a href="#">08/08/2018</a>	PA3FORM	03/02/2020	04/02/2020	08/09/2020

Records 1 - 5 of 5

## Create New Scheduled Report

Click the frequency link to update the frequency, name of report, recipients or to remove the scheduling

View to see run information

# Report Scheduler – create new scheduled report

- Request Status Queue
  - Active Work Queue
  - System Administration
  - Account Administration
  - Event Driven Notification
  - Order Management
  - Transaction Management
  - Account Information
  - Reporting**
    - Program Management
    - Financial Management
    - Supplier Management
    - Tax and Compliance Management
    - Administration
    - Report Scheduler**
    - Flex Data Reporting
    - Custom Reports
  - Data Exchange
  - My Personal Information
- 
- Home
  - Contact Us
  - Training
- 
- © 2017 U.S. Bank National Association

## Report Scheduler Scheduled Report List

Output Filename	Description	Report Name	Frequency	Status	Last Modified	Modified By	Last Run	Next Run	End
<i>There are no reports scheduled. Please create a schedule from the individual reports.</i>									

### Create New Scheduled Report

- Select Report -
- Account Allocation
- Account List
- Account Maintenance Effective Dating Activity
- Account Spend Analysis
- Account Status Change
- Airline Itinerary Detail
- Alternate Accounting Codes
- Billed Transaction Analysis with Order Detail
- Billed Transaction Analysis with Payment Instruction Detail
- Billed Transaction Analysis with Payment Requests Detail
- Cash Advance
- Charge-Off
- Declining Balance/Managed Spend
- Default Accounting Codes
- Expenses By Category
- Expense Summary
- Extract Reconciliation
- Fleet Activity Detail
- Full Transaction and Order Detail
- Merchant Allocation Rule Sets
- Merchant Spend Analysis
- Merchant Spend Analysis by Line Item
- Order Analysis
- Order Detail
- Order Receipt
- Past Due
- Payment Detail
- Payment Instruction Analysis
- Payment Instruction Detail

GO

Begin to schedule a report from here by selecting it from the list and click the Go button.

You then enter the report parameters and select to schedule the report as we just reviewed.

# Locate reports in Data Exchange

# Navigate to Data Exchange

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management
- Account Information
- Reporting
- Data Exchange**
- My Personal Information

## Welcome to Access Online ALICE ADAMS

Your last login was 03/04/2020

### Message Center

Click Data Exchange

Language Selection:

American English ▾

Home

Email Center

Contact Us

Training

Government Services

### Quick Links

[Manage Home Page Settings](#)

# Click your organization name

Access® Online

## Data Exchange

### Upload/Download File

Root Directory

Help 

File Name ▾ Search

 ACME

Click the name  
of your  
organization

Size ▾ Date ▾

Delete

08/16/2017 10:21:07 AM

# Data Exchange access

Files automatically delete after 60 days.

## Data Exchange

### Upload/Download File

Root Directory / ACME /

Browse

File Name  Search

Type a file name to search

Click column header to sort

Click for help

File Name	Size	Date	Delete
EDN Notification Email.pdf	124 MB	06/12/2011 01:21:00 PM	Delete
ApprovalPendingReport.xls	31 KB	06/12/2011 01:21:00 PM	Delete
cost_center_dependent_with_gl_expense.txt	31 KB	06/12/2011 01:21:00 PM	Delete
ORGSHORTNAME/USERID/ACCESSIONLINE-PASTDUEACCOUNTS.TXT	270 MB	06/12/2011 01:21:00 PM	Delete
CVV_CVC Letter.pdf	270 MB	06/12/2011 01:21:00 PM	Delete
Monthly_Corp_Scheduled_Transaction_Detail_Printable.pdf	312 MB	06/12/2011 01:21:00 PM	Delete
Monthly_Scheduled_Transaction_Detail_Report.xls	1 KB	06/12/2011 2:50:00 PM	Delete
PaymentPlusInputLoadFile.txt	25 MB	07/15/2011 10:58:00 AM	Delete
SampleBatchUploadValidValues.txt			
SBF2557548964939.001.txt			
VCF4057548964939.001.txt			
Weekly_Account_List_Report.xls			

Click to delete a report

Click a file name to open

Data Exchange allows you 30 minutes to access and download large files before timing out.

# Receive an email when your report is available in Data Exchange

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management
- Account Information
- Reporting
- Data Exchange
- My Personal Information**
  - Password
  - Contact Information
  - Manage Account Access
  - Manage Favorites
- Contact Us
- Training
- Government Services

## My Personal Information

User ID: PA1ADMIN

### Password

Change your system password and create or modify an authentication response that will be used when resetting a password.

### Contact Information

Update your user ID contact information (name, address, phone no., etc.).

- [Email Notification](#)

### Manage Account Access

View access rights and user specific information, such as accounts and hierarchy level access.

- [Add Accounts](#)

### Manage Accounting Code Favorites

Add favorites, enable favorites to be selected when reallocating and managing allocations, and delete

Click My Personal Information

Click Email Notification

# Select Data Exchange and save

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management
- Account Information
- Reporting
- Data Exchange
- My Personal Information**
  - Password
  - Contact Information
  - Manage Account Access
  - Manage Favorites
  - Account Alerts

- Home
- Email Center
- Contact Us
- Training
- Government Services

## My Personal Information Email Notification

User ID: PA1ADMIN

To receive an email notification, select the specific process and corresponding scenarios, timing or accounts.

\* = required

Email Address: \*

A.ADAMS@ACME.MIL

Preferred Output Language: \* American English 

Make sure your email is correct  
Select an output language

### Status Notifications

- Data Exchange** 
- All
- Successful Upload
- Unsuccessful Upload
- Successful Download
- Unsuccessful Download

Check Data Exchange

Scroll to the bottom and  
click Save

# Supplier Management reports

# Navigate to Supplier Management reports

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Payment Plus
- Order Management
- Transaction Management
- Enhanced Supplier Management
- Account Information
- Reporting
  - Program Management
  - Financial Management
  - **Supplier Management**
  - Tax and Compliance
- Management
  - Administration
  - Report Scheduler
  - Flex Data Reporting
  - Custom Reports
- Dashboard
- Data Exchange
- My Personal Information

## Supplier Management

### Spend

#### [Merchant Spend Analysis](#)

Detailed and summary spending information arranged by merchant group or MCC and merchant name.

#### [Top Merchant Spend Analysis](#)

Top (by spend or by number of transactions) merchants by merchant category group or by MCC.

### Administration

#### [Level II Quality By Merchant](#)

Summary of population of Level II data (purchase ID and sales tax) by merchant.

#### [Merchant List](#)

Merchant demographic information for merchants with transaction activity within the requested time period.

#### [Enabled Merchant List](#)

Payment Plus merchant demographic information including Client Supplier Information.

### Travel Expenses

#### [Airline Itinerary Detail](#)

Statement transaction detail and itinerary information for airline MCCs (specific to airline MCCs only).

#### [Airline Refund](#)

Airline credit transactions with merchant and location information (specific to airline MCCs only).

#### [Airline Spending](#)

Provides summary information for all airline spending by MCCs.

#### [Hotel Spending](#)

Provides summary information for all hotel spending by MCCs.

#### [Rental Car Spending](#)

Provides summary information for all rental car spending by MCCs.

### Business Expenses

#### [Temporary Services Spending](#)

This report provides summary and detail information for temporary services spending by agency.

Click Supplier Management

- Home
- Email Center
- Contact Us
- Training

# Popular supplier reports – Top Merchant Spend Analysis

Request Status Queue  
Active Work Queue  
System Administration  
Account Administration  
Event Driven Notification  
Payment Plus  
Order Management  
Transaction Management  
Enhanced Supplier Management  
Account Information  
Reporting

- Program Management
- Financial Management
- **Supplier Management**
- Tax and Compliance Management
- Administration
- Report Scheduler
- Flex Data Reporting
- Custom Reports

Dashboard  
Data Exchange  
My Personal Information

Home  
Email Center  
Contact Us  
Training

## Supplier Management

### Spend

#### [Merchant Spend Analysis](#)

Detailed and summary spending information arranged by merchant group or MCC and merchant name.

#### [Merchant Spend Analysis by Line Item](#)

Provides summary and detail information for analyzing merchant spend activity by purchasing line item.

#### [Top Merchant Spend Analysis](#)

Top (by spend or by number of transactions) merchants by merchant category group or by MCC.

### Administration

#### [Level II Quality By Merchant](#)

Summary of population of Level II data (purchase ID and sales tax) by merchant.

#### [Merchant List](#)

Merchant demographic information for merchants with transaction activity within the requested time period.

#### [Enabled Merchant List](#)

Payment Plus merchant demographic information including Client Supplier Information.

### Travel Expenses

#### [Airline Itinerary Detail](#)

Statement transaction detail and itinerary information for airline MCCs (specific to airline MCCs only).

#### [Airline/Rail City Pairs](#)

Travel report that provides the number of trips between city pairs for airline and/or rail.

#### [Airline Refund](#)

Airline credit transactions with merchant and location information (specific to airline MCCs only).

#### [Airline Spending](#)

Provides summary information for all airline spending by MCCs.

#### [Hotel Spending](#)

Provides summary information for all hotel spending by MCCs.

#### [Rental Car Spending](#)

Provides summary information for all rental car spending by MCCs.

### Business Expenses

#### [Temporary Services Spending](#)

This report provides summary and detail information for temporary services spending by agency.

The reports in the Spend category let me know the merchants we are spending money at. I like the Top Merchant Spend Analysis for a summary of our top spending.



# Popular supplier reports – Hotel Spending

Request Status Queue  
Active Work Queue  
System Administration  
Account Administration  
Event Driven Notification  
Payment Plus  
Order Management  
Transaction Management  
Enhanced Supplier Management  
Account Information  
Reporting  
• Program Management  
• Financial Management  
• **Supplier Management**  
• Tax and Compliance Management  
• Administration  
• Report Scheduler  
• Flex Data Reporting  
• Custom Reports  
Dashboard  
Data Exchange  
My Personal Information

Home  
Email Center  
Contact Us  
Training

## Supplier Management

### Spend

#### [Merchant Spend Analysis](#)

Detailed and summary spending information arranged by merchant group or MCC and merchant name.

#### [Merchant Spend Analysis by Line Item](#)

Provides summary and detail information for analyzing merchant spend activity by purchasing line item.

#### [Top Merchant Spend Analysis](#)

Top (by spend or by number of transactions) merchants by merchant category group or by MCC.

### Administration

#### [Level II Quality By Merchant](#)

Summary of population of Level II data (purchase ID and sales tax) by merchant.

#### [Merchant List](#)

Merchant demographic information for merchants with transaction activity within the requested time period.

#### [Enabled Merchant List](#)

Payment Plus merchant demographic information including Client Supplier Information.

### Travel Expenses

#### [Airline Itinerary Detail](#)

Statement transaction detail and itinerary information for airline MCCs (specific to airline MCCs only).

#### [Airline/Rail City Pairs](#)

Travel report that provides the number of trips between city pairs for airline and/or rail.

#### [Airline Refund](#)

Airline credit transactions with merchant and location information (specific to airline MCCs only).

#### [Airline Spending](#)

Provides summary information for all airline spending by MCCs.

#### [Hotel Spending](#)

Provides summary information for all hotel spending by MCCs.

#### [Rental Car Spending](#)

Provides summary information for all rental car spending by MCCs.

### Business Expenses

#### [Temporary Services Spending](#)

This report provides summary and detail information for temporary services spending by agency.

The Hotel Spending report gives me summary and detail information about the hotels we are spending at.



# Tax and Compliance Management reports

# Navigate to Tax and Compliance Management reports

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Payment Plus
- Order Management
- Transaction Management
- Enhanced Supplier Management
- Account Information
- Reporting
  - Program Management
  - Financial Management
  - Supplier Management
  - **Tax and Compliance Management**
  - Administration
  - Report Scheduler
  - Flex Data Reporting
  - Custom Reports
- Dashboard
- Data Exchange
- My Personal Information

## Tax and Compliance Management

### Tax Management

#### [Sales and Use Tax by State](#)

Summary of transaction and tax paid amounts on a state-by-state basis.

#### [Sales and Use Tax by State with Tax Management Detail](#)

Summary of transaction and tax paid amounts on a state-by-state basis, leveraging Access Online tax estimation functionality.

#### [Tax Accrual Model with Tax Management Detail](#)

Supports the use of best practice tax model (for sales and use tax estimation), in conjunction with Access Online tax estimation functionality.

#### [Tax Accrual Model By Accounting Code with Tax Management Detail](#)

Supports the use of best practice tax model (for sales and use tax estimation), in conjunction with Access Online tax estimation functionality by Accounting Code.

### Compliance Management

#### [Unmatched Transaction Analysis for Form 1099-MISC](#)

Transactions where a merchant profile was unavailable at the time of reporting. This report is used to research additional merchant information for 1099 reporting.

#### [Vendor Summary by Socio-economic Indicator](#)

Summary and detail of expenditures that have been identified as minority-owned, women-owned, or veteran-owned (s).

#### [Vendor Summary for Form 1099-MISC](#)

Summary of expenditures and vendor profile information for "Form 1099 - MISC" reporting to the Internal Revenue Service.

Click Tax and Compliance Management

# Popular Tax and Compliance Management reports

Request Status Queue  
Active Work Queue  
System Administration  
Account Administration  
Event Driven Notification  
Payment Plus  
Order Management  
Transaction Management  
Enhanced Supplier  
Management  
Account Information  
**Reporting**

- Program Management
- Financial Management
- Supplier Management
- **Tax and Compliance Management**
- Administration
  - Report Scheduler
  - Flex Data Reporting
  - Custom Reports

**Dashboard**  
Data Exchange  
My Personal Information

Home

Email Center

Contact Us

Training

## Tax and Compliance Management

### Tax Management

#### [Sales and Use Tax by State](#)

Summary of transaction and tax paid amounts on a state-by-state basis.

#### [Sales and Use Tax by State with Tax Management Detail](#)

Summary of transaction and tax paid amounts on a state-by-state basis, leveraging Access Online tax estimation functionality.

#### [Tax Accrual Model](#)

Supports the use of best practice tax model (for sales and use tax estimation).

#### [Tax Accrual Model with Tax Management Detail](#)

Supports the use of best practice tax model (for sales and use tax estimation), in conjunction with Access Online tax estimation functionality.

#### [Tax Accrual Model By Accounting Code with Tax Management Detail](#)

Supports the use of best practice tax model (for sales and use tax estimation), in conjunction with Access Online tax estimation functionality by Accounting Code.

### Compliance Management

#### [Unmatched Transaction Analysis for Form 1099-MISC](#)

Transactions where a merchant profile was unavailable at the time of reporting. This report is used to research additional merchant information for 1099 reporting.

#### [Vendor Summary by Socio-economic Indicator](#)

Summary and detail of expenditures that have occurred with vendors classified as minority vendor types (minority, woman-owned, veterans, and small business).

#### [Vendor Summary for Form 1099-MISC](#)

Summary of expenditures and vendor profile information for "Form 1099 - MISC" reporting to the Internal Revenue Service.

The Sales and Use Tax by State report provides a list of transaction and tax amounts by state. It's based on information passed through by the merchant.

The Vendor Summary by Socio-economic Indicator gives you a list of transactions at vendors classified as minority types.

# Tax and Compliance Management

## Vendor Summary by Socio-economic Indicator

By default this report will return all results associated with blank fields, unless otherwise noted. To limit results, enter specific criteria in blank fields.

\* = required

### Date

Cycle Close Date Range:  Calendar Month Range:  Posting Date Range:  Transaction Date Range:

Enable Cycle Day

Start Date:

End Date:

12/01/2021

12/01/2021

to

### Merchants

Selections will add columns to the report output.

Merchant Profile Source:

Association

Select Additional ESI

Supplier Type:

Hold down the Ctrl key to make multiple selections.

All  
Preferred  
Suspended  
Contracted

Merchant States/Provinces:

Hold down the Ctrl key to make multiple selections.

All  
Alabama  
Alaska  
Alberta

# Vendor Summary by Socio-economic Indicator Report

To support Diversity, Equity and Inclusion project, organizations like to review this report to identify ways to boost usage of diverse suppliers.

Select a date range

Tip – select a long date range to look for trends

Select states or provinces or leave at default of All

# Select parameters

Select a socio-economic indicator or leave at All

## Socio-Economic Indicator

Hold down the Ctrl key to make multiple selections.

All  
No Indicator  
Minority Owned  
Woman Owned

## Socio-Economic Indicator

Hold down the Ctrl key to make multiple selections.

Minority Owned  
Woman Owned  
Veteran Owned  
Small Business

Select sort option, indicators are available for sorting

## Sort Report By

Merchant Name No Sort No Sort No Sort

Ascending Order Descending Order Ascending Order Descending Order Ascending Order Descending Order Ascending Order Descending Order

Report runs as Excel

## Report Output

Output Type:  
Excel

Select hierarchies

## Group Report By

Processing Hierarchy Position: \*

Bank: 1423 Agent: Company: Division: Department: [Search for Position or Add Multiple](#)

Run report or schedule

Run Report Reset Create Scheduled Report

[<< Back to Tax and Compliance Management](#)

# Sample report – left columns

File Home Insert Draw Page Layout Formulas **Data** Review View Help ACROBAT Power Pivot Share

Get Data From Text/CSV Recent Sources From Web Existing Connections Refresh All Queries & Connections Properties Edit Links Stocks Geography Sort Filter Clear Reapply Advanced Text to Columns What-If Analysis Forecast Sheet Group Ungroup Subtotal

Get & Transform Data Queries & Connections Data Types Sort & Filter Data Tools Forecast Outline

H16 14.04

	A	B	C	D	E	F	G	H	I	J	K	L
	Merchant Name	Merchant Street Address	Merchant City	Merchant State/Province	Merchant Zip/Postal Code	Debit Amount	Number of Debit Transactions	Average Spend per Debit Transaction	Credit Amount	Number of Credit Transactions	Total Spend Amount	Number of Transactions
1	(JOO)DORAHOOGOOHYUNBOK	SEOWOOL			00000	\$305.25	1	\$305.25	\$0.00	0	\$305.25	1
2	030 AURORA PHARMACY	OSHKOSH	WI		54901	\$509.36	30	\$16.98	(\$3.00)	1	\$506.36	31
3	0834 TOWER PLACE	CINCINNATI	OH		45202	\$22.00	3	\$7.33	\$0.00	0	\$22.00	3
4	110 AURORA PHARMACY	MILWAUKEE	WI		53215	\$383.98	16	\$24.00	(\$14.41)	1	\$369.57	17
5	1317 INSCO FORT WORTH	817-8345542	TX		76111	\$2,299.56	2	\$1,149.78	\$0.00	0	\$2,299.56	2
6	150 AURORA PHARMACY	KENOSHA	WI		53142	\$397.00	4	\$99.25	(\$58.60)	1	\$338.40	5
7	160 DMC CARTER CHAMBERS	225-906-9157	LA		70070	\$10,955.00	1	\$10,955.00	\$0.00	0	\$10,955.00	1
8	1COVER PTY LTD	SYDNEY			00000	\$0.00	0	\$0.00	(\$61.11)	1	(\$61.11)	1
9	1COVER PTY LTD	SYDNEY			00000	\$0.00	0	\$0.00	(\$65.59)	1	(\$65.59)	1
10	1COVER PTY LTD	SYDNEY			00000	\$0.00	0	\$0.00	(\$65.59)	1	(\$65.59)	1
11	1COVER PTY LTD	SYDNEY			00000	\$0.00	0	\$0.00	(\$209.60)	1	(\$209.60)	1
12	250 DMC CARTER CHAMBERS	225-906-9157	TX		75662	\$24,630.00	9	\$2,736.67	\$0.00	0	\$24,630.00	9
13	2823 PBC FM VENDING ND	FARGO	ND		58102	\$1.20	2	\$0.60	\$0.00	0	\$1.20	2

# Sample report – indicator columns

M	N	O	P	Q	R	S	T	U	V
Minority Owned Status Code ▾	Minority Owned Status Description ▾	Woman Owned Indicator ▾	Veteran Indicator ▾	Vietnam Veteran Indicator ▾	Disabled Veteran Indicator ▾	8A Classification Indicator ▾	SBA Registered Indicator ▾	Small Disadvantaged Business Indicator ▾	HUB Zone Indicator ▾
HI	Hispanic	N	N	N	N	Expired Date			
AP	Asian-Pacific	N	N	N	N	Expired Date			
AP	Asian-Pacific	N	N	N	N	Expired Date			
HI	Hispanic	Y	N	N	N	Expired Date			
AP	Asian-Pacific	Y	Y	N	N	Expired Date			
AI	Asian Indian	N	N	N	N	Expired Date			
NA	Native American	Y	N	N	N				
AP	Asian-Pacific	N	N	N	N				
HI	Hispanic	N	N	N	N				
AP	Asian-Pacific	N	N	N	N				
HI	Hispanic	N	N	N	N				
AI	Asian Indian	N	N	N	N				
NA	Native American	Y	N	N	N				
AP	Asian-Pacific	N	N	N	N				
AI	Asian Indian	N	N	N	N				
AP	Asian-Pacific	N	N	N	N				
HI	Hispanic	N	N	N	N				
BL	Black	Y	N	N	N	Y			
HI	Hispanic	N	N	N	N	N			
BL	Black	N	N	N	N	N			
HI	Hispanic	N	N	N	N	N			
AP	Asian-Pacific	N	N	N	N	N			
AI	Asian Indian	N	N	N	N	N			
AI	Asian Indian	N	N	N	N	N			
HI	Hispanic	Y	Y	N	N	N			
HI	Hispanic	N	N	N	N	Y			
						N			
						N			
						Y			
						Y			
						N			
						N			
						N			
						Y			
						N			
						Y			
						N			
						N			

# Report sorting

The screenshot shows the Microsoft Excel interface. The **Data** ribbon is active, with the **Sort** button highlighted. A data table is visible with columns J through N. The **Sort** dialog box is open, showing a list of columns to sort by. The **Sort by** dropdown is set to **Total Spend Amount**, and the **Sort On** dropdown is set to **Cell Values**. The **Order** dropdown is set to **A to Z**. The **Sort** button in the dialog is highlighted.

Number of Credit Transactions	Total Spend Amount	Number of Transactions	Minority Owned Status Code	Minority Owned Status Description
0	\$172.35	1		
0	\$54.72	1		
0	\$390.72	1		
0	\$77.94	1		
0				
0				
0				
0	\$1			
0	\$5			
0				
0	\$1			
0				
0	\$2			
0				
0				
0				
0				
0				
0	\$322.53	1		

Select the top row and turn filters on to filter data

Click Sort to open menu

Sort by indicators

# Analyze and communicate

Look at transactions for these merchants

	A	B	C	D	E	F	G	H	I	J	K	L
	Merchant Name	Merchant Street Address	Merchant City	Merchant State/Province	Merchant Zip/Postal Code	Debit Amount	Number of Debit Transactions	Average Spend per Debit Transaction	Credit Amount	Number of Credit Transactions	Total Spend Amount	Number of Transactions
1	(JOO)DORAHOOGOYHUNBOK		SEOWOOL		00000	\$305.25	1	\$305.25	\$0.00	0	\$305.25	1
2	030 AURORA PHARMACY		OSHKOSH	WI	54901	\$509.36	30	\$16.98	(\$3.00)	1	\$506.36	31
3	0834 TOWER PLACE		CINCINNATI	OH	45202	\$22.00	3	\$7.33	\$0.00	0	\$22.00	3
4	110 AURORA PHARMACY		MILWAUKEE	WI	53215	\$383.98	16	\$24.00	(\$14.41)	1	\$369.57	17
5	1317 INSCO FORT WORTH		817-8345542	TX	76111	\$2,299.56	2	\$1,149.78	\$0.00	0	\$2,299.56	2
6	150 AURORA PHARMACY		KENOSHA	WI	53142	\$397.00	4	\$99.25	(\$58.60)	1	\$338.40	5
7	160 DMC CARTER CHAMBERS		225-906-9157	LA	70070	\$10,955.00	1	\$10,955.00	\$0.00	0	\$10,955.00	1
8	1COVER PTY LTD		SYDNEY		00000	\$0.00	0	\$0.00	(\$61.11)	1	(\$61.11)	1
9	1COVER PTY LTD		SYDNEY		00000	\$0.00	0	\$0.00	(\$65.59)	1	(\$65.59)	1
10	1COVER PTY LTD		SYDNEY		00000	\$0.00	0	\$0.00	(\$65.59)	1	(\$65.59)	1
11	1COVER PTY LTD		SYDNEY		00000	\$0.00	0	\$0.00	(\$209.60)	1	(\$209.60)	1
12	250 DMC CARTER CHAMBERS		225-906-9157	TX	75662	\$24,630.00	9	\$2,736.67	\$0.00	0	\$24,630.00	9
13	2823 PBC FM VENDING ND		FARGO	ND	58102	\$1.20	2	\$0.60	\$0.00	0	\$1.20	2

Encourage cardholders to use vendors with socio-economic indicators

Consider developing preferred supplier relationships with vendors with socio-economic indicators

# User Activity Audit Reporting

# Navigate to User Activity Audit Reporting

- Request Status Queue
- Active Work Queue
- PIEE Task Queue
- System Administration
- Account Administration
- Order Management
- Transaction Management
- Enhanced Supplier Management
- Account Information
- Reporting**
  - Program Management
  - Financial Management
  - Supplier Management
  - Tax and Compliance Management
  - Administration
  - **User Activity Audit Reporting**
  - Report Schedule
  - Flex Data Reporting
- Data Exchange
- My Personal Informa

## User Activity Audit Reporting

### Transaction Management

Detailed history of activity and changes for transaction-related actions such as approval, rejection, reallocation, and extraction.

### User Profiles

Detailed history of activity and changes for user profile actions such as login, account assignments, contact information, hierarchy changes, and approval manager information.

### PIEE Task Queue

Detailed history of PIEE appointment task activity including creation and maintenance of User Profiles, Point of Contacts, Cardholder Accounts, and Managing Accounts.

Click User Activity  
Audit Reporting

The User Activity Audit Reporting gives you historical information about activity and changes by system users – it tells you who did what.

# User Activity – Transaction Management

- Request Status Queue
- Active Work Queue
- PIEE Task Queue
- System Administration
- Account Administration
- Order Management
- Transaction Management**
- Enhanced Supplier Management
- Account Information
- Reporting**
  - Program Management
  - Financial Management
  - Supplier Management
  - Tax and Compliance Management
  - Administration
  - **User Activity Audit Reporting**
  - Report Scheduler
  - Flex Data Reporting
- Data Exchange
- My Personal Information

## User Activity Audit Reporting

### Transaction Management

Detailed history of activity and changes for transaction-related actions such as approval, rejection, reallocation, and extraction.

### User Profiles

Detailed history of activity and changes for user profile actions such as login, account assignments, contact information, hierarchy changes, and approval manager information.

### PIEE Task Queue

Detailed history of PIEE appointment task activity including creation and maintenance of Profiles, Point of Contacts, Cardholder Accounts, and Managing Accounts.

Provides information about who did what to transactions, such as approve, reject, reallocate and extract them.

# User Activity – User Profiles

- Request Status Queue
- Active Work Queue
- PIEE Task Queue
- System Administration
- Account Administration
- Order Management
- Transaction Management
- Enhanced Supplier Management
- Account Information
- Reporting**
  - Program Management
  - Financial Management
  - Supplier Management
  - Tax and Compliance Management
  - Administration
  - **User Activity Audit Reporting**
    - Report Scheduler
    - Flex Data Reporting
- Data Exchange
- My Personal Information

## User Activity Audit Reporting

### [Transaction Management](#)

Detailed history of activity and changes for transaction-related actions such as approval, rejection, reallocation, and extraction.

### [User Profiles](#)

Detailed history of activity and changes for user profile actions such as login, account assignments, contact information, hierarchy changes, and approval manager information.

### [PIEE Task Queue](#)

Detailed history of PIEE appointment task activity including creation and maintenance of Profiles, Point of Contacts, Cardholder Accounts, and Managing Accounts.

Provides information on who made updates to user profiles – so for example, you can see who changed a password.

# User Activity – PIEE Task Queue for PIEE users

- Request Status Queue
- Active Work Queue
- PIEE Task Queue
- System Administration
- Account Administration
- Order Management
- Transaction Management
- Enhanced Supplier Management
- Account Information
- Reporting**
  - Program Management
  - Financial Management
  - Supplier Management
  - Tax and Compliance Management
  - Administration
  - **User Activity Audit Reporting**
  - Report Scheduler
  - Flex Data Reporting
- Data Exchange
- My Personal Information

## User Activity Audit Reporting

### Transaction Management

Detailed history of activity and changes for transaction-related actions such as appointment reallocation, and extraction.

### User Profiles

Detailed history of activity and changes for user profile actions such as login, account assignments, contact information, hierarchy changes, and approval manager information.

### PIEE Task Queue

Detailed history of PIEE appointment task activity including creation and maintenance of User Profiles, Point of Contacts, Cardholder Accounts, and Managing Accounts.

Provides detailed history of PIEE appointment task activity.



Locate your resources for reporting

# Navigate to Training

- Request Status Queue
- Active Work Queue
- System Administration
- Account Administration
- Event Driven Notification
- Order Management
- Transaction Management
- Account Information
- Reporting
- Data Exchange
- My Personal Information

## Welcome to Access Online ALICE ADAMS

Your last login was 03/04/2020

### Message Center

[Message\(s\) from Access Online](#)

Language Selection:

American English ▾

Home

Email Center

Contact Us

Training

Government Services

Click Training

Quick Links

[Manage Home Page Settings](#)

# Open the topic Create and run reports and statements

Access® Online

[Get help](#) | [Contact us](#) | [Français](#)

## Access Online Web-based Training

[Go to Access Online class registration](#)

[Go to Insights on Demand class registration](#)

[Go to WBT reporting](#)

Welcome, ALICE.

[Log out](#)

Open a topic area below and select content from each tab to create your own learning plan. Each resource opens in a new window or tab.

[Get started using Access Online](#)

[Configure the system](#)

[Manage accounts and users](#)

[Work with transactions](#)

[Work with orders](#)

[Work with payments](#)

[Manage approvals](#)

[Create and run reports and statements](#)

[Work with Insights on Demand](#)

[Start training](#)

[Go to my learning plan](#)

Change user type:

Government Administrator

Search

Search

Advanced Search

Announcements

November 13, 2020

Click Create and run reports and statements

# Locate reporting resources

Create and run reports and statements ⓘ

Lessons User guides Videos Quick references Recorded classes Certifications

- Standard Reports
- Scheduled Reports
- Flex Data Reports
- Shared Custom Reports
- View Statements
- Data Exchange
- Extracts
- Reporting Dashboard

Lessons User guides Videos Quick references Recorded classes Certifications

- Create Custom Reports
- Data Dictionary for Custom Reports
- Data Dictionary for Flex Data Reports
- Data Exchange
- Flex Data Reports
- Flex Data for Billing and Scheduled Reports
- Glossary
- Marking Transactions for Extract
- Report Scheduler
- Reporting Dashboard
- Shared Custom Reports
- Shared Custom Report Samples
- Standard Reports
- Standard Report Samples
- Tracking Recovery Act Funds
- Access Online Training Tool (PowerPoint)

Is there a report that gives me ....

Standard Report Samples



# Reporting Resources on the WBT

Open a topic area below and select content from each tab to create your own learning plan.

- Get started using Access Online ⓘ
- Configure the system ⓘ
- Manage accounts and users ⓘ
- Work with transactions ⓘ
- Work with orders ⓘ
- Work with payments ⓘ
- Manage approvals ⓘ
- Create and run reports and statements ⓘ**
  - Lessons
  - User guides
  - Videos
  - Quick references
  - Recorded classes
  - Certifications
- Create Custom Reports
- Data Dictionary for Custom Reports
- Data Dictionary for Flex Data Reports
- Data Exchange
- Flex Data Reports
- Flex Data for Billing and Scheduled Reports
- Glossary
- Marking Transactions for Extract
- Report Scheduler
- Reporting Dashboard
- Shared Custom Reports
- Shared Custom Report Samples
- Standard Reports
- Standard Report Samples
- Tracking Recovery Act Funds
- Access Online Training Tool (PowerPoint)

U.S. Bank Access Online Shared Custom Report Samples User Guide Version 1.5 AVPC

Access Online Running Standard Reports User Guide Version 5.0 Program Admin

Access Online Past Due Report: Version 1.8

You can use this quick reference guide as a fast reminder of the basic steps for running a Past Due report in Access Online.

**1. Select Reporting**

**2. Click the Program Management link**

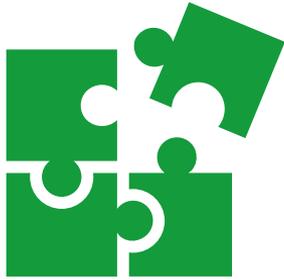
**3. Click the Past Due link.**

**4. Specify the report parameters, including account status, past due number, sorting and grouping.**

**5. Click the Run Report button.**

Program Administrator  
Proprietary and Confidential

Where can I get help with reporting?



Technical Help Desk  
1.800.254.9885, press 2



## Wrap up

You should now be able to:

### **View transaction information**

- ✓ Navigate to the transaction list
- ✓ Filter the list of transactions
- ✓ Attach receipt, re-allocate, submit disputes
- ✓ Set up statement notifications
- ✓ Locate resources for transaction information

### **Run standard reports**

- ✓ Describe an overview of reporting in Access Online
- ✓ Set up and run standard reports
- ✓ Schedule reports
- ✓ Locate reports in Data Exchange
- ✓ Locate resources for reporting

